

SECTION 1 - PREFACE

A. KEY FEATURES OF THE POLICY

- a. Multiple Sum Insured options to choose from. Sum Insured options (in USD) available are 40,000 / 50,000 / 1,00,000 / 2,00,000 / 5,00,000 / 10,00,000
- You can also insure yourself only pertaining to the Geographical scope in which you are going to travel. Geographical scope options available are: Asia (Excl. Japan) | WW | WW Excluding US & Can | Europe including Schengen
- c. The Policy encompasses a comprehensive range of covers that shields against medical emergencies, travel emergencies and crisis situations back at home while you are travelling overseas.
- d. The Policy has exclusive travel covers like Loss of Checked-in baggage, Delay of Checked-in baggage Flight Delay, Loss of Passport, Flight Delay, Flight Cancellation, Missed Flight Connection, Trip Delay, Trip Curtailment and Trip Cancellation
- e. The policy comprises medical and accidental covers like Emergency Medical Expenses, Dental Expenses, Hospital Cash, Personal Accident and Personal Accident Common Carrier
- f. The Policy also has a set unique covers like Theft of Baggage and its contents, Bounced Booking, Hijack Distress Allowance, Theft of Electronic Gadget, Back at Home cover, Fraudulent transactions on payment cards, Visa Rejection, Golfer's hole in one and Emergency Travel and Accommodation expenses for Immediate Family Member
- g. The product has 3 plans, each of which are tailor-made to cater to needs of a specific set of customers. These customers could be Value seekers looking for a no frill basic travel Insurance that shields them against Medical Emergencies overseas. We also have a plan for Premium Buyers who wish to shield themselves not only against Medical Emergencies but Travel emergencies as well. Lastly we also cater to the needs of our 1st Class Buyers who look for a comprehensive coverage whilst they are vacationing overseas.
- h. The policy covers multiple family relationships hence You can Insure yourself and all your family members under one Policy.
- i. The policy also provides single trip and annual multi trip options

B. OPERATING CLAUSE

- This policy covers Insured Persons on Individual Sum Insured basis only
- The Company will be liable to provide coverage for only those benefits mentioned in the Policy Schedule.
- c. The Sum Insured for each benefit as mentioned in the Policy Schedule represents the Company's maximum liability for each Insured Person for any and all claims made under that benefit in the Policy.
- d. Provided further that, any amount payable under the Policy shall be subject to the terms of coverage (including Deductible, Sub-limits), exclusions, conditions and definitions contained herein.
- e. Plan chart, payout basis, payout type for each cover is attached as Annexure B.
- f. This policy must be purchased before the Insured Person(s) commences the trip

C. KEY DEFINITIONS

- Def. 1. Dental Treatment means a treatment related to teeth or structures supporting teeth including examinations, fillings (where appropriate), crowns, extractions and surgery
- Def. 2. Emergency Care means management for an Illness or injury which results in symptoms which occur suddenly and unexpectedly, and requires immediate care by a Medical Practitioner to prevent death or serious long term impairment of the Insured Person's health.
- Def. 3. Illness/ Illnesses means a sickness or a disease or pathological condition leading to the impairment of normal physiological

function which manifests itself during the Policy Period and requires medical treatment

- (a) Acute condition Acute condition is a disease, Illness or Injury that is likely to respond quickly to treatment which aims to return the person to his or her state of health immediately before suffering the disease/ Illness/ Injury which leads to full recovery
- (b) Chronic condition A chronic condition is defined as a disease, Illness, or Injury that has one or more of the following characteristics:
 - a. it needs ongoing or long-term monitoring through consultations, examinations, check-ups, and /or tests
 - b. it needs ongoing or long-term control or relief of symptoms
 - c. it requires rehabilitation for the patient or for the patient to be specially trained to cope with it
 - d. it continues indefinitely
 - e. it recurs or is likely to recur
- Def. 4. Injury means Accidental physical bodily harm excluding Illness or disease solely and directly caused by external, violent and visible and evident means which is verified and certified by a Medical Practitioner
- Def. 5. In-patient Care means treatment for which the Insured Person has to stay in a Hospital for more than 24 hours for a covered event.
- Def. 6. Medical Expenses means those expenses that an Insured Person has necessarily and actually incurred for medical treatment on account of Illness or Accident on the advice of a Medical Practitioner, as long as these are no more than would have been payable if the Insured Person had not been insured and no more than other hospitals or Medical practitioners in the same locality would have charged for the same medical treatment.
- Def. 7. Act of Terrorism or "Terrorism" or "Terrorist Activity" means use of force or violence and / or the threat, by any person or group(s) of persons whether acting alone or on behalf of or in connection with any organisation(s) or government(s), committed for political, religious or ideological purpose with the intention to influence any government and/or to put the public, or any section of the public in fear and the same is declared by the Government of the country wherein such event has occurred
- Def. 8. Medically Necessary treatment means any treatment, test, medication, or stay in Hospital or part of stay in Hospital which
 - a. Is required for the medical management of the Illness or Injury suffered by the Insured Person;
 - Must not exceed the level of care necessary to provide safe, adequate and appropriate medical care in scope, duration or intensity.
 - c. Must have been prescribed by a Medical Practitioner.
 - d. Must conform to the professional standards widely accepted in international medical practice or by the medical community in India.
- Def. 9. Age means completed years on last birthday as on Commencement Date.
- Def. 10. Annual Multi Trip Policy shall mean policy allowing Insured to undertake one or more Trip(s) during the Policy Period from India to overseas destinations (as mentioned in the Policy Schedule) and back, subject to aggregate trip duration as mentioned in the Policy Schedule. Sum Insured for all benefits in an Annual Multi Trip Policy shall be on per Policy Year basis.
- Def. 11. Catastrophe or Catastrophic event is an unexpected natural event, such as an earthquake, volcanic eruption, tsunami, flood, storm tempest, typhoon, hurricane, tornado, cyclone, which causes widespread loss, damage, or disruption at locations which are forming part of the trip and is declared by an appropriate Government or governing body of the country in which the Catastrophe has occurred.



- Def. 12. Common Carrier means any Scheduled public carrier responsible for transporting fare paying passengers through Road, Rail, Water or Air and is operating under a valid license from the relevant Government authority. Private taxis, taxis booked through cab aggregators, self-driven or hired road carriers and chartered aircrafts do not fall under the definition of Common Carrier.
- Def. 13. Immediate Family Member means an Insured Person's legal spouse; siblings; siblings-in-law; parents; parents-in-law; legal guardian, step-parents; children; who reside in India
- Def. 14. Insured Person means the persons named in the Policy Schedule and insured under the Policy and in respect of whom the applicable premium has been received.
- Def. 15. Insured Journey means a single journey to a destination outside of India (departure and arrival), which is undertaken during the Policy Period. In case of annual multi-trip policy it means multiple journeys where stay to a destination outside of India is confined maximum up to the plan chosen during the Policy Period.
- Def. 16. Life threatening situation shall mean a serious medical condition or symptom resulting from Injury or Illness which is not Pre-Existing Disease, which arises suddenly and unexpectedly, and requires immediate care and treatment by a Medical Practitioner, generally received within 24 hours of onset to avoid jeopardy to life or serious long term impairment of the Insured Person's health, until stabilisation at which time this medical condition or symptom is not considered an Emergency anymore.
- Def. 17. Medical Practitioner (Definition applicable for the treatment taken outside India) means a licensed medical practitioner acting within the scope of his license and who holds a degree of a recognized institution and is registered by the Authorized Medical Council of the respective country.
- Def. 18. Policy means these Policy wordings, the Policy Schedule and any applicable endorsements or extensions attaching to or forming part thereof, as amended from time to time, and shall be read together. The Policy contains details of the extent of cover available to the Insured Person, applicable exclusions and the terms & conditions applicable under the Policy.

Def. 19. Period of Insurance

Annual Multi Trip Policy

The cover under this policy begins at the time at which the Insured first boards the Common Carrier by which he finally leaves India and the policy will expire automatically on the earlier of

- a. When the insured disembarks for the first time from the Common Carrier by which he has returned to India OR
- Policy period end date as mentioned in Policy Schedule OR (Point b. is NOT applicable if policy is active and renewed)
- c. The expiry of the Maximum Per Trip Duration(days) specified in the Policy schedule

Single Trip Policy

The cover under this policy begins at the time at which the Insured first boards the Common Carrier by which he finally leaves India and the policy will expire automatically on the earlier of

- a. When the insured disembarks for the first time from the Common Carrier by which he has returned to India OR
- b. Policy period end date as mentioned in Policy Schedule

Period of Insurance must necessarily commence within the Policy Period in case of both Single Trip and Annual Multi Trip policies

- Def. 20. Policy Period means the period between the commencement date and either the expiry date specified in the Policy Schedule or the date of cancellation of this Policy, whichever is earlier.
- Def. 21. Policy Schedule means Schedule attached to and forming part of this Policy mentioning the details of the Insured Persons, the Sum Insured, the Policy Period and the limits to which benefits under the Policy are subject to, including any annexures and/or endorsements, made to or on it from time to time, and if more than one, than the latest in time.

- Def. 22. Policy Year means a period of twelve months beginning from the Commencement Date and ending on the last day of such twelve-month period. For the purpose of subsequent years, Policy Year shall mean a period of twelve months commencing from the end of the previous Policy Year and lapsing on the last day of such twelve-month period, till the Expiry Date, as specified in the Policy Schedule
- Def. 23. Political Disturbance means an Unexpected strike, riot or Civil commotion which is declared by the Government or a Government body of the country where in such event has occurred.
- Def. 24. Sum Insured means the sum shown in the Policy Schedule for each cover which represents the Company's maximum liability for each Insured Person for benefits claimed for during the Policy Period.

In Case of Annual Multi Trip, Sum Insured is cumulative limit for all the trips undertaken during the Policy Period. The Sum Insured once exhausted will not be reinstated for any section during the Policy Period.

Basis of payout is attached as Annexure B.

- Def. 25. Time Deductible means a cost sharing requirement under the policy that provides that the Insurer will not be liable for a specified number of days, which will apply before any benefits are payable by the insurer. A Time Deductible does not reduce the sum insured.
- Def. 26. Trip means the journey undertaken by the Insured Person(s) that commences from point the Insured finally leaves India and ends when the Insured person returns to any first entry point in India during the Policy Period and is limited to the Geographical Scope for which the risk is covered as per the policy.

SECTION 2 – BENEFITS COVERED UNDER THE POLICY

I. BASE COVERAGES

1. EMERGENCY MEDICAL EXPENSES – ACCIDENT & ILLNESS

The Company shall indemnify the Medical Expenses and Other Expenses as listed below for an Emergency Care Hospitalization of the Insured Person due to an Injury or Illness commencing during the Period of Insurance.

A. Medical Expenses

- Room Rent, boarding, nursing expenses as provided by the Hospital / Nursing Home
- Intensive Care Unit (ICU) / Intensive Cardiac Care Unit (ICCU) expenses
- Surgeon, anaesthetist, Medical Practitioner, consultants, specialist Fees during Hospitalization forming part of Hospital bill.
- d. Investigative treatments and diagnostic procedures directly related to Hospitalization.
- e. Medicines and drugs prescribed in writing by Medical Practitioner
- f. The Cost of prosthetic and other devices or equipment if implanted internally during a Surgical Procedure.
- g. Intravenous fluids, blood transfusion, surgical appliances, allowable consumables and/or enteral feedings.
- h. Operation theatre charges.
- The cost of prosthetics and other devices or equipment, if implanted internally during Surgery.
- j. Day Care Expenses
- k. OPD treatment expenses
- Local emergency medical transportation including ambulance services

Claims for Medical Expenses mentioned above can be availed on cashless basis or reimbursement basis. Only medical expenses owing to Emergency Care Hospitalization are payable under this benefit and only until the Insured Person is deemed fit to be discharged.



B. Other Expenses

- a. Emergency Medical Evacuation: The Company shall indemnify the Insured Person on cashless basis for Air Ambulance transportation in an airplane or helicopter for Emergency Care which requires immediate and rapid ambulance transportation as prescribed by Medical Practitioner, from the site of first occurrence of the Accident or Illness to the nearest Hospital, that ground transportation cannot provide.
- Medical Repatriation: The Company shall indemnify the Insured Person on cashless basis or reimbursement basis for Medical Expenses incurred to:
 - evacuate the Insured Person from overseas medical facility to a medical facility in India, and
 - continue medical treatment commenced by the Insured Person outside of India for a maximum period of 30 days from date of return to India.

Medical Repatriation cover can be availed by Insured Person after obtaining due approval from Us.

- c. Repatriation of Mortal Remains: In case of an unfortunate event leading to death, the Company shall reimburse the expenses incurred towards:
 - Transportation of the deceased body/mortal remains and personal belongings of the deceased Insured Person back to India
 - Reasonable preparation of the body for transportation with minimally necessary container appropriate for transportation or cremation or embalming
 - iii. Other permissions and paperwork associated with it.

C. Specific Conditions applicable to EMERGENCY MEDICAL EXPENSES – ACCIDENT & ILLNESS

For Insured Person aged 61 years and above, the maximum eligible medical expenses per Illness, disease or accident sustained or contracted within the Period of Insurance whilst on the trip abroad, that may lead to one or more medical expenses and/ or hospitalization expenses are as follows, irrespective of the plan/ option purchased.

These limits are further restricted to the maximum Sum Insured specified in the Policy Schedule:

- Hospital Room and boarding maximum USD 1,800 per day up to 30 days
- b. Intensive care unit maximum USD 3,250 per day up to 7 days
- c. Surgery* maximum up to USD 15, 000
- d. Anaesthetist services up to 25% of surgical treatment
- Medical Practitioner's visit fees maximum USD 100 per day per visit up to 10 visits per claim
- f. Diagnostic and Radiology services maximum USD 1000 per claim
- g. Ambulance services** maximum upto USD 500 OR amount specified in the Policy Schedule against this service whichever is lower (per claim basis)
- h. Miscellaneous expenses*** maximum of USD 2, 000

For the purpose of application of the above sub-limits,

- *Surgery: Includes Operation room charges, Surgeon fee and Implant charges
- **Ambulance Services: Includes Cost of transportation to hospital and Paramedic services
- o ***Miscellaneous expenses: Includes but not limited to cost of medicines/ Pharmacy/ Drugs/ Supplies, nursing charges, External medical appliances as prescribed by a registered Medical Practitioner as necessary and essential as part of the treatment on actual, Blood storage & processing charges, other services which are not part of any other above given heads

D. Specific Claim Documents applicable to EMERGENCY MEDICAL EXPENSES – ACCIDENT & ILLNESS

- a. Original Discharge Summary
- b. Original Medical Records, Case history and investigation reports
- Original Final Hospital bill with detailed break-up and payment receipt (including pharmacy bills).
- d. Original Bills & Payment Receipts of medical expenses and other expenses
- e. Any other document as required by the Company on a case to case basis.

2. DENTAL EXPENSES

The Company shall reimburse the Insured Person expenses incurred in respect of the Medically Necessary Dental Treatment owing to sudden acute pain due to illness or injury to one or more sound natural teeth, and requiring immediate medical attention and intervention for getting relief from such pain.

A. Specific Conditions applicable to DENTAL EXPENSES

- a. The Medically Necessary Dental Treatment must be taken from a dental Medical Practitioner
- b. The treatment must commence within the period of Insurance and also within 24 hours of the time the acute pain first occurs
- Specific exclusion 's' shall be superseded upto the extent of coverage provided under this benefit and shall be upto Sum Insured mentioned in Policy Schedule
- d. Claims pertaining to Medically Necessary Dental Hospitalizations shall be adjudicated only under EMERGENCY MEDICAL EXPENSES ACCIDENT & ILLNESS benefit of this policy

B. Specific Exclusions applicable to DENTAL EXPENSES

- a. Any routine dental examination
- b. Any Pre-existing disease or ailment
- c. Dentures including dental crowns, inlays and onlays
- d. Dental treatment that goes beyond treatment for pain relief as well as prophylactic dental treatment including plaque removal
- e. Corrective treatment incurred due to previously fitted dental implants, bridge, caps prior to policy inception date
- f. Any cosmetic dental treatment.
- g. Claims pertaining to Medically Necessary Dental Hospitalizations

C. Specific Claim Documents applicable to DENTAL EXPENSES

- Original Discharge or Treatment Summary issued by the Hospital or Dental Clinic
- b. Original Treatment Reports
- c. Original Invoices/Bills of medical expenses

3. PERSONAL ACCIDENT

Personal Accident benefit has 2 sub covers as mentioned below:

- a. Accidental Death
- b. Permanent Disablement Accident

The Company's maximum liability under Personal Accident benefit is restricted to the Sum Insured specified in the Policy Schedule and the Coverage under Personal Accident benefit terminates on admissibility of Claim(s) equal to the Sum Insured

3.a. ACCIDENTAL DEATH

The Company shall pay in Lump Sum an amount equal to the Sum Insured specified in the Policy Schedule if the Insured Person sustains injury which solely and directly results in Death of the Insured Person within twelve (12) months of its occurrence.



DISAPPEARANCE

The Company shall pay in Lump Sum an amount equal to the Sum Insured specified in the Policy Schedule in the event that Insured Person's body cannot be located within 365 Days;

- a. after a forced landing, stranding, sinking or wrecking of a conveyance in which the Insured Person was known to be a passenger during the Period of Insurance OR
- after and as a result of any Catastrophic Event during the Period of Insurance

It shall be deemed, subject to all other terms and provisions of the Policy, that the Insured Person shall have suffered Death due to Accident under the Policy.

If at any time, after the payment of the Accidental Death benefit, it is discovered that the Insured Person is still alive, claims settled in respect of Disappearance benefit shall be reimbursed in full to the Company.

A. Specific Claim Documents applicable to ACCIDENTAL DEATH

- a. Death Certificate
- b. Original death summary
- c. Post-mortem Certificate (if conducted)
- d. FIR (if applicable)
- e. Police Investigation report
- f. Legal Heir Certificate
- g. Succession Certificate

3.b. PERMANENT DISABLEMENT - ACCIDENT

If the Insured Person sustains Injury during the Period of Insurance, which shall within twelve (12) months of its occurrence be the sole and direct cause of Permanent Disablement, the Company will pay in Lump sum in accordance with the Benefit table given below, up to the maximum Sum Insured as mentioned in the Policy Schedule provided that such disablement is certified by the Medical Practitioner

BENEFIT TABLE

S. No.	The Disablement	% of Sum Insured Payable
1	Permanent Total Disablement	100%
2	Permanent and incurable insanity	100%
3	Permanent Total Loss of two Limbs (physical severance or the total and permanent loss of use of such Limb)	100%
4	Permanent Total Loss of Sight in both eyes	100%
5	Permanent Total Loss of Sight of one eye and one Limb (physical severance or the total and permanent loss of use of such Limb)	100%
6	Permanent Total Loss of Speech	100%
7	Complete removal of the lower jaw	100%
8	Permanent Total Loss of Mastication	100%
9	Permanent Total Loss of the central nervous system or the thorax and all abdominal organs resulting in the complete inability to engage in any job and the inability to carry out Daily Activities essential to life without full time assistance	100%
10	Permanent Total Loss of Hearing in both ears	75%
11	Permanent Total Loss of one Limb (physical severance or the total and permanent loss of use of such Limb)	50%
12	Permanent Total Loss of Sight of one eye	50%

B. Specific Conditions applicable to PERMANENT DISABLEMENT – ACCIDENT

 Any claim amount admissible/paid during the Period of Insurance will reduce the Sum Insured payable for the Cover in respect of subsequent claims. b. The total amount payable in respect of more than one disablement due to the same Injury is arrived at by adding together the various percentages of Sum Insured shown in the Table of Benefits subject to maximum of Sum Insured.

C. Specific Claim Documents applicable to PERMANENT DISABLEMENT - ACCIDENT

- a. Copy of MLC (Medico legal certificate) and FIR (First information report)
- b. Original Discharge summary from the hospital
- Disability certificate issued by Civil Surgeon or equivalent as authorized by the Government confirming the disability and its percentage
- d. Medical reports, case histories, investigation reports, treatment papers, all x-ray films as applicable
- e. Original photograph of the injured reflecting disablement
- f. Original treating doctor certificate describing disablement
- g. Prescription and consultation papers

4. PERSONAL ACCIDENT - COMMON CARRIER

- a. The Company's maximum liability under Personal Accident Common Carrier benefit is restricted to the Sum Insured specified in the Policy Schedule
- In case claim under Personal Accident Common Carrier benefit triggers customer shall receive payout under both Personal Accident benefit and Personal Accident – Common Carrier benefit.

4.a. ACCIDENTAL DEATH - COMMON CARRIER

The Company shall pay an amount equal to the Sum Insured specified in the Policy Schedule if the Insured Person sustains injury during the Period of Insurance while travelling in a Common Carrier which solely and directly results in Death of the Insured Person within twelve (12) months of its occurrence.

DISAPPEARANCE – COMMON CARRIER

The Company shall pay in Lump Sum an amount equal to the Sum Insured specified in the Policy Schedule in the event that Insured Person's body cannot be located within 365 Days;

- a. after a forced landing, stranding, sinking or wrecking of a common carrier in which the Insured Person was known to be a passenger during the Period of Insurance <u>OR</u>
- b. after and as a result of any Catastrophic Event during the Period of

It shall be deemed, subject to all other terms and provisions of the Policy, that the Insured Person shall have suffered Death due to Accident under the Policy.

If at any time, after the payment of the Accidental Death benefit, it is discovered that the Insured Person is still alive, claims settled in respect of Disappearance benefit shall be reimbursed in full to the Company.

A. Specific Claim Documents applicable to ACCIDENTAL DEATH – COMMON CARRIER

- a. Death Certificate
- b. Original death summary
- c. Post-mortem Certificate (if conducted)
- d. FIR (if applicable)
- e. Police Investigation report
- f. Legal Heir Certificate



4.b. PERMANENT DISABLEMENT - ACCIDENT - COMMON CARRIER

If the Insured Person sustains Injury during the Period of Insurance while travelling in a Common Carrier, which shall within twelve (12) months of its occurrence be the sole and direct cause of Permanent Disablement, the Company will pay in Lump Sum and in accordance with the Benefit table given below, up to the maximum Sum Insured as mentioned in the Policy Schedule provided that such disablement is certified by the Medical Practitioner

BENEFIT TABLE

S. No.	The Disablement	% of Sum Insured Payable
1	Permanent Total Disablement	100%
2	Permanent and incurable insanity	100%
3	Permanent Total Loss of two Limbs (physical severance or the total and permanent loss of use of such Limb)	100%
4	Permanent Total Loss of Sight in both eyes	100%
5	Permanent Total Loss of Sight of one eye and one Limb (physical severance or the total and permanent loss of use of such Limb)	100%
6	Permanent Total Loss of Speech	100%
7	Complete removal of the lower jaw	100%
8	Permanent Total Loss of Mastication	100%
9	Permanent Total Loss of the central nervous system or the thorax and all abdominal organs resulting in the complete inability to engage in any job and the inability to carry out Daily Activities essential to life without full time assistance	100%
10	Permanent Total Loss of Hearing in both ears	75%
11	Permanent Total Loss of one Limb (physical severance or the total and permanent loss of use of such Limb)	50%
12	Permanent Total Loss of Sight of one eye	50%

B. Specific Conditions applicable to PERMANENT DISABLEMENT – ACCIDENT – COMMON CARRIER

- Any claim amount admissible/paid during the Period of Insurance will reduce the Sum Insured payable for the Cover in respect of subsequent claims.
- b. The total amount payable in respect of more than one disablement due to the same Injury is arrived at by adding together the various percentages of Sum Insured shown in the Table of Benefits subject to maximum of Sum Insured.

C. Specific Claim Documents applicable to PERMANENT DISABLEMENT – ACCIDENT – COMMON CARRIER

- a. Copy of MLC (Medico legal certificate) and FIR (First information report)
- b. Original Discharge summary from the hospital
- Disability certificate issued by Civil Surgeon or equivalent as authorized by the Government confirming the disability and its percentage
- Medical reports, case histories, investigation reports, treatment papers, all x-ray films as applicable
- e. Original photograph of the injured reflecting disablement
- f. Original treating doctor certificate describing disablement
- g. Prescription and consultation papers

5. HOSPITAL CASH - ACCIDENT & ILLNESS

If the Insured Person sustains an Injury or contracts an Illness which results in Hospitalization, the Company shall pay the per day Sum Insured mentioned in the Policy Schedule, for each continuous and completed period of 24 hours of Hospitalization subject to the maximum number of days and Time Deductible mentioned in the Policy Schedule.

A. Specific Conditions applicable to HOSPITAL CASH - ACCIDENT & ILLNESS

 a. Claim under this benefit shall be payable only if we have accepted and paid claim under EMERGENCY MEDICAL EXPENSES – ACCIDENT & ILLNESS benefit of this policy.

6. THEFT OF BAGGAGE AND ITS CONTENTS

The Company shall reimburse the Insured Person upto the Sum Insured mentioned in the Policy schedule in case of theft of Baggage owned by the Insured Person. The baggage must have been with that Insured Person at the time of theft.

Reimbursement for theft of baggage / items in baggage shall be upto Sum Insured and applicable depreciation shall be deducted per item as stipulated basis the below table.

Age of Content	Upto 1 year	Upto 2 years	Upto 3 years	Upto 4 years	Upto 5 years	More than 5 years
Applicable	50%	70%	75%	80%	90%	95%
Depreciation per						
item						

A. Specific Conditions applicable to THEFT OF BAGGAGE AND ITS CONTENTS

 Theft of baggage / items in baggage must occur during Period of Insurance

B. Specific Exclusions applicable to THEFT OF BAGGAGE AND ITS CONTENTS

- a. Theft of cash, currency notes, cheques, debit or credit cards or unauthorised use thereof, postal orders, travellers cheques, travel, tickets, securities of any kind and petrol or other coupons.
- Theft from a motor vehicle unless the property is securely locked in the boot and entry to such vehicle is gained by visible, violent and forcible means
- Any theft that is not reported either to the appropriate police authority within twenty four (24) hours of discovery of theft
- d. Theft of passport
- e. Theft of International driving license
- f. Theft of Checked in Baggage
- g. Theft of Laptop or Tablet or Camera or Mobile Phone and pertaining accessories
- h. Any claim related to any type of damage to baggage / items in baggage
- Any claim wherein supporting bills specific to the stolen asset are not available
- j. Theft of Jewellery

C. Specific Claim Documents applicable to THEFT OF BAGGAGE AND ITS CONTENTS

- a. Copy of FIR / police report obtained within 24 hours of theft
- b. Bills / invoices of stolen baggage and/or contents within

7. LOSS OF CHECKED-IN BAGGAGE

The Company shall pay in Lumpsum an amount upto the Sum Insured mentioned in the Policy Schedule to the Insured Person in the event of total and permanent loss of his/her Checked-In Baggage, as per conditions specified below.

A. Specific Conditions applicable to LOSS OF CHECKED-IN BAGGAGE

a. On discovering the loss of Checked - in Baggage, the Insured Person must obtain a relevant property irregularity report (PIR) from the Airline and submit the same to the Company along with the documents evidencing their ownership of the baggage/item(s) in the event of a Claim.



- b. In case only one piece of Checked in baggage is lost then the Company shall pay in Lumpsum an amount equal to 50% of the Sum Insured mentioned in the Policy Schedule. In case more than one piece of Checked – in baggage is lost then the Company shall pay in Lumpsum an amount equal to 100% of the Sum Insured mentioned in the Policy Schedule.
- The Company's liability shall not arise until liability is admitted by the Airline and supported by documentary proof issued by Airline.
- d. Loss of Checked-in Baggage must occur during the Period of Insurance. Any Loss of Checked-in Baggage occurring during the final return journey back to India wherein the loss happens overseas but realization of loss happens in India shall also be payable.

B. Specific Exclusions applicable to LOSS OF CHECKED-IN BAGGAGE

- Any loss of Checked-in baggage sent in advance or shipped separately
- Any loss that is not reported either to the appropriate police authority or transport carrier within twenty four (24) hours of discovery or if the carrier is an airline if a property irregularity report (PIR) is not obtained
- c. Cabin luggage
- d. Partial loss of baggage or contents missing from the baggage.
- e. Any claim related to any type of damage to Checked-in baggage / items in Checked-in baggage

C. Specific Claim Documents applicable to LOSS OF CHECKED-IN BAGGAGE

- a. Property Irregularity Report from the concerned authority
- b. Original tickets and boarding pass
- c. Baggage slips

8. DELAY OF CHECKED-IN BAGGAGE

The Company shall reimburse the Insured Person upto the Sum Insured mentioned in the Policy schedule in respect of expenses incurred in purchasing essential items of clothing, toiletries and medication in the event that the Insured Person's checked-in baggage is delayed or misdirected beyond the Time Deductible mentioned in the Policy Schedule from the scheduled time of delivery by the Airline.

A. Specific Conditions applicable to DELAY OF CHECKED-IN BAGGAGE

- a. The baggage must have been checked in as registered baggage by the airline operating under a license issued by a governmental authority having jurisdiction for the transportation of fare paying passengers on fixed established routes, for any benefit to be payable under this cover.
- b. On discovering the delay of Checked in Baggage, the Insured Person must obtain a relevant confirmation from the Airline and submit the same to the Company along with the documents evidencing their ownership of the baggage/item(s) in the event of a Claim
- c. An Insured Person shall exercise all reasonable measures and precautions for the safety of, and recovery of, any property insured hereunder. Notification of any apparent delay to baggage must be made immediately to the airline concerned.
- d. Any amount/coupon received in the form of compensation from the Airlines shall be deducted from and adjusted at the time of claim payment
- Delay of Checked-in Baggage must occur during the Period of Insurance.

B. Specific Exclusions applicable to DELAY OF CHECKED-IN BAGGAGE

 a. Chartered flights, unless such flights are registered in the International Data System.

- b. Confiscation of baggage by customs or any government authority.
- c. Baggage sent under an airway-bill or bill of lading.
- d. Delays due to a strike or industrial action existing or announced before the start of the journey.
- Delays due to withdrawal of aircraft from service by any civil aviation authority of which notice had been given before the start of the journey.
- f. Cabin luggage or Hand baggage
- g. Any claim related to any type of damage to Checked-in baggage / items in Checked-in baggage
- Delay of Checked-in baggage occurring on journey wherein Insured boards the mode of transportation by which he finally returns back to India

C. Specific Claim Documents and Provisions applicable to DELAY OF CHECKED-IN BAGGAGE

- a. Property irregularity report issued by the appropriate authority stating the scheduled time of delivery and actual time of delivery of the Checked-In Baggage;
- b. Voucher of the Airline for the delay in delivery of the Checked-In Baggage;
- Copies of correspondence exchanged, if any, with the Airline authority in connection with the delay in delivery of the Checked-In Baggage;
- d. A valid ticket / proof of travel to the location the Insured Person is travelling as a bonafide passenger.
- e. Copies of boarding pass and baggage slips
- f. Details of Compensation received from Airlines (if any)
- Bills of expenses incurred in purchasing essential items of clothing, toiletries and medication

9. LOSS OF PASSPORT

The Company shall reimburse the Insured Person upto the Sum Insured mentioned in the Policy Schedule for expenses incurred in obtaining a new/duplicate passport, in the event that the Insured Person's passport is lost during the Period of Insurance.

A. Specific Exclusions applicable to Loss of Passport

 Loss of the passport due to confiscation or detention by the customs, police or public authorities

B. Specific Claim documents applicable to Loss of Passport

- a. Copy of new passport,
- b. Copy of previous passport (if available),
- Original bills / invoices of expenses incurred for obtaining a new/ duplicate passport
- d. Copy of FIR / police report obtained within 24 hours of becoming aware of the loss

10. LOSS OF INTERNATIONAL DRIVING LICENSE

The Company shall reimburse the Insured Person, upto the Sum Insured mentioned in the Policy Schedule for expenses incurred in obtaining a new/duplicate international driving license either overseas or within 30 days of his return to India, in the event that the Insured Person's international driving license is lost during the Period of Insurance.

A. Specific Exclusions applicable to LOSS OF INTERNATIONAL DRIVING LICENSE

 Loss of the international driving license due to confiscation or detention by the customs, police or public authorities.



B. Specific Claim Documents applicable to LOSS OF INTERNATIONAL DRIVING LICENSE

- a. Copy of the new international driving license,
- b. Copy of the previous international driving license (if available),
- Original bills / invoices of expenses incurred for obtaining a new/ duplicate international driving license
- d. Copy of FIR / police report obtained within 24 hours of becoming aware of the loss

11. EMERGENCY CASH ASSISTANCE SERVICE

This is an assistance service provided by the Company through its service provider when the Insured Person requires emergency cash flow due to theft or burglary of luggage or physical money occurring during the Period of Insurance.

The Company/service provider shall co-ordinate with the Insured Person's relatives in India to provide emergency cash to the Insured Person or collect the amount & arrange for the transfers maximum up to 1000 USD.

A. Specific Conditions applicable to EMERGENCY CASH ASSISTANCE

- a. The Company's liability to arrange for cash shall not arise until the FIR registered with the local police authority is made available to us and verified/confirmed that the loss was due to theft/burglary of luggage/money.
- Administrative cost incurred if any for the transfer of funds shall be deducted from the collected amount.

B. Specific Exclusions applicable to EMERGENCY CASH ASSISTANCE

- A shortage or loss of funds due to currency fluctuation, errors omissions, exchange, loss or depreciation in value.
- b. Any loss not reported to the police authorities having jurisdiction at the place of loss within 24 hours of the occurrence of the incident and a written report being obtained for the same.
- Any claim in respect of a loss of traveller's cheques not immediately reported to the local branches or agents of the issuing authority.
- d. Any reimbursement under Emergency Cash Assistance is excluded if the claim is put up after arrival of the Insured to India.

C. <u>Specific Claim Documents applicable to EMERGENCY CASH ASSISTANCE</u>

Copy of FIR / police report obtained within 24 hours of theft

12. FLIGHT DELAY

The Company shall reimburse the Insured Person upto the Sum Insured mentioned in the Policy Schedule for expenses incurred on meals and Emergency Hotel Accommodation availed by the Insured Person's if the scheduled departure of the confirmed Booked Flight in which he/she was scheduled to travel during the Period of Insurance is delayed beyond 6 hours solely due to reasons mentioned below

- Occurrence of a Catastrophic event or an Act of terrorism on or within 10 days preceding the day the Insured Person intends to board the flight which falls under the Policy Period subject to the policy being purchased before the said event
- b. Delay due to equipment failure of the Airplane.
- Delay due to operational problem at Airline's end like crew/staff scheduling issues.
- d. Delay due to a sudden Strike or any other action by employees of the Airline.
- e. Delay of Flight due to severe Weather

A. Specific Conditions applicable to FLIGHT DELAY

- Insured Person should have complied with the travel agent, tour operator and transport providers' contract terms including check-in requirements and arriving at the departure gate on time
- b. Insured Person should have actually boarded the delayed Flight
- In case of Flight delay by airline the reason for the same must be stipulated in writing by the Airline authority

 d. Any amount/coupon received in the form of compensation from the Airlines shall be deducted from and adjusted at the time of claim payment.

