HDFC ERGO General Insurance Company Limited

REQUEST FOR CASHLESS HOSPITALISATION FOR HEALTH INSURANCE POLICY PART - C

DETAILS OF THE THIRD PARTY ADMINISTRATOR/ INSURER/ HOSPITAL (All fields are mandatory and fill in CAPITALS only)

a) Name of the TPA/ Insurance Company: **HDFC ERGO General Insurance Company Limited**

b) Customer service no: 022 - 6234 6234 / 0120 - 6234 6234

c) Name of Hospital: _____

i. Address _____

ii. Rohini ID _____

iii. E-mail id _____

TO BE FILLED BY INSURED/ PATIENT

a) Name of the Patient: (First Name) (Middle Name) (Last Name)

b) Gender: ☐ Male ☐ Female ☐ Third Gender c) Age: Years Y Y Months M M d) Date of birth: D D M M Y Y Y Y

e) Contact Number: f) Contact number of attending relative:

g) Insured Member ID card No: h) Policy No./Name of Corporate:

I) Employee ID

j) Currently do you have any Mediclaim/Health Insurance: ☐ Yes ☐ No

i) Company Name:

ii) Give details:

k) Do you have a family physician: ☐ Yes ☐ No l) Name of the family physician:

m) Contact No, if any

n) Current Address of Insured Patient

o) Occupation of Insured Patient

(PLEASE COMPLETE DECLARATION OF THIS FORM)

TO BE FILLED BY TREATING DOCTOR/HOSPITAL

a) Name of the Treating Doctor: b) Contact Number:

c) Nature of illness/ Disease with presenting complaints d) Relevant clinical findings

e) Duration of present ailment: ☐☐☐ Days i) Date of first consultation: D D M M Y Y Y Y ii) Past history of present ailment, if any

f) Provisional Diagnosis i) ICD Code:

g) Proposed line of treatment ☐ i) Medical Management ☐ ii) Surgical Management ☐ iii) Intensive Care ☐ iv) Investigation ☐ v) Non allopathic treatment

h) If investigational &/or Medical Management provide details i) Route of drug administration

I) If surgical name of surgery i) ICD 10 PCS code

j) If other treatment provide details k) How did injury occur

l) In case of Accident: i. Is it RTA: ☐ Yes ☐ No ii. Date of injury: D D M M Y Y Y Y iii. Reported to police: ☐ Yes ☐ No iv. FIR No.:

v) Injury/Disease caused due to substance abuse/alcohol consumption: ☐ Yes ☐ No vi) Test conducted to establish this: ☐ Yes ☐ No (If yes, attach report)

m) In case of Maternity ☐ G ☐ P ☐ L ☐ A

i) Expected date of Delivery D D M M Y Y Y Y

Details of patient admitted

a) Date of admission: D D M M Y Y Y Y b) Date of Time: H H : M M

c) Is this a emergency/a planned hospitalisation event?: Emergency ☐ Planned ☐

e) Expected No. of days stay in hospital: ☐☐☐ Days

f) Days in ICU: ☐☐☐ Days g) Room Type

h) Per Day Room Rent + Nursing & Service Charges + Patient's Diet Rs.

I) Expected cost for investigation + diagnostics Rs.

j) ICU Charges Rs.

k) OT Charges Rs.

l) Professional fees Surgeon + Anesthetist Fees + consultation Charges Rs.

m) Medicines + Consumables + Cost of Implants (if applicable please specify). Rs.

n) Other hospital expenses if any Rs.

o) All inclusive package charges if any applicable Rs.

p) Sum Total expected cost of hospitalization Rs.

d) Mandatory Past history of any chronic illness If yes, since (month/year)

- ☐ i) Diabetes D D M M
- ☐ ii) Heart Disease D D M M
- ☐ iii) Hypertension D D M M
- ☐ iv) Hyperlipidemias D D M M
- ☐ v) Osteoarthritis D D M M
- ☐ vi) Asthma/ COPD/ Bronchitis D D M M
- ☐ vii) Cancer D D M M
- ☐ viii) Alcohol or drug abuse D D M M
- ☐ ix) Any HIV or STD / Related ailments D D M M

x) Any other Ailment give details:

DECLARATION (Please read carefully)

We confirm having read understood and agreed to the declarations of this form

a) Name of the treating doctor :

b) Qualification :

c) Registration No. with state code:

Hospital Seal (Must include Hospital ID)

Patient/ Insured Name & Signature

DECLARATION BY THE PATIENT / REPRESENTATIVE

a. I agree to allow the hospital to submit all original documents pertaining to hospitalization to the Insurer/T.P.A after the discharge. I agree to sign on the Final Bill & the Discharge Summary, before my discharge.
b. Payment to hospital is governed by the terms and conditions of the policy. In case the Insurer /TPA is not liable to settle the hospital bill, I undertake to settle the bill as per the terms and conditions of the policy.
c. All non-medical expenses and expenses not relevant to current hospitalization and the amounts over & above the limit authorized by the Insurer/T.P.A not governed by the terms and conditions of the policy will be paid by me.
d. I hereby declare to abide by the terms and conditions of the policy and if at any time the facts disclosed by me are found to be false or incorrect I forfeit my claim and agree to indemnify the Insurer / T.P.A
e. I agree and understand that T.P.A is in no way warranting the service of the hospital & that the Insurer /TPA is in no way guaranteeing that the services provided by the hospital will be of a particular quality or standard.
f. I hereby warrant the truth of the forgoing particulars in every respect and I agree that if I have made or shall make any false or untrue statement, suppression or concealment with respect to the claim, my right to claim reimbursement of the said expenses shall be absolutely forfeited.
g. I agree to indemnify the hospital against all expenses incurred on my behalf, which are not reimbursed by the Insurer / TPA.
h. "I/We authorize Insurance Company/TPA to contact me/us through mobile/email for any update on this claim".

Patient's/ Insured's Name:_____

Contact No.:_____ E-mail Id (optional): _____

Patient's/ Insured's Signature:_____

Date:_____ Time: _____

HOSPITAL DECLARATION

a. We have no objection to any authorized TPA / Insurance Company official verifying documents pertaining to hospitalization.
b. All valid original documents duly countersigned by the insured/patient as per the checklist below will be sent to TPA / Insurance Company within 7 days of the patient's discharge.
c. We agree that TPA /Insurance Company will not be liable to make the payment in the between the facts in this form and discharge summary or other documents
d. The patient declaration has been signed by the patient or by his representative in our presence.
e. We agree to provide clarifications for the queries raised regarding this hospitalization and we take the sole responsibility for any delay in offering clarifications
f. We will abide by the terms and conditions agreed in the MOU.
g. We confirm that no additional amount would be collected from the insured in excess of Agreed Package Rates except costs towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility/choosing separate line of treatment which is not envisaged/considered in package).
h. We confirm that no recoveries would be made from the deposit amount collected from the Insured except for costs towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility/ choosing separate line of treatment which is not envisaged/considered in package).
I. In the event of unauthorized recovery of any additional amount from the Insured in excess of Agreed Package Rates, the authorized TPA / Insurance Company reserves the right to recover the same from us (the Network Provider) and/or take necessary action, as provided under the MOU or applicable laws.

Hospital Seal

Doctor's Signature

Date:_____ Time: _____