

FORM NL-1-B-RA

Apollo Munich Health Insurance Company Limited
Registration No. 131 and Dated 3rd August 2007, CIN U66030TG2006PLC051760
Health Insurance Revenue Account for the Year ended 31st March 2019

| Particulars | Schedule | For the Quarter | Up to the Quarter | For the Quarter | Up to the Quarter |
|-------------------------------------|-------------------|------------------|-------------------|------------------|-------------------|
| | | Ended 31.03.2019 | Ended 31.03.2019 | Ended 31.03.2018 | Ended 31.03.2018 |
| | | (Rs.'000) | (Rs.'000) | (Rs.'000) | (Rs.'000) |
| | NL-4-Premium | | | | |
| 1 Premiums Earned (Net) | Schedule | 7,040,994 | 16,728,993 | 5,303,665 | 12,643,408 |
| Profit/ Loss on sale/redemption | | | | | |
| 2 of Investments | | 23,254 | 66,471 | 17,483 | 38,801 |
| 3 Others | | 10,641 | 43,216 | | 29,329 |
| 4 Interest, Dividend & Rent - Gross | | 220,153 | 784,680 | 183,087 | |
| TOTAL (A) | | 7,295,042 | 17,623,360 | 5,509,842 | 13,377,055 |
| | NL-5-Claims | | | | |
| 1 Claims Incurred (Net) | Schedule | 3,040,987 | 10,470,933 | 2,144,796 | 7,898,751 |
| | NL-6-Commission | | | | |
| 2 Commission | Schedule | 914,792 | 1,369,753 | 634,725 | 1,113,914 |
| Operating Expenses related to | NL-7-Operating | | | | |
| 3 Insurance Business | Expenses Schedule | 1,201,703 | 4,656,969 | 1,114,111 | 3,714,679 |
| 4 Premium Deficiency | | - | - | - | - |
| TOTAL (B) | | 5,157,482 | 16,497,655 | 3,893,632 | 12,727,344 |
| Operating Profit/(Loss) from | | | | | |
| Miscellaneous Business C= (A - B) | | 2,137,560 | 1,125,705 | 1,616,210 | 649,711 |
| APPROPRIATIONS | | , , | , , | , , | , |
| Transfer to Shareholders' Account | | 2,137,560 | 1,125,705 | 1,616,210 | 649,711 |
| Transfer to Catastrophe Reserve | | - | - | - | |
| Transfer to Other Reserves | | - | - | - | - |
| TOTAL (C) | | 2,137,560 | 1,125,705 | 1,616,210 | 649,711 |





Apollo Munich Health Insurance Company Limited

Registration No. 131 and Dated 3rd August 2007, CIN U66030TG2006PLC051760

Profit and Loss Account for the Year ended 31st March 2019

| | Particulars | Schedule | count for the Year ended For the Quarter | | For the Quarter | Up to the Quarter |
|---|---|----------|---|-------------|------------------|-------------------|
| | | | | | Ended 31.03.2018 | |
| | | | (Rs.'000) | (Rs.'000) | (Rs.'000) | (Rs.'000) |
| | OPERATING PROFIT/(LOSS) | | · | | | |
| | (a) Fire Insurance | | - | - | - | - |
| | (b) Marine Insurance | | - | - | - | - |
| | (c) Miscellaneous Insurance | | 2,137,560 | 1,125,705 | 1,616,210 | 649,711 |
| 2 | INCOME FROM INVESTMENTS | | | | | |
| | (a) Interest, Dividend & Rent - Gross | | 56,558 | 180,509 | 30,962 | 110,460 |
| | (b) Amortization of Discount / | | | | | |
| | Premium | | (110) | (111) | - | 1 |
| | (c) Profit on sale of investments | | 476 | 9,926 | (3,545) | 15,088 |
| | Less: Loss on sale of investments | | - | - | - | - |
| 3 | OTHER INCOME | | | | | |
| | (a) Profit on sale of Fixed Assets | | 1,132 | 1,544 | 75 | (4,446) |
| | (b) Others | | 1,279 | 3,702 | 1,151 | 5,214 |
| | TOTAL (A) | | 2,196,895 | 1,321,275 | 1,644,853 | 776,027 |
| 4 | DROVICIONS (Other than togetion) | | | | | |
| + | PROVISIONS (Other than taxation) (a) For diminution in the value of | | | | | |
| | investments | | 103,266 | 103,266 | _ | _ |
| | (b) For doubtful debts | | 103,200 | 103,200 | _ | - |
| | (c) Others | | _ | _ | - | - |
| | (5) 5 5 5 5 5 | | | | | |
| 5 | OTHER EXPENSES | | | | | |
| | (a) Expenses other than those related | | | | | |
| | to Insurance Business | | 15,809 | 99,717 | 43,457 | 65,265 |
| | (b) Fund raising expenses and interest | | | | | |
| | on NCD | | 35,302 | 111,616 | 31,623 | 70,450 |
| | (c) Corporate Social Responsibility | | | | | |
| | (CSR) expenses | | 4,288 | 5,309 | - | - |
| | (d) Expenses in excess of the limits | | | | | |
| | allowed as per IRDAI EOM Regulation | | 990 227 | 000 227 | 407.012 | 407.012 |
| | (Refer Note No. 29) TOTAL (B) | | 889,337 | 889,337 | 487,913 | 487,913 |
| | Profit Before | | 1,048,002 | 1,209,245 | 562,993 | 623,628 |
| | Tax | | 1,148,893 | 112,030 | 1,081,860 | 152,399 |
| | Provision for Taxation | | | | | |
| | Current Tax/Mat Payable | | 16,704 | 48,659 | 3,704 | 32,611 |
| | Less: Mat Credit Entitlement | | (16,704) | (48,659) | (3,704) | (32,611) |
| | Deferred Tax | | | | - | - |
| | Profit/(Loss) After Tax | | 1,148,893 | 112,030 | 1,081,860 | 152,399 |
| | APPROPRIATIONS | | | | | |
| | (a) Interim dividends paid during the | | | | | |
| | year (b) Proposed final dividend | | | - | - | - |
| | (c) Dividend distribution tax | | | - | - | - |
| | (d) Debenture Redemption Reserve | | 29,884 | 29,884 | 10,685 | 10,685 |
| | (e) Transfer to any Reserves or Other | | 29,884 | 29,004 | 10,003 | 10,063 |
| | | | | _ | _ | - |
| | Accounts | | - | | | |
| | Accounts | | - | | | |
| | | | (2,983,028) | (1,946,165) | (3,017,340) | (2,087,879) |
| | Accounts Balance of profit/ loss brought forward | | (2,983,028) | (1,946,165) | (3,017,340) | (2,087,879) |