B. Specific Exclusions applicable to FLIGHT DELAY

- The Company shall not be liable to pay any benefit in respect of any Insured Person for:
- Strikes or labour disputes which existed or of which advance warning had been given prior to the date on which an Insured Journey was booked.
- c. Change of laws, Regulations or orders issued by any Government or Public Authority or Aviation Authority.
- d. Cancellation of Flight due to any reason
- e. Flight Delay occurring on journey wherein Insured boards the mode of transportation by which he finally leaves India

C. Specific Claim documents applicable to FLIGHT DELAY

- a. Invoice/Bills for expenses incurred on meals and Emergency Hotel Accommodation
- b. Copy of Travel ticket and boarding pass of the delayed Flight that was boarded by the Insured Person
- Letter from Airline authority certifying the reason of delay with actual time and scheduled time of departure and arrival at destination.
- d. Any amount/coupon received in the form of compensation from the Airline (if applicable)

13. FLIGHT CANCELLATION

The Company shall reimburse the Insured Person upto the Sum Insured mentioned in the Policy Schedule for non-refundable flight cancellation expenses incurred in the event that the Insured Person's confirmed booked flight in which he/she was scheduled to travel during the Period of Insurance is cancelled either by the Airline or the Insured Person himself/herself solely due to the reasons mentioned below

Reasons for FLIGHT CANCELLATION by Airline

- a. Due to equipment failure of the Airplane.
- Due to operational problem at Airline's end like crew/staff scheduling issues.
- Due to a sudden Strike or any other action by employees of the Airline.
- d. Due to severe Weather

Reasons for FLIGHT CANCELLATION due to an unfortunate event

- Occurrence of a Catastrophic event at Your subsequent, Flight departure city or destination city or transit city (in case of connecting flights).
- Act of Terrorism at Your subsequent, Flight departure city or destination city or transit city (in case of connecting flights).
- Political disturbance at Your subsequent, Flight departure city or destination city or transit city (in case of connecting flights).
- d. The Insured Person is called as a witness at a Court of Law or for jury service attendance.
- e. Death of the Insured Person or his/her Immediate family member
- f. Sudden Injury or Illness to Insured Person or his/her Immediate family member requiring minimum two continuous days of hospitalization

A. Specific Conditions applicable to FLIGHT CANCELLATION

a. In case of FLIGHT CANCELLATION due to an unfortunate event the Insured Person may opt for Flight cancellation benefit if any of the above conditions (a. to f.) triggers on or within 10 days preceding the day the Insured Person intends to board the flight. However, the policy should have been purchased before the



occurrence of the said unfortunate event. Only in case of FLIGHT CANCELLATION due to unfortunate event the Insured Person may also choose to cancel his subsequent confirmed flights owing to the unfortunate circumstances.

 Any amount/coupon received in the form of compensation from the Airlines shall be deducted from and adjusted at the time of claim payment.

B. Specific Claim Documents applicable to FLIGHT CANCELLATION

- a. Copy of confirmed Flight ticket
- b. Letter from Airline Authority certifying the reason of cancellation in case flight was cancelled by the Airline
- c. Letter/Email from the Insured Person mentioning the reason of flight cancellation with the relevant proof in case flight was cancelled by the Insured Person.
- d. Medical reports and discharge summary in case of hospitalization
- e. Copy of death certificate in case of death
- Receipt/Invoice of cancellation of flight where in non-refunded expense/cancellation charges are mentioned along with amount refunded
- g. Any amount/coupon received in the form of compensation from the Airline (if applicable)

14. MISSED FLIGHT CONNECTION

The Company shall reimburse the Insured Person upto Sum Insured mentioned in the Policy Schedule for expenses incurred on accommodation and alternative flight booking (must be of the same class of original ticket purchased) to reach the intended destination of the missed flight, in case the Insured Person misses his immediate travel connection overseas during the Period of Insurance solely due to

- Delay in scheduled arrival of his inward flight by more than 6 hours
 OR
- b. Cancellation of his inward flight.

A. Specific Conditions applicable to MISSED FLIGHT CONNECTION

- a. The Insured Person(s) should have actually boarded the inward flight which was delayed OR in the event that the inward flight was cancelled claim should be payable under flight cancellation benefit for this benefit to trigger.
- The Insured Person must do everything reasonably possible to get to the international departure point by the time specified on his ticket.
- c. The delay must be authenticated by the Airline authority in writing.
- d. Claim in respect to accommodation shall be payable only if time between delayed arrival of inward flight and departure of rescheduled flight exceeds 12 hours
- Any amount/coupon received in the form of compensation from the Airlines shall be deducted from and adjusted at the time of claim payment.
- f. For this benefit to trigger Insured Person must board the rescheduled flight

B. Specific Exclusions applicable to MISSED FLIGHT CONNECTION

- Strikes or labour disputes which existed or of which advance warning had been given prior to the date on which an Insured Journey was booked.
- The Insured Person's failure to arrive for the Flight's departure in sufficient time to complete all departure formalities in accordance with the Airline's published time schedule
- c. Any occasion when the Airline has offered a reasonable alternative transport or connection or the Insured Person's ticket for the connecting flight could have been used for an alternative connection.

C. Specific Claim Documents applicable to MISSED FLIGHT CONNECTION

- a. Letter from the airlines stating reason and duration of delay
- b. Original Invoice and payment receipt towards re-scheduled travel tickets
- Original bill of accommodation expenses (if accommodation was admissible and taken)
- d. Copy of Travel ticket and boarding pass of alternative travel arrangement made
- e. Any amount/coupon received in the form of compensation from the Airline (if applicable)

15. TRIP DELAY

The Company shall reimburse the Insured Person upto the Sum Insured mentioned in Policy Schedule for expenses as mentioned below in the event that Insured Person's trip is delayed during the Period of Insurance.

For the purposes of this benefit only the following expenses are payable

Non-refundable portions of booking cancellations in respect to activities and accommodation arrangements whose bookings were made in advance and were not availed owing to impact of flight delay or flight cancellation on scheduled trip itinerary.

A. Specific Conditions applicable to TRIP DELAY

This benefit shall only trigger if

a. Claim under Flight Delay benefit was payable and Insured Person had boarded the delayed flight

OR

Claim under Flight Cancellation was payable and Insured Person has pursued the original trip itinerary during the Period of Insurance

- b. The Event/Activity Ticket should have been booked in the name of the Insured Person only.
- The Event must be of a commercial event and solely for the purpose of personal consumption of only the Insured Person.
- d. The Hotel/accommodation must be a property for commercial use only
- e. The accommodation booking must solely be for the purpose of personal consumption of only the Insured person

B. Specific Claim Documents applicable to TRIP DELAY

- Receipt/Invoice of payment & cancellation of pre-booked and confirmed accommodation, events and activities where in nonrefunded expense/cancellation charge is mentioned along with amount refunded.
- b. Copy of Travel ticket and boarding pass of flight boarded to pursue the original trip itinerary along with time of arrival at the destination

16. TRIP CANCELLATION

The Company shall reimburse the Insured Person upto the Sum Insured mentioned in Policy Schedule for non-refundable expenses arising out of cancellation of the below:

- i. pre-booked confirmed accommodation
- ii. pre-booked events and/or activities

A. Specific Reasons for TRIP CANCELLATION

The Company shall reimburse expenses under this cover if the Trip is cancelled only due to any of the reasons mentioned below and the same is notified to us by the Insured Person:

 Occurrence of a Catastrophic event or an Act of Terrorism at Your subsequent, Flight departure city or destination city or transit city (in case of connecting flights).



- Political disturbance at Your subsequent, Flight departure city or destination city or transit city (in case of connecting flights).
- c. The Insured Person is called as a witness at a Court of Law.
- d. Death of the Insured Person or his/her Immediate family member
- e. Sudden Injury or Illness to Insured Person or his/her Immediate family member requiring minimum two days of hospitalization

Insured Person may opt for Trip cancellation benefit if any of the above conditions (a. to e.) triggers on or within 10 days preceding the day the Insured Person intends to board his initial flight which would have commenced the Period of Insurance, subject to the policy being purchased before the said event.

B. Specific Conditions applicable to TRIP CANCELLATION

- Trip Cancellation can trigger only prior to commencement of Period of Insurance.
- In case we have paid a claim under any benefit of this policy except Flight Cancellation benefit then Trip Cancellation benefit shall not trigger
- The Event/Activity Ticket should have been booked in the name of the Insured Person only.
- d. The Event must be of a commercial event and solely for the purpose of personal consumption of only the Insured Person.
- e. The Hotel/accommodation must be a property for commercial use only
- f. The accommodation booking must solely be for the purpose of personal consumption of only the Insured person.

C. Specific Exclusions applicable to TRIP CANCELLATION

- a. Any type of travel expenses
- b. Facts or matters of which the Insured Person was aware or should have been aware might result in the cancellation of the trip.

D. Specific Claim Documents applicable to TRIP CANCELLATION

- Letter/Email from the Insured Person mentioning the reason of trip cancellation with relevant proof.
- Receipt/Invoice of payment & cancellation of pre-booked and confirmed accommodation, events, activities where in nonrefunded expense/cancellation charge is mentioned along with amount refunded.
- c. Medical reports and discharge summary wherever applicable
- d. Copy of death certificate in case of death.
- e. Proof of expenses made in advance on confirmed accommodation, events and activities for the trip

17. TRIP CURTAILMENT

The Company shall reimburse the Insured Person upto the Sum Insured mentioned in Policy Schedule for non-refundable expenses arising out of cancellation of the below if the same arise post trip curtailment:

- i. pre-booked confirmed accommodation
- ii. pre-booked events and/or activities
- iii. The actual cost of economy class (most basic economy class) flight tickets or Cost of rescheduling pre-booked confirmed Flight to return back to India due to Trip Curtailment

A. Specific Reasons for TRIP CURTAILMENT

The Company shall reimburse expenses under this cover if the Trip is curtailed during the Period of Insurance solely due to any of the reasons mentioned below

- a. Death of the Insured Person or his/her Immediate family member during the Period of Insurance
- b. Sudden Injury or Illness to Insured Person or his/her Immediate family member requiring minimum two days of hospitalization that

- commenced during the Period of Insurance.
- Occurrence of a Catastrophic event at Your subsequent, Flight departure city or destination city or transit city (in case of connecting flights).
- d. Act of Terrorism at Your subsequent, Flight departure city or destination city or transit city (in case of connecting flights).
- e. Political disturbance at Your subsequent, Flight departure city or destination city or transit city (in case of connecting flights).

B. Specific Conditions applicable to TRIP CURTAILMENT

- a. The Insured Person should have started the trip and the unfortunate event should occur during the Period of Insurance
- b. The Company's liability will be reduced by any sum for which the Airline is liable to make payment.
- The Event/Activity Ticket should have been booked in the name of the Insured Person only.
- d. The Event must be of a commercial event and solely for the purpose of personal consumption of only the Insured Person.
- e. The Hotel/accommodation must be a property for commercial use only
- f. The accommodation booking must solely be for the purpose of personal consumption of only the Insured person.

C. Specific Exclusions applicable to TRIP CURTAILMENT

a. Facts or matters of which the Insured Person was aware or should have been aware might result in the curtailment of the trip.

D. Specific Claim Documents applicable to TRIP CURTAILMENT

- Letter/Email from the Insured Person during the Period of Insurance mentioning the reason of trip curtailment with the relevant proof.
- Receipt/Invoice of payment & cancellation of pre-booked and confirmed accommodation, events, activities where in nonrefunded expense/cancellation charge is mentioned along with amount refunded.
- Copy of Travel ticket and boarding pass of Flight boarded by the Insured Person that denotes commencement of Period of Insurance.
- d. Medical reports and discharge summary
- e. Copy of death certificate in case of death.
- f. Proof of expenses made in advance on confirmed accommodation, events and activities for the trip
- g. Invoice Copy of Ticket along with boarding pass of the Flight boarded to return back to India following trip curtailment

18. HIJACK DISTRESS ALLOWANCE

The Company shall pay to the Insured Person in Lump Sum an amount as specified in below table if the Insured Person is travelling on board a Flight which is Hijacked during the Period of Insurance. Lump sum payout shall be made as per total hours the plane was under hijack

Total Completed Hours of Hijack of the Flight	0 to 12	13 to 24	25 to 48	49 to 72	73 to 96	96+
Amount Payable (USD)	Nil	100	200	300	400	500

A. Specific Conditions applicable to HIJACK DISTRESS ALLOWANCE

- The hijack needs to confirmed and declared by the government and/or airlines authority.
- For this benefit to trigger the trip should be interrupted due to a Hijack for a continuous and completed period of more than 12 hours

B. Specific Definitions applicable to HIJACK DISTRESS ALLOWANCE

a. Hijack means the unlawful seizure or wrongful exercise of control



of a Flight, in which the Insured Person is travelling as a fare paying passenger.

C. Specific Exclusions applicable to HIJACK DISTRESS ALLOWANCE

- a. Any claim where the Insured Person is considered as the principal or accessory or is in anyway involved with the Hijacking
- Any claim as a consequence of change in the direction of the route of the aircraft due to traffic, weather, fuel shortage, technical snag or security reasons

D. Specific Claim Documents applicable to HIJACK DISTRESS ALLOWANCE

- a. Document from government and/or airlines authority confirming Hijack and its duration
- b. Copy of Hijacked Flight ticket along with boarding pass

19. PERSONAL LIABILITY

The Company shall reimburse the Insured Person upto the amount mentioned in the Policy Schedule for actual legal liability arising on account of Insured Person's negligence occurring during the Period of Insurance for which a civil claim is made or suit is brought against the Insured Person by a third party and the Insured Person has intimated the Company not later than 60 days from the date of event or first intimation to the insured of the suit, whichever is earlier solely for the below mentioned causes

- a. Accidental Injury to Third Parties
- b. Property damage to Third Parties

The Company shall also indemnify the Insured Person towards the cost of legal defense incurred, upon the prior written consent of the Company

A. Specific Conditions applicable to PERSONAL LIABILITY

The Company's liability towards the Insured Person will be determined by a foreign court of law or otherwise as mutually agreed between the Company and the Insured Person in advance

- In the event of any legal action taken against the Insured Person, he shall:
 - Give immediate (preferably within 24 hours), written notice to the Company, and
 - ii. Not incur any defence costs or expenses, admit liability for or settle or attempt to settle, make any admission or offer any payment or otherwise assume any contractual obligation with respect to any claim or claimant without the prior written consent from the Company. Once the written consent is provided the Company shall be entitled (but in no case obligated) at any time:
 - to take over and conduct the defence and/or settlement of any action or claim in the name of the Insured Person
 - to receive the Insured Person's co-operation and assistance and
 - c) to appoint lawyers on the Insured Person's behalf

Any and all costs and expenses incurred by the Company or the lawyers appointed by the Company shall be a first charge on the Sum Insured

b. The Company shall not settle any claim without express consent of the Insured Person, but if the Insured Person refuses an available settlement recommended by the Company then the Company's liability shall thereafter be restricted to the amount by which the claim could have been settled.

B. Specific Exclusions applicable to PERSONAL LIABILITY

- a. Liability which is expected or intended by an Insured Person
- b. Liability arising out of or in connection with a business engaged in by the Insured Person. This exclusion applies but is not limited to an act or omission, regardless of its nature or circumstance, involving a service or duty rendered, promised, owed, or implied to be provided because of the nature of the business.

- Liability arising out of the rental or holding for rental of any part of any premises or a motor vehicle of any kind by the Insured Person.
- Liability arising out of the rendering of or failure to render professional services.
- e. Liability arising out of a premises, watercraft or aircraft that is owned by, rented to or rented by the Insured Person.
- Liability arising out of the ownership, maintenance, use, loading or unloading of motor vehicles, all other motorised land conveyances, water craft or aircraft.
- g. Liability arising out of the transmission of a communicable disease by the Insured Person.
- Liability arising out of sexual molestation, corporal punishment, or physical or mental abuse.
- Liability arising out of the use, sale, manufacture, delivery, transfer or possession by any person of a controlled substance or contraband as defined by the appropriate authority or government agency.
- j. Liability under any contract or agreement.
- k. Property Damage to property owned by the Insured Person.
- Property Damage to property rented to, occupied, or used by or in the care of the Insured Person.
- m. Bodily Injury to any person eligible to receive any benefits voluntarily provided or required to be provided by the Insured Person under any worker's compensation law, non occupational disablement law or occupational diseases law.
- Any claims or suits arising from any Immediate Family Member, Close Business Associate or an Immediate Family Member of a Close Business Associate against the Insured Person.

C. Specific Claim Documents applicable to PERSONAL LIABILITY

- a. Original Travel tickets and boarding pass
- b. Self-Declaration and statement of event in writing
- c. Legal notice/summons or any other documents relevant to incident
- d. Copy of Judgment of the Court
- e. Statement of claim furnishing particulars of the event leading to the liability, such as the court order;
- f. Photocopy of the police report (wherever reported).
- g. Witness statements if available
- Any other documents relevant to the incident including summons, legal notice, copy of court award, notice from third party claiming the amount.

${\bf 20.\,EMERGENCY\,HOTEL\,ACCOMMODATION\,FOR\,INSURED\,PERSON}$

If during the Period of Insurance, the Insured Person sustains an Injury or Illness which results in Hospitalization of the Insured Person for at least 5 continuous days and this in turn leads to the Insured Person missing his original scheduled forthcoming flight, then the Company shall reimburse the Insured Person upto the Sum Insured mentioned in the Policy Schedule, for the actual expenses incurred on Hotel accommodation, until the Insured Person's re-scheduled departure back to India / subsequent destination as per scheduled trip itinerary or for a maximum of 10 days after the date of discharge, whichever is the earlier.

A. Specific Conditions applicable to EMERGENCY HOTEL ACCOMMODATION FOR INSURED PERSON

- a. Claim under this benefit shall be payable only if we have accepted and paid claim under EMERGENCY MEDICAL EXPENSES – ACCIDENT & ILLNESS benefit in this policy
- b. In the event that Insured Person is discharged but unable to undertake the journey on his originally scheduled forthcoming flight then for claim to be admissible the same must be supported with written advice of the treating Medical practitioner.



B. Specific Exclusions applicable to EMERGENCY HOTEL ACCOMMODATION FOR INSURED PERSON

 Any kind of expenses related to meals and transportation are not payable under this benefit

C. Specific Claim Documents applicable to EMERGENCY HOTEL ACCOMMODATION FOR INSURED PERSON

- a. Original Flight ticket booking invoices
- b. Re-scheduled Flight ticket booking invoices and boarding pass
- c. Original Invoices/Bills of accommodation availed
- d. Letter from Medical Practitioner advising travel avoidance (if applicable)

21. NO CLAIM DISCOUNT

No Claim Discount of 10% shall be applicable at every such continuous renewal wherein there was no claim paid in the expiring Policy Year

A. Specific Conditions applicable to NO CLAIM DISCOUNT

- No Claim discount renewal benefit is applicable only for Annual Multi Trip Policies
- No Claim discount shall be applicable only if the opted Sum Insured is greater than USD 50,000 in both expiring Policy Year and renewal
- No Claim discount shall be applicable only if the opted plan variant was either Gold or Platinum during both expiring Policy Year and renewal
- d. No Claim discount shall be at member level and not on Policy Level and shall be applicable only for those Insured person who were part of the policy during the expiring Policy Year
- e. Calculation of No Claim discount: In case of a claim free expiring Policy Year 10% shall be applied on expiring year final premium amount and this amount shall be deducted from renewal premium (Renewal Premium before application of No Claim discount)
- f. The No claim discount amount in any policy year shall never exceed Renewal Premium before application of No Claim discount
- No Claim discount renewal benefit is NOT applicable if Silver Plan variant was opted in expiring year or at renewal

II. OPTIONAL COVERAGES

Optional coverages are allowed to be opted at channel level only. Individual customers might therefore not be able to opt for the same. The respective optional covers if in force shall be mentioned in your Policy Schedule.

1. AUTOMATIC EXTENSION

The Company shall grant automatic extension once of 7 days, from the policy period end date, if the extension is necessary and is solely due to any of the reasons mentioned below:

- In case we have paid a claim under FLIGHT DELAY benefit or FLIGHT CANCELLATION benefit for the final flight back to India.
- b. Death of an Immediate Family member travelling with the Insured
- c. Sudden Injury or Illness to the Insured Person or an Immediate Family Member travelling with the Insured Person requiring minimum two days of hospitalization that commences during the Period of Insurance.
- d. Occurrence of a Catastrophic event at Your subsequent, Flight departure city or destination city or transit city (in case of connecting flights).
- Act of Terrorism at Your subsequent, Flight departure city or destination city or transit city (in case of connecting flights).

Political disturbance at Your subsequent, Flight departure city or destination city or transit city (in case of connecting flights).

A. Specific Claim Documents applicable to AUTOMATIC EXTENSION

- a. Medical reports and discharge summary wherever applicable
- b. Copy of death certificate in case of death.
- c. Proof that the Immediate Family member was travelling with the Insured Person

2. BOUNCED BOOKING - HOTEL & AIRLINE

The Company shall reimburse the Insured Person upto the Sum Insured mentioned in the Policy Schedule in respect of the expenses incurred towards alternate travel or alternate accommodation arrangement in case the Insured Person's original hotel booking and/or original Flight ticket is bounced due to over booking.

A. Specific Conditions applicable to BOUNCED BOOKING - HOTEL & AIRLINE

- To claim this benefit under non-availability of accommodation on account of over booking by the hotels or airlines, the Insured Person should have a confirmed booking in advance and should have written proof of the same.
- b. For Hotel overbooking,
 - the overbooked portion of the hotel stay must include the first night stay
 - ii. the overbooking must happen at the time of check-in
 - iii. the Company will reimburse the difference between the original booking amount and the new booking amount, less any refund/compensation given by the hotel, for the number of nights that are overbooked
 - iv. the new booking must be for up to the number of nights overbooked in same room class of a similar hotel. Upgradation to higher class will be considered in case similar alternate arrangement is not available.
 - the Company will not be liable for nights on the original booking that were not overbooked
- c. For Airline overbooking,
 - an option of a free replacement flight within 6 hours from the departure of the original overbooked flight must not be available to the Insured Person
 - ii. the Insured Person must cancel the originally booked flight and purchase a new flight of the same class
 - iii. the Company will reimburse the difference between the original airfare amount and the reasonable new airfare amount, less any refund/compensation given by the airline.
- d. The deductible in respect of this benefit will be applicable on per claim basis and will be separate for a hotel claim and an airline claim. The deductible amount shall be as mentioned in the Policy Schedule.

B. Specific Exclusions applicable to BOUNCED BOOKING - HOTEL & AIRLINE

- Any air tickets / hotel bookings which are allotted to airline staff / hotel staff or under any special travel industry employee scheme
- Any air ticket bookings made within 7 days of scheduled flight departure
- c. Any hotel bookings made within 7 days of first hotel check-in date
- d. Any Wait listed bookings

C. Specific Claim Documents applicable to BOUNCED BOOKING - HOTEL & AIRLINE

- A confirmation from the Airline and/or accommodation provider of the bounced booking having occurred solely at their instance and responsibility along with reason.
- b. Original and Alternate travel ticket invoice and payment receipts



- Original and Alternate accommodation booking invoice and payment receipts
- d. Refund invoice from airline and/or accommodation provider along with any non-refundable charges (if any)
- e. Any amount/coupon received in the form of compensation from the Airline and/or accommodation provider (if applicable)

3. BACK AT HOME COVER

3.a. Burglary Cover for Home Contents

- The Company will indemnify the Insured in respect of loss or damage to Home Contents, by burglary and housebreaking including larceny and theft.
- b. The Company will further indemnify the Insured in respect of damage to the Insured's home and/or safe resulting from burglary and/or housebreaking or any attempt thereat subject to a maximum of 5% of the Sum Insured under this sub-benefit.

Provided however that no loss under clauses a. and b. hereinabove, shall together exceed the Sum Insured under this sub-benefit.

A. Specific Conditions Applicable to Burglary Cover for Home Contents

- a. Jewellery is covered subject to its being kept in locked safe within the home premises.
- b. Where any item insured hereunder consists of articles in pair or set the Company's liability in respect thereof shall not exceed the value of any article which may be lost or damaged without reference to any special value which such article may have as part of such pair or set.
- c. The cover under this section becomes inoperative if the premises remains unoccupied for more than 60 consecutive days unless prior written notice is sent to the Company and its consent obtained, subject to fulfilment of terms and conditions that may be stipulated by the Company for extending cover in such circumstances.

B. Specific Exclusions Applicable to Burglary Cover for Home Contents

This Section does not cover loss, destruction or damage,

- Caused by burglary and/or housebreaking and/or theft and/or larceny where any member of the Insured's family is concerned as principal or accessory
- b. To securities, documents of any kind, stamps, coins, cash/paper money, deeds, ATM cards, credit cards, charge cards, bonds, bills of exchange, promissory notes, or any other negotiable instrument, books of accounts or any other business books, and explosives.
- c. To articles of consumable nature, livestock and motor vehicles.
- To curios, antiques, pictures and other works of art, guns, collection of stamps, coins and medals for an amount collectively in excess of INR 10.000
- To jewellery and valuables in excess of INR 10,000 per single article

3.b. Fire and Allied Perils for Home Contents

We cover the physical loss or damage to or destruction of the **General Contents** of Your Home caused by an Insured Event as listed in **table below**.

	Column A	Column B
We	cover physical loss or damage,	We do not cover any loss or
or	destruction caused to the	damage, or destruction caused
Insu	ired Property by	to the Insured Property
1	Fire	caused by burning of Insured
		Property by order of any Public
		Authority.
2	Explosion or Implosion	-
3	Lightning	-

	Column A	Column B
4	Earthquake, volcanic	-
	eruption, or other convulsions of nature	
5	Storm, Cyclone, Typhoon, Tempest, Hurricane, Tornado, Tsunami, Flood and Inundation	-
6	Subsidence of the land on which Your Home Building stands, Landslide, Rockslide	caused by a. normal cracking, settlement or bedding down of new structures, b. the settlement or movement of made up ground, coastal or river erosion, c. defective design or workmanship or use of defective materials, or d. demolition, construction, structural alterations or repair of any property, or e. groundworks or excavations.
7	Bush fire, Forest fire, Jungle fire	-
8	Impact damage of any kind, i.e., damage caused by impact of, or collision caused by any external physical object (e.g. vehicle, falling trees, aircraft, wall etc.)	caused by pressure waves caused by aircraft or other aerial or space devices travelling at sonic or supersonic speeds.
9	Missile testing operations	-
10	Riot, Strikes, Malicious Damages	caused by a. temporary or permanent dispossession, confiscation, commandeering, requisition or destruction by order of the government or any lawful authority, or b. temporary or permanent dispossession of Your Home by unlawful occupation by any person.
11	Acts of terrorism(Coverage as per Terrorism Clause attached)	Exclusions and Excess as per Terrorism Clause attached.
12	Bursting or overflowing of water tanks, apparatus and pipes.	-
13	Leakage from automatic sprinkler installations.	repairs or alterations in Your Home or the building in which Your Home is located, repairs, removal or extension of any sprinkler installation, or defects in the construction known to You.
14	Theft within 7 (seven)days from the occurrence of and proximately caused by any of the above Insured Events.	if it is a. of any article or thing outside Your Home, or b. of any article or thing attached from the outside of the outer walls or the roof of Your Home, unless securely mounted.

A. Specific Conditions Applicable to Fire and Allied Perils for Home Contents

a. The Sum Insured for Fire and Allied Perils for Home Contents cover is INR 5 Lakh (Rupees Five Lakh). This will be the maximum Sum Insured payable in the event the Home Contents are destroyed / lost completely.



- If the General Contents of Your Home are physically damaged by any Insured Event, We will at Our option,
 - reimburse to You the cost of repairs to a condition substantially the same as its condition at the time of damage, or
 - pay You the cost of replacing that item with a same or similar item, or
 - repair the damaged item to a condition substantially the same as its condition at the time of damage.

B. Specific Exclusions Applicable to Fire and Allied Perils for Home Contents

We do not cover losses and expenses for any loss or damage or destruction of the Insured Property arising from Insured events, stated below:

- a. Your deliberate, wilful or intentional act or ommission, or of anyone on Your behalf, or with Your connivance.
- b. War, invasion, act of foreign enemy hostilities or war-like operations (whether war is declared or not), civil war, mutiny, civil commotion amounting to a popular rising, military rising, rebellion, revolution, insurrection or military or usurped power.
- c. Ionising radiation or contamination by radioactivity from any nuclear fuel or from any nuclear waste from combustion of nuclear fuel, or the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component that is part of it.
- d. Pollution or contamination, unless
 - the pollution or contamination itself has resulted from an Insured Event, or
 - ii. an Insured Event itself results from pollution or contamination.
- e. Loss, damage or destruction to any electrical/electronic machine, apparatus, fixture, or fitting by over-running, excessive pressure, short circuiting, arcing, self- heating or leakage of electricity from whatever cause (lightning included). This exclusion applies only to the particular machine so lost, damaged or destroyed.
- f. Loss or damage to bullion or unset precious stones, manuscripts, plans, drawings, securities, obligations or documents of any kind, coins or paper money, cheques, vehicles, and explosive substances unless otherwise expressly stated in the policy.
- g. Loss of any Insured Property which is missing or has been mislaid, or its disappearance cannot be linked to any single identifiable event.
- h. Loss or damage to any Insured Property removed from Your Home to any other place.
- Loss of earnings, loss by delay, loss of market or other consequential or indirect loss or damage of any kind or description whatsoever.
- Any reduction in market value of any Insured Property after its repair or reinstatement.
- k. Costs, fees or expenses for preparing any claim.

C. Insured Obligations applicable to 3.a. Burglary Cover for Home Contents & 3.b. Fire and Allied Perils for Home Contents

- 1. Obligation to take care: You must:
 - a. keep Your Home Contents in good condition and well maintained.
 - take care to prevent theft, loss or damage to Your Home Contents.

2. Allow inspection and investigation of claim:

You must allow, and give full cooperation to the survey/ investigation of Your claim by Us. You must allow Us, and any surveyor, officer or other representative that We authorise, to inspect Your Home Contents including the interior wherever necessary, take photographs and where required, permit the scientific testing and investigation of any insured article affected by the insured peril. You must answer all questions asked regarding

Your claim truthfully and completely, and submit all relevant documents that We will require.

D. General Conditions Applicable to 3.a. Burglary Cover for Home Contents & 3.b. Fire and Allied Perils for Home Contents

a. Automatic Termination of covers

Coverage under 3.a. Burglary Cover for Home Contents & 3.b. Fire and Allied Perils for Home Contents will automatically end in the following cases:

- Exhaustion of Sum Insured: If any item of Your Home Contents, is lost, destroyed or stolen, or is a Total Loss, and We pay You the full Sum Insured for such item, the insurance cover for that item will automatically end If We pay the total Sum Insured for any claim, this Policy will end.
- Change of use of Your Home Contents: if You use any item of Home Contents for use that is not personal.
- iii. Sale of Your Home Contents: Surrender or release Your interest in Your Home Contents, or Your interest in the Home Contents comes to an end

b. Terrorism clause (inbuilt in this cover)

INSURING CLAUSE

Subject otherwise to the terms, exclusions, provisions and conditions contained in the Policy and in consideration of the payment by the Insured to the Company of additional premium as stated in the Schedule, it is hereby agreed and declared that notwithstanding anything stated in the 'Terrorism Risk Exclusion' of this Policy to the contrary, this Policy is extended to cover physical loss or physical damage occurring during the period of this Policy caused by an act of terrorism to the location /s mentioned in the schedule subject to the exclusions, limits and excess described hereinafter.

For the purpose of this cover, an act of terrorism means an act or series of acts, including but not limited to the use of force or violence and/ or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organization(s) or government(s), or unlawful associations, recognized under Unlawful Activities (Prevention) Amendment Act, 2008 or any other related and applicable national or state legislation formulated to combat unlawful and terrorist activities in the nation for the time being in force, committed for political, religious, ideological or similar purposes including the intention to influence any government and/or to put the public or any section of the public in fear for such purposes.

This cover also includes loss, damage, cost or expense directly caused by, resulting from or in connection with any action taken in suppressing, controlling, preventing or minimizing the consequences of an act of terrorism by the duly empowered government or Military Authority.

Provided that if the Insured is eligible for indemnity under any government compensation plan or other similar scheme in respect of the damage described above, this Policy shall be excess of any recovery due from such plan or scheme.

For the purpose of the aforesaid inclusion clause, "Military Authority" shall mean armed forces, para military forces, police or any other authority constituted by the government for maintaining law and order.

E. Claim procedure and Specific Claim Documents Applicable to 3.a. Burglary Cover for Home Contents & 3.b. Fire and Allied Perils for Home Contents

If You suffer a loss because of an Insured Event, You must make a claim for Your financial loss at Your cost. The procedure for making a claim is given below. These include things that You must do, and that You must not do. It is important to comply with these to ensure that it does not prejudice Your claim in any manner.

a. Immediate notice to Us

As soon as any physical loss or damage occurs to Your Home Contents due to an Insured Event, You must immediately give notice to Us of the loss or damage. This is necessary for Us to survey/ investigate the loss or damage, as may be required.



