

Name of the Insurer: **HDFC ERGO GENERAL INSURANCE COMPANY LIMITED**  
Registration No. 146 and Date of Registration with the IRDAI: July 09, 2010

**FORM NL-37-CLAIMS DATA**

Upto the quarter ending March 31, 2025

**No. of claims only**

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	609	831	18	849	21,165	48,789	69,954	28,574	636	42	29,252	376	17	408	34	44,719	-	1,193	147,411
2	Claims reported during the period	3,423	17,219	26	17,245	605,348	17,258	622,606	1,067,035	110,038	1,335	1,178,408	1,384	6	22,091	6	1,352,458	-	50,299	3,247,926
	(a) Booked During the period	3,386	17,168	26	17,194	604,226	16,126	620,352	1,023,804	108,664	1,179	1,133,647	1,351	6	22,072	6	1,344,057	-	50,261	3,192,332
	(b) Reopened during the Period	37	51	-	51	1,122	1,132	2,254	43,231	1,374	156	44,761	33	-	19	-	8,401	-	38	55,594
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	2,724	16,332	-	16,332	563,079	15,220	578,299	1,042,906	106,804	1,203	1,150,913	756	1	21,653	1	1,359,452	-	44,786	3,174,917
	(a) paid during the period	2,724	16,332	-	16,332	563,079	15,220	578,299	1,042,906	106,804	1,203	1,150,913	756	1	21,653	1	1,359,452	-	44,786	3,174,917
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	434	367	14	381	17,456	2,671	20,127	27,029	2,892	146	30,067	-	-	166	-	-	-	2,827	54,002
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	261	657	4	661	26,888	650	27,538	-	-	-	-	362	7	248	1	-	-	2,534	31,612
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	4	1	-	1	1,760	486	2,246	660	92	4	756	11	-	12	-	2,032	-	44	5,106
6	Claims O/S at End of the period	613	694	26	720	19,090	47,506	66,596	25,674	978	28	26,680	642	15	432	38	37,725	-	1,345	134,806
	Less than 3 months	244	365	16	381	18,198	3,674	21,872	25,453	955	28	26,436	282	-	197	-	857	-	448	50,717
	3 months to 6 months	138	99	1	100	728	3,999	4,727	221	23	-	244	175	2	120	2	2,467	-	158	8,133
	6 months to 1 year	163	90	7	97	164	7,021	7,185	-	-	-	-	143	2	69	3	3,684	-	131	11,477
	1 year and above	68	140	2	142	-	32,812	32,812	-	-	-	-	42	11	46	33	30,717	-	608	64,479

**(₹ in Lakhs)**

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	127,744	13,002	740	13,742	12,377	380,164	392,541	18,305	3,268	23	21,595	782	517	30,812	5,041	11,247	-	21,389	625,412
2	Claims reported during the period	103,700	13,062	20	13,082	222,957	231,228	454,185	546,678	54,095	3,451	604,224	3,315	246	10,223	3	159,475	-	64,732	1,413,187
	(a) Booked During the period	102,978	12,453	14	12,467	219,457	225,996	445,453	509,377	44,337	2,703	556,417	3,185	246	9,960	10	159,444	-	64,437	1,354,597
	(b) Reopened during the Period	723	608	6	614	3,500	5,233	8,732	37,301	9,757	748	47,807	131	-	263	(7)	31	-	295	58,590
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	72,110	15,373	24	15,397	204,151	146,829	350,980	438,908	23,504	1,316	463,729	1,498	80	13,557	10	159,897	-	36,788	1,114,046
	(a) paid during the period	72,110	15,373	24	15,397	204,151	146,829	350,980	438,908	23,504	1,316	463,729	1,498	80	13,557	10	159,897	-	36,788	1,114,046
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	3,446	499	5	504	6,140	12,010	18,149	49,368	19,051	1,862	70,280	-	-	487	-	-	-	2,905	95,770
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	4,094	1,167	28	1,195	14,333	3,761	18,094	56,727	10,555	254	67,537	577	139	1,346	31	-	-	2,746	95,759
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	3	0	-	0	336	628	964	67	16	1	84	44	-	19	-	141	-	19	1,274
6	Claims O/S at End of the period	151,794	9,026	703	9,729	10,710	448,793	459,503	19,980	4,252	41	24,274	2,022	544	25,646	5,004	10,826	-	43,682	733,024
	Less than 3 months	36,300	1,726	0	1,726	8,393	29,556	37,950	19,352	3,862	41	23,255	578	-	1,076	0	202	-	3,717	104,804
	3 months to 6 months	23,668	676	0	676	1,574	33,180	34,754	629	390	-	1,019	379	230	3,183	8	46	-	1,517	65,480
	6 months to 1 year	26,588	1,069	2	1,071	743	67,339	68,082	-	-	-	-	695	12	2,834	12	56	-	13,856	113,206
	1 year and above	65,238	5,555	701	6,256	-	318,717	318,717	-	-	-	-	371	302	18,553	4,983	10,521	-	24,592	449,534