FORM NL-3-B-BS

Apollo Munich Health Insurance Company Limited
Registration No. 131 and Dated 3rd August 2007, CIN U66030TG2006PLC051760
Balance Sheet as at 31st March 2019

| | Schedule | As at 31.03.2019 | As at 31.03.2018 |
|-------------------------------------|--|---------------------------------------|--------------------|
| | | (Rs.'000) | (Rs.'000) |
| SOURCES OF FUNDS | | | |
| | NL-8-Share Capital | | |
| Share Capital | Schedule | 3,584,085 | 3,578,898 |
| Share Application Money Pending | | | |
| Allotment | | 2,461 | - |
| | NL-10-Reserves and | | |
| Reserves and Surplus | Surplus Schedule | 2,638,537 | 2,604,292 |
| Fair Value Change Account - | | | |
| Shareholders | | <u> </u> | 1,614 |
| Fair Value Change Account - | | | |
| Policyholders | | 1,584 | _ |
| Borrowings | NL-11-Borrowings | | |
| | Schedule | 1,540,000 | 800,000 |
| TOTAL | | 7,766,667 | 6,984,804 |
| | | | |
| APPLICATION OF FUNDS | NII 12 Tourseton soft | | |
| | NL-12-Investment - | 2 270 500 | 1.645.120 |
| Investments - Shareholders | Shareholders | 2,278,590 | 1,645,138 |
| Tarrastas anta Daliar haldana | NL-12A-Investment - | 12 201 402 | 10 041 202 |
| Investments - Policyholders | Policyholders | 12,391,492 | 10,041,303 |
| 1 | NII 13 Lagrage Calcadula | | |
| Loans | NL-13-Loans Schedule NL-14-Fixed Assets | | - |
| Fixed Accets | | 427.620 | 227 104 |
| Fixed Assets | Schedule | 427,620 149,806 | 327,104 149,806 |
| Deferred tax Asset CURRENT ASSETS | | 149,806 | 149,800 |
| CURRENT ASSETS | NL-15-Cash and bank | | |
| Cash and Bank Balances | balance Schedule | 3,024,972 | 2,307,276 |
| Cash and bank balances | balance Schedule | 3,024,972 | 2,307,270 |
| | NL-16-Advances and | | |
| Advances and Other Assets | Other Assets Schedule | 1,436,214 | 1,243,545 |
| Sub-Total (A) | Other Assets Schedule | 4,461,186 | 3,550,821 |
| Sub Total (A) | + | 1,101,100 | 5/555/521 |
| | NL-17-Current | | |
| Current Liabilities | Liabilities Schedule | 5,119,388 | 3,843,183 |
| | NL-18-Provisions | -,, | 5/5 :5/255 |
| Provisions | Schedule | 8,686,658 | 6,832,350 |
| Deferred Tax Liability | | , , , , , , , , , , , , , , , , , , , | - |
| Sub-Total (B) | | 13,806,046 | 10,675,533 |
| | | | |
| NET CURRENT ASSETS (C) = $(A - B)$ | | (9,344,860) | (7,124,712) |
| | | | |
| Miscellaneous Expenditure (to the | NL-19-Miscellaneous | | |
| extent not written off or adjusted) | Expenditure Schedule | - | - |
| Debit Balance in Profit and Loss | | | |
| Account | | 1,864,019 | 1,946,165 |
| TOTAL | | 7,766,667 | 6,984,804 |



FORM NL-4-PREMIUM SCHEDULE PREMIUM EARNED (NET)

| Particulars | Fo | or the Quarter Er | nded 31.03.20 | 19 | Up | to the Quarter En | ded 31.03.201 | 9 | For t | he Quarter Er | ded 31.03.20 | 18 | Up to | the Quarter I | Ended 31.03.2 | 2018 |
|---|-----------|----------------------|---------------|-----------|------------|----------------------|---------------|------------|-----------|----------------------|--------------|-----------|------------|----------------------|---------------|------------|
| | Health | Personal Accident | Others | Total | Health | Personal Accident | Others | Total | Health | Personal Accident | Others | Total | Health | Personal Accident | Others | Total |
| Premium from direct business written | 8,499,969 | 501,959 | 63,334 | 9,065,262 | 19,875,310 | 1,794,990 | 274,094 | 21,944,394 | 6,791,320 | 413,519 | 40,909 | 7,245,748 | 15,661,784 | 1,312,621 | 200,690 | 17,175,09 |
| Service Tax | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Adjustment for change in reserve for unexpired risks | 1,554,576 | (5,944) | 40 | 1,548,672 | 2,088,194 | 56,619 | 6,145 | 2,150,958 | 1,413,819 | (777) | 1,641 | 1,414,683 | 1,907,041 | 94,704 | 6,601 | 2,008,346 |
| Gross Earned Premium | 6,945,393 | 507,903 | 63,294 | 7,516,590 | 17,787,116 | 1,738,371 | 267,949 | 19,793,436 | 5,377,501 | 414,296 | 39,268 | 5,831,065 | 13,754,743 | 1,217,917 | 194,089 | 15,166,749 |
| Add: Premium on reinsurance accepted | - | - | - | ı | - | - | - | 1 | (46) | -1 | 1 | (46) | (899) | - | - | (899) |
| Less : Premium on reinsurance ceded | 430,541 | 84,257 | 3,206 | 518,004 | 3,086,689 | 253,206 | 28,546 | 3,368,441 | 412,550 | 76,488 | 3,140 | 492,178 | 2,495,378 | 215,983 | 19,289 | 2,730,650 |
| Net Premium | 8,069,428 | 417,702 | 60,128 | 8,547,258 | 16,788,621 | 1,541,784 | 245,548 | 18,575,953 | 6,378,724 | 337,031 | 37,769 | 6,753,524 | 13,165,507 | 1,096,638 | 181,401 | 14,443,546 |
| Adjustment for change in reserve for unexpired risks | 39,682 | 3,273 | (547) | 42,408 | 294,467 | 6,430 | 3,101 | 303,998 | (48,952) | 13,146 | 630 | (35,176) | 179,611 | 26,730 | 1,867 | 208,208 |
| Premium Earned (Net) | 6,554,534 | 426,919 | 59,541 | 7,040,994 | 14,994,894 | 1,491,595 | 242,504 | 16,728,993 | 4,915,953 | 350,954 | 36,758 | 5,303,665 | 11,438,077 | 1,028,664 | 176,667 | 12,643,408 |

| Particulars | Fo | or the Quarter Er | nded 31.03.20 |)19 | Up | to the Quarter En | ded 31.03.201 | .9 | For t | he Quarter Er | nded 31.03.20 | 018 | Up to | the Quarter | Ended 31.03.2 | 2018 |
|---|-----------|----------------------|---------------|-----------|------------|----------------------|---------------|------------|-----------|----------------------|---------------|-----------|------------|----------------------|---------------|------------|
| | Health | Personal Accident | Others | Total | Health | Personal Accident | Others | Total | Health | Personal Accident | Others | Total | Health | Personal Accident | Others | Total |
| Premium Income from business effected :(Gross Direct) | | | | | | | | | | | | | | | | |
| In India | 8,499,969 | 501,959 | 63,334 | 9,065,262 | 19,875,310 | 1,794,990 | 274,094 | 21,944,394 | 6,791,320 | 413,519 | 40,909 | 7,245,748 | 15,661,784 | 1,312,621 | 200,690 | 17,175,095 |
| Outside India | ı | - | | - | - | - | - | - | - | ı | - | - | - | - | - | - |
| Total premium Earned (Net) | 6,554,534 | 426,919 | 59,541 | 7,040,994 | 14,994,894 | 1,491,595 | 242,504 | 16,728,993 | 4,915,953 | 350,954 | 36,758 | 5,303,665 | 11,438,077 | 1,028,664 | 176,667 | 12,643,408 |