- i. You can give notice to any of Our offices or call-centres.
- ii. You must state in this notice
 - a) the Policy Number,
 - b) Your name,
 - c) details of report to the police that You made,
 - d) details of report to any Authority that You made,
 - e) details of the Insured Event.
 - f) a brief statement of the loss,
 - g) particulars of any other insurance any of Your Home Contents,
 - submit photographs of loss or physical damage, wherever possible.

b. Steps to prevent loss and damage

- You must take all reasonable steps to prevent further loss or damage to Your Home Contents.
- Until We have inspected Your and Home Contents, and have given Our consent,
 - a) You must not sell, give away or dispose of any damaged items of any property for which You are making a claim;
 - b) You must not wash or clean, or remove any damaged item or debris, except for any urgent necessity;
 - You must not carry out repairs, unless such repairs are urgent and You cannot contact Us.

c. Immediate notice to Authorities

- i. As soon as any loss or damage occurs to the Insured Property, You must give immediate report to appropriate legal authorities. For example, You must report to the fire brigade of the local authority and the police if there is damage by fire/ explosion / implosion or lightning. In case of subsidence /landslide/rockslide, You must inform the District Administration. In the event of impact damage of any kind or Riot Strikes, Malicious damages and acts of terrorism, You must inform the police. If there is a theft within 7 (seven) days following an Insured Event You must inform the police.
- We may, but not necessarily, waive this condition if We are satisfied that by reason of extreme hardship it was not possible for You or any other person on Your behalf to give such report.

d. Submit claim

- i. Claim form
 - a) You must submit Your claim in Our claim form at the earliest opportunity, but within 30 days from the date You first notice the loss or damage. The claim form is available in any of Our branches, and on Our web-site.
 - You must state in Your claim the details of any other insurance policy that covers the damage or loss for which You have filed Your claim, whether You have purchased such other insurance, or someone else has purchased it for You
- ii. We shall not be liable for any loss or damage after the expiry of 12 months from the happening of the loss or damage unless the claim is the subject of pending action or arbitration. If We disclaim liability for a claim You have made and if the claim is not made a subject matter of a suit in a court of law within a period of 12 months from the date of disclaimer, the claim shall not be recoverable hereunder.

e. Establish loss

- You must prove that the Insured Event has occurred, and the extent of physical loss or damage You have suffered with full details.
- ii. When We request,
 - a) You must support Your claim for Home Contents with

- plans, specification books, vouchers, invoices pertaining to costs incurred by You for reconstruction/replacement/repairs.
- You must allow Us, Our officers, surveyors or representatives to inspect the loss or damage to Your Home Contents and to take measurements, samples, damaged items or parts, and photographs that are relevant
- c) You must give Us authority to see the relevant records and get information about the Event and Your loss from the police or any other authority.

f. Recovery action by Us

- i. When We accept and pay Your claim under the Policy, We can start legal proceedings to recover the amount or property from the third party who has caused the loss or damage to Your Home Contents. You must give authority to Us to take such action and exercise this right effectively, when We request You, whether before or after making payment of Your claim. You must give all information, cooperation, assistance and help for this purpose. You must not do anything which will prejudice Our right. We can do this
 - a) without seeking Your consent,
 - b) in Your name, and
 - c) whether or not Your loss has been fully compensated.
- ii. Any amount We recover from such person will be applied first to the costs of the legal proceedings and recovery, then to the claim amount We have paid or must pay to You. We will pay You any balance.
- iii. You can start legal proceedings against any person who has caused the loss or damage only with Our prior consent, and on conditions that We will impose. You must not compromise or settle any claim against such person without Our consent. If You recover any amount from such person, You must return to Us the amount We have paid for Your claim. We can take over the conduct of legal proceedings that You have started and continue the proceedings in Your name.

3.c. Pet Care

The Company shall reimburse the Insured Person in respect of the expenses incurred for extended stay of his pet in the pet house in India in case the final booked return journey to India is delayed for more than 24 hrs due to:

- a. inclement weather
- strike, Political Disturbance, Compulsory quarantine by Government
- Airline's acts of omission / commission or mechanical breakdown of the aircraft on which Insured Person was scheduled to travel on
- d. Death or minimum continuous and completed medically necessary Hospitalization of at least 2 days in an overseas facility of the Insured Person or an Immediate Family member travelling with the Insured person due to which the Insured Person was not able to return on scheduled arrival date.

A. Specific Exclusions Applicable to Pet Care

 Any consequential liability or expenses incurred on account of mishandling and/or improper care of pet.

B. Specific Claim Documents Applicable to Pet Care

- Original receipts/bills of expenses on extended stay of per in pet house
- D. Original Medical Reports, Discharge Summary and Copy of Passport of the Insured Person or the Immediate Family member travelling with the Insured person who was hospitalized



- c. Letter from the Airline Authority specifying the reason of delay and total time of delay
- d. Copy of death certificate in case of death

4. EXTENSION OF COVERAGE FOR ADVENTURE SPORTS ACTIVITIES

If this benefit is mentioned in the Policy Schedule, then Standard exclusion 'f' - **Hazardous or Adventure Sports: Code – Excl09** shall be superseded for all the below mentioned benefits applicable.

- a. EMERGENCY MEDICAL EXPENSES ACCIDENT & ILLNESS
- b. EMERGENCY DENTAL EXPENSES
- c. PERSONAL ACCIDENT
- d. HOSPITAL CASH ACCIDENT & ILLNESS
- e. EMERGENCY HOTEL ACCOMMODATION FOR INSURED PERSON
- f. EMERGENCY TRAVEL EXPENSES FOR INSURED PERSON'S MINOR CHILDREN
- g. EMERGENCY TRAVEL EXPENSES FOR IMMEDIATE FAMILY MEMBER
- EMERGENCY ACCOMMODATION EXPENSES FOR IMMEDIATE FAMILY MEMBER

5. EXTENSION OF PRE-EXISTING DISEASE (PED) COVERAGE

If this benefit is mentioned in the Policy Schedule, then Specific exclusion 'q' – 'Claims arising out of pre-existing disease' shall be superseded for all the below mentioned benefits applicable provided that Pre-Existing Disease(s) has been declared beforehand in the proposal form and agreed by the Company.

- a. EMERGENCY MEDICAL EXPENSES ACCIDENT & ILLNESS
- b. EMERGENCY DENTAL EXPENSES
- c. HOSPITAL CASH ACCIDENT & ILLNESS
- d. EMERGENCY HOTEL ACCOMMODATION FOR INSURED PERSON
- EMERGENCY TRAVEL EXPENSES FOR INSURED PERSON'S MINOR CHILDREN
- f. EMERGENCY TRAVEL EXPENSES FOR IMMEDIATE FAMILY MEMBER
- g. EMERGENCY ACCOMMODATION EXPENSES FOR IMMEDIATE FAMILY MEMBER

A. Specific Exclusions Applicable to EXTENSION OF PRE-EXISTING DISEASE (PED) COVERAGE

- Any treatment or part of the treatment which is not a medical emergency, and can safely be postponed till the Insured Person's return to India
- Any routine follow-up or treatments pertaining to the pre-existing disease

6. FRAUDULENT TRANSACTIONS ON PAYMENT CARDS

The Company shall reimburse the Insured Person upto the Sum Insured mentioned in the Policy Schedule for unauthorized charges on the Insured Person's lost or stolen payment card up to 12 hours prior to the Insured Person first reporting the event to his payment card issuer(s), if the payment card as specified in the Policy Schedule is lost or stolen during the Period of Insurance.

A. Specific Definitions applicable to FRAUDULENT TRANSACTIONS ON PAYMENT CARDS

- For the purpose of this benefit the type of payment cards is restricted to
 - Credit cards
 - Debit cards
 - Forex cards

B. Specific Claim Documents Applicable to FRAUDULENT TRANSACTIONS ON PAYMENT CARDS

- a. Copy of FIR / police report obtained within 24 hours of becoming aware of the loss
- b. Letter / Email from Insured Person reporting the loss of payment card to the issuing authority

7. THEFT OF ELECTRONIC GADGET

The Company shall reimburse the Insured Person up to the Sum Insured mentioned in the Policy Schedule in the event that one or more Electronic Gadgets owned by or in the custody of the Insured Person are completely lost due to theft during the Period of Insurance.

A. Specific Conditions applicable to THEFT OF ELECTRONIC GADGET

Reimbursement shall be processed after the applicable depreciation is deducted as per the below table

Age of Gadget	Upto 1 year	Upto 2 years	Upto 3 years	Upto 4 years	Upto 5 years	More than 5 years
Applicable Depreciation per item	50%	70%	75%	80%	90%	95%

B. Specific Definitions applicable to THEFT OF ELECTRONIC GADGET

 For the purpose of this benefit, an Electronic Gadget shall only mean a Laptop, a Tablet or a Camera

C. Specific Exclusions applicable to THEFT OF ELECTRONIC GADGET

- a. Any loss of item sent in advance or mailed or shipped separately
- b. Any item that was in checked-in baggage lost by common carrier
- Loss, delay or confiscation or detention by customs, police or public authorities.
- d. Any loss of software or data in the Electronic Gadget and any consequential loss
- e. Any kind of damage to the item
- f. Loss arising from any reason, other than Theft
- g. Loss or Theft of Mobile phones or desktops
- Theft of an electronic gadget whilst in the custody of any persons, other than the Insured Person.
- Loss occasioned through the willful act of the Insured Person or any willful act of any other person with a connivance of the Insured.
- j. Theft due to negligent behaviour on the part of Insured Person
- Loss/Theft of any accessory pertaining to the covered Electronic Gadget

D. Specific Claim Documents applicable to THEFT OF ELECTRONIC GADGET

- Original purchase invoice and payment receipt of the stolen Electronic Gadget
- Copy of FIR / police report obtained within 24 hours of becoming aware of the loss/theft

8. VISA REJECTION

The Company reimburse the Insured Person upto the Sum Insured specified in the Policy Schedule towards the cost of Visa application fees if the visa application of Insured Person is rejected by the Visa consulate or embassy.

A. Specific Conditions applicable to VISA REJECTION

 Insured must have submitted all the valid documents in order as directed by the Embassy of the respective Country for which the Visa is being applied



- Visa application should be filed with the respective Embassy well in advance and as per the prescribed processing time, if any
- This optional cover should have been in force atleast 5 days prior to Visa Rejection

B. Specific Exclusions applicable to VISA REJECTION

- Any convenience fees /agent fees/consultancy fees included in visa application fees if applied with the help of any agent or any consultant
- b. Cancellation of visa by Insured Person
- Rejection of Visa if the Insured Person is unable to attend visa interview due to any reason
- Rejection of Visa applied after any restrictions imposed by the government on travel to destination place.
- Contractual breach or non-adherence to the terms and conditions of Visa embassy.
- f. Person with any criminal records applying for visa.
- War, invasion, act of foreign enemy, hostilities or warlike operations (whether war is declared or not), civil war.
- Mutiny, military rising, insurrection, rebellion, revolution, military or usurped power, martial law or state of siege, nationalization, confiscation, requisition, seizure or loss of or damage to property by order of the government or by any public authority.
- Rejection of Visa applied due to Illegal or malicious act of the Insured Person.
- Rejection of Visa due to Incomplete or no proof of travel itinerary & accommodation, if such proof is a pre requisite for obtaining a visa
- Past travel history which has resulted in deporting from the said country.

C. Specific Claim Documents applicable to VISA REJECTION

- Letter/Email of rejection with reason of rejection (if available) from the embassy
- b. Passport copy of the insured
- c. Copy of the Visa submitted reference number / receipt copy
- Visa application by the traveller/agent with the confirmation of the date/time stamp
- e. Copy of confirmed travel ticket and Accommodation booking

9. EMERGENCY TRAVEL EXPENSES FOR INSURED PERSON'S MINOR CHILDREN

The Company shall reimburse the Insured Person up to the Sum Insured mentioned in the Policy Schedule for the below mentioned expenses in the event of the Insured Person's unfortunate death or if the Insured Person sustains an Injury or contracts an Illness, during the Period of Insurance, which results into Hospitalization of the Insured Person for at least 5 continuous days and the Insured Person is unable to accompany the Children on their originally scheduled journey back.

- The actual travel expenses incurred on economy class (most basic economy class) Flight ticket to return the Insurer Person's minor child (or children) to their Country of Residence.
- b. the actual accommodation and round trip expenses incurred on economy class (most basic economy class) Fight tickets for an Immediate Family member to accompany the Insured Person's minor children to their Country of Residence provided that no Immediate Family Member is present at the place where Insured Person is hospitalized OR Expenses incurred for availing services of an escort to accompany the minor child (or children) to his Country of Residence.
- Accommodation expenses for Insured Persons Minor Children until they are sent back to their Country of Residence.

d. Expenses incurred on services availed from an attendant to ensure wellbeing and safety of Insured Persons Minor Children until they are sent back to their Country of Residence.

A. Specific Conditions applicable to EMERGENCY TRAVEL EXPENSES FOR INSURED PERSON'S MINOR CHILDREN

- a. The Company shall pay for travel expenses for a maximum of two minor children whose age does not exceed 18 years at the start of Period of Insurance
- b. This benefit shall trigger if the Insured Person is the only companion of the minor child (or children) and the children are not able to return to India on the scheduled date owing to the Insured Person's hospitalization.
- c. To and fro journey of Insured Person's Immediate Family member and journey of the child/children back to India must be completed at most within 5 days from the day the Insured Person was discharged.
- d. Claim under this benefit shall be payable only if we have accepted and paid claim under EMERGENCY MEDICAL EXPENSES – ACCIDENT & ILLNESS coverage in this policy.
- e. It is necessary that the Insured Person's Minor children availing this benefit are covered under this policy.
- f. Claim under this benefit shall be payable from the Hospitalized Insured Person's Sum Insured as mentioned in the Policy Schedule.
- g. Any refund amount received upon cancellation or reschedule of originally scheduled Flight tickets of Minor Children shall be deducted at the time of paying claim.

B. Specific Exclusions applicable to EMERGENCY TRAVEL EXPENSES FOR INSURED PERSON'S MINOR CHILDREN

a. Any kind of expenses related to meals, or transportation (except the flight tickets) are not payable under this benefit

C. Specific Claim Documents applicable to EMERGENCY TRAVEL EXPENSES FOR INSURED PERSON'S MINOR CHILDREN

- a. Original Discharge Summary of the Insured Person
- Original Invoices/Bills along with boarding pass related to travel and accommodation of Minor Children
- c. Original Invoices/Bills along with boarding pass related to travel and accommodation of Immediate Family Member (if applicable)
- d. Original Invoices/Bills related to Attendant services and/or Escort services availed (if applicable)
- e. Documents establishing the relation of Minor children with Insured
- f. Documents establishing the relation of Immediate Family member with Insured Person (if applicable)
- g. Invoice of refund received upon cancellation/reschedule of Flight tickets of Minor Children

10.EMERGENCY TRAVEL EXPENSES FOR IMMEDIATE FAMILY MEMBER

If during the Period of Insurance, the Insured Person sustains an Injury or contracts Illness which results in Hospitalization of the Insured Person for at least 5 continuous days, the Company shall reimburse the Insured Person the actual cost of round trip economy class (most basic economy class) Flight tickets upto the Sum Insured mentioned in the Policy Schedule for one Immediate Family Member to attend to the Insured Person's medical emergency during his visit overseas.

A. Specific Conditions applicable to EMERGENCY TRAVEL EXPENSES FOR IMMEDIATE FAMILY MEMBER

- This coverage shall be provided only if treating Medical Practitioner has advised necessity of the attendance of an Immediate Family member
- Claim under this benefit shall be payable only if we have accepted and paid claim under EMERGENCY MEDICAL EXPENSES – ACCIDENT & ILLNESS coverage in this policy



- c. To and fro journey of Insured Person's Immediate Family member must be completed at most within 45 days from expiration date of the period of Insurance.
- d. The round trip tickets booked must be by the most direct route possible from the Country of Residence of an Immediate Family member to the place of Hospitalization of the Insured Person
- This benefit shall trigger provided that no Immediate Family Member is there to attend to the Insured Person's medical emergency during his visit overseas.

B. Specific Exclusions applicable to EMERGENCY TRAVEL EXPENSES FOR IMMEDIATE FAMILY MEMBER

 Any kind of expenses related to meals, accommodation or transportation (except the round trip Flight tickets) are not payable under this benefit

C. Specific Claim Documents applicable to EMERGENCY TRAVEL EXPENSES FOR IMMEDIATE FAMILY MEMBER

- Report from the treating doctor advising the requirement of support from immediate family member
- b. Discharge Summary
- c. Round trip tickets along with boarding pass of the Flight
- d. Documents establishing the relation of Immediate Family member with Insured Person

11. EMERGENCY ACCOMMODATION EXPENSES FOR IMMEDIATE FAMILY MEMBER

If during the Period of Insurance, the Insured Person sustains or contracts Injury or Illness which results in Hospitalization of the Insured Person for at least 5 continuous days, the Company shall reimburse the actual cost of accommodation upto the Sum Insured mentioned in the Policy Schedule for one Immediate Family Member of the Insured Person to attend to the Insured Person's medical emergency during his visit overseas.

A. Specific Conditions applicable to EMERGENCY ACCOMMODATION EXPENSES FOR IMMEDIATE FAMILY MEMBER

- This coverage shall be provided only if treating Medical Practitioner has advised necessity of the attendance of an Immediate Family member
- Claim under this benefit shall be payable only if we have accepted and paid claim under EMERGENCY MEDICAL EXPENSES – ACCIDENT & ILLNESS coverage in this policy
- c. This benefit shall trigger provided that no Immediate Family Member is there to attend to the Insured Person's medical emergency during his visit overseas.

B. Specific Exclusions applicable to EMERGENCY ACCOMMODATION EXPENSES FOR IMMEDIATE FAMILY MEMBER

 Any kind of expenses related to meals or transportation are not payable under this benefit

C. Specific Claim Documents applicable to EMERGENCY ACCOMMODATION EXPENSES FOR IMMEDIATE FAMILY MEMBER

- Report from the treating doctor advising the requirement of support from immediate family member
- b. Discharge Summary
- c. Receipts for accommodation expenses incurred
- Documents establishing the relation of Immediate Family member with Insured Person

12. GOLFER'S HOLE IN ONE

The Company shall pay in Lumpsum an amount equal to the Sum Insured mentioned in the Policy Schedule if the Insured Person during the Period of Insurance, achieves a hole-in-one in a golf course recognized by

- a. United States Golfers' Association (USGA) OR;
- b. Professional Golfers' Association (PGA) OR;
- c. Any other recognized International Golf Association

A. Specific Claim Documents applicable to GOLFER'S HOLE IN ONE

 Letter from the recognized Golf Association confirming that the Insured Person has completed Golfer's Hole in One at their Golf course/club

13. FUNERAL EXPENSES

In case of any unfortunate event leading to the death of the Insured Person during the Period of Insurance, the Company shall reimburse the expenses incurred towards the burial or cremation of the Insured Person.

A. Specific Exclusions applicable to FUNERAL EXPENSES

a. Any kind of charges related with Transportation of mortal remains

B. Specific Claim Documents applicable to FUNERAL EXPENSES

- a. Death certificate
- b. Original bills or payment receipts of burial expenses incurred

14. EXTENSION OF COVERAGE FOR TERRORISM

If this benefit is in force, then exclusion 't' under Specific Exclusions section shall no longer be applicable to this policy and all admissible claims wherein the Insured person was a victim of an Act of Terrorism shall become payable. However, claims shall not be payable if evidence suggests that Insured Person was linked to carrying out the Act of Terrorism in any way.

15. REMOVAL OF RESTRICTION TO ONLY FLIGHTS

If this benefit is in force, then the words 'Flight', 'Airplane' and 'Airline' shall be understood to be replaced by the term 'Common Carrier' wherever it occurs in only those benefits mentioned below and if in force as per the Policy Schedule

- a. FLIGHT DELAY
- b. FLIGHT CANCELLATION
- c. MISSED FLIGHT CONNECTION
- d. TRIP DELAY
- e. TRIP CANCELLATION
- f. TRIP CURTAILMENT
- g. HIJACK DISTRESS ALLOWANCE
- h. BOUNCED BOOKING HOTEL & AIRLINE

A. Specific Definitions applicable to REMOVAL OF RESTRICTION TO ONLY FLIGHTS

a. Common Carrier means any Scheduled public carrier responsible for transporting fare paying passengers through Road, Rail, Water or Air and is operating under a valid license from the relevant Government authority. Private taxis, taxis booked through cab aggregators, self-driven or hired road carriers and chartered aircrafts do not fall under the definition of Common Carrier.

SECTION 3 - EXCLUSIONS

The exclusions listed in this section shall apply to all benefits of the Policy unless stated specifically otherwise. The below exclusions shall be in addition to the Specific Exclusions if listed under a specific benefit

I. STANDARD EXCLUSIONS

All the exclusions listed below shall be applicable individually for each Insured Person and claims shall be assessed accordingly.

a. Investigation & Evaluation: Code Excl04

 Expenses related to any admission primarily for diagnostics and evaluation purposes only are excluded.



 Any diagnostic expenses which are not related or not incidental to the current diagnosis and treatment are excluded.

b. Rest Cure, rehabilitation and respite care: Code - Excl05:

Expenses related to any admission primarily for enforced bed rest and not for receiving treatment. This also includes:

- Custodial care either at home or in a nursing facility for personal care such as help with activities of daily living such as bathing, dressing, moving around either by skilled nurses or assistant or non-skilled persons.
- ii. Any services for people who are terminally ill to address physical, social, emotional and spiritual needs.

c. Obesity/Weight control: Code - Excl06:

Expenses related to the surgical treatment of obesity that does not fulfil all the below conditions:

- i. Surgery to be conducted is upon the advice of the Doctor
- The surgery/Procedure conducted should be supported by clinical protocols
- iii. The member has to be 18 years of age or older and
- iv. Body Mass Index (BMI)
 - A. greater than or equal to 40 or
 - B. greater than or equal to 35 in conjunction with any of the following severe co-morbidities following failure of less invasive methods of weight loss:
 - 1) Obesity-related cardiomyopathy
 - 2) Coronary heart disease
 - Severe sleep apnoea
 - 4) Uncontrolled type2 diabetes
- d. Change-of-Gender treatments: Code Excl07: Expenses related to any treatment, including surgical management, to change characteristics of the body to those of the opposite sex.
- e. Cosmetic or plastic Surgery: Code Excl08: Expenses for cosmetic or plastic surgery or any treatment to change appearance unless for reconstruction following an Accident, Burn(s) or Cancer or as part of Medically Necessary Treatment to remove a direct and immediate health risk to the insured. For this to be considered a medical necessity, it must be certified by the attending Medical Practitioner.
- f. Hazardous or Adventure Sports: Code Excl09: Expenses related to any treatment necessitated due to participation as a professional in Hazardous or Adventure sports, including but not limited to, para-jumping, rock climbing, mountaineering, rafting, motor racing, horse racing or scuba diving, hand gliding, sky diving, deep-sea diving.
- g. Breach of Law: Code Excl10: Expenses for treatment directly arising from or consequent upon any Insured Person committing or attempting to commit a breach of law with criminal intent.
- h. Excluded Providers: Code Excl11: Expenses incurred towards treatment in any hospital or by any Medical Practitioner or any other provider specifically excluded by the Insurer and disclosed in its website/notified to the Policyholders are not admissible. However, in case of Life Threatening Situations or following an Accident, expenses up to the stage of stabilization are payable but not the complete claim.
- Treatment for Alcoholism, drug or substance abuse or any addictive condition and consequences thereof. Code – Excl12.
- j. Treatments received in health hydros, nature cure clinics, spas or similar establishments or private beds registered as a nursing home attached to such establishments or where admission is arranged wholly or partly for domestic reasons. Code – Excl13.
- Dietary supplements and substances that can be purchased without prescription, including but not limited to Vitamins,

- minerals and organic substances unless prescribed by a Medical Practitioner as part of Hospitalization claim or Day Care procedure. **Code Excl14.**
- Refractive Error: Code Excl15: Expenses related to the treatment for correction of eye sight due to refractive error less than 7.5 dioptres.
- m. Unproven Treatments: Code Excl16: Expenses related to any unproven treatment, services and supplies for or in connection with any treatment. Unproven treatments are treatments, procedures or supplies that lack significant medical documentation to support their effectiveness.
- Sterility and Infertility: Code Excl17: Expenses related to sterility and infertility. This includes:
 - i. Any type of contraception, sterilization
 - ii. Assisted Reproduction services including artificial insemination and advanced reproductive technologies such as IVF, ZIFT, GIFT, ICSI
 - iii. Gestational Surrogacy
 - iv. Reversal of sterilization.

Maternity: Code – Excl18

- Medical treatment expenses traceable to childbirth (including complicated deliveries and caesarean sections incurred during hospitalization) except ectopic pregnancy;
- Expenses towards miscarriage (unless due to an accident) and lawful medical termination of pregnancy during the Policy Period

II. SPECIFIC EXCLUSIONS

In addition to the Standard Exclusions, the Company shall also not make payment for any claim in respect of any Insured Person caused by any of the following unless explicitly stated to the contrary in the Policy Schedule

- a. War or any act of war, invasion, act of foreign enemy, (whether war be declared or not or caused during service in the armed forces of any country), civil war, public defence, rebellion, revolution, insurrection, military or usurped acts, Nuclear, Chemical or Biological attack or weapons, radiation of any kind.
- b. Any Insured Person committing or attempting to commit intentional self-injury or attempted suicide or suicide.
- Any Insured Person's participation or involvement in naval, military or air force operation.
- d. Investigative treatment for sleep-apnoea, general debility or exhaustion ("run-down condition").
- e. Congenital external diseases, defects or anomalies.
- f. Stem cell harvesting.
- g. Investigative treatments for analysis and adjustments of spinal sub luxation, diagnosis and treatment by manipulation of the skeletal structure or for muscle stimulation by any means except treatment of fractures (excluding hairline fractures) and dislocations of the mandible and extremities.
- h. Circumcisions (unless necessitated by Illness or Injury and forming part of treatment).
- Vaccination including inoculation and immunisations (except post animal bite treatment).
- j. Non-Medical expenses such as food charges (other than patient's diet provided by hospital), laundry charges, attendant charges, ambulance collar, ambulance equipment, baby food, baby utility charges and other such items. Full list of Non-Medical Expenses is attached as ANNEXURE A and also available at www.hdfcergo.com.
- k. The provision or fitting of hearing aids, spectacles or contact lenses.
- Any treatment and associated expenses for alopecia, baldness including corticosteroids and topical immunotherapy wigs, toupees, hair pieces, any non-surgical hair replacement methods, optometric therapy.



- m. Expenses for Artificial limbs and/or device used for diagnosis or treatment (except when used intra-operatively), prosthesis, corrective devices external durable medical equipment of any kind, wheelchairs, crutches, and oxygen concentrator for bronchial asthma/ COPD conditions, cost of cochlear implant(s) unless necessitated by an Accident.
- Any treatment or part of a treatment that is not of a reasonable charge and not Medically Necessary. Drugs or treatments which are not supported by a prescription.
- o. The loss or destruction or damage to any property whatsoever or any loss or expenses whatsoever resulting or arising there from or any consequential loss caused by or contributed to or arising from: lonising radiation or contamination by radioactivity form any nuclear waste from combustion of nuclear fuel; or The radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof, or Asbestosis or any related Illness or Disease resulting from the existence, production, handling, processing, manufacture, sale, distribution, deposit or use of asbestos, or products thereof
- p. In respect of travel by the Insured Person to any country against whom the Republic of India has imposed general or special travel restrictions, or against whom it may impose such restrictions, or any country which has imposed or may impose subsequently, such restrictions against travel by a citizen of the Republic of India to such country
- q. Claims arising out of pre-existing disease
- r. Any permanent exclusion applied on any medical or physical condition or treatment of an Insured Person as specifically mentioned in the Policy Schedule and as specifically accepted by Policyholder/ Insured Person. Such exclusions shall be applied for the condition(s) or treatment(s) that otherwise would have resulted in rejection of insurance coverage under this Policy to such Insured Person as per Company's Underwriting Policy.
- s. Dental treatment: Treatment, procedures and preventive, diagnostic, restorative, cosmetic services related to disease, disorder and conditions related to natural teeth and gingiva except if required by an Insured Person while Hospitalized due to an Accident
- t. Any act of Terrorism which means an act using of force or violence and/or the threat thereof, by any person or group of persons, whether acting alone or on behalf of or in connection with any organization or government, committed for political, religious, ideological, or ethnic purposes or other reasons including the intention to influence any government and/or to put the public, or any section of the public, in fear
- u. Specific Exclusions listed under a benefit (if any)
- Cost of any non-emergency treatment or surgery including exploratory tests which are not directly related to what the concerned Insured person originally went to hospital for
- Any form of treatment that the treating doctor thinks can reasonably wait until the concerned Insured person returns home
- Any claim where trip was specifically planned for the purpose of availing treatment of an existing medical condition (Medical tourism)
- Claims wherein the Insured Person is travelling against the advice of a Doctor or is receiving or on a waiting list for specified medical treatment.

SECTION 4 - GENERAL TERMS AND CLAUSES

The Company shall not make payment for any claim in respect of any Insured Person caused by any of the following unless explicitly stated to the contrary in the Policy Schedule

I. STANDARD GENERAL TERMS AND CLAUSES

a. Disclosure of Information

The policy shall be void and all premium paid thereon shall be forfeited to the Company in the event of misrepresentation, mis-description or non-disclosure of any material fact by the Policyholder.

b. Condition Precedent to Admission of Liability

The terms and conditions of the policy must be fulfilled by the Insured Person for the Company to make any payment for claim(s) arising under the policy.

c. Claim Settlement (provision for Penal Interest)

- The Company shall settle or reject a claim, as the case may be, within 30 days from the date of receipt of last necessary document.
- ii. In the case of delay in the payment of a claim, the Company shall be liable to pay interest to the Policyholder from the date of receipt of last necessary document to the date of payment of claim at a rate 2% above the bank rate.
- iii. However, where the circumstances of a claim warrant an investigation in the opinion of the Company, it shall initiate and complete such investigation at the earliest, in any case not later than 30 days from the date of receipt of last necessary document. In such cases, the Company shall settle or reject the claim within 45 days from the date of receipt of last necessary document.
- iv. In case of delay beyond stipulated 45 days, the Company shall be liable to pay interest to the Policyholder at a rate 2% above the bank rate from the date of receipt of last necessary document to the date of payment of claim.

d. Complete Discharge

Any payment to the Policyholder, Insured Person or his/ her nominees or his/ her legal representative or assignee or to the Hospital, as the case may be, for any benefit under the Policy shall be a valid discharge towards payment of claim by the Company to the extent of that amount for the particular claim.

e. Multiple Policies

- i. In case of multiple policies taken by an Insured Person during a period from one or more insurers to indemnify treatment costs, the Insured Person shall have the right to require a settlement of his/her claim in terms of any of his/her policies. In all such cases the Insurer chosen by the Insured Person shall be obliged to settle the claim as long as the claim is within the limits of and according to the terms of the chosen Policy.
- ii. Insured Person having multiple policies shall also have the right to prefer claims under this Policy for the amounts disallowed under any other policy / policies even if the Sum Insured is not exhausted. Then the insurer shall independently settle the claim subject to the terms and conditions of this Policy.
- iii. If the amount to be claimed exceeds the Sum Insured under a single Policy, the Insured Person shall have the right to choose Insurer from whom he/she wants to claim the balance amount.

Where the Insured Person has policies from more than one Insurer to cover the same risk on indemnity basis, the Insured Person shall only be indemnified the treatment costs in accordance with the terms and conditions of the chosen Policy.

f. Fraud

If any claim made by the Insured Person, is in any respect fraudulent, or if any false statement, or declaration is made or used in support thereof, or if any fraudulent means or devices are used by the Insured Person or anyone acting on his/her behalf to obtain any benefit under this Policy, all benefits under this policy and the premium paid shall be forfeited.

Any amount already paid against claims made under this Policy but which are found fraudulent later shall be repaid by all recipient(s)/ Policyholder(s), who have made that particular claim, who shall be jointly and severally liable for such repayment to the Insurer.

For the purpose of this clause, the expression "fraud" means any of the following acts committed by the Insured Person or by his agent or the hospital/doctor/any other party acting on behalf of the Insured Person, with intent to deceive the insurer or to induce the insurer to issue an insurance policy:



- a. the suggestion, as a fact of that which is not true and which the Insured Person does not believe to be true;
- the active concealment of a fact by the Insured Person having knowledge or belief of the fact;
- c. any other act fitted to deceive; and
- d. any such act or omission as the law specially declares to be fraudulent

The Company shall not repudiate the claim and / or forfeit the Policy benefits on the ground of Fraud, if the Insured Person / beneficiary can prove that the mis-statement was true to the best of his knowledge and there was no deliberate intention to suppress the fact or that such mis-statement of or suppression of material fact are within the knowledge of the Insurer.

g. Renewal of Policy

This Policy will terminate at the expiration of the period for which premium has been paid or on the expiration date shown in the Policy Schedule, whichever is earlier

- Single Trip Insurance:
 - a. The Single Trip Insurance is non-renewable. Cancellation of the Policy may be done only prior to the effective date stated in the Policy Schedule and will be subject to deduction of cancellation charge by the Company
- ii. Annual Multi Trip Insurance:
 - This Policy will automatically terminate at the end of the Policy Period unless renewed.
 - b. We are under no obligation to give notice that it is due for renewal, or to renew it or to renew it on the same terms whether as to premium or otherwise.
 - c. In respect of all applications for renewal received by Us before the end of the Policy Period, we will ordinarily offer renewal terms unless We believe that You or any Insured Person or anyone acting on Your behalf or on behalf of an Insured Person has acted in a dishonest or fraudulent manner under or in relation to this Policy or the renewal of the Policy poses a moral hazard. We shall be entitled to call for and receive any information or documentation before agreeing to renew the Policy, and in renewing We are not bound to renew for all Insured Persons
 - d. Grace period: There is No Grace period applicable in this Policy.

h. Cancellation

A. The Policyholder may cancel this Policy by giving 15days' written notice and in such an event, the Company shall refund premium as detailed below:

I. Cancellation for Single Trip Policies

- a. If the total policy premium is less than or equal to INR 251 then no refund shall be applicable
- If the total policy premium is greater than INR 251 then fixed cancellation fee of INR 251 shall be charged and balance amount shall be refunded
- In case policy is purchased within 48 hours prior to Policy Period then no refund shall be applicable upon cancellation of such policies
- d. No refunds of premium shall be made if policy is cancelled post commencement of Period of Insurance

II. Cancellation for Annual Multi Trip Policies

<u> </u>				
Policy Period	Non-refundable part of premium			
Upto one month	1/4 of the annual rate			
Upto three months	½of the annual rate			
Upto six months	3/4 of the annual rate			
Exceeding six months	Full annual rate			

In the event of such cancellation the Company shall retain premium for the period that this Policy has been in force calculated in accordance with the short period rate table, less any duties and taxes Company cannot recover.

- B. No refunds of premium shall be made in respect of Cancellation of any Single Trip and/or Annual Multi Trip Policy where, any claim has been admitted or any benefit has been availed by the Insured Person under the Policy.
- C. The Company may cancel the policy at any time on grounds of misrepresentation, non-disclosure of material facts, fraud by the insured person by giving 15 days written notice. There would be no refund of premium on cancellation on grounds of misrepresentation, non-disclosure of material facts or fraud.
- Possibility of Revision of terms of the Policy including the Premium Rates (only applicable to Annual Multi Trip policies)

The Company, with prior approval of IRDAI, may revise or modify the terms of the Policy including the premium rates. The Insured Person shall be notified three months before the changes are effected.

j. Withdrawal of Policy (only applicable to Annual Multi Trip policies)

- In the likelihood of this product being withdrawn in future, the Company will intimate the Insured Person about the same 90 days prior to expiry of the policy.
- ii. Insured Person will have the option to migrate to similar travel insurance product available with the Company at the time of renewal with all the accrued continuity benefits such as Cumulative Bonus, waiver of waiting period as per IRDAI guidelines, provided the policy has been maintained without a break.

k. Nomination

The Policyholder is required at the inception of the Policy to make a nomination for the purpose of payment of claims under the Policy in the event of death of the Policyholder. Any change of nomination shall be communicated to the Company in writing and such change shall be effective only when an endorsement on the Policy is made. In the event of death of the Policyholder, the Company will pay the nominee (as named in the Policy Schedule/Policy Certificate/Endorsement (if any)) and in case there is no subsisting nominee, to the legal heirs or legal representatives of the Policyholder whose discharge shall be treated as full and final discharge of its liability under the Policy.