FORM NL-5 - CLAIMS SCHEDULE

| CLAIMS INCURRED [NET] | | | | | | | | | | | | | | | | (Rs.'000) |
|--------------------------------------|-----------|----------------------|--------------|-----------|------------|----------------------|--------------|------------|-----------|----------------------|---------------|-----------|-----------|----------------------|---------------|-----------|
| Particulars | For | the Quarter l | Ended 31.03. | 2019 | Up 1 | to the Quarter | Ended 31.03. | 2019 | For t | he Quarter Er | nded 31.03.20 | 018 | Up | to the Quarte | r Ended 31.03 | .2018 |
| | Health | Personal Accident | Others | Total | Health | Personal Accident | Others | Total | Health | Personal Accident | Others | Total | Health | Personal Accident | Others | Total |
| Claims paid | | | | | | | | | | | | | | | | |
| Direct claims | 3,227,696 | 68,731 | 36,708 | 3,333,135 | 11,296,191 | 234,672 | 118,920 | 11,649,783 | 2,187,077 | 24,962 | 6,684 | 2,218,723 | 8,526,034 | 119,203 | 45,669 | 8,690,906 |
| Add Claims Outstanding at the end of | | | | | | | | | | | | | | | | |
| the year | 1,913,094 | 114,387 | 139,503 | 2,166,984 | 1,913,094 | 114,387 | 139,503 | 2,166,984 | 1,435,271 | 83,856 | 94,816 | 1,613,943 | 1,435,271 | 83,856 | 94,816 | 1,613,943 |
| Less Claims Outstanding at the | | | | | | | | | | | | | | | | |
| beginning of the year | 1,728,288 | 102,411 | 146,677 | 1,977,376 | 1,435,271 | 83,856 | 94,816 | 1,613,943 | 1,198,666 | 81,011 | 79,813 | 1,359,490 | 847,740 | 65,701 | 73,451 | 986,892 |
| Gross Incurred Claims | 3,412,502 | 80,707 | 29,534 | 3,522,743 | 11,774,014 | 265,203 | 163,607 | 12,202,824 | 2,423,682 | 27,807 | 21,687 | 2,473,176 | 9,113,565 | 137,358 | 67,034 | 9,317,957 |
| Add Re-insurance accepted to direct | | | | | | | | | | | | | | | | |
| claims | - | - | - | - | - | - | - | - | 13,876 | - | - | 13,876 | 72,415 | - | - | 72,415 |
| Less Re-insurance Ceded to claims | | | | | | | | | | | | | | | | |
| paid | 457,105 | 20,193 | 4,458 | 481,756 | 1,648,405 | 64,944 | 18,542 | 1,731,891 | 334,189 | 6,071 | 1,996 | 342,256 | 1,457,782 | 29,841 | 3,998 | 1,491,621 |
| Total Claims Incurred | 2,955,397 | 60,514 | 25,076 | 3,040,987 | 10,125,609 | 200,259 | 145,065 | 10,470,933 | 2,103,369 | 21,736 | 19,691 | 2,144,796 | 7,728,198 | 107,517 | 63,036 | 7,898,751 |

| | | | | | | | | | | | | | | | | (Rs.'000) |
|--------------------------------|-----------|---------------|--------------|-----------|------------|----------------|--------------|------------|-----------|---------------|---------------|-----------|-----------|---------------|---------------|-----------|
| Particulars | For | the Quarter I | Ended 31.03. | 2019 | Up t | to the Quarter | Ended 31.03. | 2019 | For t | he Quarter Er | nded 31.03.20 | 18 | Up t | to the Quarte | r Ended 31.03 | 3.2018 |
| | Health | Personal | Others | Total | Health | Personal | Others | Total | Health | Personal | Others | Total | Health | Personal | Others | Total |
| | пеанн | Accident | Others | iotai | пеанн | Accident | Others | iotai | пеанн | Accident | Others | iotai | пеанн | Accident | Others | iotai |
| Claims paid to claimants: (Net | | | | | | | | | | | | | | | | |
| incurred) | | | | | | | | | | | | | | | | |
| In India | 2,953,977 | 60,514 | 22,396 | 3,036,887 | 10,122,800 | 200,259 | 70,105 | 10,393,164 | 2,103,369 | 21,736 | 18,378 | 2,143,483 | 7,726,515 | 107,517 | 37,915 | 7,871,947 |
| Outside India | 1,420 | - | 2,680 | 4,100 | 2,809 | - | 74,960 | 77,769 | - | - | 1,313 | 1,313 | 1,683 | - | 25,121 | 26,804 |
| Total Claims Incurred | 2,955,397 | 60,514 | 25,076 | 3,040,987 | 10,125,609 | 200,259 | 145,065 | 10,470,933 | 2,103,369 | 21,736 | 19,691 | 2,144,796 | 7,728,198 | 107,517 | 63,036 | 7,898,751 |



FORM NL-6-COMMISSION SCHEDULE

| MMI | | |
|-----|--|--|
| | | |
| | | |

| Particulars | Foi | r the Quarter E | nded 31.03.20 | 19 | Up to | the Quarter | Ended 31.03.20 | 019 | Foi | the Quarter E | nded 31.03.201 | 18 | Upt | to the Quarter I | nded 31.03.20 | 18 |
|---|---------|----------------------|---------------|---------|-----------|----------------------|----------------|-----------|---------|----------------------|----------------|---------|-----------|----------------------|---------------|-----------|
| | Health | Personal Accident | Others | Total | Health | Personal Accident | Others | Total | Health | Personal Accident | Others | Total | Health | Personal Accident | Others | Total |
| Commission paid | | | | | | | | | | | | | | | | |
| Direct | 938,588 | 39,622 | 4,769 | 982,979 | 2,370,439 | 101,141 | 21,269 | 2,492,849 | 721,106 | 32,382 | 3,020 | 756,508 | 1,861,646 | 88,919 | 14,336 | 1,964,901 |
| Add: Re-insurance accepted | - | - | - | - | - | - | - | - | 11,747 | - | - | 11,747 | 3,028 | - | - | 3,028 |
| Less: Commission on Re-insurance ceded | 51,466 | 16,130 | 591 | 68,187 | 1,014,366 | 81,907 | 26,823 | 1,123,096 | 115,635 | 17,665 | 230 | 133,530 | 783,777 | 61,642 | 8,596 | 854,015 |
| Net Commission | 887,122 | 23,492 | 4,178 | 914,792 | 1,356,073 | 19,234 | (5,554) | 1,369,753 | 617,218 | 14,717 | 2,790 | 634,725 | 1,080,897 | 27,277 | 5,740 | 1,113,914 |
| Break-up of the expenses incurred to procure business | | | | | | | | | | | | | | | | |
| Agents | 599,501 | 29,278 | 2,125 | 630,904 | 1,533,307 | 73,569 | 11,884 | 1,618,760 | 470,984 | 22,953 | 1,949 | 495,886 | 1,229,866 | 62,974 | 10,144 | 1,302,984 |
| Brokers | 116.483 | 4.004 | 276 | 120,763 | 225,524 | 10.558 | 1.008 | 237.090 | 76,205 | | 147 | 78.837 | 189,504 | 9,502 | 1.152 | 200,158 |
| Corporate Agency | 197,291 | 6,202 | 1 | 203,493 | 540,478 | 16,702 | 16 | 557,196 | 164,007 | 6,870 | 5 | 170,882 | 415,892 | 16,192 | 12 | 432,096 |
| Others | 25,313 | 138 | 2,367 | 27,819 | 71,130 | 312 | 8,361 | 79,803 | 9,910 | 74 | 919 | 10,903 | 26,384 | 251 | 3,028 | 29,663 |
| TOTAL (B) | 938,588 | 39,622 | 4,769 | 982,979 | 2,370,439 | 101,141 | 21,269 | 2,492,849 | 721,106 | 32,382 | 3,020 | 756,508 | 1,861,646 | 88,919 | 14,336 | 1,964,901 |



FORM NL-7-OPERATING EXPENSES SCHEDULE

| . No Particulars | For | | nded 31.03.20 |)19 | Up to | the Quarter I | nded 31.03.2 | 2019 | For ti | | ded 31.03.20 | 18 | Up t | o the Quarter I | nded 31.03.2 | 2018 |
|--|-----------|----------------------|---------------|-----------|-----------|----------------------|--------------|-----------|-----------|----------------------|--------------|-----------|-----------|----------------------|--------------|-----------|
| | Health | Personal Accident | Others | Total | Health | Personal Accident | Others | Total | Health | Personal Accident | Others | Total | Health | Personal Accident | Others | Total |
| 1 Employees' remuneration & welfare benefits | 781,791 | 38,021 | 4,173 | 823,985 | 2,176,835 | 196,595 | 30,020 | 2,403,450 | 509,411 | 23,789 | 927 | 534,127 | 1,586,713 | 132,983 | 20,332 | 1,740,028 |
| 2 Travel, conveyance and vehicle running expenses | 38,782 | 1,651 | 159 | 40,592 | 118,045 | 10,661 | 1,628 | 130,334 | 26,774 | 884 | (59) | 27,599 | 104,216 | 8,734 | 1,336 | 114,286 |
| 3 Training expenses | 7,725 | 315 | 29 | 8,069 | 24,125 | 2,179 | 333 | 26,637 | 3,341 | 16 | (35) | 3,322 | 18,398 | 1,542 | 236 | 20,176 |
| 4 Rents, rates & taxes | 47,809 | 2,026 | 194 | 50,029 | 145,952 | 13,181 | 2,013 | 161,146 | 37,391 | 1,583 | 20 | 38,994 | 125,734 | 10,538 | 1,611 | 137,883 |
| 5 Repairs | 29,356 | 1,020 | 74 | 30,450 | 99,195 | 8,959 | 1,368 | 109,522 | 30,166 | 1,054 | (51) | 31,169 | 114,207 | 9,572 | 1,463 | 125,242 |
| 6 Printing & stationery | 11,980 | 376 | 23 | 12,379 | 42,167 | 3,808 | 582 | 46,557 | 25,148 | 1,346 | 97 | 26,591 | 68,540 | 5,744 | 878 | 75,162 |
| 7 Communication | 22,777 | 1,006 | 101 | 23,884 | 67,836 | 6,127 | 936 | 74,899 | 25,413 | 1,367 | 100 | 26,880 | 68,886 | 5,773 | 883 | 75,542 |
| 8 Legal & professional charges | 53,730 | 2,682 | 301 | 56,713 | 146,642 | 13,244 | 2,022 | 161,908 | 63,627 | 3,903 | 391 | 67,921 | 145,058 | 12,157 | 1,858 | 159,073 |
| 9 Auditors' fees, expenses etc | | | | | | | | | | | | | | | | |
| (a) As auditor | 623 | 24 | 2 | 649 | 1,993 | 180 | 27 | 2,200 | 75 | (21) | (10) | 44 | 1,824 | 153 | 23 | 2,000 |
| (b) As adviser or in any other capacity, in respect of | | | | | | | | | | | | | | | | |
| (i) Taxation matters | 182 | 16 | 2 | 200 | 182 | 16 | 2 | 200 | 273 | 23 | 4 | 300 | 183 | 15 | 2 | 200 |
| (ii) Insurance matters | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| (iii) Management services: | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| (c) in any other capacity | | | | | | | | - | | | | | | | | |
| Audit Fees - Others | 29 | 3 | - | 32 | 29 | 3 | - | 32 | 328 | 28 | 5 | 361 | 201 | 17 | 2 | 220 |
| Out of pocket expenses | 173 | 14 | 3 | 190 | 260 | 24 | 4 | 288 | 72 | 5 | 2 | 79 | 50 | 4 | 1 | 55 |
| 10 Advertisement and publicity | 684,170 | 44,853 | 6,000 | 735,023 | 1,409,277 | 127,275 | 19,435 | 1.555.987 | 646,061 | 49,317 | 6,848 | 702,226 | 921,260 | 77,211 | 11.805 | 1.010.276 |
| 11 Interest & Bank Charges | 17,954 | 1,017 | 124 | 19,095 | 43,819 | 3,957 | 604 | 48,380 | 11,334 | 545 | 26 | 11,905 | 34,410 | 2,884 | 441 | 37,73 |
| 12 Other Expenses | | | | | | | | | | | | | | | | |
| (a) Business Support | 31,302 | 1,803 | 225 | 33,330 | 75,115 | 6,784 | 1,036 | 82,935 | 21,406 | 795 | (22) | 22,179 | 78,334 | 6,565 | 1,004 | 85,90 |
| (b)Information Technology Services | 134,365 | 8,512 | 1,118 | 143,995 | 289,474 | 26,143 | 3,992 | 319,609 | 59,321 | 1,371 | (306) | 60,386 | 264,521 | 22,170 | 3,390 | 290,083 |
| (c) Others | 70,759 | 2,041 | 95 | 72,895 | 256,933 | 23,204 | 3,543 | 283,680 | 16,244 | (1,537) | (652) | 14,055 | 181,493 | 15,212 | 2,325 | 199,030 |
| (d) Expenses in excess of the limits | (805,484) | (72,745) | (11,108) | (889,337) | (805,484) | (72,745) | (11,108) | (889,337) | (444,923) | (37,289) | (5,701) | (487,913) | (444,923) | (37,289) | (5,701) | (487,913 |
| allowed as per EOM Regulation | | | | | | | | | ` ' ' | , | . , , | | , , , | . , , | , , , | |
| transferred to Profit and Loss Account | | | | | | | | | | | | | | | | |
| 13 Depreciation | 34,945 | 1,158 | 76 | 36,179 | 120,551 | 10,887 | 1,663 | 133,101 | 30,355 | 1,140 | (28) | 31,467 | 110,402 | 9,253 | 1,414 | 121,06 |
| 14 Service Tax A/c | 3,082 | 235 | 34 | 3,351 | 4,928 | 445 | 68 | 5,441 | 2,320 | 98 | 1 | 2,419 | 7,870 | 660 | 101 | 8,63 |
| TOTAL | 1,166,050 | 34,028 | 1,625 | 1,201,703 | 4,217,874 | 380,927 | 58,168 | 4,656,969 | 1,064,137 | 48,417 | 1,557 | 1,114,111 | 3,387,377 | 283,898 | 43,404 | 3,714,679 |