I. Redressal of Grievance

In case of any grievance the Insured Person may contact the Company through:

Website	www.hdfcergo.com
Customer Service No.	022 6234 6234 / 0120 6234 6234
Contact Details for Senior Citizen	022 – 6242 – 6226
E-mail ID for Senior Citizen	seniorcitizen@hdfcergo.com
E-mail ID for grievance	grievance@hdfcergo.com
Courier	Grievance cell of any of our Branch office

Insured Person may also approach the grievance cell at any of the Company's branches with the details of grievance.

If Insured Person is not satisfied with the redressal of grievance through one of the above methods, Insured Person may contact the grievance officer at cgo@hdfcergo.com

For updated details of grievance officer, kindly refer the link: https://www.hdfcergo.com/customer-voice/grievances



Contact Points	First Contact Point	Escalation level 1	Escalation level 2
Contact us at	https://www. hdfcergo.com/ customer-care/ grievances Call - : 022 6234 6234 / 0120 6234	https://www. hdfcergo.com/ customer-care/ grievances/ escalation level 1 Call -: 022 6234 6234 / 0120 6234	https://www.hdfcergo. com/customer-care/ grievances/escalation level 2 Call -: 022 6234 6234 / 0120 6234 6234
Contact Point for Senior Citizen	022 – 6242 – 6226 <u>seniorcitizen@</u> <u>hdfcergo.com</u>	022 – 6242 – 6226 seniorcitizen@ hdfcergo.com	022 – 6242 – 6226 seniorcitizen@ hdfcergo.com
Write to us at	care@hdfcergo.	grievance@ hdfcergo.com	cgo@hdfcergo.com
Visit us	Grievance cell of any of our Branch office	The Grievance Cell, HDFC ERGO General Insurance Company Ltd., D-301, 3rd Floor, Eastern Business District (Magnet Mall), LBS Marg, Bhandup (West) Mumbai-400078	The Chief Grievance Officer, Registered &Corporate Office: HDFC House, 1st Floor,165-166 Backbay Reclamation, H. T. ParekhMarg, Churchgate, Mumbai – 400020

If Insured Person is not satisfied with the redressal of grievance through above methods, the Insured Person may also approach the office of Insurance Ombudsman of the respective area/region for redressal of grievance as per Insurance Ombudsman Rules 2017. Grievance may also be lodged at IRDAI Integrated Grievance Management System - https://bimabharosa.irdai.gov.in.

II. SPECIFIC TERMS AND CLAUSES

a. Geography

This Policy applies to incidents occurring in the Geographical Scope mentioned in the Policy Schedule unless explicitly stated otherwise in this document and/or Policy Schedule.

b. Endorsements

This Policy constitutes the complete contract of insurance. This Policy cannot be modified by anyone (including an insurance agent or broker) except the Company. Any change or modification that the Company makes will be evidenced by a written endorsement signed and stamped by the Company.

c. Extension of Policy Period of this policy

We may extend a Single Trip Policy only once during the Period of Insurance, provided that:

- i. We receive a written request for extension of the Policy
- ii. We receive an affirmative good health declaration of the Insured
- iii. The applicable premium is paid before the Policy Period expiry
- iv. The Insured Person has not reported or made a claim in this policy before we receive a request for extension of the Policy.
- The total Policy Period (original policy period + extended policy period) must not exceed 365 days

Applicable Premium for Extension of Policy Period = [Premium of Total Proposed Policy Period] – [Original Premium Paid]

We are under no obligation to extend the Policy Period on the same terms whether as to premium or otherwise.

d. Extension of Geographical Scope of this policy

We may extend the Geographical Scope of any Single Trip or Annual

Multi Trip Policy only once during the Policy Period, provided that:

- We receive a written request for extension of Geographical Scope of the Policy
- ii. The applicable premium is paid before the Policy Period expiry
- iii. The Insured Person has not reported or made a claim in this policy before we receive a request for extension of the Policy.
- iv. The Insured Person has not already entered any part of the proposed extended Geographical Scope

Applicable Premium for Extension of Geographical Scope = [Premium of Original Policy Period for Proposed Geographical Scope] – [Original Premium Paid]

We are under no obligation to extend the Geographical Scope of this Policy on the same terms whether as to premium or otherwise.

e. Extension of both Geographical Scope & Policy Period

We may extend the Geographical Scope and Policy Period of any Single Trip Policy only once during the Period of Insurance, provided that:

 All conditions given under Extension of Geographical Scope of this policy & Extension of Policy Period of this Policy are met

Applicable Premium in case of Extension of both Policy Period and Geographical Scope =

[Premium of Total Policy Period for Proposed Geographical Scope] – [Original Premium Paid]

We are under no obligation to extend the Policy Period & Geographical Scope on the same terms whether as to premium or otherwise.

f. Enhancement of Sum Insured

This policy has a provision for enhancing Sum Insured for Annual Multi Trip Policies. Sum Insured enhancement for such policies shall be only at renewals & will be subject to underwriting. There is no provision for enhancing the Sum Insured for Single Trip policies.

g. Dispute Resolution Clause

Any and all disputes or differences under or in relation to this Policy shall be determined by the Indian Courts and subject to Indian law

h. Communication & Notice

Policy and any communication related to the Policy shall be sent to through electronic modes or to the address of the following:

- The Policyholder's, at the address/ e-mail address specified in the Policy Schedule.
- b. To the Company, at the address specified in the Policy Schedule.
- c. Insurance agents, brokers, other person or entity is/are not authorised to receive any notice on the behalf of the Company, unless stated in writing by the Company.

i. Policy Excess/Deductible

This Policy has a policy excess/deductible as mentioned in the Policy Schedule which the Insured Person will have to self-pay and this amount cannot be claimed. Policy excess will be applicable for each and every claim. This implies for any claim the policy excess has to be borne by the Insured Person. This applies for all benefits with policy excess stated in Policy Schedule.

j. Basis of Claims Payment

- Reimbursement of all claims will be made on the basis of first date of consultation/ hospitalization, mentioned on consultation paper/ medical records
- ii. Cashless claim will be paid to overseas facility in the prevalent currency of the said country on the date of payment & in case of payment through Assistance Service Providers on the date of invoice raised to us
- iii. For the purpose of reimbursement claim payments for all currencies shall be converted in to USD (as policy Sum Insured are in USD) and later to INR (as reimbursement payment will be in INR only).



k. Subrogation

The Insured Person shall at his own expense do or concur in doing or permit to be done all such acts and things that may be necessary or reasonably required by the Company for the purpose of enforcing and/or securing any civil or criminal rights and remedies or obtaining relief or indemnity from any other party to which the Company is or would become entitled upon by making reimbursement under this Policy, whether such acts or things shall be or become necessary or required before or after the payment. The Insured Person shall not prejudice these subrogation rights in any manner and shall at his own expense provide the Company with whatever assistance or cooperation is required to enforce such rights. Any recovery the Company makes pursuant to this clause shall first be applied to the amounts paid or payable by the Company under this Policy and the costs and expenses of effecting a recovery, where after the Company shall pay any balance remaining to the Insured Person.

I. Claims Procedure

I. Procedure for Cashless claims

- Treatment may be taken in a Network Provider and is subject to pre authorization by the Company or its authorized Assistance Service Provider
- Cashless request form available with the Network Provider shall be completed and sent to the Company / Assistance Service Provider
- c. The Company /Assistance Service Provider upon getting cashless request form and related medical information from the Insured Person/ Network Provider will issue preauthorization letter to the hospital after verification
- d. At the time of discharge, the Insured Person has to verify and sign the discharge papers, pay for non-medical and inadmissible expenses.
- The Company / Assistance Service Provider reserves the right to deny pre-authorization in case the Insured Person is unable to provide the relevant details.
- f. In case of denial of cashless access, the Insured Person may obtain the treatment as per treating doctor's advice and submit the claim documents to the Company for reimbursement.

II. Procedure for reimbursement of claims

For reimbursement of claims the Insured Person may submit the necessary documents to the Insurer / Assistance Service Provider within the prescribed time limit as specified hereunder.

III. Notification of Claim

Written notice of any occurrence which gives rise to a claim under this Policy must be given to the Company within thirty (30) Days after such occurrence.

IV. Contact Details to register the claim

In the event of a covered emergency and to register claims, call the Company's 24 hour Helpline Centre and quote Policy Holders' Name, Policy Number, Insurance Company, Passport Number when seeking assistance within 24 Hours

Contact Details

Contact De	Contact Details					
Land line	+ 91 - 120 - 4507250 (Chargeable)					
Fax	+ 91 - 120 - 6691600					
Email	travelclaims@hdfcergo.com					
Toll Free	+80008250825 (Add country code before the					
Number	number while dialing. Example:					
	Dial 01180008250825 since USA country code is 011)					

For any Emergency Medical Cashless Services, while abroad:

Contact: +91-120- 6740895 (number is chargeable and accessible 24X7).

You can also email our Global TPA on: Medical.Services@allianz.com

V. Documents to be submitted

The claim is to be supported with the following documents and submitted within the prescribed time limit

Benefits		Claims Documents Required
Common Claim Documents Required for all claims	1.	Claim Form (to be filled and signed by Insured Person)
	2.	NEFT form and Cancelled cheque stating Insured Person's (nominee in case of death claim) Claimant Indian Bank account details
	3.	Aadhaar card & PAN card Copies is as per the IRDAI guidelines
	4.	Receipts of Invoices and Bills provided in support of Claim amount
	5.	Passport and Visa copy with Entry Stamp Overseas and exit Stamp from India
Claim Documents specific to a Benefit	1.	As specified under Specific Claim Documents section of the respective benefit

Note:

- The Company shall only accept bills/invoices/medical treatment related documents only in the Insured Person's name for whom the claim is submitted
- In the event of a claim lodged under the Policy and the original documents having been submitted to any other insurer, the Company shall accept the copy of the documents and claim settlement advice, duly certified by the other insurer subject to satisfaction of the Company
- Any delay in notification or submission may be condoned on merit where delay is proved to be for reasons beyond the control of the Insured Person
- d. If the Hospital does not accept the guarantee of payment/ authorization letter from the Service Provider, then it is hereby agreed that the Company cannot be held liable for any loss arising from such circumstances. The cost will then have to be borne by the Insured and will then be reimbursed by the Company, as per Policy terms and conditions upon submission of required documents specified under the Policy or requested by the Company.
- e. Reimbursement of all claims (except claims under Emergency Cash Assistance) will be made by the Service Provider in Indian Rupees on the Insured's return back to India, at the exchange rate specified by the Reserve Bank of India, as applicable on the date the amount is billed. Claims under Emergency Cash Assistance shall be settled/arranged directly with the Insured, whilst abroad, by the Service Provider. The Insured shall immediately and in any event not later than 30 days after his return to India, notify the Service Provider and obtain a Claim Form for completion and return to the Service Provider along with supporting invoices and any other documentation or information that might be required or requested by the Service Provider.
- f. The Company shall settle or repudiate a Claim within 30 days of the receipt of the last necessary information and documentation set out above. In case of suspected frauds, the last "necessary" documents will include the receipt of the investigation report from our representatives.
- g. Documents which are common to interlinked claims may not be insisted again with respect to the same claims

VI. Claim Settlement (provision for Penal Interest)

- The Company shall settle or reject a claim, as the case may be, within 30 days from the date of receipt of last necessary document.
- ii. In the case of delay in the payment of a claim, the Company shall be liable to pay interest from the date of receipt of last necessary document to the date of payment of claim at a rate 2% above the
- iii. However, where the circumstances of a claim warrant an investigation in the opinion of the Company, it shall initiate and



complete such investigation at the earliest in any case not later than 30 days from the date of receipt of last necessary document. In such cases, the Company shall settle the claim within 45 days from the date of receipt of last necessary document.

iv. In case of delay beyond stipulated 45 days the company shall be liable to pay interest at a rate 2% above the bank rate from the date of receipt of last necessary document to the date of payment of claim.

VII. Condonation of delay

The Company may condone delay in claim intimation/ document submission on merit, where it is proved that delay in reporting of claim or submission of claim documents, is due to reasons beyond the control of the Insured Person.

VIII.Contact Us

Claim Intimation	Customer Service No.	022-62346234 / 0120-62346234
	Email	travelclaims@hdfcergo.com
		neral Insurance Co. Ltd. Stellar 5th Floor, C - 25, Sector 62, 8360

III. GENERAL CONDITIONS

a. Entry Age

Minimum	Proposer	Child	Adult
	18 years	91 days	18 years
Maximum	Proposer	Child	Adult
	Lifetime	Lifetime	Lifetime

Renewal Age (Renewal is only applicable to Annual Multi Trip Policies)

Proposer	Child	Adult
No Limit	Lifetime	Lifetime

c. Sum Insured options in USD

40,000 50,000 1,00,000	2,00,000	5,00,000	10,00,000
------------------------	----------	----------	-----------

d. Plan Variants

Silver Gold Platinum

e. Trip Type

Single Trip	Annual Multi Trip
-------------	-------------------

f. Maximum trip duration in days (per trip) [applicable only for Annual Multi Trip (AMT) Policies]

15	30	45	60	90	120	

g. Policy Period

	Single Trip Minimum Policy Period	1 day
Minimum Policy period offered	Annual Multi Trip Minimum Policy period	1 year
polica cherea	Annual Multi Trip Minimum Days Per Trip	15 days

Maximum Policy period offered	Single Trip Maximum Policy Period	365 days
	Annual Multi Trip Maximum Policy period	1 year
panda anerea	Annual Multi Trip Maximum Days Per Trip	120 days

h. Geographical Scope (excluding India)

Asia (Excl.	Worldwide	Worldwide	Europe
Japan)		excluding US and	including
		Canada	Schengen

i. Policy Type

Individual

 $\operatorname{Sum} \operatorname{Insured}$ and Plan variant opted of all members in Multi Individual policy must be same

j. Discounts

Discount Name	Description	Discount %
Employee (Not applicable to Silver Plan)	A discount of 5 % on the Premium is applicable if any Insured Person is a HDFC Group employee (full time employee) / Munich Re Group employee (full time employee) at the time of enrolment, or subsequent renewal; provided that such Policy is purchased through the Company's website or the Company's mobile app and without the involvement of any insurance agent or insurance intermediary	5%
Online (Not applicable to Silver Plan)	The Insured Person is eligible for 5% discounton premium in case he / she purchase the Policy online from the Company's website or the Company's mobile app or from any technology platform that undertakes digital marketing for the Company or assist with technology systems reducing IT costs for the Company. The subsequent Renewal of the same Policy will continue to enjoy the 5% discount, provided the Policy remains without the involvement of any other insurance agent or insurance intermediary.	5%
Loyalty	If any Insured Person has an active retail insurance Policy with premium above Rs. 2,000 with the Company, a discount of 2.5% on the Policy premium will be applicable at the time of enrolment as well as subsequent renewals	2.5%
Multi-Individual (Family)	The Insured Person will be entitled toreceive 10% discount on the premium if two or morefamily members are covered under the same Policy underthe multi-individual Policy option.	10%

k. Pre-Policy Check-up: Customer may be subject to medical examination either if they are above 70 years of age or incase of adverse health declaration, as per underwriting guidelines. The cost of such tests shall be borne by the customer.

Relationships covered* under the Policy (only applicable to Multi Individual Policies)

Self	Son-in-Law	Grandfather	Sister
Spouse	Father	Grandmother	Sister-in-law
Son	Mother	Grandson	Brother-in-law
Daughter-in-law	Father-in-law	Granddaughter	Nephew
Daughter	Mother in-law	Brother	Niece

^{*}Relationship is in respect to the Proposer



HDFC ERGO Explorer - Prospectus

Section 41 of Insurance Act1938 (Prohibition of Rebates):

- No person shall allow or offer to allow, either directly or indirectly, as an
 inducement to any person to take or renew or continue an insurance
 in respect of any kind of risk relating to lives or property in India, any
 rebate of the whole or part of the commission payable or any rebate
 of premium shown on the policy, nor shall any person taking out or
 renewing or continuing a policy accept any rebate, except such rebate
 as may be allowed in accordance with the prospectus or tables of the
 insurers
- Any person making default in complying with the provision of this section shall be punishable with fine which may extend to INR 10 Lakhs

IRDA REGULATION NO 5: This policy is subject to regulation 5 of IRDA (Protection of Policyholder's Interests) Regulation. Disclaimer This is only a summary of the product features. The actual benefits available are as described in the policy, and will be subject to the policy terms, conditions and exclusions. Please seek the advice of your insurance advisor if you require any further information or clarification.



ANNEXURE - A

List I - Items for which Coverage is not available in the Policy (Non-Medical Expenses)

1 Baby Volutiles Charges 36 Spacer 3 Beauty Services 37 Spirometre 4 Befts/ Braces 38 Nebulizer Kit 5 Buds 39 Steam Inhaler 6 Cold Pack/Hot Pack 40 Armsling 7 Carry Bags 41 Thermometer 8 Email / Internet Charges 42 Cervical Collar 9 Food Charges (Other Than Patient's Diet Provided By Hospital) 43 Splint 10 Leggings 44 Diabetic Foot Wear 11 Laundry Charges 45 Knee Braces (Long/ Short/ Hinged) 12 Mineral Water 46 Knee Immobilizer/Shoulder Immobilizer 13 Sanitary Pad 47 Lumbo Sacral Belt 14 Telephon Charges 48 Minbulance Collar 15 Guest Services 49 Ambulance Equipment 16 Crepe Bandage 50 Ambulance Equipment 17 Diaper of any Type 51 Abdominal Binder <th>Sr. No.</th> <th>ltem</th> <th>Sr. No.</th> <th>Item</th>	Sr. No.	ltem	Sr. No.	Item
Beuty Services	1	Baby Food	35	Oxygen Cylinder (For Usage outside Hospital)
Belts/Braces	2	Baby Utilities Charges	36	Spacer
Section	3	Beauty Services	37	Spirometre
6 Cold Pack/Hot Pack 40 Armsling 7 Carry Bags 41 Thermometer 8 Email / Internet Charges 42 Cervical Collar 9 Food Charges (Other Than Patient's Diet Provided By Hospital) 43 Splint 10 Leggings 44 Diabetic Foot Wear 11 Laundry Charges 45 Knee Braces (Long/ Short/ Hinged) 12 Mineral Water 46 Knee Immobilizer/Shoulder Immobilizer 13 Sanitary Pad 47 Lumbo Sacral Belt 4 Holphone Charges 48 Nimbus Bed Or Water Or Air Bed Charges 14 Telephone Charges 49 Ambulance Collar 15 Guest Services 49 Ambulance Equipment 16 Crepe Bandage 50 Ambulance Equipment 17 Diaper of any Type 51 Abdominal Binder 18 Eyelet Collar 52 Private Nurses Charges-Special Nursing Charges 19 Slings 53 Sugar Free Tablets 20 Blood Grouping and Cross Matching Of Donors Samples 54 Creams Powders Lotions (Toiletries Are Not Payable, Only Prescribed Medical Pharmaceuticals Payable) 21 Service Charges Where Nursing Charge also Charged 55 ECG Electrodes 22 Television Charges 57 Nebullisation Kit 24 Attendant Charges 58 Any KR With No Details Mentioned [Delivery Kit, Orthokit, Recovery Kit, etc.] 25 Extra Diet of Patient (Other Than That Which Forms Part of Bed Charge) 61 Ounce Glass 26 Courier Charges 61 Ounce Glass 27 Certificate Charges 61 Ounce Glass 28 Courier Charges 62 Oxygen Mask 29 Corveyance Charges 63 Pelvic Traction Belt 30 Medical Records 65 Trolly Cover 31 Medical Records 66 Urometer, Urine Jug	4	Belts/ Braces	38	Nebulizer Kit
Thermometer Semil / Internet Charges 41 Thermometer 42 Cervical Collar Splint	5	Buds	39	Steam Inhaler
8 Email / Internet Charges 9 Food Charges (Other Than Patient's Diet Provided By Hospital) 10 Legglings 11 Laundry Charges 14 Diabetic Foot Wear 11 Laundry Charges 14 Knee Braces (Long/ Short/ Hinged) 12 Mineral Water 13 Sanitary Pad 14 Telephone Charges 14 Nimbus Bed Or Water Or Air Bed Charges 15 Guest Services 16 Crepe Bandage 17 Diaper of any Type 18 Eyelet Collar 19 Silnos 20 Blood Grouping and Cross Matching Of Donors Samples 21 Service Charges Where Nursing Charge also Charged 22 Television Charges 23 Surcharges 24 Attendant Charges 25 Any Kit With No Details Mentioned [Delivery Kit, Orthokit, Recovery Kit, etc.] 25 Extra Diet of Patient (Other Than That Which Forms Part of Bed Charges 26 Oxygen Mask 27 Certificate Charges 28 Courier Charges 29 Conveyance Charges 30 Medical Records 31 Medical Records 31 Medical Records 32 Photocopies Charges 33 Photocopies Charges 49 Abbulance Equipment 40 Laundry Spinut Jumbo Hinged 40 Anibulance Equipment 41 Leurho Sacral Belt 40 Lumbo Sacral Belt 41 Lumbo Sacral Belt 41 Lumbo Sacral Belt 42 Attendant Charges 49 Ambulance Collar 40 Abbulance Equipment 40 Ambulance Equipment 41 Abomina Binder 41 Diabetic Foot Wear 40 Ambulance Collar 41 Ambulance Collar 42 Attendant Charges 45 Courier Charges 46 Charges 47 Nebulisation Kit 48 Any Kit With No Details Mentioned [Delivery Kit, Orthokit, Recovery Kit, etc.] 49 Kidney Tray 40 Ansk 41 Cervical Collar 41 Clerging Charges 42 Oxygen Mask 42 Oxygen Mask 43 Dabetic Foot Wear 44 Aredical Certificate 45 Pan Can 46 Pan Can 47 Certificate Charges 48 Nimbus Bed Or Water Or Air Bed Charges 49 Ambulance Collar 40 Ambulance Erquipment 40 Ambulance Equipment 40 Ambulance Equipment 40 Ambulance Equipment 41 Cumbo Sacral Belt 41 Lumbo Sacral Belt 41 Lumbo Sacral Belt 41 Cumbo Sacral Belt 41 Ambulance Poliver Or Air Bed Charges 40 Ambulance Equipment 41 Ambulance Collar 41 Ambulance Collar 41 Ambulance Collar 42 Attendant Charges 41 Abominal Binder 42 Attendant Charges 42 Attendant Charges 43 Any Kit With No Details Mentioned [Delivery Kit, O	6	Cold Pack/Hot Pack	40	Armsling
9 Food Charges (Other Than Patient's Diet Provided By Hospital) 10 Leggings 44 Diabetic Foot Wear 11 Laundry Charges 45 Knee Braces (Long/ Short/ Hinged) 12 Mineral Water 46 Knee Immobilizer/Shoulder Immobilizer 13 Sanitary Pad 47 Lumbo Sacral Belt 14 Telephone Charges 48 Nimbus Bed Or Water Or Air Bed Charges 15 Guest Services 49 Ambulance Collar 16 Crepe Bandage 50 Ambulance Equipment 17 Diaper of any Type 51 Abdominal Binder 18 Eyelet Collar 52 Private Nurses Charges- Special Nursing Charges 19 Silngs 53 Sugar Free Tablets Creams Powders Lotions (Toiletries Are Not Payable, Only Prescribed Medical Pharmaceuticals Payable) 21 Service Charges Where Nursing Charge also Charged 22 Television Charges 56 Gioves 23 Surcharges 57 Nebulisation Kit 24 Attendant Charges 58 Any Kit With No Details Mentioned [Delivery Kit, Orthokit, Recovery Kit, etc.] 25 Extra Diet of Patient (Other Than That Which Forms Part of Bed Charge) 26 Birth Certificate 60 Mask Crediticate Charges 61 Ounce Glass Conveyance Charges 63 Pelvic Traction Belt 64 Pan Can 65 Trolly Cover 65 Trolly Cover 65 Trolly Cover	7	Carry Bags	41	Thermometer
10 Leggings 44 Diabetic Foot Wear 11 Laundry Charges 45 Knee Braces (Long/ Short/ Hinged) 12 Mineral Water 46 Knee Immobilizer/Shoulder Immobilizer 13 Sanitary Pad 47 Lumbo Sacral Belt 14 Telephone Charges 48 Nimbus Bed Or Water Or Air Bed Charges 15 Guest Services 49 Ambulance Collar 16 Crepe Bandage 50 Ambulance Equipment 17 Diaper of any Type 51 Abdominal Binder 18 Eyelet Collar 52 Private Nurses Charges-Special Nursing Charges 19 Slings 53 Sugar Free Tablets 20 Blood Grouping and Cross Matching Of Donors Samples 54 Creams Powders Lotions (Toiletries Are Not Payable, Only Prescribed Medical Pharmaceuticals Payable) 21 Service Charges Where Nursing Charge also Charged 55 ECG Electrodes 22 Television Charges 56 Gloves 23 Surcharges 57 Nebulisation Kit 24 Attendant Charges 58 Any Kit With No Details Mentioned [Delivery Kit, Orthokit, Recovery Kit, etc.] 25 Extra Diet of Patient (Other Than That Which Forms Part of Bed Charge) 60 Mask 27 Certificate 60 Mask 28 Courier Charges 61 Ounce Glass 29 Conveyance Charges 63 Pelvic Traction Belt 64 Pan Can 65 Trolly Cover 632 Photocopies Charges 66 Urometer, Urine Jug	8	Email / Internet Charges	42	Cervical Collar
11 Laundry Charges 45 Knee Braces (Long/ Short/ Hinged) 12 Mineral Water 46 Knee Immobilizer/Shoulder Immobilizer 13 Sanitary Pad 47 Lumbo Sacral Belt 14 Telephone Charges 48 Nimbus Bed Or Water Or Air Bed Charges 15 Guest Services 49 Ambulance Collar 16 Crepe Bandage 50 Ambulance Equipment 17 Diaper of any Type 51 Abdominal Binder 18 Eyelet Collar 52 Private Nurses Charges-Special Nursing Charges 19 Slings 53 Sugar Free Tablets 20 Blood Grouping and Cross Matching Of Donors Samples 54 Creams Powders Lotions (Toiletries Are Not Payable, Only Prescribed Medical Pharmaceuticals Payable) 21 Service Charges Where Nursing Charge also Charged 55 ECG Electrodes 22 Television Charges 56 Gloves 57 Nebulisation Kit 4 Attendant Charges 58 Any Kit With No Details Mentioned [Delivery Kit, Orthokit, Recovery Kit, etc.] 25 Extra Diet of Patient (Other Than That Which Forms Part of Bed Charges 61 Ounce Glass 62 Oxygen Mask 62 Oxygen Mask 64 Pan Can 65 Trolly Cover 64 Pan Can 66 Urrometer, Urine Jug	9	Food Charges (Other Than Patient's Diet Provided By Hospital)	43	Splint
Mineral Water	10	Leggings	44	Diabetic Foot Wear
33Sanitary Pad47Lumbo Sacral Belt14Telephone Charges48Nimbus Bed Or Water Or Air Bed Charges15Guest Services49Ambulance Collar16Crepe Bandage50Ambulance Equipment17Diaper of any Type51Abdominal Binder18Eyelet Collar52Private Nurses Charges- Special Nursing Charges19Slings53Sugar Free Tablets20Blood Grouping and Cross Matching Of Donors Samples54Creams Powders Lotions (Toiletries Are Not Payable, Only Prescribed Medical Pharmaceuticals Payable)21Service Charges Where Nursing Charge also Charged55ECG Electrodes22Television Charges56Gloves23Surcharges57Nebulisation Kit24Attendant Charges58Any Kit With No Details Mentioned [Delivery Kit, Orthokit, Recovery Kit, etc.]25Extra Diet of Patient (Other Than That Which Forms Part of Bed Charge)59Kidney Tray26Birth Certificate60Mask27Certificate Charges61Ounce Glass28Courier Charges62Oxygen Mask29Conveyance Charges63Pelvic Traction Belt30Medical Certificate64Pan Can31Medical Records65Trolly Cover32Photocopies Charges66Urometer, Urine Jug	11	Laundry Charges	45	Knee Braces (Long/ Short/ Hinged)
14 Telephone Charges 48 Nimbus Bed Or Water Or Air Bed Charges 15 Guest Services 49 Ambulance Collar 16 Crepe Bandage 50 Ambulance Equipment 17 Diaper of any Type 51 Abdominal Binder 18 Eyelet Collar 52 Private Nurses Charges- Special Nursing Charges 19 Slings 53 Sugar Free Tablets 20 Blood Grouping and Cross Matching Of Donors Samples 54 Creams Powders Lotions (Toiletries Are Not Payable, Only Prescribed Medical Pharmaceuticals Payable) 21 Service Charges Where Nursing Charge also Charged 55 EGG Electrodes 22 Television Charges 56 Gloves 23 Surcharges 57 Nebulisation Kit 24 Attendant Charges 58 Any Kit With No Details Mentioned [Delivery Kit, Orthokit, Recovery Kit, etc.] 25 Extra Diet of Patient (Other Than That Which Forms Part of Bed Charge) 59 Kidney Tray 26 Birth Certificate 60 Mask 27 Certificate Charges 61 Ounce Glass 28 Courier Charges 62 Oxygen Mask 29 Conveyance Charges 63 Pelvic Traction Belt 30 Medical Records	12	Mineral Water	46	Knee Immobilizer/Shoulder Immobilizer
Social Services 49 Ambulance Collar	13	Sanitary Pad	47	Lumbo Sacral Belt
16Crepe Bandage50Ambulance Equipment17Diaper of any Type51Abdominal Binder18Eyelet Collar52Private Nurses Charges- Special Nursing Charges19Slings53Sugar Free Tablets20Blood Grouping and Cross Matching Of Donors Samples54Creams Powders Lotions (Toiletries Are Not Payable, Only Prescribed Medical Pharmaceuticals Payable)21Service Charges Where Nursing Charge also Charged55ECG Electrodes22Television Charges56Gloves23Surcharges57Nebulisation Kit24Attendant Charges58Any Kit With No Details Mentioned [Delivery Kit, Orthokit, Recovery Kit, etc.]25Extra Diet of Patient (Other Than That Which Forms Part of Bed Charge)59Kidney Tray26Birth Certificate60Mask27Certificate Charges61Ounce Glass28Courier Charges62Oxygen Mask29Conveyance Charges63Pelvic Traction Belt30Medical Certificate64Pan Can31Medical Records65Trolly Cover32Photocopies Charges66Urometer, Urine Jug	14	Telephone Charges	48	Nimbus Bed Or Water Or Air Bed Charges
17Diaper of any Type51Abdominal Binder18Eyelet Collar52Private Nurses Charges- Special Nursing Charges19Slings53Sugar Free Tablets20Blood Grouping and Cross Matching Of Donors Samples54Creams Powders Lotions (Toiletries Are Not Payable, Only Prescribed Medical Pharmaceuticals Payable)21Service Charges Where Nursing Charge also Charged55ECG Electrodes22Television Charges56Gloves23Surcharges57Nebulisation Kit24Attendant Charges58Any Kit With No Details Mentioned [Delivery Kit, Orthokit, Recovery Kit, etc.]25Extra Diet of Patient (Other Than That Which Forms Part of Bed Charge)59Kidney Tray26Birth Certificate60Mask27Certificate Charges61Ounce Glass28Courler Charges62Oxygen Mask29Conveyance Charges63Pelvic Traction Belt30Medical Certificate64Pan Can31Medical Records65Trolly Cover32Photocopies Charges66Urometer, Urine Jug	15	Guest Services	49	Ambulance Collar
Eyelet Collar 52	16	Crepe Bandage	50	Ambulance Equipment
Slings Sings Sin	17	Diaper of any Type	51	Abdominal Binder
Blood Grouping and Cross Matching Of Donors Samples 54 Creams Powders Lotions (Toiletries Are Not Payable, Only Prescribed Medical Pharmaceuticals Payable) Service Charges Where Nursing Charge also Charged 55 ECG Electrodes	18	Eyelet Collar	52	Private Nurses Charges- Special Nursing Charges
Medical Pharmaceuticals Payable) 21 Service Charges Where Nursing Charge also Charged 55 ECG Electrodes 22 Television Charges 56 Gloves 23 Surcharges 57 Nebulisation Kit 24 Attendant Charges 58 Any Kit With No Details Mentioned [Delivery Kit, Orthokit, Recovery Kit, etc.] 25 Extra Diet of Patient (Other Than That Which Forms Part of Bed Charge) 26 Birth Certificate 60 Mask 27 Certificate Charges 61 Ounce Glass 28 Courier Charges 62 Oxygen Mask 29 Conveyance Charges 63 Pelvic Traction Belt 30 Medical Certificate 64 Pan Can 31 Medical Records 65 Trolly Cover 32 Photocopies Charges 66 Urometer, Urine Jug	19	Slings	53	Sugar Free Tablets
22Television Charges56Gloves23Surcharges57Nebulisation Kit24Attendant Charges58Any Kit With No Details Mentioned [Delivery Kit, Orthokit, Recovery Kit, etc.]25Extra Diet of Patient (Other Than That Which Forms Part of Bed Charge)59Kidney Tray26Birth Certificate60Mask27Certificate Charges61Ounce Glass28Courier Charges62Oxygen Mask29Conveyance Charges63Pelvic Traction Belt30Medical Certificate64Pan Can31Medical Records65Trolly Cover32Photocopies Charges66Urometer, Urine Jug	20	Blood Grouping and Cross Matching Of Donors Samples	54	
23Surcharges57Nebulisation Kit24Attendant Charges58Any Kit With No Details Mentioned [Delivery Kit, Orthokit, Recovery Kit, etc.]25Extra Diet of Patient (Other Than That Which Forms Part of Bed Charge)59Kidney Tray26Birth Certificate60Mask27Certificate Charges61Ounce Glass28Courier Charges62Oxygen Mask29Conveyance Charges63Pelvic Traction Belt30Medical Certificate64Pan Can31Medical Records65Trolly Cover32Photocopies Charges66Urometer, Urine Jug	21	Service Charges Where Nursing Charge also Charged	55	ECG Electrodes
Attendant Charges 58	22	Television Charges	56	Gloves
etc.] Extra Diet of Patient (Other Than That Which Forms Part of Bed Charge) Extra Diet of Patient (Other Than That Which Forms Part of Bed Charge) Extra Diet of Patient (Other Than That Which Forms Part of Bed Charge) Extra Diet of Patient (Other Than That Which Forms Part of Bed Set Charge) Mask Certificate Charges 60 Mask Courier Charges 61 Ounce Glass Couveyance Charges 62 Oxygen Mask Conveyance Charges 63 Pelvic Traction Belt Medical Certificate 64 Pan Can Medical Records 65 Trolly Cover Records 66 Urometer, Urine Jug	23	Surcharges	57	Nebulisation Kit
Charge) 26 Birth Certificate 27 Certificate Charges 28 Courier Charges 29 Conveyance Charges 30 Medical Certificate 40 Mask 61 Ounce Glass 62 Oxygen Mask 63 Pelvic Traction Belt 64 Pan Can 75 Medical Records 76 Trolly Cover 77 Medical Certificate 78 Photocopies Charges 79 Mask 60 Urometer, Urine Jug	24	Attendant Charges	58	
27Certificate Charges61Ounce Glass28Courier Charges62Oxygen Mask29Conveyance Charges63Pelvic Traction Belt30Medical Certificate64Pan Can31Medical Records65Trolly Cover32Photocopies Charges66Urometer, Urine Jug	25	•	59	Kidney Tray
28 Courier Charges 62 Oxygen Mask 29 Conveyance Charges 63 Pelvic Traction Belt 30 Medical Certificate 64 Pan Can 31 Medical Records 65 Trolly Cover 32 Photocopies Charges 66 Urometer, Urine Jug	26	Birth Certificate	60	Mask
29Conveyance Charges63Pelvic Traction Belt30Medical Certificate64Pan Can31Medical Records65Trolly Cover32Photocopies Charges66Urometer, Urine Jug	27	Certificate Charges	61	Ounce Glass
29Conveyance Charges63Pelvic Traction Belt30Medical Certificate64Pan Can31Medical Records65Trolly Cover32Photocopies Charges66Urometer, Urine Jug	28	Courier Charges	62	Oxygen Mask
31 Medical Records 65 Trolly Cover 32 Photocopies Charges 66 Urometer, Urine Jug	29	Conveyance Charges	63	Pelvic Traction Belt
32 Photocopies Charges 66 Urometer, Urine Jug	30	Medical Certificate	64	Pan Can
	31	Medical Records	65	Trolly Cover
	32	Photocopies Charges	66	Urometer, Urine Jug
33 Mortuary Charges 67 Ambulance	33	Mortuary Charges	67	Ambulance
34 Walking Aids Charges 68 Vasofix Safety	34	Walking Aids Charges	68	Vasofix Safety