FORM NL-8-SHARE CAPITAL SCHEDULE SHARE CAPITAL

| S. No | Particulars | As at 31.03.2019 | As at 31.03.2018 |
|-------|---|------------------|------------------|
| | | (Rs.′000) | (Rs.'000) |
| 1 | Authorised Capital | | |
| | 500,000,000 Equity Shares of Rs. 10 | | |
| | each (Previous year 500,000,000 equity | 5,000,000 | 5,000,000 |
| | shares of Rs. 10 each) | | |
| 2 | Issued Capital | | |
| | 358,408,537 Equity Shares of Rs. 10 | | |
| | each (Previous year 357,889,787 Equity | 3,584,085 | 3,578,898 |
| | Shares of Rs. 10 each) | | |
| 3 | Subscribed Capital | | |
| | 358,408,537 Equity Shares of Rs. 10 | | |
| | each (Previous year 357,889,787 Equity | 3,584,085 | 3,578,898 |
| | Shares of Rs. 10 each) | | |
| 4 | Called-up Capital | | |
| | 358,408,537 Equity Shares of Rs. 10 | | |
| | each (Previous year 357,889,787 Equity | 3,584,085 | 3,578,898 |
| | Shares of Rs. 10 each) | | |
| | Less : Calls unpaid | - | - |
| | Add: Equity Shares forfeited (Amount | | |
| | originally paid up) | - | - |
| | Less: Par Value of Equity Shares bought | | |
| | back | - | - |
| | Less : Preliminary Expenses | - | - |
| | Less: Expenses including commission or | | |
| | brokerage on underwriting or | | |
| | subscription of shares. | - | - |
| | TOTAL | 3,584,085 | 3,578,898 |



FORM NL-9-PATTERN OF SHAREHOLDING SCHEDULE SHARE CAPITAL

PATTERN OF SHAREHOLDING

[As certified by the Management]

| Shareholder | As at 31.03. | .2019 | As at 31. | 03.2018 |
|-------------|------------------|--------------|------------------|--------------|
| | Number of Shares | % of Holding | Number of Shares | % of Holding |
| Promoters | | | | |
| · Indian | 182,423,429 | 50.90% | 182,423,429 | 50.97% |
| · Foreign | 173,954,205 | 48.53% | 173,954,205 | 48.61% |
| Others | 2,030,903 | 0.57% | 1,512,153 | 0.42% |
| TOTAL | 358,408,537 | 100% | 357,889,787 | 100% |



FORM NL-10-RESERVE AND SURPLUS SCHEDULE RESERVES AND SURPLUS

| S. No | Particulars | As at 31.03.2019 | As at 31.03.2018 |
|-------|--|------------------|------------------|
| | | (Rs.′000) | (Rs.'000) |
| 1 | Capital Reserve | - | - |
| 2 | Capital Redemption Reserve | - | - |
| | Share Premium:- | | |
| 3 | Opening Balance | 2,593,607 | 2,587,793 |
| | Add: Received during the year | 4,361 | 5,814 |
| | General Reserves | - | - |
| 1 | Less: Debit balance in Profit and Loss | | |
| ٦ | Account | - | _ |
| | Less: Amount utilized for Buy-back | - | - |
| 5 | Catastrophe Reserve | - | - |
| 6 | Other Reserves | | |
| | Debenture Redemption Reserve | | |
| | Opening Balance | 10,685 | - |
| | Add: Transfer during the year | 29,884 | 10,685 |
| 7 | Balance of Profit in Profit & Loss Account | - | - |
| | TOTAL | 2,638,537 | 2,604,292 |



FORM NL-11-BORROWINGS SCHEDULE BORROWINGS

| S. No | Particulars | As at 31.03.2019 | As at 31.03.2018 |
|-------|------------------------|------------------|------------------|
| | | (Rs.'000) | (Rs.'000) |
| 1 | Debentures/ Bonds | 1,540,000 | 800,000 |
| 2 | Banks | 1 | - |
| 3 | Financial Institutions | 1 | - |
| 4 | Others | 1 | - |
| | TOTAL | 1,540,000 | 800,000 |



FORM NL-12-INVESTMENTS - SHAREHOLDERS INVESTMENTS - SHAREHOLDERS

| S. No | Particulars | As at 31.03.2019 | As at 31.03.2018 |
|-------|---|------------------|------------------|
| | | (Rs.'000) | (Rs.′000) |
| | LONG TERM INVESTMENTS | | |
| 1 | Government securities and Government | 1,506,972 | _ |
| | quaranteed bonds including Treasury Bills | 1,500,572 | |
| 2 | Other Approved Securities | - | <u>-</u> |
| 3 | Other Investments | | |
| | (a) Shares | | |
| | (aa) Equity | - | - |
| | (bb) Preference | - | <u>-</u> |
| | (b) Mutual Funds | - | - |
| | (c) Debentures/ Bonds | 100,000 | 400,000 |
| | (d) Investment Properties-Real Estate | - | - |
| | (e) Other Securities | - | - |
| 4 | Investments in Infrastructure and Housing | 521,618 | 100,000 |
| | Sub-total | 2,128,590 | 500,000 |
| | SHORT TERM INVESTMENTS | | |
| Ţ | Government securities and Government | - | - |
| - | guaranteed bonds including Treasury Bills | | |
| 2 | Other Approved Securities | - | - |
| | Other Investments | | |
| | (a) Shares (aa)Equity | | |
| | (bb) Preference | | - |
| | (b) Mutual Funds | | _ |
| | (c) Debentures/ Bonds | 100,000 | 1,145,138 |
| | (d) Other Securities | - | |
| 1 | Investments in Infrastructure and Housing | 50,000 | |
| | Sub-total | 150,000 | 1,145,138 |
| | TOTAL | 2,278,590 | 1,645,138 |

a. Aggregate amount of Company's investments other than listed equity securities and derivative instruments is Rs.2,278,590 thousand (Previous Year-Rs.1,645,138 thousand). Market value of such investments as at 31.03.2019 is Rs 2,251,481 thousand (Previous Year-Rs. 1,649,374 thousand).