List II-Items that are to be subsumed into Room Charges

Sr. No.	Item
1	BABY CHARGES (UNLESS SPECIFIED/INDICATED)
2	HAND WASH
3	SHOE COVER
4	CAPS
5	CRADLE CHARGES
6	COMB
7	EAU-DE-COLOGNE / ROOM FRESHNERS
8	FOOT COVER
9	GOWN
10	SLIPPERS
11	TISSUE PAPER
12	TOOTH PASTE
13	TOOTH BRUSH
14	BED PAN
15	FACE MASK
16	FLEXI MASK
17	HAND HOLDER
18	SPUTUM CUP
19	DISINFECTANT LOTIONS
20	LUXURY TAX
21	HVAC
22	HOUSE KEEPING CHARGES
23	AIR CONDITIONER CHARGES
24	IM IV INJECTION CHARGES
25	CLEAN SHEET
26	BLANKET/WARMER BLANKET
27	ADMISSION KIT
28	DIABETIC CHART CHARGES
29	DOCUMENTATION CHARGES / ADMINISTRATIVE EXPENSES
30	DISCHARGE PROCEDURE CHARGES
31	DAILY CHART CHARGES
32	ENTRANCE PASS / VISITORS PASS CHARGES
33	EXPENSES RELATED TO PRESCRIPTION ON DISCHARGE
34	FILE OPENING CHARGES
35	INCIDENTAL EXPENSES / MISC. CHARGES (NOT EXPLAINED)
36	PATIENT IDENTIFICATION BAND / NAME TAG
37	PULSEOXYMETER CHARGES

List III-Items that are to be subsumed into Procedure Charges

Sr. No.	ltem
1	HAIR REMOVAL CREAM
2	DISPOSABLES RAZORS CHARGES (for site preparations)
3	EYE PAD
4	EYE SHEILD
5	CAMERA COVER
6	DVD, CD CHARGES
7	GAUSE SOFT
8	GAUZE
9	WARD AND THEATRE BOOKING CHARGES
10	ARTHROSCOPY AND ENDOSCOPY INSTRUMENTS
11	MICROSCOPE COVER
12	SURGICAL BLADES, HARMONICSCALPEL,SHAVER
13	SURGICAL DRILL
14	EYE KIT
15	EYE DRAPE
16	X-RAY FILM
17	BOYLES APPARATUS CHARGES
18	COTTON
19	COTTON BANDAGE
20	SURGICAL TAPE
21	APRON
22	TORNIQUET
23	ORTHOBUNDLE, GYNAEC BUNDLE

List IV- Items that are to be subsumed into costs of treatment

Sr. No.	Item
1	ADMISSION/REGISTRATION CHARGES
2	HOSPITALIZATION FOR EVALUATION/ DIAGNOSTIC PURPOSE
3	URINE CONTAINER
4	BLOOD RESERVATION CHARGES AND ANTE NATAL BOOKING CHARGES
5	BIPAP MACHINE
6	CPAP/ CAPD EQUIPMENTS
7	INFUSION PUMP- COST
8	HYDROGEN PEROXIDE\SPIRIT\ DISINFECTANTS ETC
9	NUTRITION PLANNING CHARGES - DIETICIAN CHARGES- DIET CHARGES
10	HIV KIT
11	ANTISEPTIC MOUTHWASH
12	LOZENGES
13	MOUTH PAINT
14	VACCINATION CHARGES
15	ALCOHOL SWABES
16	SCRUB SOLUTION/STERILLIUM
17	Glucometer& Strips
18	URINE BAG



ANNEXURE B

			Н	DFC ERGO	Explorer P	roduct Str	ucture					Plan Detail	s	Claim payout	Indemnity
S.	Base Covers		Sum Insured Limits						Currency	Type of		red (USD):		basis	/ Lumpsum Payout
No.		40K	50k	100k	200k	500k	1000k	-		Limit	100K, 2 Silver	200K, 500K	, 1000K Platinum	-	Payout
1	Emergency Medical Expenses - Accident & Illness	√	√	√	✓	√	√		USD	Base SI	√	√	✓		
1a	In - patient hospitalization	1	1	1	1	1	1		USD		1	1	1	Cashless or Reimbursement	Indemnity
1b	Room Rent	At Actuals	At Actuals	At Actuals	At Actuals	At Actuals	At Actuals		USD		1	1	1	Cashless or Reimbursement	Indemnity
1c	OPD Treatment	✓	1	1	1	1	1	100	USD		✓	✓	1	Cashless or Reimbursement	Indemnity
1d	Road Ambulance	150	150	250	500	750	1000		USD		✓	1	1	Cashless or Reimbursement	Indemnity
1e	Emergency Medical Evacuation	1	1	1	1	1	1		USD		✓	1	1	Cashless only	Indemnity
1f	Medical Repartriation	1	1	1	1	1	1		USD		1	1	1	Cashless or Reimbursement	Indemnity
1g	Repatriation of mortal remains	✓	1	1	1	1	1		USD		√	1	1	Reimbursement only	Indemnity
2	Dental Expenses	300	300	300	500	500	750	150	USD	Additional SI	√	1	1	Reimbursement only	Indemnity
3	Personal Accident (PA)													Reimbursement only	Lumpsum Payout
3a	Accidental Death							-	USD	Additional SI	√	1	1	Reimbursement only	Lumpsum Payout
3b	Permanent Disablement - Accident	5000	5000	7500	10000	15000	20000	-	USD	Additional SI	✓	1	1	Reimbursement only	Lumpsum Payout
4	Personal Accident - Common Carrier													Reimbursement only	Lumpsum Payout
4a	Accidental Death - Common Carrier	5000	5000	5000	5000	5000	5000	-	USD	Additional SI & Over & above PA SI	1	1	1	Reimbursement only	Lumpsum Payout
4b	Permanent Disablement - Accident - Common Carrier							-	USD	Additional SI & Over & above PA SI	1	1	1	Reimbursement only	Lumpsum Payout
5	Hospital Cash - Accident & Illness	15 per day max 5 days	15 per day max 5 days	25 per day max 5 days	40 per day max 5 days	50 per daymax 5 days	50 per daymax 5 days	48 hrs	USD	Additional SI	1	1	1	Reimbursement only	Lumpsum Payout
6	Theft of Baggage and its Contents	100	100	200	300	500	1000	100	USD	Additional SI	Х	1	1	Reimbursement only	Indemnity
7	Loss of Checked- in Baggage	200	200	300	400	500	750	-	USD	Additional SI	Х	1	1	Reimbursement only	Lumpsum Payout
8	Delay of checked- in Baggage	250	250	250	250	250	250	12 hrs	USD	Additional SI	Х	1	1	Reimbursement only	Indemnity
9	Loss of Passport	200	200	200	200	200	200	-	USD	Additional SI	Х	1	1	Reimbursement only	Indemnity
10	Loss of International driving license	50	50	50	50	50	50	-	USD	Additional SI	Х	Х	1	Reimbursement only	Indemnity



			HDFC ERGO Explorer Product Structure									Plan Details	3	Claim payout	Indemnity
S.	Base Covers	Sum Insured Limits					Deductible	Currency	Type of		red (USD):		basis	/ Lumpsum	
No.								-		Limit		200K, 500K	i		Payout
_	_	40K	50k	100k	200k	500k	1000k				Silver	Gold	Platinum		
1	Emergency Cash Assistance Service	Covered	Covered	Covered	Covered	Covered	Covered	-	USD	Service	Х	Х	/	Service	Service
12	Flight Delay	100	100	100	100	200	300	6 hrs	USD	Additional SI	Х	1	1	Reimbursement only	Indemnity
13	Flight Cancellation	100	100	150	200	500	750	-	USD	Additional SI	×	1	1	Reimbursement only	Indemnity
4	Missed Flight Connection	250	250	250	500	750	1000	6 hrs	USD	Additional SI	Х	Х	1	Reimbursement only	Indemnity
5	Trip Delay	500	500	500	500	500	500	6 hrs	USD	Additional SI	Х	Х	1	Reimbursement only	Indemnity
6	Trip Cancellation	100	100	150	200	500	750	50	USD	Additional SI	Х	1	1	Reimbursement only	Indemnity
17	Trip Curtailment	100	100	100	100	250	500	50	USD	Additional SI	Х	1	1	Reimbursement only	Indemnity
18	Hijack Distress Allowance	Covered	Covered	Covered	Covered	Covered	Covered	-	USD	Additional SI	Х	Х	1	Reimbursement only	Lumpsum Payout
19	Personal Liability	100000	100000	100000	100000	100000	100000	200	USD	Additional SI	Х	1	1	Reimbursement only	Indemnity
20	Emergency Hotel Accommodation for Insured Person	1000	1000	1000	1000	1000	1000	100	USD	Additional SI	х	1	1	Reimbursement only	Indemnity
21	No Claim Discount	NA	NA	10%	10%	10%	10%	-	-	NA	Х	1	1	NA	NA
Opt	ional Covers	,		•		•	•					•			
1	Automatic Extension	7 Days	7 Days	7 Days	7 Days	7 Days	7 Days		USD	NA	Х	Optional	Optional	NA	NA
2	Bounced Booking - Hotel & Airline	500	500	500	500	500	500	50	USD	Additional SI	Х	Optional	Optional	Reimbursement only	Indemnity
3	Back at home cover								INR		Х	Optional	Optional	Reimbursement only	Indemnity
3a	Burglary Cover for Home Contents	2 lacs	2 lacs	3 lacs	3 lacs	5 lacs	5 lacs	-	INR	Additional SI				Reimbursement only	Indemnity
3b	Fire and Allied Perils for Home Contents	5 lacs	5 lacs	5 lacs	5 lacs	5 lacs	5 lacs	-	INR	Additional SI				Reimbursement only	Indemnity
3c	Pet Care	15,000	15,000	15,000	15,000	20,000	25,000	1000	INR	Additional SI				Reimbursement only	Indemnity
4	Extension of Coverage for adventure sport activities	1	1	1	1	1	1	-	NA	NA	Optional	Optional	Optional	NA	NA
5	Extension of Pre Existing Disease (PED) coverage	1	1	1	1	1	1	-	NA	NA	Optional	Optional	Optional	NA	NA
6	Fraudulent transactions on payment cards	1000	1000	1000	1000	1000	1000	-	USD	Additional SI	Х	Optional	Optional	Reimbursement only	Indemnity
7	Theft of Electronic Gadget	1000	1000	1000	1000	1000	1000	50	USD	Additional SI	Х	Optional	Optional	Reimbursement only	Indemnity
8	Visa Rejection	7500	7500	7500	7500	7500	7500	-	INR	Additional SI	Х	Optional	Optional	Reimbursement only	Indemnity
														1	



HDFC ERGO Explorer - Prospectus

			Н	DFC ERGO	Explorer P	roduct Str	ucture					Plan Details	5	Claim payout	Indemnity
S. No.	Base Covers			Sum Insu	red Limits			Deductible	Currency	Type of Limit		red (USD): 4 200K, 500K		basis	/ Lumpsum Payout
		40K	50k	100k	200k	500k	1000k				Silver	Gold	Platinum		
9	Emergency Travel Expenses for Insured Person's minor Children	1000	1000	1000	1000	1000	1000	100	USD	Additional SI	Optional	Optional	Optional	Reimbursement only	Indemnity
10	Emergency Travel Expenses for Immediate Family member	2000	2000	2000	2000	2000	2000	100	USD	Additional SI	Optional	Optional	Optional	Reimbursement only	Indemnity
11	Emergency Accommodation Expenses for Immediate Family member	1000	1000	1000	1000	1000	1000	100	USD	Additional SI	Optional	Optional	Optional	Reimbursement only	Indemnity
12	Golfer's hole in one	250	250	250	250	250	250	-	USD	Additional SI	Х	Optional	Optional	Reimbursement only	Lumpsum Payout
13	Funeral Expenses	1000	1000	1000	1000	1000	1000	100	USD	Additional SI	Optional	Optional	Optional	Reimbursement only	Indemnity
14	Extension of Coverage for Terrorism	1	1	1	1	1	1	-	NA	NA	Optional	Optional	Optional	NA	NA
15	Removal of restriction to only flights	1	1	1	1	1	1	-	NA	NA	Х	Optional	Optional	NA	NA

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Silver - Single - Trip Policies

		W	orldwide									
Sum Insured:		40,000										
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80						
0 - 7	511	629	674	1,072	1,317	1,635						
8 - 14	711	876	938	1,492	1,833	2,277						
15 - 21	812	1,000	1,072	1,704	2,094	2,601						
22 - 28	945	1,164	1,247	1,984	2,438	3,027						
29 - 35	1,198	1,476	1,581	2,515	3,090	3,837						
36 - 47	1,502	1,850	1,982	3,152	3,873	4,810						
48 - 60	2,024	2,492	2,670	4,247	5,218	6,481						
61 - 75	2,903	3,574	3,830	6,091	7,484	9,295						
76 - 90	3,449	4,247	4,550	7,237	8,892	11,043						
91 - 120	3,835	4,722	5,059	8,047	9,887	12,280						
121 - 150	4,927	6,067	6,500	10,339	12,703	15,776						
151 - 180	6,392	7,870	8,432	13,412	16,479	20,466						
>180	11,186	13,773	14,756	23,472	28,839	35,816						

	Worldv	vide Exclu	ding USA	and Can	ada							
Sum Insured:		40,000										
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80						
0 - 7	358	440	472	750	922	1,145						
8 - 14	498	613	657	1,044	1,283	1,594						
15 - 21	568	700	750	1,193	1,466	1,821						
22 - 28	662	815	873	1,389	1,707	2,119						
29 - 35	839	1,033	1,107	1,761	2,163	2,686						
36 - 47	1,051	1,295	1,387	2,206	2,711	3,367						
48 - 60	1,417	1,744	1,869	2,973	3,653	4,537						
61 - 75	2,032	2,502	2,681	4,264	5,239	6,507						
76 - 90	2,414	2,973	3,185	5,066	6,224	7,730						
91 - 120	2,685	3,305	3,541	5,633	6,921	8,596						
121 - 150	3,449	4,247	4,550	7,237	8,892	11,043						
151 - 180	4,474	5,509	5,902	9,388	11,535	14,326						
>180	7,830	9,641	10,329	16,430	20,187	25,071						

	E	urope Inc	luding Sc	hengen							
Sum Insured:	40,000										
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80					
0 - 7	332	409	438	697	856	1,063					
8 - 14	462	569	610	970	1,191	1,480					
15 - 21	528	650	697	1,108	1,361	1,691					
22 - 28	614	757	811	1,290	1,585	1,968					
29 - 35	779	959	1,028	1,635	2,009	2,494					
36 - 47	976	1,203	1,288	2,049	2,517	3,127					
48 - 60	1,316	1,620	1,736	2,761	3,392	4,213					
61 - 75	1,887	2,323	2,490	3,959	4,865	6,042					
76 - 90	2,242	2,761	2,958	4,704	5,780	7,178					
91 - 120	2,493	3,069	3,288	5,231	6,427	7,982					
121 - 150	3,203	3,944	4,225	6,720	8,257	10,254					
151 - 180	4,155	5,116	5,481	8,718	10,711	13,303					
>180	7,271	8,952	9,591	15,257	18,745	23,280					

	Asia (Excluding Japan)												
Sum Insured:		40,000											
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80							
0 - 7	204	252	270	429	527	654							
8 - 14	284	350	375	597	733	911							
15 - 21	325	400	429	682	838	1,040							
22 - 28	378	466	499	794	975	1,211							
29 - 35	479	590	632	1,006	1,236	1,535							
36 - 47	601	740	793	1,261	1,549	1,924							
48 - 60	810	997	1,068	1,699	2,087	2,592							
61 - 75	1,161	1,430	1,532	2,436	2,994	3,718							
76 - 90	1,380	1,699	1,820	2,895	3,557	4,417							
91 - 120	1,534	1,889	2,024	3,219	3,955	4,912							
121 - 150	1,971	2,427	2,600	4,136	5,081	6,310							
151 - 180	2,557	3,148	3,373	5,365	6,592	8,186							
>180	4,474	5,509	5,902	9,389	11,536	14,326							

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Silver - Single - Trip Policies

		W	orldwide									
Sum Insured:		50,000										
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80						
0 - 7	551	688	740	1,201	1,484	1,853						
8 - 14	767	958	1,030	1,671	2,066	2,580						
15 - 21	876	1,094	1,177	1,909	2,361	2,947						
22 - 28	1,020	1,273	1,370	2,222	2,747	3,430						
29 - 35	1,293	1,614	1,736	2,817	3,483	4,348						
36 - 47	1,621	2,023	2,176	3,531	4,365	5,450						
48 - 60	2,184	2,726	2,932	4,758	5,882	7,344						
61 - 75	3,132	3,910	4,205	6,824	8,436	10,532						
76 - 90	3,721	4,645	4,996	8,107	10,023	12,513						
91 - 120	4,138	5,165	5,555	9,015	11,145	13,914						
121 - 150	5,316	6,636	7,137	11,581	14,318	17,876						
151 - 180	6,897	8,608	9,259	15,024	18,575	23,190						
>180	12,069	15,065	16,203	26,292	32,506	40,583						

	E	urope Incl	luding Sch	nengen		
Sum Insured:			50,0	000		
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80
0 - 7	358	447	481	781	965	1,204
8 - 14	499	623	670	1,086	1,343	1,677
15 - 21	569	711	765	1,241	1,535	1,916
22 - 28	663	827	891	1,444	1,786	2,230
29 - 35	840	1,049	1,128	1,831	2,264	2,826
36 - 47	1,054	1,315	1,414	2,295	2,837	3,543
48 - 60	1,420	1,772	1,906	3,093	3,823	4,774
61 - 75	2,036	2,542	2,733	4,436	5,483	6,846
76 - 90	2,419	3,019	3,247	5,270	6,515	8,133
91 - 120	2,690	3,357	3,611	5,860	7,244	9,044
121 - 150	3,455	4,313	4,639	7,528	9,307	11,619
151 - 180	4,483	5,595	6,018	9,766	12,074	15,074
>180	7,845	9,792	10,532	17,090	21,129	26,379

	Worldwide Excluding USA and Canada								
Sum Insured:			50,	000					
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	386	482	518	841	1,039	1,297			
8 - 14	537	671	721	1,170	1,446	1,806			
15 - 21	613	766	824	1,336	1,653	2,063			
22 - 28	714	891	959	1,555	1,923	2,401			
29 - 35	905	1,130	1,215	1,972	2,438	3,044			
36 - 47	1,135	1,416	1,523	2,472	3,056	3,815			
48 - 60	1,529	1,908	2,052	3,331	4,117	5,141			
61 - 75	2,192	2,737	2,944	4,777	5,905	7,372			
76 - 90	2,605	3,252	3,497	5,675	7,016	8,759			
91 - 120	2,897	3,616	3,889	6,311	7,802	9,740			
121 - 150	3,721	4,645	4,996	8,107	10,023	12,513			
151 - 180	4,828	6,026	6,481	10,517	13,003	16,233			
>180	8,448	10,546	11,342	18,404	22,754	28,408			

Asia (Excluding Japan)								
Sum Insured:			50,	000				
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	220	275	296	480	594	741		
8 - 14	307	383	412	668	826	1,032		
15 - 21	350	438	471	764	944	1,179		
22 - 28	408	509	548	889	1,099	1,372		
29 - 35	517	646	694	1,127	1,393	1,739		
36 - 47	648	809	870	1,412	1,746	2,180		
48 - 60	874	1,090	1,173	1,903	2,353	2,938		
61 - 75	1,253	1,564	1,682	2,730	3,374	4,213		
76 - 90	1,488	1,858	1,998	3,243	4,009	5,005		
91 - 120	1,655	2,066	2,222	3,606	4,458	5,566		
121 - 150	2,126	2,654	2,855	4,632	5,727	7,150		
151 - 180	2,759	3,443	3,704	6,010	7,430	9,276		
>180	4,828	6,026	6,481	10,517	13,002	16,233		

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Silver - Single - Trip Policies

		W	orldwide			
Sum Insured:			100,	000		
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80
0 - 7	612	770	830	1,363	1,690	2,117
8 - 14	852	1,072	1,155	1,897	2,353	2,947
15 - 21	973	1,224	1,320	2,167	2,688	3,366
22 - 28	1,132	1,425	1,536	2,522	3,129	3,918
29 - 35	1,436	1,806	1,947	3,197	3,966	4,967
36 - 47	1,799	2,264	2,441	4,007	4,971	6,225
48 - 60	2,424	3,051	3,289	5,399	6,699	8,388
61 - 75	3,477	4,376	4,717	7,744	9,608	12,031
76 - 90	4,131	5,199	5,604	9,200	11,415	14,293
91 - 120	4,594	5,781	6,232	10,230	12,693	15,894
121 - 150	5,902	7,427	8,006	13,143	16,307	20,419
151 - 180	7,656	9,635	10,386	17,051	21,155	26,490
>180	13,398	16,861	18,176	29,839	37,021	46,357

	Worldwide Excluding USA and Canada							
Sum Insured:			100,	000				
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	428	539	581	954	1,183	1,482		
8 - 14	596	750	809	1,328	1,647	2,063		
15 - 21	681	857	924	1,517	1,882	2,356		
22 - 28	792	998	1,075	1,765	2,190	2,743		
29 - 35	1,005	1,264	1,363	2,238	2,776	3,477		
36 - 47	1,259	1,585	1,709	2,805	3,480	4,358		
48 - 60	1,697	2,136	2,302	3,779	4,689	5,872		
61 - 75	2,434	3,063	3,302	5,421	6,726	8,422		
76 - 90	2,892	3,639	3,923	6,440	7,991	10,005		
91 - 120	3,216	4,047	4,362	7,161	8,885	11,126		
121 - 150	4,131	5,199	5,604	9,200	11,415	14,293		
151 - 180	5,359	6,745	7,270	11,936	14,809	18,543		
>180	9,379	11,803	12,723	20,887	25,915	32,450		

	Europe Including Schengen								
Sum Insured:			100,	,000					
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	398	501	540	886	1,099	1,376			
8 - 14	554	697	751	1,233	1,529	1,916			
15 - 21	632	796	858	1,409	1,747	2,188			
22 - 28	736	926	998	1,639	2,034	2,547			
29 - 35	933	1,174	1,266	2,078	2,578	3,229			
36 - 47	1,169	1,472	1,587	2,605	3,231	4,046			
48 - 60	1,576	1,983	2,138	3,509	4,354	5,452			
61 - 75	2,260	2,844	3,066	5,034	6,245	7,820			
76 - 90	2,685	3,379	3,643	5,980	7,420	9,290			
91 - 120	2,986	3,758	4,051	6,650	8,250	10,331			
121 - 150	3,836	4,828	5,204	8,543	10,600	13,272			
151 - 180	4,976	6,263	6,751	11,083	13,751	17,219			
>180	8,709	10,960	11,814	19,395	24,064	30,132			

Asia (Excluding Japan)								
Sum Insured:		100,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	245	308	332	545	676	847		
8 - 14	341	429	462	759	941	1,179		
15 - 21	389	490	528	867	1,075	1,346		
22 - 28	453	570	614	1,009	1,252	1,567		
29 - 35	574	722	779	1,279	1,586	1,987		
36 - 47	720	906	976	1,603	1,988	2,490		
48 - 60	970	1,220	1,316	2,160	2,680	3,355		
61 - 75	1,391	1,750	1,887	3,098	3,843	4,812		
76 - 90	1,652	2,080	2,242	3,680	4,566	5,717		
91 - 120	1,838	2,312	2,493	4,092	5,077	6,358		
121 - 150	2,361	2,971	3,202	5,257	6,523	8,168		
151 - 180	3,062	3,854	4,154	6,820	8,462	10,596		
>180	5,359	6,744	7,270	11,936	14,808	18,543		

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Silver - Single - Trip Policies

	Worldwide								
Sum Insured:	200,000								
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	673	851	919	1,520	1,891	2,372			
8 - 14	937	1,185	1,280	2,117	2,632	3,302			
15 - 21	1,070	1,354	1,462	2,418	3,007	3,772			
22 - 28	1,246	1,576	1,702	2,814	3,499	4,390			
29 - 35	1,579	1,998	2,157	3,567	4,436	5,565			
36 - 47	1,979	2,504	2,703	4,471	5,560	6,975			
48 - 60	2,667	3,374	3,643	6,025	7,492	9,399			
61 - 75	3,825	4,840	5,225	8,641	10,745	13,480			
76 - 90	4,545	5,750	6,207	10,266	12,766	16,015			
91 - 120	5,054	6,394	6,903	11,416	14,195	17,808			
121 - 150	6,492	8,214	8,868	14,666	18,237	22,878			
151 - 180	8,423	10,656	11,504	19,026	23,658	29,680			
>180	14,740	18,648	20,132	33,296	41,402	51,940			

	Europe Including Schengen								
Sum Insured:		200,000							
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	437	553	597	988	1,229	1,542			
8 - 14	609	770	832	1,376	1,711	2,146			
15 - 21	696	880	950	1,572	1,955	2,452			
22 - 28	810	1,024	1,106	1,829	2,274	2,854			
29 - 35	1,026	1,299	1,402	2,319	2,883	3,617			
36 - 47	1,286	1,628	1,757	2,906	3,614	4,534			
48 - 60	1,734	2,193	2,368	3,916	4,870	6,109			
61 - 75	2,486	3,146	3,396	5,617	6,984	8,762			
76 - 90	2,954	3,738	4,035	6,673	8,298	10,410			
91 - 120	3,285	4,156	4,487	7,420	9,227	11,575			
121 - 150	4,220	5,339	5,764	9,533	11,854	14,871			
151 - 180	5,475	6,926	7,478	12,367	15,378	19,292			
>180	9,581	12,121	13,086	21,642	26,911	33,761			

	Worldwide Excluding USA and Canada								
Sum Insured:			200	,000					
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	471	596	643	1,064	1,324	1,660			
8 - 14	656	830	896	1,482	1,842	2,311			
15 - 21	749	948	1,023	1,693	2,105	2,640			
22 - 28	872	1,103	1,191	1,970	2,449	3,073			
29 - 35	1,105	1,399	1,510	2,497	3,105	3,896			
36 - 47	1,385	1,753	1,892	3,130	3,892	4,883			
48 - 60	1,867	2,362	2,550	4,218	5,244	6,579			
61 - 75	2,678	3,388	3,658	6,049	7,522	9,436			
76 - 90	3,182	4,025	4,345	7,186	8,936	11,211			
91 - 120	3,538	4,476	4,832	7,991	9,937	12,466			
121 - 150	4,544	5,750	6,208	10,266	12,766	16,015			
151 - 180	5,896	7,459	8,053	13,318	16,561	20,776			
>180	10,318	13,054	14,092	23,307	28,981	36,358			

	Asia (Excluding Japan)								
Sum Insured:			200	,000					
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	269	340	368	608	756	949			
8 - 14	375	474	512	847	1,053	1,321			
15 - 21	428	542	585	967	1,203	1,509			
22 - 28	498	630	681	1,126	1,400	1,756			
29 - 35	632	799	863	1,427	1,774	2,226			
36 - 47	792	1,002	1,081	1,788	2,224	2,790			
48 - 60	1,067	1,350	1,457	2,410	2,997	3,760			
61 - 75	1,530	1,936	2,090	3,456	4,298	5,392			
76 - 90	1,818	2,300	2,483	4,106	5,106	6,406			
91 - 120	2,022	2,558	2,761	4,566	5,678	7,123			
121 - 150	2,597	3,286	3,547	5,866	7,295	9,151			
151 - 180	3,369	4,262	4,602	7,610	9,463	11,872			
>180	5,896	7,459	8,053	13,318	16,561	20,776			

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Silver - Single - Trip Policies

	Worldwide								
Sum Insured:			500	,000					
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	844	1,060	1,142	1,867	2,313	2,894			
8 - 14	1,176	1,475	1,589	2,599	3,221	4,029			
15 - 21	1,343	1,685	1,816	2,969	3,679	4,602			
22 - 28	1,563	1,962	2,113	3,456	4,282	5,357			
29 - 35	1,982	2,487	2,679	4,380	5,428	6,790			
36 - 47	2,484	3,117	3,357	5,490	6,803	8,511			
48 - 60	3,347	4,200	4,524	7,398	9,168	11,468			
61 - 75	4,800	6,023	6,488	10,610	13,148	16,448			
76 - 90	5,702	7,156	7,709	12,606	15,621	19,541			
91 - 120	6,341	7,958	8,572	14,017	17,370	21,729			
121 - 150	8,146	10,223	11,012	18,008	22,316	27,916			
151 - 180	10,568	13,263	14,286	23,362	28,950	36,215			
>180	18,495	23,210	25,001	40,883	50,663	63,377			

	Worldwide Excluding USA and Canada							
Sum Insured:		500,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	591	742	799	1,307	1,619	2,026		
8 - 14	823	1,033	1,112	1,819	2,255	2,820		
15 - 21	940	1,180	1,271	2,078	2,575	3,221		
22 - 28	1,094	1,373	1,479	2,419	2,997	3,750		
29 - 35	1,387	1,741	1,875	3,066	3,800	4,753		
36 - 47	1,739	2,182	2,350	3,843	4,762	5,958		
48 - 60	2,343	2,940	3,167	5,179	6,418	8,028		
61 - 75	3,360	4,216	4,542	7,427	9,204	11,514		
76 - 90	3,991	5,009	5,396	8,824	10,935	13,679		
91 - 120	4,439	5,571	6,000	9,812	12,159	15,210		
121 - 150	5,702	7,156	7,708	12,606	15,621	19,541		
151 - 180	7,398	9,284	10,000	16,353	20,265	25,351		
>180	12,947	16,247	17,501	28,618	35,464	44,364		

	Europe Including Schengen							
Sum Insured:		500,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	549	689	742	1,214	1,503	1,881		
8 - 14	764	959	1,033	1,689	2,094	2,619		
15 - 21	873	1,095	1,180	1,930	2,391	2,991		
22 - 28	1,016	1,275	1,373	2,246	2,783	3,482		
29 - 35	1,288	1,617	1,741	2,847	3,528	4,414		
36 - 47	1,615	2,026	2,182	3,569	4,422	5,532		
48 - 60	2,176	2,730	2,941	4,809	5,959	7,454		
61 - 75	3,120	3,915	4,217	6,897	8,546	10,691		
76 - 90	3,706	4,651	5,011	8,194	10,154	12,702		
91 - 120	4,122	5,173	5,572	9,111	11,291	14,124		
121 - 150	5,295	6,645	7,158	11,705	14,505	18,145		
151 - 180	6,869	8,621	9,286	15,185	18,818	23,540		
>180	12,022	15,087	16,251	26,574	32,931	41,195		

	Asia (Excluding Japan)								
Sum Insured:		500,000							
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	338	424	457	747	925	1,158			
8 - 14	470	590	636	1,040	1,288	1,612			
15 - 21	537	674	726	1,188	1,472	1,841			
22 - 28	625	785	845	1,382	1,713	2,143			
29 - 35	793	995	1,072	1,752	2,171	2,716			
36 - 47	994	1,247	1,343	2,196	2,721	3,404			
48 - 60	1,339	1,680	1,810	2,959	3,667	4,587			
61 - 75	1,920	2,409	2,595	4,244	5,259	6,579			
76 - 90	2,281	2,862	3,084	5,042	6,248	7,816			
91 - 120	2,536	3,183	3,429	5,607	6,948	8,692			
121 - 150	3,258	4,089	4,405	7,203	8,926	11,166			
151 - 180	4,227	5,305	5,714	9,345	11,580	14,486			
>180	7,398	9,284	10,000	16,353	20,265	25,351			

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Silver - Single - Trip Policies

		W	orldwide					
Sum Insured:		1,000,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	1,039	1,316	1,422	2,356	2,932	3,680		
8 - 14	1,447	1,833	1,980	3,280	4,081	5,123		
15 - 21	1,653	2,094	2,261	3,747	4,662	5,852		
22 - 28	1,923	2,437	2,632	4,362	5,427	6,811		
29 - 35	2,438	3,089	3,336	5,529	6,879	8,634		
36 - 47	3,056	3,872	4,181	6,929	8,621	10,821		
48 - 60	4,118	5,217	5,635	9,337	11,618	14,582		
61 - 75	5,906	7,482	8,081	13,392	16,662	20,913		
76 - 90	7,016	8,890	9,601	15,910	19,796	24,846		
91 - 120	7,802	9,885	10,676	17,692	22,012	27,628		
121 - 150	10,023	12,699	13,716	22,729	28,279	35,495		
151 - 180	13,003	16,475	17,794	29,487	36,687	46,047		
>180	22,756	28,831	31,139	51,601	64,202	80,583		

	Worldwide Excluding USA and Canada							
Sum Insured:		1,000,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	727	921	995	1,649	2,052	2,576		
8 - 14	1,013	1,283	1,386	2,296	2,857	3,586		
15 - 21	1,157	1,466	1,583	2,623	3,263	4,096		
22 - 28	1,346	1,706	1,842	3,053	3,799	4,768		
29 - 35	1,707	2,162	2,335	3,870	4,815	6,044		
36 - 47	2,139	2,710	2,927	4,850	6,035	7,575		
48 - 60	2,883	3,652	3,945	6,536	8,133	10,207		
61 - 75	4,134	5,237	5,657	9,374	11,663	14,639		
76 - 90	4,911	6,223	6,721	11,137	13,857	17,392		
91 - 120	5,461	6,920	7,473	12,384	15,408	19,340		
121 - 150	7,016	8,889	9,601	15,910	19,795	24,847		
151 - 180	9,102	11,533	12,456	20,641	25,681	32,233		
>180	15,929	20,182	21,797	36,121	44,941	56,408		

Europe Including Schengen								
Sum Insured:		1,000,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	675	855	924	1,531	1,906	2,392		
8 - 14	941	1,191	1,287	2,132	2,653	3,330		
15 - 21	1,074	1,361	1,470	2,436	3,030	3,804		
22 - 28	1,250	1,584	1,711	2,835	3,528	4,427		
29 - 35	1,585	2,008	2,168	3,594	4,471	5,612		
36 - 47	1,986	2,517	2,718	4,504	5,604	7,034		
48 - 60	2,677	3,391	3,663	6,069	7,552	9,478		
61 - 75	3,839	4,863	5,253	8,705	10,830	13,593		
76 - 90	4,560	5,779	6,241	10,342	12,867	16,150		
91 - 120	5,071	6,425	6,939	11,500	14,308	17,958		
121 - 150	6,515	8,254	8,915	14,774	18,381	23,072		
151 - 180	8,452	10,709	11,566	19,167	23,847	29,931		
>180	14,791	18,740	20,240	33,541	41,731	52,379		

	Asia (Excluding Japan)								
Sum Insured:			1,000	0,000					
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	416	526	569	942	1,173	1,472			
8 - 14	579	733	792	1,312	1,632	2,049			
15 - 21	661	838	904	1,499	1,865	2,341			
22 - 28	769	975	1,053	1,745	2,171	2,724			
29 - 35	975	1,236	1,334	2,212	2,752	3,454			
36 - 47	1,222	1,549	1,672	2,772	3,448	4,328			
48 - 60	1,647	2,087	2,254	3,735	4,647	5,833			
61 - 75	2,362	2,993	3,232	5,357	6,665	8,365			
76 - 90	2,806	3,556	3,840	6,364	7,918	9,938			
91 - 120	3,121	3,954	4,270	7,077	8,805	11,051			
121 - 150	4,009	5,080	5,486	9,092	11,312	14,198			
151 - 180	5,201	6,590	7,118	11,795	14,675	18,419			
>180	9,102	11,532	12,456	20,640	25,681	32,233			

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Silver - Annual Multi - Trip Policies

		347						
Worldwide								
Sum Insured:			40,0	000				
Max Duration (Days) Per Trip/Age Band	0-40	40 41-50 51-60 61-70 71-80 >80						
15	1,459	1,797	1,925	3,062	3,762	4,673		
30	2,189	2,695	2,888	4,593	5,644	7,009		
45	2,408	2,965	3,176	5,053	6,208	7,710		
60	3,940	4,852	5,198	8,268	10,158	12,616		
90	5,837	7,188	7,701	12,249	15,049	18,690		
120	7,661	9,434	10,107	16,076	19,752	24,531		

	Worldwide Excluding USA and Canada							
Sum Insured:			40,	000				
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,022	1,258	1,348	2,144	2,634	3,271		
30	1,532	1,887	2,021	3,215	3,950	4,906		
45	1,686	2,075	2,224	3,537	4,346	5,397		
60	2,758	3,396	3,639	5,788	7,111	8,831		
90	4,086	5,031	5,390	8,574	10,535	13,083		
120	5,363	6,604	7,075	11,254	13,827	17,172		

	Europe Including Schengen								
Sum Insured:			40,0	000					
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80			
15	949	1,168	1,251	1,990	2,446	3,037			
30	1,423	1,752	1,877	2,986	3,668	4,556			
45	1,565	1,927	2,065	3,284	4,035	5,011			
60	2,561	3,154	3,379	5,374	6,603	8,200			
90	3,794	4,672	5,005	7,962	9,782	12,149			
120	4,980	6,132	6,570	10,450	12,839	15,945			

	Asia (Excluding Japan)							
Sum Insured:			40,0	000				
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	584	719	770	1,225	1,505	1,869		
30	876	1,078	1,155	1,837	2,257	2,804		
45	963	1,186	1,271	2,021	2,483	3,084		
60	1,576	1,941	2,079	3,307	4,063	5,046		
90	2,335	2,875	3,080	4,899	6,020	7,476		
120	3,065	3,773	4,043	6,431	7,901	9,812		

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Silver - Annual Multi - Trip Policies

Worldwide								
Sum Insured:	50,000							
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,575	1,965	2,114	3,430	4,241	5,295		
30	2,362	2,948	3,171	5,145	6,361	7,942		
45	2,598	3,243	3,488	5,660	6,997	8,736		
60	4,251	5,307	5,707	9,262	11,450	14,295		
90	6,298	7,862	8,455	13,721	16,963	21,178		
120	8,267	10,318	11,098	18,009	22,264	27,796		

Worldwide Excluding USA and Canada								
Sum Insured:		50,000						
Max Duration (Days) Per Trip/Age Band	0-40	0-40 41-50 51-60 61-70 71-80 >						
15	1,102	1,376	1,480	2,401	2,969	3,706		
30	1,653	2,064	2,220	3,602	4,453	5,559		
45	1,819	2,270	2,442	3,962	4,898	6,115		
60	2,976	3,715	3,995	6,483	8,015	10,007		
90	4,409	5,503	5,919	9,605	11,874	14,825		
120	5,787	7,223	7,768	12,606	15,585	19,457		

	Europe Including Schengen							
Sum Insured:		50,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,023	1,278	1,374	2,230	2,757	3,441		
30	1,535	1,916	2,061	3,344	4,135	5,162		
45	1,689	2,108	2,267	3,679	4,548	5,678		
60	2,763	3,449	3,710	6,020	7,443	9,292		
90	4,094	5,110	5,496	8,918	11,026	13,766		
120	5,373	6,707	7,214	11,706	14,472	18,068		

	Asia (Excluding Japan)							
Sum Insured:			50,0	000				
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	630	786	846	1,372	1,696	2,118		
30	945	1,179	1,268	2,058	2,544	3,177		
45	1,039	1,297	1,395	2,264	2,799	3,494		
60	1,701	2,123	2,283	3,705	4,580	5,718		
90	2,519	3,145	3,382	5,488	6,785	8,471		
120	3,307	4,127	4,439	7,203	8,906	11,119		

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Silver - Annual Multi - Trip Policies

Worldwide								
Sum Insured:	100,000							
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,748	2,200	2,371	3,893	4,830	6,048		
30	2,622	3,300	3,557	5,839	7,245	9,072		
45	2,884	3,629	3,913	6,423	7,969	9,979		
60	4,719	5,939	6,402	10,511	13,041	16,329		
90	6,992	8,799	9,485	15,571	19,319	24,192		
120	9,177	11,548	12,449	20,438	25,357	31,751		

Worldwide Excluding USA and Canada								
Sum Insured:		100,000						
Max Duration (Days) Per Trip/Age Band	0-40	0-40 41-50 51-60 61-70 71-80 >80						
15	1,224	1,540	1,660	2,725	3,381	4,234		
30	1,835	2,310	2,490	4,088	5,071	6,350		
45	2,019	2,541	2,739	4,496	5,578	6,985		
60	3,304	4,157	4,482	7,358	9,128	11,431		
90	4,894	6,159	6,640	10,900	13,524	16,934		
120	6,424	8,084	8,714	14,306	17,750	22,226		

	Europe Including Schengen							
Sum Insured:		100,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,136	1,430	1,541	2,530	3,139	3,931		
30	1,704	2,145	2,312	3,796	4,709	5,897		
45	1,875	2,359	2,543	4,175	5,180	6,486		
60	3,068	3,860	4,162	6,832	8,476	10,614		
90	4,545	5,719	6,165	10,121	12,558	15,725		
120	5,965	7,506	8,092	13,284	16,482	20,638		

	Asia (Excluding Japan)							
Sum Insured:		100,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	699	880	949	1,557	1,932	2,419		
30	1,049	1,320	1,423	2,336	2,898	3,629		
45	1,154	1,452	1,565	2,569	3,188	3,992		
60	1,888	2,376	2,561	4,204	5,216	6,532		
90	2,797	3,519	3,794	6,229	7,728	9,677		
120	3,671	4,619	4,980	8,175	10,143	12,701		

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Silver - Annual Multi - Trip Policies

Worldwide								
Sum Insured:	200,000							
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,923	2,433	2,627	4,344	5,401	6,776		
30	2,884	3,649	3,940	6,516	8,102	10,164		
45	3,173	4,014	4,334	7,167	8,912	11,181		
60	5,192	6,569	7,092	11,729	14,584	18,296		
90	7,692	9,731	10,506	17,376	21,606	27,105		
120	10,096	12,772	13,789	22,805	28,358	35,575		

	Worldwide Excluding USA and Canada							
Sum Insured:			200	,000				
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,346	1,703	1,839	3,041	3,781	4,743		
30	2,019	2,554	2,758	4,561	5,672	7,115		
45	2,221	2,810	3,034	5,017	6,239	7,827		
60	3,634	4,598	4,964	8,210	10,209	12,807		
90	5,384	6,812	7,354	12,163	15,124	18,973		
120	7,067	8,941	9,652	15,964	19,850	24,903		

	Europe Including Schengen							
Sum Insured:		200,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,250	1,581	1,707	2,824	3,511	4,405		
30	1,875	2,372	2,561	4,235	5,266	6,607		
45	2,062	2,609	2,817	4,659	5,793	7,268		
60	3,375	4,270	4,610	7,624	9,480	11,892		
90	5,000	6,325	6,829	11,294	14,044	17,618		
120	6,562	8,302	8,963	14,824	18,432	23,124		

	Asia (Excluding Japan)							
Sum Insured:		200,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	769	973	1,051	1,738	2,161	2,710		
30	1,154	1,460	1,576	2,606	3,241	4,066		
45	1,269	1,606	1,734	2,867	3,565	4,472		
60	2,077	2,627	2,837	4,691	5,834	7,318		
90	3,077	3,893	4,202	6,950	8,642	10,842		
120	4,038	5,109	5,516	9,122	11,343	14,230		

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Silver - Annual Multi - Trip Policies

Worldwide								
Sum Insured:		500,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	2,413	3,028	3,262	5,334	6,610	8,268		
30	3,619	4,542	4,893	8,001	9,914	12,402		
45	3,981	4,996	5,382	8,801	10,906	13,643		
60	6,515	8,176	8,807	14,401	17,846	22,324		
90	9,651	12,112	13,047	21,335	26,438	33,073		
120	12,667	15,897	17,124	28,002	34,700	43,409		

	Worldwide Excluding USA and Canada							
Sum Insured:		500,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,689	2,120	2,283	3,734	4,627	5,788		
30	2,533	3,179	3,425	5,600	6,940	8,682		
45	2,787	3,497	3,767	6,160	7,634	9,550		
60	4,560	5,723	6,165	10,081	12,492	15,627		
90	6,756	8,478	9,133	14,934	18,507	23,151		
120	8,867	11,128	11,987	19,601	24,290	30,386		

	Europe Including Schengen							
Sum Insured:		500,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,568	1,968	2,120	3,467	4,296	5,374		
30	2,353	2,952	3,180	5,200	6,444	8,062		
45	2,588	3,248	3,498	5,720	7,089	8,868		
60	4,235	5,314	5,724	9,361	11,600	14,511		
90	6,273	7,873	8,480	13,868	17,185	21,498		
120	8,234	10,333	11,130	18,201	22,555	28,216		

	Asia (Excluding Japan)						
Sum Insured:		500,000					
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80	
15	965	1,211	1,305	2,133	2,644	3,307	
30	1,448	1,817	1,957	3,200	3,966	4,961	
45	1,592	1,998	2,153	3,520	4,362	5,457	
60	2,606	3,270	3,523	5,760	7,138	8,930	
90	3,861	4,845	5,219	8,534	10,575	13,229	
120	5,067	6,359	6,850	11,201	13,880	17,363	

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Silver - Annual Multi - Trip Policies

Worldwide								
Sum Insured:	1,000,000							
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	2,969	3,761	4,062	6,732	8,376	10,513		
30	4,453	5,642	6,094	10,098	12,564	15,770		
45	4,899	6,206	6,703	11,108	13,820	17,347		
60	8,016	10,156	10,969	18,177	22,615	28,385		
90	11,875	15,045	16,250	26,928	33,504	42,052		
120	15,586	19,747	21,328	35,343	43,974	55,194		

	Worldwide Excluding USA and Canada							
Sum Insured:		1,000,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	2,078	2,633	2,844	4,712	5,863	7,359		
30	3,117	3,949	4,266	7,069	8,795	11,039		
45	3,429	4,344	4,692	7,776	9,674	12,143		
60	5,611	7,109	7,678	12,724	15,831	19,870		
90	8,313	10,532	11,375	18,850	23,453	29,437		
120	10,910	13,823	14,929	24,740	30,782	38,636		

	Europe Including Schengen							
Sum Insured:		1,000,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,930	2,445	2,641	4,376	5,444	6,834		
30	2,895	3,667	3,961	6,564	8,167	10,250		
45	3,184	4,034	4,357	7,220	8,983	11,275		
60	5,210	6,601	7,130	11,815	14,700	18,451		
90	7,719	9,780	10,562	17,503	21,778	27,334		
120	10,131	12,836	13,863	22,973	28,583	35,876		

	Asia (Excluding Japan)						
Sum Insured:		1,000,000					
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80	
15	1,188	1,505	1,625	2,693	3,350	4,205	
30	1,781	2,257	2,437	4,039	5,026	6,308	
45	1,959	2,482	2,681	4,443	5,528	6,939	
60	3,206	4,062	4,387	7,271	9,046	11,354	
90	4,750	6,018	6,500	10,771	13,402	16,821	
120	6,234	7,899	8,531	14,137	17,590	22,078	

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Gold - Single Trip Policies

Worldwide								
Sum Insured:			40,0	000				
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	671	826	885	1,407	1,729	2,148		
8 - 14	934	1,150	1,232	1,959	2,407	2,990		
15 - 21	1,067	1,313	1,407	2,238	2,750	3,415		
22 - 28	1,242	1,529	1,638	2,605	3,201	3,975		
29 - 35	1,574	1,938	2,076	3,302	4,057	5,039		
36 - 47	1,972	2,429	2,602	4,139	5,085	6,316		
48 - 60	2,658	3,273	3,506	5,577	6,852	8,510		
61 - 75	3,812	4,694	5,029	7,999	9,828	12,206		
76 - 90	4,529	5,577	5,974	9,503	11,676	14,501		
91 - 120	5,036	6,201	6,643	10,567	12,984	16,125		
121 - 150	6,470	7,966	8,535	13,576	16,680	20,716		
151 - 180	8,393	10,335	11,072	17,612	21,639	26,875		
>180	14,688	18,086	19,377	30,821	37,869	47,030		

Europe Including Schengen								
Sum Insured:			40,	000				
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	436	537	575	915	1,124	1,396		
8 - 14	607	748	801	1,273	1,565	1,944		
15 - 21	694	853	915	1,455	1,788	2,220		
22 - 28	807	994	1,065	1,693	2,081	2,584		
29 - 35	1,023	1,260	1,349	2,146	2,637	3,275		
36 - 47	1,282	1,579	1,691	2,690	3,305	4,105		
48 - 60	1,728	2,127	2,279	3,625	4,454	5,532		
61 - 75	2,478	3,051	3,269	5,199	6,388	7,934		
76 - 90	2,944	3,625	3,883	6,177	7,589	9,426		
91 - 120	3,273	4,031	4,318	6,869	8,440	10,481		
121 - 150	4,206	5,178	5,548	8,824	10,842	13,465		
151 - 180	5,455	6,718	7,197	11,448	14,065	17,469		
>180	9,547	11,756	12,595	20,034	24,615	30,570		

	Worldwide Excluding USA and Canada								
Sum Insured:			40,	000					
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	470	578	620	985	1,210	1,504			
8 - 14	654	805	862	1,371	1,685	2,093			
15 - 21	747	919	985	1,567	1,925	2,391			
22 - 28	869	1,070	1,147	1,824	2,241	2,783			
29 - 35	1,102	1,357	1,453	2,311	2,840	3,527			
36 - 47	1,380	1,700	1,821	2,897	3,560	4,421			
48 - 60	1,861	2,291	2,454	3,904	4,796	5,957			
61 - 75	2,668	3,286	3,520	5,599	6,880	8,544			
76 - 90	3,170	3,904	4,182	6,652	8,173	10,151			
91 - 120	3,525	4,341	4,650	7,397	9,089	11,288			
121 - 150	4,529	5,576	5,975	9,503	11,676	14,501			
151 - 180	5,875	7,235	7,750	12,328	15,147	18,813			
>180	10,282	12,660	13,564	21,575	26,508	32,921			

Asia (Excluding Japan)								
Sum Insured:		40,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	268	330	354	563	692	859		
8 - 14	374	460	493	784	963	1,196		
15 - 21	427	525	563	895	1,100	1,366		
22 - 28	497	612	655	1,042	1,280	1,590		
29 - 35	630	775	830	1,321	1,623	2,016		
36 - 47	789	972	1,041	1,656	2,034	2,526		
48 - 60	1,063	1,309	1,402	2,231	2,741	3,404		
61 - 75	1,525	1,878	2,012	3,200	3,931	4,882		
76 - 90	1,812	2,231	2,390	3,801	4,670	5,800		
91 - 120	2,014	2,480	2,657	4,227	5,194	6,450		
121 - 150	2,588	3,186	3,414	5,430	6,672	8,286		
151 - 180	3,357	4,134	4,429	7,045	8,656	10,750		
>180	5,875	7,234	7,751	12,328	15,148	18,812		

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Gold - Single Trip Policies

	Worldwide								
Sum Insured:		50,000							
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	724	903	972	1,577	1,949	2,433			
8 - 14	1,008	1,258	1,353	2,195	2,713	3,388			
15 - 21	1,151	1,437	1,545	2,507	3,100	3,870			
22 - 28	1,340	1,672	1,798	2,918	3,608	4,504			
29 - 35	1,698	2,120	2,280	3,699	4,573	5,710			
36 - 47	2,128	2,656	2,857	4,636	5,732	7,156			
48 - 60	2,868	3,580	3,850	6,247	7,724	9,643			
61 - 75	4,113	5,134	5,522	8,960	11,078	13,830			
76 - 90	4,887	6,099	6,560	10,645	13,161	16,431			
91 - 120	5,434	6,782	7,295	11,837	14,635	18,271			
121 - 150	6,981	8,714	9,372	15,208	18,801	23,473			
151 - 180	9,056	11,304	12,158	19,729	24,391	30,452			
>180	15,849	19,782	21,276	34,525	42,684	53,290			

	Europe Including Schengen								
Sum Insured:		50,000							
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	471	587	632	1,025	1,267	1,581			
8 - 14	655	818	879	1,427	1,763	2,202			
15 - 21	748	934	1,004	1,630	2,015	2,516			
22 - 28	871	1,087	1,169	1,897	2,345	2,928			
29 - 35	1,104	1,378	1,482	2,404	2,972	3,712			
36 - 47	1,383	1,726	1,857	3,013	3,726	4,651			
48 - 60	1,864	2,327	2,503	4,061	5,021	6,268			
61 - 75	2,673	3,337	3,589	5,824	7,201	8,990			
76 - 90	3,177	3,964	4,264	6,919	8,555	10,680			
91 - 120	3,532	4,408	4,742	7,694	9,513	11,876			
121 - 150	4,538	5,664	6,092	9,885	12,221	15,257			
151 - 180	5,886	7,348	7,903	12,824	15,854	19,794			
>180	10,302	12,858	13,829	22,441	27,745	34,639			

	Worldwide Excluding USA and Canada							
Sum Insured:			50,0	000				
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	507	632	680	1,104	1,364	1,703		
8 - 14	706	881	947	1,537	1,899	2,372		
15 - 21	806	1,006	1,082	1,755	2,170	2,709		
22 - 28	938	1,170	1,259	2,043	2,526	3,153		
29 - 35	1,189	1,484	1,596	2,589	3,201	3,997		
36 - 47	1,490	1,859	2,000	3,245	4,012	5,009		
48 - 60	2,008	2,506	2,695	4,373	5,407	6,750		
61 - 75	2,879	3,594	3,865	6,272	7,755	9,681		
76 - 90	3,421	4,269	4,592	7,452	9,213	11,502		
91 - 120	3,804	4,747	5,107	8,286	10,245	12,790		
121 - 150	4,887	6,100	6,560	10,646	13,161	16,431		
151 - 180	6,339	7,913	8,511	13,810	17,074	21,316		
>180	11,094	13,847	14,893	24,168	29,879	37,303		

	Asia (Excluding Japan)								
Sum Insured:		50,000							
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	290	361	389	631	780	973			
8 - 14	403	503	541	878	1,085	1,355			
15 - 21	460	575	618	1,003	1,240	1,548			
22 - 28	536	669	719	1,167	1,443	1,802			
29 - 35	679	848	912	1,480	1,829	2,284			
36 - 47	851	1,062	1,143	1,854	2,293	2,862			
48 - 60	1,147	1,432	1,540	2,499	3,090	3,857			
61 - 75	1,645	2,054	2,209	3,584	4,431	5,532			
76 - 90	1,955	2,440	2,624	4,258	5,264	6,572			
91 - 120	2,174	2,713	2,918	4,735	5,854	7,308			
121 - 150	2,792	3,486	3,749	6,083	7,520	9,389			
151 - 180	3,622	4,522	4,863	7,892	9,756	12,181			
>180	6,340	7,913	8,510	13,810	17,074	21,316			

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Gold - Single Trip Policies

	Worldwide							
Sum Insured:		100,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	803	1,011	1,090	1,789	2,220	2,780		
8 - 14	1,118	1,407	1,517	2,491	3,090	3,870		
15 - 21	1,278	1,608	1,733	2,845	3,530	4,421		
22 - 28	1,487	1,871	2,017	3,312	4,109	5,145		
29 - 35	1,885	2,372	2,557	4,198	5,209	6,522		
36 - 47	2,363	2,973	3,205	5,262	6,528	8,174		
48 - 60	3,184	4,006	4,319	7,090	8,797	11,015		
61 - 75	4,566	5,746	6,194	10,169	12,616	15,798		
76 - 90	5,425	6,827	7,359	12,081	14,989	18,769		
91 - 120	6,032	7,591	8,183	13,434	16,667	20,871		
121 - 150	7,749	9,752	10,513	17,259	21,413	26,813		
151 - 180	10,053	12,652	13,638	22,390	27,779	34,785		
>180	17,593	22,140	23,867	39,182	48,613	60,873		

	Europe Including Schengen								
Sum Insured:			100,	,000					
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	522	657	709	1,163	1,443	1,807			
8 - 14	727	915	986	1,619	2,009	2,516			
15 - 21	831	1,045	1,126	1,849	2,295	2,874			
22 - 28	967	1,216	1,311	2,153	2,671	3,344			
29 - 35	1,225	1,542	1,662	2,729	3,386	4,239			
36 - 47	1,536	1,932	2,083	3,420	4,243	5,313			
48 - 60	2,070	2,604	2,807	4,609	5,718	7,160			
61 - 75	2,968	3,735	4,026	6,610	8,200	10,269			
76 - 90	3,526	4,438	4,783	7,853	9,743	12,200			
91 - 120	3,921	4,934	5,319	8,732	10,834	13,566			
121 - 150	5,037	6,339	6,833	11,218	13,918	17,428			
151 - 180	6,534	8,224	8,865	14,554	18,056	22,610			
>180	11,435	14,391	15,514	25,468	31,598	39,567			

	Worldwide Excluding USA and Canada							
Sum Insured:		100,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	562	708	763	1,252	1,554	1,946		
8 - 14	783	985	1,062	1,744	2,163	2,709		
15 - 21	895	1,126	1,213	1,992	2,471	3,095		
22 - 28	1,041	1,310	1,412	2,318	2,876	3,602		
29 - 35	1,320	1,660	1,790	2,939	3,646	4,565		
36 - 47	1,654	2,081	2,244	3,683	4,570	5,722		
48 - 60	2,229	2,804	3,023	4,963	6,158	7,711		
61 - 75	3,196	4,022	4,336	7,118	8,831	11,059		
76 - 90	3,798	4,779	5,151	8,457	10,492	13,138		
91 - 120	4,222	5,314	5,728	9,404	11,667	14,610		
121 - 150	5,424	6,826	7,359	12,081	14,989	18,769		
151 - 180	7,037	8,856	9,547	15,673	19,445	24,350		
>180	12,315	15,498	16,707	27,427	34,029	42,611		

	Asia (Excluding Japan)								
Sum Insured:			100,	000					
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	321	404	436	716	888	1,112			
8 - 14	447	563	607	996	1,236	1,548			
15 - 21	511	643	693	1,138	1,412	1,768			
22 - 28	595	748	807	1,325	1,644	2,058			
29 - 35	754	949	1,023	1,679	2,084	2,609			
36 - 47	945	1,189	1,282	2,105	2,611	3,270			
48 - 60	1,274	1,602	1,728	2,836	3,519	4,406			
61 - 75	1,826	2,298	2,478	4,068	5,046	6,319			
76 - 90	2,170	2,731	2,944	4,832	5,996	7,508			
91 - 120	2,413	3,036	3,273	5,374	6,667	8,348			
121 - 150	3,100	3,901	4,205	6,904	8,565	10,725			
151 - 180	4,021	5,061	5,455	8,956	11,112	13,914			
>180	7,037	8,856	9,547	15,673	19,445	24,349			

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Gold - Single Trip Policies

	Worldwide								
Sum Insured:		200,000							
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	884	1,118	1,207	1,996	2,482	3,114			
8 - 14	1,230	1,557	1,681	2,779	3,456	4,336			
15 - 21	1,406	1,778	1,920	3,175	3,948	4,953			
22 - 28	1,636	2,070	2,235	3,696	4,595	5,765			
29 - 35	2,074	2,624	2,832	4,684	5,825	7,308			
36 - 47	2,599	3,288	3,550	5,871	7,301	9,159			
48 - 60	3,502	4,431	4,784	7,912	9,838	12,342			
61 - 75	5,023	6,355	6,861	11,347	14,109	17,701			
76 - 90	5,968	7,550	8,151	13,481	16,763	21,030			
91 - 120	6,636	8,396	9,064	14,990	18,640	23,384			
121 - 150	8,525	10,786	11,645	19,258	23,947	30,042			
151 - 180	11,060	13,993	15,107	24,984	31,066	38,974			
>180	19,355	24,487	26,436	43,722	54,366	68,204			

	Europe Including Schengen								
Sum Insured:		200,000							
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	575	727	785	1,297	1,613	2,024			
8 - 14	800	1,012	1,093	1,806	2,246	2,818			
15 - 21	914	1,156	1,248	2,064	2,566	3,219			
22 - 28	1,063	1,346	1,453	2,402	2,987	3,747			
29 - 35	1,348	1,706	1,841	3,045	3,786	4,750			
36 - 47	1,689	2,137	2,308	3,816	4,746	5,953			
48 - 60	2,276	2,880	3,110	5,143	6,395	8,022			
61 - 75	3,265	4,131	4,460	7,376	9,171	11,506			
76 - 90	3,879	4,908	5,298	8,763	10,896	13,670			
91 - 120	4,313	5,457	5,892	9,744	12,116	15,200			
121 - 150	5,541	7,011	7,569	12,518	15,566	19,527			
151 - 180	7,189	9,095	9,820	16,240	20,193	25,333			
>180	12,581	15,917	17,183	28,419	35,338	44,333			

	Worldwide Excluding USA and Canada							
Sum Insured:		200,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	619	783	845	1,397	1,737	2,180		
8 - 14	861	1,090	1,177	1,945	2,419	3,035		
15 - 21	984	1,245	1,344	2,223	2,764	3,467		
22 - 28	1,145	1,449	1,565	2,587	3,217	4,036		
29 - 35	1,452	1,837	1,982	3,279	4,078	5,116		
36 - 47	1,819	2,302	2,485	4,110	5,111	6,411		
48 - 60	2,451	3,102	3,349	5,538	6,887	8,639		
61 - 75	3,516	4,449	4,803	7,943	9,876	12,391		
76 - 90	4,178	5,285	5,706	9,437	11,734	14,721		
91 - 120	4,645	5,877	6,345	10,493	13,048	16,369		
121 - 150	5,968	7,550	8,152	13,481	16,763	21,029		
151 - 180	7,742	9,795	10,575	17,489	21,746	27,282		
>180	13,549	17,141	18,505	30,605	38,056	47,743		

	Asia (Excluding Japan)								
Sum Insured:			200	,000					
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	354	447	483	798	993	1,246			
8 - 14	492	623	672	1,112	1,382	1,734			
15 - 21	562	711	768	1,270	1,579	1,981			
22 - 28	654	828	894	1,478	1,838	2,306			
29 - 35	830	1,050	1,133	1,874	2,330	2,923			
36 - 47	1,040	1,315	1,420	2,348	2,920	3,664			
48 - 60	1,401	1,772	1,914	3,165	3,935	4,937			
61 - 75	2,009	2,542	2,744	4,539	5,644	7,080			
76 - 90	2,387	3,020	3,260	5,392	6,705	8,412			
91 - 120	2,654	3,358	3,626	5,996	7,456	9,354			
121 - 150	3,410	4,314	4,658	7,703	9,579	12,017			
151 - 180	4,424	5,597	6,043	9,994	12,426	15,590			
>180	7,742	9,795	10,574	17,489	21,746	27,282			

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Gold - Single Trip Policies

	Worldwide								
Sum Insured:		500,000							
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	1,109	1,392	1,499	2,451	3,038	3,800			
8 - 14	1,544	1,937	2,087	3,413	4,229	5,291			
15 - 21	1,764	2,213	2,384	3,899	4,831	6,043			
22 - 28	2,053	2,576	2,775	4,538	5,623	7,034			
29 - 35	2,602	3,265	3,517	5,752	7,128	8,917			
36 - 47	3,261	4,093	4,409	7,209	8,934	11,176			
48 - 60	4,395	5,515	5,941	9,714	12,038	15,059			
61 - 75	6,303	7,910	8,520	13,932	17,265	21,598			
76 - 90	7,488	9,397	10,122	16,553	20,512	25,660			
91 - 120	8,327	10,449	11,256	18,406	22,809	28,533			
121 - 150	10,697	13,424	14,461	23,647	29,303	36,657			
151 - 180	13,878	17,416	18,760	30,677	38,015	47,555			
>180	24,286	30,477	32,829	53,684	66,527	83,222			

	Europe Including Schengen								
Sum Insured:		500,000							
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	721	905	974	1,593	1,975	2,470			
8 - 14	1,004	1,259	1,357	2,218	2,749	3,439			
15 - 21	1,147	1,438	1,550	2,534	3,140	3,928			
22 - 28	1,334	1,674	1,804	2,950	3,655	4,572			
29 - 35	1,691	2,122	2,286	3,739	4,633	5,796			
36 - 47	2,120	2,660	2,866	4,686	5,807	7,264			
48 - 60	2,857	3,585	3,862	6,314	7,825	9,788			
61 - 75	4,097	5,142	5,538	9,056	11,222	14,039			
76 - 90	4,867	6,108	6,579	10,759	13,333	16,679			
91 - 120	5,413	6,792	7,316	11,964	14,826	18,546			
121 - 150	6,953	8,726	9,400	15,371	19,047	23,827			
151 - 180	9,021	11,320	12,194	19,940	24,710	30,911			
>180	15,786	19,810	21,339	34,895	43,243	54,094			

	Worldwide Excluding USA and Canada								
Sum Insured:		500,000							
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	776	974	1,049	1,716	2,127	2,660			
8 - 14	1,081	1,356	1,461	2,389	2,960	3,704			
15 - 21	1,235	1,549	1,669	2,729	3,382	4,230			
22 - 28	1,437	1,803	1,943	3,177	3,936	4,924			
29 - 35	1,821	2,286	2,462	4,026	4,990	6,242			
36 - 47	2,283	2,865	3,086	5,046	6,254	7,823			
48 - 60	3,077	3,861	4,159	6,800	8,427	10,541			
61 - 75	4,412	5,537	5,964	9,752	12,086	15,119			
76 - 90	5,242	6,578	7,085	11,587	14,358	17,962			
91 - 120	5,829	7,314	7,879	12,884	15,966	19,973			
121 - 150	7,488	9,397	10,123	16,553	20,512	25,660			
151 - 180	9,715	12,191	13,132	21,474	26,611	33,289			
>180	17,000	21,334	22,980	37,579	46,569	58,255			

Asia (Excluding Japan)									
Sum Insured:		500,000							
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	444	557	600	980	1,215	1,520			
8 - 14	618	775	835	1,365	1,692	2,116			
15 - 21	706	885	954	1,560	1,932	2,417			
22 - 28	821	1,030	1,110	1,815	2,249	2,814			
29 - 35	1,041	1,306	1,407	2,301	2,851	3,567			
36 - 47	1,304	1,637	1,764	2,884	3,574	4,470			
48 - 60	1,758	2,206	2,376	3,886	4,815	6,024			
61 - 75	2,521	3,164	3,408	5,573	6,906	8,639			
76 - 90	2,995	3,759	4,049	6,621	8,205	10,264			
91 - 120	3,331	4,180	4,502	7,362	9,124	11,413			
121 - 150	4,279	5,370	5,784	9,459	11,721	14,663			
151 - 180	5,551	6,966	7,504	12,271	15,206	19,022			
>180	9,714	12,191	13,132	21,474	26,611	33,289			