FORM NL-12A-INVESTMENTS - POLICYHOLDERS INVESTMENTS - POLICYHOLDERS

| S. No | Particulars | As at 31.03.2019 | As at 31.03.2018 |
|-------|--|------------------|------------------|
| | | (Rs.'000) | (Rs.'000) |
| | LONG TERM INVESTMENTS | | |
| 1 | Government securities and Government | 3,717,681 | 3,716,691 |
| | quaranteed bonds including Treasury Bills | 3,/17,661 | 3,710,091 |
| 2 | Other Approved Securities | - | - |
| 3 | Other Investments | | |
| | (a) Shares | | |
| | (aa) Equity | - | - |
| | (bb) Preference | - | - |
| | (b) Mutual Funds | - | - |
| | (c) Debentures/ Bonds | 2,730,174 | 1,481,085 |
| | (d) Investment Properties-Real Estate | - | - |
| | (e) Other Securities | - | - |
| 4 | Investments in Infrastructure and Housing | 3,273,324 | 3,342,340 |
| | (Net of provisions of Rs. 99,848 thousands | | |
| | (previous year Nil)) | | |
| | Sub-total | 9,721,179 | 8,540,116 |
| | SHORT TERM INVESTMENTS | | |
| 1 | Government securities and Government | 534,866 | 179,996 |
| | guaranteed bonds including Treasury Bills | 33 1,000 | 17 3,330 |
| | Other Approved Securities | - | - |
| 3 | Other Investments | | |
| | (a) Shares | | |
| | (aa)Equity | - | - |
| | (bb) Preference | - | - |
| | (b) Mutual Funds | 935,616 | - |
| | (c) Debentures/ Bonds | 500,091 | 600,000 |
| | (d) Other Securities | - | - |
| 4 | Investments in Infrastructure and Housing | 699,740 | 721,191 |
| | Sub-total | 2,670,313 | 1,501,187 |
| | TOTAL | 12,391,492 | 10,041,303 |

a. Aggregate amount of Company's investments other than listed equity securities and derivative instruments is Rs.12,391,492 thousand (Previous Year-Rs.10,041,303 thousand). Market value of such investments as at 31.03.2019 is Rs 12,475,550 thousand (Previous Year-Rs. 10,085,091 thousand).



FORM NL-13-LOANS SCHEDULE

LOANS

| S.No Particulars | As at 31.03.2019 | As at 31.03.2018 |
|--|------------------|------------------|
| | (Rs.'000) | (Rs.'000) |
| 1 SECURITY-WISE CLASSIFICATION | | |
| Secured | | |
| (a) On mortgage of property | | |
| (aa) In India | - | - |
| (bb) Outside India | - | - |
| (b) On Shares, Bonds, Govt. Securities | - | - |
| (c) Others | - | - |
| Unsecured | - | - |
| TOTAL | - | - |
| 2 BORROWER-WISE CLASSIFICATION | | |
| (a) Central and State Governments | - | - |
| (b) Banks and Financial Institutions | - | - |
| (c) Subsidiaries | - | - |
| (d) Industrial Undertakings | - | - |
| (e) Others | - | - |
| TOTAL | - | - |
| 3 PERFORMANCE-WISE CLASSIFICATION | | |
| (a) Loans classified as standard | | |
| (aa) In India | - | - |
| (bb) Outside India | - | - |
| (b) Non-performing loans less provisions | | |
| (aa) In India | - | - |
| (bb) Outside India | - | - |
| TOTAL | - | - |
| 4 MATURITY-WISE CLASSIFICATION | | |
| (a) Short Term | - | - |
| (b) Long Term | - | - |
| TOTAL | - | |



FORM NL-14-FIXED ASSETS SCHEDULE FIXED ASSETS

(Rs.'000)

| | | Cost/ Gro | ss Block | | | Depr | eciation | | Net I | Block |
|----------------------------------|--------------------------|-----------|------------|---------------------|--------------------|-----------------|--------------------------|-----------------------|------------------|---------------------|
| Particulars | Opening As At 01.04.2018 | Additions | Deductions | As At 31.03.2019 | Upto 01.04.2018 | For the Year | On Sales/ Adjustments | To Date 31.03.2019 | As at 31.03.2019 | As at 31.03.2018 |
| Goodwill | - | - | - | - | | | | - | - | - |
| Intangible Assets | | | | | | | | | | |
| (a) Software | 509,178 | 75,842 | - | 585,020 | 368,800 | 61,714 | - | 430,514 | 154,506 | 140,377 |
| (b) Website | 13,598 | ı | - | 13,598 | 10,318 | 783 | ı | 11,101 | 2,497 | 3,282 |
| (c) Media Films | 22,500 | | (22,500) | • | 22,500 | - | (22,500) | ı | - | - |
| Land-Freehold | - | ı | - | - | - | - | - | - | - | - |
| Leasehold Property | - | ı | - | ı | - | - | ı | ı | - | - |
| Buildings | - | ı | - | • | - | - | - | ı | - | - |
| Furniture & Fittings | 89,403 | 11,627 | (5,493) | 95,537 | 70,078 | 9,704 | (5,452) | 74,330 | 21,207 | 19,326 |
| Information Technology Equipment | 251,164 | 64,724 | (730) | 315,158 | 170,244 | 50,137 | (499) | 219,882 | 95,276 | 80,920 |
| Vehicles | 57,034 | 7,740 | (5,241) | 59,533 | 43,514 | 4,872 | (5,070) | 43,316 | 16,217 | 13,521 |
| Office Equipment | 64,564 | 6,924 | (2,137) | 69,351 | 50,831 | 5,891 | (1,990) | 54,732 | 14,619 | 13,733 |
| Others | - | ı | - | ı | - | - | ı | ı | - | - |
| TOTAL | 1,007,441 | 166,857 | (36,101) | 1,138,197 | 736,285 | 133,101 | (35,511) | 833,875 | 304,322 | 271,159 |
| Capital Work in progress | - | ı | - | - | - | - | - | - | 123,298 | 55,945 |
| Grand Total | 1,007,441 | 166,857 | (36,101) | 1,138,197 | 736,285 | 133,101 | (35,511) | 833,875 | 427,620 | 327,104 |
| Previous Year | 887,752 | 148,069 | (28,380) | 1,007,441 | 638,561 | 121,069 | (23,348) | 736,282 | 327,104 | - |