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Gold - Single Trip Policies

	Worldwide								
Sum Insured:	1,000,000								
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	1,364	1,729	1,867	3,094	3,850	4,832			
8 - 14	1,900	2,407	2,599	4,308	5,359	6,727			
15 - 21	2,170	2,749	2,969	4,921	6,122	7,684			
22 - 28	2,526	3,200	3,456	5,727	7,126	8,944			
29 - 35	3,202	4,056	4,381	7,260	9,033	11,337			
36 - 47	4,013	5,084	5,491	9,099	11,321	14,210			
48 - 60	5,407	6,851	7,399	12,261	15,255	19,148			
61 - 75	7,755	9,825	10,612	17,585	21,879	27,462			
76 - 90	9,213	11,673	12,607	20,892	25,994	32,627			
91 - 120	10,245	12,980	14,019	23,232	28,905	36,280			
121 - 150	13,162	16,676	18,011	29,846	37,135	46,609			
151 - 180	17,075	21,634	23,365	38,720	48,175	60,466			
>180	29,881	37,859	40,889	67,759	84,306	105,816			

Europe Including Schengen								
Sum Insured:		1,000,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	887	1,124	1,214	2,011	2,503	3,141		
8 - 14	1,235	1,565	1,689	2,800	3,483	4,373		
15 - 21	1,411	1,787	1,930	3,199	3,979	4,995		
22 - 28	1,642	2,080	2,246	3,723	4,632	5,814		
29 - 35	2,081	2,636	2,848	4,719	5,871	7,369		
36 - 47	2,608	3,305	3,569	5,914	7,359	9,237		
48 - 60	3,515	4,453	4,809	7,970	9,916	12,446		
61 - 75	5,041	6,386	6,898	11,430	14,221	17,850		
76 - 90	5,988	7,587	8,195	13,580	16,896	21,208		
91 - 120	6,659	8,437	9,112	15,101	18,788	23,582		
121 - 150	8,555	10,839	11,707	19,400	24,138	30,296		
151 - 180	11,099	14,062	15,187	25,168	31,314	39,303		
>180	19,423	24,608	26,578	44,043	54,799	68,780		

	Worldwide Excluding USA and Canada								
Sum Insured:		1,000,000							
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	955	1,210	1,307	2,166	2,695	3,382			
8 - 14	1,330	1,685	1,819	3,016	3,751	4,709			
15 - 21	1,519	1,924	2,078	3,445	4,285	5,379			
22 - 28	1,768	2,240	2,419	4,009	4,988	6,261			
29 - 35	2,241	2,839	3,067	5,082	6,323	7,936			
36 - 47	2,809	3,559	3,844	6,369	7,925	9,947			
48 - 60	3,785	4,796	5,179	8,583	10,679	13,404			
61 - 75	5,429	6,878	7,428	12,310	15,315	19,223			
76 - 90	6,449	8,171	8,825	14,624	18,196	22,839			
91 - 120	7,172	9,086	9,813	16,262	20,234	25,396			
121 - 150	9,213	11,673	12,608	20,892	25,995	32,626			
151 - 180	11,953	15,144	16,356	27,104	33,723	42,326			
>180	20,917	26,501	28,622	47,431	59,014	74,071			

Asia (Excluding Japan)								
Sum Insured:		1,000,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	546	692	747	1,238	1,540	1,933		
8 - 14	760	963	1,040	1,723	2,144	2,691		
15 - 21	868	1,100	1,188	1,968	2,449	3,074		
22 - 28	1,010	1,280	1,382	2,291	2,850	3,578		
29 - 35	1,281	1,622	1,752	2,904	3,613	4,535		
36 - 47	1,605	2,034	2,196	3,640	4,528	5,684		
48 - 60	2,163	2,740	2,960	4,904	6,102	7,659		
61 - 75	3,102	3,930	4,245	7,034	8,752	10,985		
76 - 90	3,685	4,669	5,043	8,357	10,398	13,051		
91 - 120	4,098	5,192	5,608	9,293	11,562	14,512		
121 - 150	5,265	6,670	7,204	11,938	14,854	18,644		
151 - 180	6,830	8,654	9,346	15,488	19,270	24,186		
>180	11,952	15,144	16,356	27,104	33,722	42,326		

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Gold - Annual Multi - Trip Policies

	Worldwide								
Sum Insured:		40,000							
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80			
15	1,916	2,360	2,528	4,021	4,940	6,136			
30	2,874	3,539	3,792	6,032	7,411	9,204			
45	3,162	3,893	4,171	6,635	8,152	10,124			
60	5,174	6,371	6,825	10,857	13,339	16,567			
90	7,665	9,438	10,112	16,084	19,762	24,543			
120	10,060	12,388	13,272	21,111	25,938	32,213			

	Europe Including Schengen							
Sum Insured:			40,0	000				
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,245	1,534	1,643	2,614	3,211	3,988		
30	1,868	2,300	2,465	3,921	4,817	5,983		
45	2,055	2,530	2,711	4,313	5,299	6,581		
60	3,363	4,141	4,436	7,057	8,670	10,769		
90	4,982	6,135	6,573	10,455	12,845	15,953		
120	6,539	8,052	8,627	13,722	16,860	20,938		

	Worldwide								
Sum Insured:		50,000							
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80			
15	2,068	2,581	2,776	4,504	5,569	6,952			
30	3,101	3,871	4,164	6,756	8,353	10,429			
45	3,412	4,258	4,580	7,432	9,188	11,472			
60	5,583	6,968	7,495	12,162	15,035	18,772			
90	8,271	10,323	11,103	18,017	22,275	27,810			
120	10,855	13,549	14,573	23,648	29,236	36,500			

	Europe Including Schengen								
Sum Insured:		50,000							
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80			
15	1,344	1,678	1,804	2,928	3,620	4,519			
30	2,016	2,516	2,707	4,391	5,429	6,779			
45	2,218	2,768	2,977	4,831	5,972	7,457			
60	3,629	4,529	4,872	7,905	9,773	12,202			
90	5,376	6,710	7,217	11,711	14,479	18,077			
120	7,056	8,807	9,472	15,371	19,003	23,725			

	Worldwide Excluding USA and Canada							
Sum Insured:			40,0	000				
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,341	1,652	1,770	2,815	3,458	4,295		
30	2,012	2,477	2,654	4,222	5,188	6,443		
45	2,213	2,725	2,920	4,645	5,706	7,087		
60	3,622	4,460	4,778	7,600	9,337	11,597		
90	5,366	6,607	7,078	11,259	13,833	17,180		
120	7,042	8,672	9,290	14,778	18,157	22,549		

	Asia (Excluding Japan)							
Sum Insured:		40,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	766	944	1,011	1,608	1,976	2,454		
30	1,150	1,416	1,517	2,413	2,964	3,682		
45	1,265	1,557	1,668	2,654	3,261	4,050		
60	2,070	2,548	2,730	4,343	5,336	6,627		
90	3,066	3,775	4,045	6,434	7,905	9,817		
120	4,024	4,955	5,309	8,444	10,375	12,885		

	Worldwide Excluding USA and Canada							
Sum Insured:		50,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,448	1,807	1,943	3,153	3,898	4,866		
30	2,171	2,710	2,915	4,729	5,847	7,300		
45	2,388	2,981	3,206	5,202	6,432	8,030		
60	3,908	4,878	5,247	8,513	10,525	13,140		
90	5,790	7,226	7,772	12,612	15,593	19,467		
120	7,599	9,484	10,201	16,554	20,465	25,550		

	Asia (Excluding Japan)								
Sum Insured:		50,000							
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80			
15	827	1,032	1,110	1,802	2,228	2,781			
30	1,240	1,548	1,666	2,702	3,341	4,172			
45	1,365	1,703	1,832	2,973	3,675	4,589			
60	2,233	2,787	2,998	4,865	6,014	7,509			
90	3,308	4,129	4,441	7,207	8,910	11,124			
120	4,342	5,420	5,829	9,459	11,694	14,600			

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Gold - Annual Multi - Trip Policies

	Worldwide								
Sum Insured:		100,000							
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80			
15	2,295	2,888	3,114	5,112	6,342	7,942			
30	3,443	4,333	4,671	7,668	9,513	11,913			
45	3,787	4,766	5,138	8,435	10,465	13,104			
60	6,197	7,799	8,407	13,802	17,124	21,443			
90	9,181	11,554	12,455	20,447	25,369	31,767			
120	12,050	15,164	16,348	26,837	33,297	41,694			

	Europe Including Schengen							
Sum Insured:		100,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,492	1,877	2,024	3,323	4,122	5,162		
30	2,238	2,816	3,036	4,984	6,183	7,743		
45	2,462	3,098	3,340	5,483	6,802	8,518		
60	4,028	5,069	5,465	8,971	11,131	13,938		
90	5,968	7,510	8,096	13,291	16,490	20,649		
120	7,833	9,857	10,626	17,444	21,643	27,101		

	Worldwide							
Sum Insured:		200,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	2,525	3,195	3,449	5,704	7,093	8,898		
30	3,788	4,792	5,173	8,556	10,639	13,347		
45	4,166	5,271	5,691	9,412	11,703	14,682		
60	6,818	8,626	9,312	15,401	19,151	24,025		
90	10,101	12,779	13,796	22,816	28,371	35,592		
120	13,257	16,772	18,107	29,947	37,237	46,715		

	Europe Including Schengen							
Sum Insured:		200,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,641	2,077	2,242	3,708	4,610	5,784		
30	2,462	3,115	3,362	5,561	6,915	8,676		
45	2,708	3,426	3,699	6,118	7,607	9,543		
60	4,432	5,607	6,053	10,011	12,448	15,616		
90	6,566	8,306	8,967	14,830	18,441	23,135		
120	8,617	10,902	11,770	19,466	24,204	30,365		

	Worldwide Excluding USA and Canada							
Sum Insured:		100,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,607	2,022	2,180	3,578	4,439	5,559		
30	2,410	3,033	3,270	5,368	6,659	8,339		
45	2,651	3,336	3,597	5,905	7,326	9,173		
60	4,338	5,459	5,885	9,661	11,987	15,010		
90	6,427	8,088	8,719	14,313	17,758	22,237		
120	8,435	10,615	11,444	18,786	23,308	29,186		

Asia (Excluding Japan)								
Sum Insured:		100,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	918	1,155	1,246	2,045	2,537	3,177		
30	1,377	1,733	1,868	3,067	3,805	4,765		
45	1,515	1,906	2,055	3,374	4,186	5,242		
60	2,479	3,120	3,363	5,521	6,850	8,577		
90	3,672	4,622	4,982	8,179	10,148	12,707		
120	4,820	6,066	6,539	10,735	13,319	16,678		

	Worldwide Excluding USA and Canada							
Sum Insured:		200,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,768	2,237	2,414	3,993	4,965	6,229		
30	2,652	3,354	3,621	5,989	7,447	9,343		
45	2,916	3,690	3,984	6,588	8,192	10,277		
60	4,773	6,038	6,518	10,781	13,406	16,818		
90	7,071	8,945	9,657	15,971	19,860	24,914		
120	9,280	11,740	12,675	20,963	26,066	32,701		

	Asia (Excluding Japan)							
Sum Insured:		200,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,010	1,278	1,380	2,282	2,837	3,559		
30	1,515	1,917	2,069	3,422	4,256	5,339		
45	1,666	2,108	2,276	3,765	4,681	5,873		
60	2,727	3,450	3,725	6,160	7,660	9,610		
90	4,040	5,112	5,518	9,126	11,348	14,237		
120	5,303	6,709	7,243	11,979	14,895	18,686		

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Gold - Annual Multi - Trip Policies

	Worldwide							
Sum Insured:		500,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	3,168	3,976	4,283	7,004	8,679	10,857		
30	4,753	5,964	6,425	10,506	13,019	16,286		
45	5,228	6,561	7,067	11,556	14,321	17,915		
60	8,555	10,736	11,564	18,910	23,434	29,315		
90	12,674	15,905	17,132	28,015	34,717	43,430		
120	16,634	20,875	22,486	36,770	45,566	57,001		

	Europe Including Schengen							
Sum Insured:		500,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	2,059	2,584	2,784	4,553	5,641	7,057		
30	3,089	3,877	4,176	6,829	8,462	10,586		
45	3,398	4,265	4,594	7,511	9,309	11,645		
60	5,561	6,978	7,517	12,292	15,232	19,055		
90	8,238	10,338	11,136	18,210	22,566	28,230		
120	10,812	13,569	14,616	23,901	29,618	37,051		

	Worldwide							
Sum Insured:		1,000,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	3,898	4,939	5,335	8,840	10,999	13,805		
30	5,848	7,409	8,002	13,260	16,498	20,708		
45	6,432	8,150	8,802	14,586	18,148	22,778		
60	10,526	13,336	14,403	23,868	29,697	37,274		
90	15,594	19,757	21,338	35,360	43,995	55,220		
120	20,467	25,931	28,006	46,411	57,744	72,477		

	Europe Including Schengen							
Sum Insured:			1,000	0,000				
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	2,534	3,210	3,468	5,746	7,149	8,973		
30	3,801	4,816	5,201	8,619	10,724	13,460		
45	4,181	5,298	5,721	9,481	11,796	14,806		
60	6,842	8,668	9,362	15,514	19,303	24,228		
90	10,136	12,842	13,870	22,984	28,597	35,893		
120	13,304	16,855	18,204	30,167	37,534	47,110		

	Worldwide Excluding USA and Canada							
Sum Insured:			500	,000				
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	2,218	2,783	2,998	4,903	6,075	7,600		
30	3,327	4,175	4,498	7,354	9,113	11,400		
45	3,660	4,593	4,947	8,089	10,025	12,541		
60	5,989	7,515	8,095	13,237	16,404	20,521		
90	8,872	11,134	11,992	19,611	24,302	30,401		
120	11,644	14,613	15,740	25,739	31,896	39,901		

Asia (Excluding Japan)								
Sum Insured:	500,000							
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,267	1,590	1,713	2,802	3,472	4,343		
30	1,901	2,386	2,570	4,202	5,208	6,514		
45	2,091	2,624	2,827	4,622	5,728	7,166		
60	3,422	4,294	4,626	7,564	9,374	11,726		
90	5,070	6,362	6,853	11,206	13,887	17,372		
120	6,654	8,350	8,994	14,708	18,226	22,800		

	Worldwide Excluding USA and Canada							
Sum Insured:	1,000,000							
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	2,729	3,457	3,735	6,188	7,699	9,664		
30	4,094	5,186	5,601	9,282	11,549	14,496		
45	4,502	5,705	6,161	10,210	12,704	15,945		
60	7,368	9,335	10,082	16,708	20,788	26,092		
90	10,916	13,830	14,937	24,752	30,797	38,654		
120	14,327	18,152	19,604	32,488	40,421	50,734		

	Asia (Excluding Japan)							
Sum Insured:		1,000,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,559	1,976	2,134	3,536	4,400	5,522		
30	2,339	2,964	3,201	5,304	6,599	8,283		
45	2,573	3,260	3,521	5,834	7,259	9,111		
60	4,210	5,334	5,761	9,547	11,879	14,910		
90	6,238	7,903	8,535	14,144	17,598	22,088		
120	8,187	10,372	11,202	18,564	23,098	28,991		

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Platinum - Single Trip Policies All premiums below are in INR and exclusive of Taxes

	Worldwide							
Sum Insured:		40,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	805	991	1,062	1,689	2,075	2,577		
8 - 14	1,121	1,380	1,478	2,351	2,889	3,588		
15 - 21	1,280	1,576	1,689	2,686	3,300	4,098		
22 - 28	1,490	1,834	1,965	3,126	3,841	4,770		
29 - 35	1,888	2,325	2,491	3,963	4,869	6,047		
36 - 47	2,367	2,914	3,122	4,967	6,102	7,579		
48 - 60	3,189	3,927	4,208	6,693	8,223	10,212		
61 - 75	4,574	5,632	6,034	9,599	11,793	14,647		
76 - 90	5,435	6,692	7,169	11,404	14,011	17,401		
91 - 120	6,043	7,441	7,972	12,681	15,580	19,350		
121 - 150	7,764	9,560	10,242	16,291	20,016	24,859		
151 - 180	10,072	12,402	13,287	21,135	25,967	32,249		
>180	17,626	21,703	23,252	36,986	45,443	56,437		

Europe Including Schengen								
Sum Insured:			40,	000				
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	523	644	690	1,098	1,349	1,675		
8 - 14	729	897	961	1,528	1,878	2,332		
15 - 21	832	1,024	1,098	1,746	2,145	2,664		
22 - 28	969	1,192	1,277	2,032	2,497	3,101		
29 - 35	1,227	1,511	1,619	2,576	3,165	3,931		
36 - 47	1,539	1,894	2,029	3,229	3,966	4,926		
48 - 60	2,073	2,553	2,735	4,350	5,345	6,638		
61 - 75	2,973	3,661	3,922	6,239	7,665	9,521		
76 - 90	3,533	4,350	4,660	7,413	9,107	11,311		
91 - 120	3,928	4,837	5,182	8,243	10,127	12,578		
121 - 150	5,047	6,214	6,657	10,589	13,010	16,158		
151 - 180	6,547	8,061	8,637	13,738	16,879	20,962		
>180	11,457	14,107	15,114	24,041	29,538	36,684		

	Worldwide Excluding USA and Canada							
Sum Insured:			40,	000				
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	564	694	743	1,182	1,453	1,804		
8 - 14	785	966	1,035	1,646	2,022	2,512		
15 - 21	896	1,103	1,182	1,880	2,310	2,869		
22 - 28	1,043	1,284	1,376	2,188	2,689	3,339		
29 - 35	1,322	1,628	1,744	2,774	3,408	4,233		
36 - 47	1,657	2,040	2,185	3,477	4,271	5,305		
48 - 60	2,232	2,749	2,946	4,685	5,756	7,148		
61 - 75	3,202	3,942	4,224	6,719	8,255	10,253		
76 - 90	3,805	4,684	5,018	7,983	9,808	12,181		
91 - 120	4,230	5,209	5,580	8,877	10,906	13,545		
121 - 150	5,435	6,692	7,169	11,404	14,011	17,401		
151 - 180	7,050	8,681	9,301	14,795	18,177	22,574		
>180	12,338	15,192	16,276	25,890	31,810	39,506		

	Asia (Excluding Japan)								
Sum Insured:		40,000							
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	322	396	425	676	830	1,031			
8 - 14	448	552	591	940	1,156	1,435			
15 - 21	512	630	676	1,074	1,320	1,639			
22 - 28	596	734	786	1,250	1,536	1,908			
29 - 35	755	930	996	1,585	1,948	2,419			
36 - 47	947	1,166	1,249	1,987	2,441	3,032			
48 - 60	1,276	1,571	1,683	2,677	3,289	4,085			
61 - 75	1,830	2,253	2,414	3,840	4,717	5,859			
76 - 90	2,174	2,677	2,868	4,562	5,604	6,960			
91 - 120	2,417	2,976	3,189	5,072	6,232	7,740			
121 - 150	3,106	3,824	4,097	6,516	8,006	9,944			
151 - 180	4,029	4,961	5,315	8,454	10,387	12,900			
>180	7,050	8,681	9,301	14,794	18,177	22,575			

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Platinum - Single Trip Policies

	Worldwide							
Sum Insured:		50,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	868	1,084	1,166	1,892	2,339	2,920		
8 - 14	1,209	1,509	1,623	2,634	3,256	4,065		
15 - 21	1,381	1,724	1,854	3,009	3,720	4,644		
22 - 28	1,607	2,006	2,158	3,502	4,329	5,405		
29 - 35	2,038	2,543	2,736	4,439	5,488	6,852		
36 - 47	2,554	3,188	3,429	5,564	6,878	8,587		
48 - 60	3,441	4,296	4,620	7,497	9,269	11,572		
61 - 75	4,936	6,161	6,626	10,752	13,293	16,596		
76 - 90	5,864	7,319	7,872	12,774	15,793	19,717		
91 - 120	6,521	8,139	8,754	14,205	17,561	21,925		
121 - 150	8,377	10,456	11,246	18,249	22,562	28,168		
151 - 180	10,868	13,565	14,589	23,675	29,269	36,542		
>180	19,018	23,738	25,532	41,430	51,221	63,948		

Europe Including Schengen							
Sum Insured:			50,0	000			
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80	
0 - 7	564	705	758	1,230	1,520	1,898	
8 - 14	786	981	1,055	1,712	2,116	2,642	
15 - 21	898	1,121	1,205	1,956	2,418	3,019	
22 - 28	1,045	1,304	1,403	2,276	2,814	3,513	
29 - 35	1,325	1,653	1,778	2,885	3,567	4,454	
36 - 47	1,660	2,072	2,229	3,617	4,471	5,582	
48 - 60	2,237	2,792	3,003	4,873	6,025	7,522	
61 - 75	3,208	4,005	4,307	6,989	8,640	10,787	
76 - 90	3,812	4,757	5,117	8,303	10,265	12,816	
91 - 120	4,239	5,290	5,690	9,233	11,415	14,251	
121 - 150	5,445	6,796	7,310	11,862	14,665	18,309	
151 - 180	7,064	8,817	9,483	15,389	19,025	23,752	
>180	12,362	15,430	16,596	26,930	33,294	41,566	

	Worldwide Excluding USA and Canada							
Sum Insured:			50,	000				
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	608	759	816	1,324	1,637	2,044		
8 - 14	846	1,056	1,136	1,844	2,279	2,846		
15 - 21	967	1,207	1,298	2,106	2,604	3,251		
22 - 28	1,125	1,404	1,511	2,451	3,030	3,784		
29 - 35	1,427	1,780	1,915	3,107	3,842	4,796		
36 - 47	1,788	2,232	2,400	3,895	4,815	6,011		
48 - 60	2,409	3,007	3,234	5,248	6,488	8,100		
61 - 75	3,455	4,313	4,638	7,526	9,305	11,617		
76 - 90	4,105	5,123	5,510	8,942	11,055	13,802		
91 - 120	4,565	5,697	6,128	9,944	12,293	15,348		
121 - 150	5,864	7,319	7,872	12,774	15,793	19,718		
151 - 180	7,608	9,496	10,212	16,573	20,488	25,579		
>180	13,313	16,617	17,872	29,001	35,855	44,764		

Asia (Excluding Japan)								
Sum Insured:			50,	000				
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	347	434	466	757	936	1,168		
8 - 14	484	604	649	1,054	1,302	1,626		
15 - 21	552	690	742	1,204	1,488	1,858		
22 - 28	643	802	863	1,401	1,732	2,162		
29 - 35	815	1,017	1,094	1,776	2,195	2,741		
36 - 47	1,022	1,275	1,372	2,226	2,751	3,435		
48 - 60	1,376	1,718	1,848	2,999	3,708	4,629		
61 - 75	1,974	2,464	2,650	4,301	5,317	6,638		
76 - 90	2,346	2,928	3,149	5,110	6,317	7,887		
91 - 120	2,608	3,256	3,502	5,682	7,024	8,770		
121 - 150	3,351	4,182	4,498	7,300	9,025	11,267		
151 - 180	4,347	5,426	5,836	9,470	11,708	14,617		
>180	7,607	9,495	10,213	16,572	20,488	25,579		

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Platinum - Single Trip Policies All premiums below are in INR and exclusive of Taxes

	Worldwide							
Sum Insured:			100	,000				
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	964	1,213	1,308	2,147	2,664	3,336		
8 - 14	1,342	1,689	1,821	2,989	3,708	4,644		
15 - 21	1,533	1,929	2,080	3,414	4,236	5,305		
22 - 28	1,784	2,246	2,421	3,974	4,931	6,174		
29 - 35	2,262	2,847	3,069	5,038	6,250	7,827		
36 - 47	2,835	3,568	3,846	6,314	7,834	9,809		
48 - 60	3,820	4,808	5,183	8,508	10,556	13,218		
61 - 75	5,479	6,895	7,433	12,202	15,139	18,958		
76 - 90	6,510	8,192	8,831	14,497	17,987	22,523		
91 - 120	7,238	9,109	9,820	16,121	20,001	25,045		
121 - 150	9,299	11,703	12,616	20,711	25,695	32,176		
151 - 180	12,064	15,182	16,366	26,868	33,335	41,741		
>180	21,112	26,568	28,641	47,019	58,336	73,047		

	Europe Including Schengen								
Sum Insured:			100,	,000					
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	627	788	850	1,396	1,732	2,168			
8 - 14	872	1,098	1,184	1,943	2,410	3,019			
15 - 21	996	1,254	1,352	2,219	2,753	3,448			
22 - 28	1,160	1,460	1,574	2,583	3,205	4,013			
29 - 35	1,470	1,851	1,995	3,275	4,063	5,088			
36 - 47	1,843	2,319	2,500	4,104	5,092	6,376			
48 - 60	2,483	3,125	3,369	5,530	6,861	8,592			
61 - 75	3,561	4,482	4,831	7,931	9,840	12,323			
76 - 90	4,232	5,325	5,740	9,423	11,692	14,640			
91 - 120	4,705	5,921	6,383	10,479	13,001	16,279			
121 - 150	6,044	7,607	8,200	13,462	16,702	20,914			
151 - 180	7,842	9,868	10,638	17,464	21,668	27,132			
>180	13,723	17,269	18,617	30,562	37,918	47,481			

	Worldwide Excluding USA and Canada							
Sum Insured:			100,	000				
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	675	849	916	1,503	1,865	2,335		
8 - 14	939	1,182	1,275	2,092	2,596	3,251		
15 - 21	1,073	1,350	1,456	2,390	2,965	3,714		
22 - 28	1,249	1,572	1,695	2,782	3,452	4,322		
29 - 35	1,583	1,993	2,148	3,527	4,375	5,479		
36 - 47	1,985	2,498	2,692	4,420	5,484	6,866		
48 - 60	2,674	3,366	3,628	5,956	7,389	9,253		
61 - 75	3,835	4,827	5,203	8,541	10,597	13,271		
76 - 90	4,557	5,734	6,182	10,148	12,591	15,766		
91 - 120	5,067	6,376	6,874	11,285	14,001	17,532		
121 - 150	6,509	8,192	8,831	14,498	17,987	22,523		
151 - 180	8,445	10,627	11,456	18,808	23,335	29,219		
>180	14,778	18,598	20,049	32,913	40,835	51,133		

Asia (Excluding Japan)								
Sum Insured:		100,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	386	485	523	859	1,066	1,334		
8 - 14	537	676	728	1,196	1,483	1,858		
15 - 21	613	772	832	1,366	1,694	2,122		
22 - 28	714	898	968	1,590	1,972	2,470		
29 - 35	905	1,139	1,228	2,015	2,500	3,131		
36 - 47	1,134	1,427	1,538	2,526	3,134	3,924		
48 - 60	1,528	1,923	2,073	3,403	4,222	5,287		
61 - 75	2,192	2,758	2,973	4,881	6,056	7,583		
76 - 90	2,604	3,277	3,532	5,799	7,195	9,009		
91 - 120	2,895	3,644	3,928	6,448	8,000	10,018		
121 - 150	3,720	4,681	5,046	8,284	10,278	12,870		
151 - 180	4,826	6,073	6,546	10,747	13,334	16,696		
>180	8,445	10,627	11,456	18,808	23,334	29,219		

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Platinum - Single Trip Policies

	Worldwide							
Sum Insured:		200,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	1,061	1,342	1,449	2,396	2,979	3,737		
8 - 14	1,477	1,868	2,017	3,335	4,147	5,203		
15 - 21	1,687	2,134	2,304	3,810	4,738	5,943		
22 - 28	1,963	2,484	2,681	4,435	5,514	6,918		
29 - 35	2,489	3,148	3,399	5,621	6,990	8,769		
36 - 47	3,119	3,946	4,260	7,045	8,761	10,991		
48 - 60	4,203	5,317	5,740	9,494	11,805	14,810		
61 - 75	6,028	7,626	8,233	13,616	16,931	21,241		
76 - 90	7,161	9,060	9,781	16,177	20,116	25,235		
91 - 120	7,963	10,075	10,877	17,988	22,368	28,061		
121 - 150	10,231	12,943	13,974	23,110	28,736	36,051		
151 - 180	13,272	16,791	18,128	29,981	37,280	46,768		
>180	23,226	29,384	31,724	52,466	65,240	81,845		

Europe Including Schengen								
Sum Insured:			200	,000				
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	690	872	942	1,557	1,936	2,429		
8 - 14	960	1,214	1,311	2,168	2,696	3,382		
15 - 21	1,097	1,387	1,498	2,477	3,080	3,863		
22 - 28	1,276	1,615	1,743	2,883	3,584	4,497		
29 - 35	1,618	2,046	2,209	3,654	4,544	5,700		
36 - 47	2,027	2,565	2,769	4,579	5,695	7,144		
48 - 60	2,732	3,456	3,731	6,171	7,673	9,627		
61 - 75	3,918	4,957	5,351	8,850	11,005	13,807		
76 - 90	4,655	5,889	6,358	10,515	13,075	16,403		
91 - 120	5,176	6,549	7,070	11,692	14,539	18,240		
121 - 150	6,650	8,413	9,083	15,022	18,678	23,433		
151 - 180	8,627	10,914	11,783	19,488	24,232	30,399		
>180	15,097	19,100	20,621	34,103	42,406	53,199		

	Worldwide Excluding USA and Canada							
Sum Insured:			200	,000				
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	743	939	1,014	1,677	2,085	2,616		
8 - 14	1,034	1,308	1,412	2,335	2,903	3,642		
15 - 21	1,181	1,494	1,613	2,667	3,317	4,160		
22 - 28	1,374	1,739	1,877	3,105	3,860	4,843		
29 - 35	1,742	2,204	2,379	3,935	4,893	6,138		
36 - 47	2,183	2,762	2,982	4,932	6,133	7,694		
48 - 60	2,942	3,722	4,018	6,646	8,264	10,367		
61 - 75	4,220	5,338	5,763	9,531	11,852	14,869		
76 - 90	5,013	6,342	6,847	11,324	14,081	17,665		
91 - 120	5,574	7,053	7,614	12,592	15,658	19,643		
121 - 150	7,162	9,060	9,782	16,177	20,115	25,236		
151 - 180	9,290	11,754	12,690	20,987	26,096	32,738		
>180	16,258	20,569	22,207	36,726	45,668	57,292		

Asia (Excluding Japan)								
Sum Insured:			200	,000				
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	424	537	580	958	1,192	1,495		
8 - 14	591	747	807	1,334	1,659	2,081		
15 - 21	675	854	922	1,524	1,895	2,377		
22 - 28	785	994	1,072	1,774	2,206	2,767		
29 - 35	996	1,259	1,360	2,248	2,796	3,508		
36 - 47	1,248	1,578	1,704	2,818	3,504	4,396		
48 - 60	1,681	2,127	2,296	3,798	4,722	5,924		
61 - 75	2,411	3,050	3,293	5,446	6,772	8,496		
76 - 90	2,864	3,624	3,912	6,471	8,046	10,094		
91 - 120	3,185	4,030	4,351	7,195	8,947	11,224		
121 - 150	4,092	5,177	5,590	9,244	11,494	14,420		
151 - 180	5,309	6,716	7,251	11,992	14,912	18,707		
>180	9,290	11,754	12,690	20,986	26,096	32,738		

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Platinum - Single Trip Policies

Worldwide								
Sum Insured:		500,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	1,331	1,670	1,799	2,942	3,645	4,560		
8 - 14	1,853	2,325	2,504	4,095	5,075	6,349		
15 - 21	2,116	2,656	2,861	4,678	5,797	7,252		
22 - 28	2,463	3,091	3,330	5,445	6,748	8,441		
29 - 35	3,122	3,918	4,221	6,902	8,553	10,700		
36 - 47	3,913	4,911	5,290	8,651	10,720	13,411		
48 - 60	5,273	6,618	7,129	11,657	14,446	18,071		
61 - 75	7,563	9,491	10,224	16,719	20,718	25,918		
76 - 90	8,986	11,277	12,147	19,863	24,615	30,792		
91 - 120	9,992	12,539	13,507	22,087	27,371	34,240		
121 - 150	12,837	16,109	17,353	28,376	35,164	43,989		
151 - 180	16,653	20,899	22,512	36,812	45,618	57,066		
>180	29,143	36,573	39,395	64,421	79,832	99,866		

Europe Including Schengen								
Sum Insured:		500,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	865	1,086	1,169	1,912	2,369	2,964		
8 - 14	1,204	1,511	1,628	2,662	3,299	4,127		
15 - 21	1,375	1,726	1,860	3,041	3,768	4,714		
22 - 28	1,601	2,009	2,165	3,539	4,386	5,487		
29 - 35	2,029	2,547	2,744	4,486	5,559	6,955		
36 - 47	2,543	3,192	3,439	5,623	6,968	8,717		
48 - 60	3,427	4,302	4,634	7,577	9,390	11,746		
61 - 75	4,916	6,169	6,646	10,867	13,467	16,847		
76 - 90	5,841	7,330	7,896	12,911	16,000	20,015		
91 - 120	6,495	8,150	8,780	14,357	17,791	22,256		
121 - 150	8,344	10,471	11,279	18,444	22,857	28,593		
151 - 180	10,824	13,584	14,633	23,928	29,652	37,093		
>180	18,943	23,772	25,607	41,874	51,891	64,913		

	Worldwide Excluding USA and Canada								
Sum Insured:		500,000							
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	932	1,169	1,259	2,059	2,552	3,192			
8 - 14	1,297	1,628	1,753	2,867	3,553	4,444			
15 - 21	1,481	1,859	2,003	3,275	4,058	5,076			
22 - 28	1,724	2,164	2,331	3,812	4,724	5,909			
29 - 35	2,185	2,743	2,955	4,831	5,987	7,490			
36 - 47	2,739	3,438	3,703	6,056	7,504	9,388			
48 - 60	3,691	4,633	4,990	8,160	10,112	12,650			
61 - 75	5,294	6,644	7,157	11,703	14,503	18,143			
76 - 90	6,290	7,894	8,503	13,904	17,231	21,554			
91 - 120	6,994	8,777	9,455	15,461	19,160	23,968			
121 - 150	8,986	11,276	12,147	19,863	24,615	30,792			
151 - 180	11,657	14,629	15,758	25,768	31,933	39,946			
>180	20,400	25,601	27,577	45,095	55,882	69,906			

Asia (Excluding Japan)								
Sum Insured:		500,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	532	668	720	1,177	1,458	1,824		
8 - 14	741	930	1,002	1,638	2,030	2,540		
15 - 21	846	1,062	1,144	1,871	2,319	2,901		
22 - 28	985	1,236	1,332	2,178	2,699	3,376		
29 - 35	1,249	1,567	1,688	2,761	3,421	4,280		
36 - 47	1,565	1,964	2,116	3,460	4,288	5,364		
48 - 60	2,109	2,647	2,852	4,663	5,778	7,228		
61 - 75	3,025	3,796	4,090	6,688	8,287	10,367		
76 - 90	3,594	4,511	4,859	7,945	9,846	12,317		
91 - 120	3,997	5,016	5,403	8,835	10,948	13,696		
121 - 150	5,135	6,444	6,941	11,350	14,066	17,596		
151 - 180	6,661	8,360	9,005	14,725	18,247	22,826		
>180	11,657	14,629	15,758	25,768	31,933	39,946		

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Platinum - Single Trip Policies All premiums below are in INR and exclusive of Taxes

Worldwide								
Sum Insured:		1,000,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	1,637	2,074	2,241	3,713	4,619	5,798		
8 - 14	2,280	2,888	3,119	5,169	6,431	8,072		
15 - 21	2,604	3,299	3,563	5,905	7,347	9,221		
22 - 28	3,031	3,840	4,147	6,873	8,551	10,733		
29 - 35	3,842	4,868	5,257	8,712	10,839	13,605		
36 - 47	4,815	6,101	6,589	10,919	13,585	17,052		
48 - 60	6,489	8,221	8,879	14,713	18,306	22,977		
61 - 75	9,306	11,790	12,734	21,102	26,255	32,954		
76 - 90	11,056	14,008	15,129	25,071	31,193	39,152		
91 - 120	12,294	15,576	16,823	27,878	34,686	43,536		
121 - 150	15,794	20,011	21,613	35,816	44,562	55,931		
151 - 180	20,490	25,960	28,038	46,464	57,810	72,560		
>180	35,858	45,430	49,067	81,311	101,167	126,979		

Europe Including Schengen								
Sum Insured:			1,000	0,000				
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	1,064	1,348	1,457	2,413	3,002	3,769		
8 - 14	1,482	1,877	2,027	3,360	4,180	5,247		
15 - 21	1,693	2,144	2,316	3,838	4,776	5,994		
22 - 28	1,970	2,496	2,696	4,467	5,558	6,976		
29 - 35	2,497	3,164	3,417	5,663	7,045	8,843		
36 - 47	3,130	3,966	4,283	7,097	8,830	11,084		
48 - 60	4,218	5,344	5,771	9,563	11,899	14,935		
61 - 75	6,049	7,664	8,277	13,716	17,066	21,420		
76 - 90	7,186	9,105	9,834	16,296	20,275	25,449		
91 - 120	7,991	10,124	10,935	18,121	22,546	28,298		
121 - 150	10,266	13,007	14,048	23,280	28,965	36,355		
151 - 180	13,319	16,874	18,225	30,202	37,577	47,164		
>180	23,308	29,530	31,894	52,852	65,759	82,536		

	Worldwide Excluding USA and Canada								
Sum Insured:		1,000,000							
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80			
0 - 7	1,146	1,452	1,569	2,599	3,233	4,059			
8 - 14	1,596	2,022	2,183	3,618	4,502	5,650			
15 - 21	1,823	2,309	2,494	4,134	5,143	6,455			
22 - 28	2,122	2,688	2,903	4,811	5,986	7,513			
29 - 35	2,689	3,408	3,680	6,098	7,587	9,524			
36 - 47	3,371	4,271	4,612	7,643	9,510	11,936			
48 - 60	4,542	5,755	6,215	10,299	12,814	16,084			
61 - 75	6,514	8,253	8,914	14,771	18,379	23,068			
76 - 90	7,739	9,806	10,590	17,550	21,835	27,406			
91 - 120	8,606	10,903	11,776	19,515	24,280	30,475			
121 - 150	11,056	14,008	15,129	25,071	31,193	39,152			
151 - 180	14,343	18,172	19,627	32,525	40,467	50,792			
>180	25,101	31,801	34,347	56,918	70,817	88,885			

Asia (Excluding Japan)								
Sum Insured:		1,000,000						
Duration/ Age Band	0-40	41-50	51-60	61-70	71-80	>80		
0 - 7	655	830	896	1,485	1,848	2,319		
8 - 14	912	1,155	1,248	2,068	2,572	3,229		
15 - 21	1,042	1,320	1,425	2,362	2,939	3,688		
22 - 28	1,212	1,536	1,659	2,749	3,420	4,293		
29 - 35	1,537	1,947	2,103	3,485	4,336	5,442		
36 - 47	1,926	2,440	2,636	4,368	5,434	6,821		
48 - 60	2,596	3,288	3,552	5,885	7,322	9,191		
61 - 75	3,722	4,716	5,094	8,441	10,502	13,182		
76 - 90	4,422	5,603	6,052	10,028	12,477	15,661		
91 - 120	4,918	6,230	6,729	11,151	13,874	17,414		
121 - 150	6,318	8,004	8,645	14,326	17,825	22,372		
151 - 180	8,196	10,384	11,215	18,586	23,124	29,024		
>180	14,343	18,172	19,627	32,524	40,467	50,792		

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Platinum - Annual Multi - Trip Policies

Worldwide								
Sum Insured:		40,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	2,300	2,831	3,034	4,825	5,929	7,363		
30	3,449	4,247	4,550	7,238	8,893	11,044		
45	3,794	4,672	5,005	7,962	9,782	12,149		
60	6,209	7,645	8,191	13,028	16,007	19,880		
90	9,198	11,326	12,134	19,301	23,714	29,452		
120	12,073	14,865	15,926	25,333	31,125	38,655		

Europe Including Schengen								
Sum Insured:		40,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,495	1,840	1,972	3,136	3,854	4,786		
30	2,242	2,761	2,958	4,705	5,780	7,179		
45	2,466	3,037	3,253	5,175	6,358	7,897		
60	4,036	4,969	5,324	8,468	10,405	12,922		
90	5,979	7,362	7,887	12,546	15,414	19,144		
120	7,847	9,662	10,352	16,466	20,231	25,126		

Worldwide								
Sum Insured:		50,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	2,481	3,097	3,331	5,405	6,682	8,343		
30	3,722	4,645	4,996	8,108	10,024	12,514		
45	4,094	5,110	5,496	8,918	11,026	13,766		
60	6,699	8,362	8,993	14,594	18,043	22,526		
90	9,925	12,388	13,324	21,621	26,730	33,372		
120	13,026	16,259	17,487	28,377	35,083	43,800		

Europe Including Schengen								
Sum Insured:		50,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,613	2,013	2,165	3,513	4,343	5,423		
30	2,419	3,019	3,247	5,270	6,516	8,134		
45	2,661	3,322	3,572	5,797	7,167	8,948		
60	4,354	5,435	5,845	9,486	11,728	14,642		
90	6,451	8,052	8,661	14,054	17,375	21,692		
120	8,467	10,568	11,367	18,445	22,804	28,470		

	Worldwide Excluding USA and Canada							
Sum Insured:		40,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,610	1,982	2,124	3,378	4,150	5,154		
30	2,414	2,973	3,185	5,067	6,225	7,731		
45	2,656	3,270	3,504	5,573	6,847	8,504		
60	4,346	5,352	5,734	9,120	11,205	13,916		
90	6,439	7,928	8,494	13,511	16,600	20,616		
120	8,451	10,406	11,148	17,733	21,788	27,059		

	Asia (Excluding Japan)							
Sum Insured:		40,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	920	1,132	1,214	1,930	2,372	2,945		
30	1,380	1,699	1,820	2,895	3,557	4,418		
45	1,518	1,869	2,002	3,185	3,913	4,860		
60	2,484	3,058	3,276	5,211	6,403	7,952		
90	3,679	4,530	4,854	7,720	9,486	11,781		
120	4,829	5,946	6,370	10,133	12,450	15,462		

	Worldwide Excluding USA and Canada								
Sum Insured:		50,000							
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80			
15	1,737	2,168	2,332	3,784	4,677	5,840			
30	2,605	3,252	3,497	5,676	7,017	8,760			
45	2,866	3,577	3,847	6,243	7,718	9,636			
60	4,689	5,853	6,295	10,216	12,630	15,768			
90	6,948	8,672	9,327	15,135	18,711	23,360			
120	9,118	11,381	12,241	19,864	24,558	30,660			

	Asia (Excluding Japan)								
Sum Insured:		50,000							
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80			
15	992	1,239	1,332	2,162	2,673	3,337			
30	1,489	1,858	1,998	3,243	4,010	5,006			
45	1,638	2,044	2,198	3,567	4,410	5,506			
60	2,680	3,345	3,597	5,838	7,217	9,010			
90	3,970	4,955	5,330	8,648	10,692	13,349			
120	5,210	6,504	6,995	11,351	14,033	17,520			

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Platinum - Annual Multi - Trip Policies

Worldwide								
Sum Insured:		100,000						
Max Duration (Days) Per Trip/Age Band	0-40	0-40 41-50 51-60 61-70 71-80 >80						
15	2,754	3,466	3,737	6,134	7,611	9,530		
30	4,132	5,199	5,605	9,201	11,416	14,295		
45	4,545	5,719	6,165	10,121	12,558	15,725		
60	7,437	9,359	10,089	16,562	20,549	25,731		
90	11,017	13,865	14,946	24,537	30,443	38,120		
120	14,460	18,197	19,617	32,205	39,956	50,033		

	Europe Including Schengen								
Sum Insured:		100,000							
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80			
15	1,790	2,253	2,429	3,987	4,947	6,195			
30	2,686	3,379	3,643	5,981	7,420	9,292			
45	2,954	3,717	4,007	6,579	8,163	10,221			
60	4,834	6,083	6,558	10,765	13,357	16,725			
90	7,161	9,012	9,715	15,949	19,788	24,778			
120	9,399	11,828	12,751	20,933	25,971	32,521			

Worldwide								
Sum Insured:		200,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	3,030	3,834	4,139	6,845	8,511	10,678		
30	4,545	5,750	6,208	10,267	12,767	16,017		
45	5,000	6,325	6,829	11,294	14,044	17,618		
60	8,181	10,351	11,175	18,481	22,981	28,830		
90	12,121	15,334	16,555	27,380	34,045	42,711		
120	15,908	20,126	21,729	35,936	44,685	56,058		

	Europe Including Schengen							
Sum Insured:		200,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,970	2,492	2,690	4,449	5,532	6,941		
30	2,954	3,738	4,035	6,674	8,299	10,411		
45	3,250	4,111	4,439	7,341	9,129	11,452		
60	5,318	6,728	7,264	12,013	14,938	18,740		
90	7,879	9,967	10,761	17,797	22,129	27,762		
120	10,340	13,082	14,124	23,358	29,045	36,438		

	Worldwide Excluding USA and Canada								
Sum Insured:	100,000								
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80			
15	1,928	2,426	2,616	4,294	5,328	6,671			
30	2,892	3,639	3,924	6,441	7,991	10,007			
45	3,182	4,003	4,316	7,085	8,791	11,008			
60	5,206	6,551	7,062	11,593	14,384	18,012			
90	7,712	9,706	10,462	17,176	21,310	26,684			
120	10,122	12,738	13,732	22,544	27,969	35,023			

	Asia (Excluding Japan)								
Sum Insured:		100,000							
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80			
15	1,102	1,386	1,495	2,454	3,044	3,812			
30	1,653	2,080	2,242	3,680	4,566	5,718			
45	1,818	2,288	2,466	4,048	5,023	6,290			
60	2,975	3,744	4,036	6,625	8,220	10,292			
90	4,407	5,546	5,978	9,815	12,177	15,248			
120	5,784	7,279	7,847	12,882	15,982	20,013			

	Worldwide Excluding USA and Canada								
Sum Insured:		200,000							
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80			
15	2,121	2,684	2,897	4,792	5,958	7,475			
30	3,182	4,025	4,346	7,187	8,937	11,212			
45	3,500	4,428	4,780	7,906	9,831	12,333			
60	5,727	7,246	7,823	12,937	16,087	20,181			
90	8,485	10,734	11,589	19,166	23,832	29,898			
120	11,136	14,088	15,210	25,155	31,280	39,241			

Asia (Excluding Japan)							
Sum Insured:		200,000					
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80	
15	1,212	1,534	1,656	2,738	3,404	4,271	
30	1,818	2,300	2,483	4,107	5,107	6,407	
45	2,000	2,530	2,732	4,518	5,618	7,047	
60	3,272	4,140	4,470	7,392	9,192	11,532	
90	4,848	6,134	6,622	10,952	13,618	17,084	
120	6,363	8,050	8,692	14,374	17,874	22,423	

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Platinum - Annual Multi - Trip Policies

	Worldwide							
Sum Insured:		500,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	3,802	4,771	5,140	8,405	10,415	13,029		
30	5,703	7,157	7,709	12,607	15,623	19,543		
45	6,273	7,873	8,480	13,868	17,185	21,498		
60	10,266	12,883	13,877	22,692	28,121	35,178		
90	15,208	19,086	20,558	33,618	41,661	52,115		
120	19.961	25.050	26.983	44.124	54.680	68.401		

	Europe Including Schengen							
Sum Insured:		500,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	2,471	3,101	3,341	5,463	6,770	8,469		
30	3,707	4,652	5,011	8,195	10,155	12,703		
45	4,077	5,117	5,512	9,014	11,170	13,974		
60	6,673	8,374	9,020	14,750	18,279	22,866		
90	9,885	12,406	13,363	21,852	27,080	33,875		
120	12,975	16,283	17,539	28,681	35,542	44,461		

	Worldwide							
Sum Insured:		1,000,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	4,678	5,927	6,401	10,608	13,199	16,566		
30	7,017	8,890	9,602	15,912	19,798	24,849		
45	7,719	9,780	10,562	17,503	21,778	27,334		
60	12,631	16,003	17,284	28,642	35,636	44,729		
90	18,712	23,708	25,606	42,432	52,794	66,265		
120	24,560	31,117	33,608	55,693	69,292	86,972		

	Europe Including Schengen							
Sum Insured:			1,000	0,000				
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	3,041	3,853	4,161	6,895	8,579	10,768		
30	4,561	5,779	6,241	10,343	12,869	16,152		
45	5,017	6,357	6,865	11,377	14,156	17,767		
60	8,210	10,402	11,235	18,617	23,163	29,074		
90	12,163	15,410	16,644	27,581	34,316	43,072		
120	15,964	20,226	21,845	36,200	45,040	56,532		

	Worldwide Excluding USA and Canada							
Sum Insured:		500,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	2,661	3,340	3,598	5,884	7,291	9,120		
30	3,992	5,010	5,396	8,825	10,936	13,680		
45	4,391	5,511	5,936	9,708	12,030	15,049		
60	7,186	9,018	9,714	15,884	19,685	24,625		
90	10,646	13,360	14,391	23,533	29,163	36,481		
120	13,973	17,535	18,888	30,887	38,276	47,881		

	Asia (Excluding Japan)							
Sum Insured:		500,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	1,521	1,908	2,056	3,362	4,166	5,212		
30	2,281	2,863	3,084	5,043	6,249	7,817		
45	2,509	3,149	3,392	5,547	6,874	8,599		
60	4,106	5,153	5,551	9,077	11,248	14,071		
90	6,083	7,634	8,223	13,447	16,664	20,846		
120	7,984	10,020	10,793	17,650	21,872	27,360		

	Worldwide Excluding USA and Canada							
Sum Insured:		1,000,000						
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80		
15	3,275	4,149	4,481	7,426	9,239	11,596		
30	4,912	6,223	6,721	11,138	13,859	17,394		
45	5,403	6,846	7,393	12,252	15,245	19,134		
60	8,842	11,202	12,099	20,049	24,945	31,310		
90	13,098	16,596	17,924	29,702	36,956	46,386		
120	17,192	21,782	23,526	38,985	48,504	60,880		

	Asia (Excluding Japan)						
Sum Insured:		1,000,000					
Max Duration (Days) Per Trip/Age Band	0-40	41-50	51-60	61-70	71-80	>80	
15	1,871	2,371	2,560	4,243	5,280	6,626	
30	2,807	3,556	3,841	6,365	7,919	9,940	
45	3,088	3,912	4,225	7,001	8,711	10,934	
60	5,052	6,401	6,914	11,457	14,254	17,892	
90	7,485	9,483	10,242	16,973	21,118	26,506	
120	9,824	12,447	13,443	22,277	27,717	34,789	

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Optional Covers

1 Automatic Extension

If Attached with Gold and Platinum Plans

Loadin					29	6		

This loading should be applied on final premium of the filed plan

2 Bounced Booking - Hotel & Airline

If Attached with Gold and Platinum Plans

Single Trip

Sum insured (USD)		50	00	
Duration (Days)/ Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
0 - 7	5.93	4.15	3.85	2.37
8 - 14	8.25	5.78	5.36	3.30
15 - 21	9.43	6.60	6.13	3.77
22 - 28	10.97	7.68	7.13	4.39
29 - 35	13.91	9.74	9.04	5.56
36 - 47	17.43	12.20	11.33	6.97
48 - 60	23.49	16.44	15.27	9.40
61 - 75	33.69	23.58	21.90	13.48
76 - 90	40.03	28.02	26.02	16.01
91 - 120	44.51	31.16	28.93	17.80
121 - 150	57.18	40.03	37.17	22.87
151 - 180	74.18	51.93	48.22	29.67
>180	129.82	90.87	84.38	51.93

Annual Multi-trip

Aimadi Maid trip							
Sum insured (USD)		500					
Max Duration (Days) Per Trip/Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)			
15	16.94	11.86	11.01	6.78			
30	25.40	17.78	16.51	10.16			
45	27.95	19.57	18.17	11.18			
60	45.73	32.01	29.72	18.29			
90	67.75	47.43	44.04	27.10			
120	88.92	62.24	57.80	35.57			

Loading for Removal of	40%
Restriction to Only Flights	

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Optional Covers

3 Back at home cover

Burglary cover for Home Contents

If Attached with Gold and Platinum Plans

Single Trip

Gross Rate Per Mille					
Duration (Days)/ Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)	
0 - 7	0.0209	0.0146	0.0136	0.0084	
8 - 14	0.0291	0.0204	0.0189	0.0116	
15 - 21	0.0333	0.0233	0.0216	0.0133	
22 - 28	0.0387	0.0271	0.0252	0.0155	
29 - 35	0.0491	0.0344	0.0319	0.0196	
36 - 47	0.0615	0.0431	0.0400	0.0246	
48 - 60	0.0829	0.0580	0.0539	0.0332	
61 - 75	0.1189	0.0832	0.0773	0.0476	
76 - 90	0.1413	0.0989	0.0918	0.0565	
91 - 120	0.1571	0.1100	0.1021	0.0628	
121 - 150	0.2018	0.1413	0.1312	0.0807	
151 - 180	0.2618	0.1833	0.1702	0.1047	
>180	0.4582	0.3207	0.2978	0.1833	

Annual Multi-trip

Gross Rate Per Mille				
Max Duration (Days) Per Trip/Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
15	0.0598	0.0419	0.0389	0.0239
30	0.0897	0.0628	0.0583	0.0359
45	0.0986	0.0690	0.0641	0.0394
60	0.1614	0.1130	0.1049	0.0646
90	0.2391	0.1674	0.1554	0.0956
120	0.3138	0.2197	0.2040	0.1255

Fire and Allied Perils for Home Contents

If Attached with Gold and Platinum Plans

Single Trip

		Gross Rate Per Mille		
Duration (Days)/ Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
0 - 7	0.0092	0.0064	0.0060	0.0037
8 - 14	0.0129	0.0090	0.0084	0.0052
15 - 21	0.0147	0.0103	0.0096	0.0059
22 - 28	0.0171	0.0120	0.0111	0.0068
29 - 35	0.0217	0.0152	0.0141	0.0087
36 - 47	0.0272	0.0190	0.0177	0.0109
48 - 60	0.0366	0.0256	0.0238	0.0146
61 - 75	0.0525	0.0368	0.0341	0.0210
76 - 90	0.0624	0.0437	0.0406	0.0250
91 - 120	0.0694	0.0486	0.0451	0.0278
121 - 150	0.0891	0.0624	0.0579	0.0356
151 - 180	0.1156	0.0809	0.0751	0.0462
>180	0.2024	0.1417	0.1316	0.0810

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Optional Covers

Annual Multi-trip

Gross Rate Per Mille				
Max Duration (Days) Per Trip/Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
15	0.0264	0.0185	0.0172	0.0106
30	0.0396	0.0277	0.0257	0.0158
45	0.0436	0.0305	0.0283	0.0174
60	0.0713	0.0499	0.0463	0.0285
90	0.1056	0.0739	0.0686	0.0422
120	0.1386	0.0970	0.0901	0.0554

Pet Care

If Attached with Gold and Platinum Plans

Single Trip

		Gross Rate Per Mille		
Duration (Days)/ Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
0 - 7	0.0523	0.0366	0.0340	0.0209
8 - 14	0.0728	0.0510	0.0473	0.0291
15 - 21	0.0832	0.0582	0.0541	0.0333
22 - 28	0.0968	0.0678	0.0629	0.0387
29 - 35	0.1227	0.0859	0.0798	0.0491
36 - 47	0.1538	0.1077	0.1000	0.0615
48 - 60	0.2073	0.1451	0.1347	0.0829
61 - 75	0.2973	0.2081	0.1932	0.1189
76 - 90	0.3532	0.2472	0.2296	0.1413
91 - 120	0.3927	0.2749	0.2553	0.1571
121 - 150	0.5045	0.3532	0.3279	0.2018
151 - 180	0.6545	0.4582	0.4254	0.2618
>180	1.1455	0.8019	0.7446	0.4582

Annual Multi-trip

Gross Rate Per Mille				
Max Duration (Days) Per Trip/Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
15	0.1494	0.1046	0.0971	0.0598
30	0.2242	0.1569	0.1457	0.0897
45	0.2466	0.1726	0.1603	0.0986
60	0.4035	0.2825	0.2623	0.1614
90	0.5978	0.4185	0.3886	0.2391
120	0.7846	0.5492	0.5100	0.3138

4 Extension of coverage for Adventure Sports Activities

	Silver	Gold	Platinum
Loading Percentage	400%	360%	300%

This loading should be applied on final premium of the filed plan

5 Extension Of Pre-Existing Disease (PED) Coverage

	Silver	Gold	Platinum
Loading	50%	45%	38%

This loading should be applied on final premium of the filed plan

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Optional Covers

6 Fraudulent transactions on payment cards

If Attached with Gold and Platinum Plans

Single Trip

Sum insured (USD)	1,000			
Duration (Days)/ Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
0 - 7	22.16	15.51	14.40	8.86
8 - 14	30.85	21.60	20.05	12.34
15 - 21	35.24	24.67	22.91	14.10
22 - 28	41.02	28.71	26.66	16.41
29 - 35	51.99	36.39	33.79	20.80
36 - 47	65.16	45.61	42.35	26.06
48 - 60	87.81	61.47	57.08	35.12
61 - 75	125.94	88.16	81.86	50.38
76 - 90	149.62	104.73	97.25	59.85
91 - 120	166.37	116.46	108.14	66.55
121 - 150	213.75	149.63	138.94	85.50
151 - 180	277.29	194.10	180.24	110.92
>180	485.26	339.68	315.42	194.10

Annual Multi-trip

Sum insured (USD)	1,000			
Max Duration (Days) Per Trip/Geography	Worldwide	Worldwide Worldwide except USA Europe including and Canada Schengen		Asia (Excluding Japan)
15	63.31	44.32	41.15	25.32
30	94.96	66.47	61.72	37.98
45	104.46	73.12	67.90	41.78
60	170.93	119.65	111.10	68.37
90	253.23	177.26	164.60	101.29
120	332.37	232.66	216.04	132.95

7 Theft of Electronic Gadget

If Attached with Gold and Platinum Plans

Single Trip

Sum insured (USD)		1,00	00	
Duration (Days)/ Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
0 - 7	10.53	7.37	6.84	4.21
8 - 14	14.65	10.26	9.52	5.86
15 - 21	16.74	11.72	10.88	6.70
22 - 28	19.48	13.64	12.66	7.79
29 - 35	24.70	17.29	16.06	9.88
36 - 47	30.95	21.67	20.12	12.38
48 - 60	41.71	29.20	27.11	16.68
61 - 75	59.82	41.87	38.88	23.93
76 - 90	71.07	49.75	46.20	28.43
91 - 120	79.03	55.32	51.37	31.61
121 - 150	101.53	71.07	65.99	40.61
151 - 180	131.71	92.20	85.61	52.68
>180	230.50	161.35	149.83	92.20

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Optional Covers

1,364

Annual Multi-trip

Sum insured (USD)	1,000				
Max Duration (Days) Per Trip/Geography	Worldwide	Worldwide Worldwide except USA Europe including and Canada Schengen			
15	30.07	21.05	19.55	12.03	
30	45.11	31.58	29.32	18.04	
45	49.62	34.73	32.25	19.85	
60	81.19	56.83	52.77	32.48	
90	120.29	84.20	78.19	48.12	
120	157.88	110.52	102.62	63.15	

8 Visa Rejection

Single Trip

If Attached with Gold and Platinum Plans

Gross Premium	1,273				
Annual Multi-Trip					
If Attached with Gold and Platinum Plans					

9 Emergency Travel Expenses For Insured Person's Minor Children

If Attached with Gold and Platinum Plans

Single Trip

Gross Premium

Sum insured (USD)	1,000			
Duration (Days)/ Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
0 - 7	32.01	22.41	20.81	12.80
8 - 14	44.56	31.19	28.96	17.82
15 - 21	50.91	35.64	33.09	20.36
22 - 28	59.25	41.48	38.51	23.70
29 - 35	75.11	52.58	48.82	30.04
36 - 47	94.14	65.90	61.19	37.66
48 - 60	126.85	88.80	82.45	50.74
61 - 75	181.93	127.35	118.25	72.77
76 - 90	216.15	151.31	140.50	86.46
91 - 120	240.35	168.25	156.23	96.14
121 - 150	308.78	216.15	200.71	123.51
151 - 180	400.58	280.41	260.38	160.23
>180	701.02	490.71	455.66	280.41

Annual Multi-trip

Sum insured (USD)	1,000			
Max Duration (Days) Per Trip/Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
15	91.46	64.02	59.45	36.58
30	137.19	96.03	89.17	54.88
45	150.90	105.63	98.09	60.36
60	246.93	172.85	160.50	98.77
90	365.83	256.08	237.79	146.33
120	480.15	336.11	312.10	192.06

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Optional Covers

If Attached with Silver Plan

Single Trip

Sum insured (USD)	1,000				
Duration (Days)/ Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)	
0 - 7	27.09	18.96	17.61	10.84	
8 - 14	37.71	26.40	24.51	15.08	
15 - 21	43.08	30.16	28.00	17.23	
22 - 28	50.14	35.10	32.59	20.06	
29 - 35	63.55	44.49	41.31	25.42	
36 - 47	79.65	55.76	51.77	31.86	
48 - 60	107.34	75.14	69.77	42.94	
61 - 75	153.94	107.76	100.06	61.58	
76 - 90	182.89	128.02	118.88	73.16	
91 - 120	203.37	142.36	132.19	81.35	
121 - 150	261.28	182.90	169.83	104.51	
151 - 180	338.95	237.27	220.32	135.58	
>180	593.17	415.22	385.56	237.27	

Annual Multi-trip

Sum insured (USD)	1,000			
Max Duration (Days) Per Trip/Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
15	77	54	50	31
30	116	81	75	46
45	128	89	83	51
60	209	146	136	84
90	310	217	201	124
120	406	284	264	163

Loading for Extension Of Pre-Existing Disease (PED) Coverage	50%
Loading for Extension of coverage for Adventure Sports Activities	400%

10 Emergency Travel Expenses For Immediate Family Member

If Attached with Gold and Platinum Plans

Single Trip

Sum insured (USD)		2,000			
Duration (Days)/ Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)	
0 - 7	95	67	62	38	
8 - 14	133	93	86	53	
15 - 21	152	106	99	61	
22 - 28	177	124	115	71	
29 - 35	224	157	146	90	
36 - 47	281	197	183	112	
48 - 60	378	265	246	151	
61 - 75	542	379	352	217	
76 - 90	644	451	419	258	
91 - 120	717	502	466	287	
121 - 150	921	645	599	368	
151 - 180	1,194	836	776	478	
>180	2,090	1,463	1,359	836	

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Optional Covers

Annual Multi-trip

Sum insured (USD)	2,000			
Max Duration (Days) Per Trip/Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
15	273	191	177	109
30	409	286	266	164
45	450	315	293	180
60	736	515	478	294
90	1,091	764	709	436
120	1,432	1,002	931	573

If Attached with Silver Plan

Single Trip

Sum insured (USD)	2,000			
Duration (Days)/ Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
0 - 7	81	57	53	32
8 - 14	112	78	73	45
15 - 21	128	90	83	51
22 - 28	149	104	97	60
29 - 35	189	132	123	76
36 - 47	237	166	154	95
48 - 60	320	224	208	128
61 - 75	459	321	298	184
76 - 90	545	382	354	218
91 - 120	606	424	394	242
121 - 150	779	545	506	312
151 - 180	1,011	708	657	404
>180	1,769	1,238	1,150	708

Annual Multi-trip

Sum insured (USD)	2,000			
Max Duration (Days) Per Trip/Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
15	231	162	150	92
30	346	242	225	138
45	381	267	248	152
60	623	436	405	249
90	923	646	600	369
120	1,211	848	787	484

Loading for Extension Of Pre-Existing Disease (PED) Coverage	50%
Loading for Extension of coverage for Adventure Sports Activities	400%

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Optional Covers

11 Emergency Accommodation Expenses For Immediate Family Member

If Attached with Gold and Platinum Plans

Single Trip

Sum insured (USD)	1,000				
Duration (Days)/ Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)	
0 - 7	27.27	19.09	17.73	10.91	
8 - 14	37.96	26.57	24.67	15.18	
15 - 21	43.37	30.36	28.19	17.35	
22 - 28	50.47	35.33	32.81	20.19	
29 - 35	63.98	44.79	41.59	25.59	
36 - 47	80.19	56.13	52.12	32.08	
48 - 60	108.06	75.64	70.24	43.22	
61 - 75	154.98	108.49	100.74	61.99	
76 - 90	184.13	128.89	119.68	73.65	
91 - 120	204.74	143.32	133.08	81.90	
121 - 150	263.04	184.13	170.98	105.22	
151 - 180	341.24	238.87	221.81	136.50	
>180	597.16	418.01	388.15	238.86	

Annual Multi-trip

Sum insured (USD)	1,000			
Max Duration (Days) Per Trip/Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
15	77.91	54.54	50.64	31.16
30	116.86	81.80	75.96	46.74
45	128.55	89.99	83.56	51.42
60	210.35	147.25	136.73	84.14
90	311.63	218.14	202.56	124.65
120	409.02	286.31	265.86	163.61

If Attached with Silver Plan

Single Trip

Sum insured (USD)	1,000			
Duration (Days)/ Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
0 - 7	23.07	16.15	15.00	9.23
8 - 14	32.12	22.48	20.88	12.85
15 - 21	36.69	25.68	23.85	14.68
22 - 28	42.71	29.90	27.76	17.08
29 - 35	54.14	37.90	35.19	21.66
36 - 47	67.85	47.50	44.10	27.14
48 - 60	91.43	64.00	59.43	36.57
61 - 75	131.14	91.80	85.24	52.46
76 - 90	155.80	109.06	101.27	62.32
91 - 120	173.24	121.27	112.61	69.30
121 - 150	222.57	155.80	144.67	89.03
151 - 180	288.74	202.12	187.68	115.50
>180	505.29	353.70	328.44	202.12

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Optional Covers

Annual Multi-trip

Sum insured (USD)	1,000			
Max Duration (Days) Per Trip/Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
15	65.92	46.14	42.85	26.37
30	98.88	69.22	64.27	39.55
45	108.77	76.14	70.70	43.51
60	177.99	124.59	115.69	71.20
90	263.69	184.58	171.40	105.48
120	346.09	242.26	224.96	138.44

Loading for Extension Of Pre-Existing Disease (PED) Coverage	50%
Loading for Extension of coverage for Adventure Sports Activities	400%

12 Golfer's hole in one

If Attached with Gold and Platinum Plans

Gross Rate per mille	0.27
01033 Rate per Illille	0.27

13 Funeral Expenses

If Attached with Gold and Platinum Plans

Single Trip

Sum insured (USD)	1,000			
Duration (Days)/ Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
0 - 7	20.01	14.01	13.01	8.00
8 - 14	27.85	19.50	18.10	11.14
15 - 21	31.82	22.27	20.68	12.73
22 - 28	37.03	25.92	24.07	14.81
29 - 35	46.94	32.86	30.51	18.78
36 - 47	58.84	41.19	38.25	23.54
48 - 60	79.28	55.50	51.53	31.71
61 - 75	113.71	79.60	73.91	45.48
76 - 90	135.09	94.56	87.81	54.04
91 - 120	150.22	105.15	97.64	60.09
121 - 150	192.99	135.09	125.44	77.20
151 - 180	250.36	175.25	162.73	100.14
>180	438.14	306.70	284.79	175.26

Annual Multi-trip

Sum insured (USD)	1,000			
Max Duration (Days) Per Trip/Geography	Worldwide	Worldwide except United States of America and Canada	Asia (Excluding Japan)	Europe including Schengen
15	57.16	40.01	37.15	22.86
30	85.74	60.02	55.73	34.30
45	94.32	66.02	61.31	37.73
60	154.33	108.03	100.31	61.73
90	228.64	160.05	148.62	91.46
120	300.09	210.06	195.06	120.04

Prospectus



HDFC ERGO Explorer - Premium Rate Charts - Optional Covers

If Attached with Silver Plan

Single Trip

Sum insured (USD)	1,000			
Duration (Days)/ Geography	Worldwide	Worldwide except USA and Canada	Europe including Schengen	Asia (Excluding Japan)
0 - 7	16.93	11.85	11.00	6.77
8 - 14	23.57	16.50	15.32	9.43
15 - 21	26.92	18.84	17.50	10.77
22 - 28	31.34	21.94	20.37	12.54
29 - 35	39.72	27.80	25.82	15.89
36 - 47	49.78	34.85	32.36	19.91
48 - 60	67.08	46.96	43.60	26.83
61 - 75	96.21	67.35	62.54	38.48
76 - 90	114.31	80.02	74.30	45.72
91 - 120	127.11	88.98	82.62	50.84
121 - 150	163.30	114.31	106.15	65.32
151 - 180	211.85	148.30	137.70	84.74
>180	370.73	259.51	240.97	148.29

Annual Multi-trip

Sum insured (USD)	1,000			
Max Duration (Days) Per Trip/Geography	Worldwide	Worldwide except United States of America and Canada	Asia (Excluding Japan)	Europe including Schengen
15	48.37	33.86	31.44	19.35
30	72.55	50.79	47.16	29.02
45	79.81	55.87	51.88	31.92
60	130.59	91.41	84.88	52.24
90	193.47	135.43	125.76	77.39
120	253.93	177.75	165.05	101.57

14 Extension of coverage for terrorism

Loading	2%
---------	----

This loading should be applied on final premium of the filed plan

15 Removal of restriction to only flights

If Attached with Gold and Platinum Plans

	Gold	Platinum
Loading	2%	4%

This loading should be applied on final premium of the filed plan