FORM NL-15-CASH AND BANK BALANCE SCHEDULE CASH AND BANK BALANCES

| S. No | Particulars | As at 31.03.2019 | As at 31.03.2018 |
|-------|---|------------------|------------------|
| | | (Rs.'000) | (Rs.'000) |
| 1 | Cash (including cheques, drafts and stamps) | 22,466 | 30,124 |
| 2 | Bank Balances | | |
| | (a) Deposit Accounts | | |
| | (aa) Short-term (due within 12 months) | 1,475,360 | 1,075,791 |
| | (bb) Others | 852,500 | 502,500 |
| | (b) Current Accounts | 674,646 | 698,861 |
| | (c) Others | - | - |
| 3 | Money at Call and Short Notice | | |
| | (a) With Banks | - | - |
| | (b) With other Institutions | - | - |
| 4 | Others | - | - |
| | TOTAL | 3,024,972 | 2,307,276 |



FORM NL-16-ADVANCES AND OTHER ASSETS SCHEDULE ADVANCES AND OTHER ASSETS

| S. No | Particulars | As at 31.03.2019 | As at 31.03.2018 |
|-------|---|------------------|------------------|
| | | (Rs.′000) | (Rs.'000) |
| | ADVANCES | | |
| 1 | Reserve deposits with ceding companies | - | = |
| 2 | Application money for investments | - | = |
| 3 | Prepayments | 309,565 | 318,740 |
| 4 | Advances to Directors/Officers | - | = |
| 5 | Advance tax paid and taxes deducted at source | 222 212 | 200 502 |
| ٥ | (Net of provision for taxation) | 332,213 | 290,583 |
| 6 | Others | | |
| | (a) Advances to Suppliers | 10,136 | 2,875 |
| | (b) Other advances | 15,270 | 5,652 |
| • | TOTAL (A) | 667,184 | 617,850 |
| | | | |
| • | OTHER ASSETS | | |
| 1 | Income accrued on investments | 420,148 | 328,909 |
| 2 | Outstanding Premiums | 70,331 | 24,335 |
| 3 | Agents' Balances | - | - |
| 4 | Foreign Agencies Balances | - | - |
| 5 | Due from other entities carrying on insurance | 876 | 39,415 |
| ٦ | business (including reinsurers) | 870 | 39,413 |
| 6 | Due from subsidiaries/ holding | - | - |
| 7 | Deposit with Reserve Bank of India [Pursuant to | | |
| | section 7 of Insurance Act, 1938] | - | - |
| 8 | Others | | |
| | (a) Rent & other deposits | 151,325 | 124,004 |
| | (b) Input Tax Credit (GST) Unutilized | 96,350 | 80,032 |
| | (c) Unclaimed amount of Policy Holder | 25 220 | 25.704 |
| | (Investment) | 25,229 | 25,704 |
| | (d) Income on Unclaimed amount of | 4 771 | 2 206 |
| | Policyholders (Investment) | 4,771 | 3,296 |
| | TOTAL (B) | 769,030 | 625,695 |
| | | | |
| | TOTAL (A+B) | 1,436,214 | 1,243,545 |



FORM NL-17-CURRENT LIABILITIES SCHEDULE CURRENT LIABILITIES

| S. No | Particulars | As at 31.03.2019 | As at 31.03.2018 |
|-------|---|------------------|------------------|
| | | (Rs.′000) | (Rs.'000) |
| 1 | Agents' Balances | 264,896 | 189,272 |
| 2 | Balances due to other insurance companies | 732657 | 299,431 |
| | Deposits held on re-insurance ceded | - | - |
| 4 | Premiums received in advance | 203,025 | 165,896 |
| | Unallocated premium | 432,500 | 317,856 |
| 6 | Unclaimed Amount of Policy Holders | 23,112 | 23,237 |
| | Sundry Creditors | 443,961 | 280,137 |
| | Due to subsidiaries/ holding company | - | - |
| 9 | Claims Outstanding | 2,166,984 | 1,613,943 |
| 10 | Due to Officers/ Directors | - | - |
| 11 | Others | | |
| | (a) Tax Deducted Payable | 120,608 | 94,490 |
| | (b) Other Statutory Dues | 24,326 | 22,646 |
| | (c) Employee related liability | 4,058 | 282 |
| | (d) Expenses Payable | 503,224 | 408,709 |
| | (e) Goods and Service Tax | 94,929 | 390,289 |
| | (f) Other Liabilities | 100,337 | 33,699 |
| | (g) Income on Unclaimed amount of Policyholders | 4,771 | 3,296 |
| | TOTAL | 5,119,388 | 3,843,183 |



FORM NL-18-PROVISIONS SCHEDULE PROVISIONS

| S.No | Particulars | As at 31.03.2019 | As at 31.03.2018 |
|------|---|------------------|------------------|
| | | (Rs.'000) | (Rs.'000) |
| 1 | Reserve for Unexpired Risk | 8,669,391 | 6,822,430 |
| 2 | For Taxation (less advance tax paid and | | |
| | taxes deducted at source) | - | - |
| 3 | For Proposed Dividends | - | - |
| 4 | For Dividend Distribution Tax | - | - |
| 5 | Others | | |
| | (a) For Employee Benefits | (609) | 3,548 |
| | (b) Provisions others | 17,876 | 6,372 |
| | TOTAL | 8,686,658 | 6,832,350 |



FORM NL-19 MISC EXPENDITURE SCHEDULE MISCELLANEOUS EXPENDITURE

(To the extent not written off or adjusted)

| S.No | Particulars | As at 31.03.2019 | As at 31.03.2018 |
|------|--------------------------------------|------------------|------------------|
| | | (Rs.′000) | (Rs.′000) |
| | Discount Allowed in issue of shares/ | | |
| | debentures | - | ı |
| | 2 Others | - | - |
| | TOTAL | - | ı |



FORM NL-20-RECEIPT AND PAYMENTS SCHEDULE

Format of Receipts and Payments A/c to be furnished by the insurers on direct basis

| Format of Receipts and Payments A/c to be furnished by the insu | Year ended | Year ended |
|--|--------------|-------------|
| | 31.03.2019 | 31.03.2018 |
| | (Rs. '000) | (Rs.′000) |
| Cash Flows from the Operating Activities: | (RS. 000) | (RS. 000) |
| Premium received from policyholders, including advance receipts | 25,956,635 | 20,246,447 |
| Other receipts | 179,923 | 29,247 |
| Payments to the re-insurers, net of commissions and claims | (1,341,526) | (989,469) |
| Payments to co-insurers, net of claims recovery | (1,541,520) | (303,403) |
| Payments of claims | (11,708,296) | (8,890,883) |
| Payments of commission and brokerage | (2,836,397) | (1,943,031) |
| Payments of other operating expenses | (5,413,559) | (4,628,032) |
| Preliminary and pre-operative expenses | (3,413,333) | (+,020,032) |
| Deposits, advances and staff loans | (40,630) | (1,348) |
| Income taxes paid (Net) | (48,570) | (31,164) |
| Service tax paid | (2,342,954) | (1,989,426) |
| Other payments | (2,342,934) | (1,303,420) |
| Cash flows before extraordinary items | 2,404,626 | 1,802,341 |
| Cash flow from extraordinary operations | 2,404,020 | 1,002,541 |
| Net cash flow from Operating Activities | 2,404,626 | 1,802,341 |
| Net cash now from operating Activities | 2,404,020 | 1,002,541 |
| Cash flows from Investing Activities: | | |
| Purchase of fixed assets | (234,208) | (164,225) |
| Proceeds from sale of fixed assets | 2,134 | 587 |
| Purchases of investments | (6,106,460) | (3,078,288) |
| Loans disbursed | - | - |
| Sales of investments | 2,812,450 | 618,100 |
| Repayments received | - | - |
| Rents/Interests/ Dividends received | 955,816 | 860,533 |
| Investments in money market instruments and in liquid mutual funds | , | , |
| (Net) | 206,074 | (97,324) |
| Expenses related to investments | (30,675) | (32,266) |
| Net cash flow from Investing Activities | (2,394,869) | (1,892,883) |
| | | |
| Cash flows from Financing Activities: | | |
| Proceeds from issuance of share capital | 9,548 | 12,001 |
| Proceeds from borrowing | 740,000 | 800,000 |
| Repayments of borrowing | - | - |
| Interest/dividends paid | (41,609) | - |
| Net cash flow from Financing Activities | 707,939 | 812,001 |
| Effect of foreign eychange rates on each and each equivalents and | | |
| Effect of foreign exchange rates on cash and cash equivalents, net Net increase in Cash and Cash equivalents: | 717,696 | 721,459 |
| Cash and cash equivalents at the beginning of the year | 2,307,276 | 1,585,817 |
| Cash and cash equivalents at the beginning of the year | 3,024,972 | |
| Cash and Cash equivalents at the end of the year | 3,024,9/2 | 2,307,276 |



FORM NL-21 Statement of Liabilities Apollo Munich Health Insurance Company Limited

(Rs. in Lakhs)

| | Statement of Liabilities (Form IRDAI-GI-TR) | | | | | | | | | | | | |
|--------|---|---------------------------|---------|------------------|-------------|--|--|--|--|--|--|--|--|
| | | As at 31. | 03.2019 | As at 31.03.2018 | | | | | | | | | |
| SI.No. | Reserve | Gross Reserve Net Reserve | | Gross Reserve | Net Reserve | | | | | | | | |
| | | | | | | | | | | | | | |
| a | Unearned Premium Reserve (UPR) | 103,160 | 86,694 | 81,651 | 68,224 | | | | | | | | |
| b | Premium Deficiency Reserve (PDR) | - | - | - | - | | | | | | | | |
| С | Unexpired Risk Reserve (URR)(a) + (b) | 103,160 | 86,694 | 81,651 | 68,224 | | | | | | | | |
| d | Outstanding Claims Reserve (Other than IBNR reserve) | 14,984 | 12,122 | 13,063 | 10,807 | | | | | | | | |
| е | IBNR Reserve | 11,204 | 9,548 | 6,396 | 5,332 | | | | | | | | |
| f | Total Reserves for Technical Liabilities(c) + (d) + (e) | 129,348 | 108,364 | 101,110 | 84,363 | | | | | | | | |

Note: The form is prepared basis the format as prescribed in the Insurance Regulatory and Development Authority of India (Assets, Liabilities and Solvency Margin of General Insurance Business) Regulations, 2016.

Geographical Distribution of Business



Insurer Reg No: 131 **Apollo Munich Health Insurance Company Limited**

Date: 31.03.2019 CIN U66030TG2006PLC051760

| (Rs in Lakhs) | GROSS | DIRECT | PREMIU | 4 UNDER | RWRITTE | N UPTO | THE QUA | ARTER EI | NDED 31 | .03.2019 | 9 | | | | | | | | | | | | | | | |
|-----------------------|---------|-----------------|---------|-----------------|---------|-----------------|---------|-----------------|--------------|-----------------|---------|-----------------|---------|-----------------|----------|------------|-------------|--------------|-------------|---------------------|---------|-----------------|------------------|-----------------|-------------|--------------|
| STATES | Fi | ire | Marine | (Cargo) | Marine | e (Hull) | Engin | eering | Moto: Dan | | | Third rty | | ility ance | Persona | l Accident | Medical I | insurance | | s medical irance | Crop In | surance | All O Miscell | | Grand | l Total |
| | For the | Upto the atr | For the | Upto the atr | For the | Upto the qtr | For the | Upto the qtr | For the | Upto the qtr | For the | Upto the qtr | For the | Upto the qtr | For the | Upto the | For the qtr | Upto the gtr | For the gtr | Upto the gtr | For the | Upto the gtr | For the | Upto the gtr | For the qtr | Upto the gtr |
| Andaman & Nicobar Is. | | | -, | | | | | | | | | | | | 0.15 | 0.58 | 13.67 | 31.02 | 0.19 | 0.35 | | - | | | 14.01 | 31.96 |
| Andhra Pradesh | | | | | | | | | | | | | | | 162.37 | 340.70 | 1,535.73 | 4,899.47 | 45.79 | 97.91 | | | | | 1,730.39 | 5,324.59 |
| Arunachal Pradesh | | | | | | | | | | | | | | | 0.48 | 1.37 | 43.28 | 86.87 | 0.03 | 0.06 | | | | | 43.75 | 88.25 |
| Assam | | | | | | | | | | | | | | | 23.14 | 47.66 | 921.61 | 2,168.05 | 2.78 | 8.54 | | | | | 946.83 | 2,223.55 |
| Bihar | | | | | | | | | | | | | | | 25.21 | 60.02 | 996.79 | 2,431.94 | 3.18 | 8.23 | | | | | 1,023.89 | 2,498.89 |
| Chandigarh | | | | | | | | | | | | | | | 10.08 | 26.99 | 275.84 | 690.99 | 4.51 | 14.97 | | | | | 288.82 | 731.35 |
| Chhattisgarh | | | | | | | | | | | | | | | 23.70 | 53.59 | 447.88 | 1,071.27 | 0.93 | 6.73 | | | | | 472.24 | 1,131.32 |
| Dadra & Nagra Haveli | | | | | | | | | | | | | | | 1.42 | 4.80 | 23.60 | 50.26 | 0.01 | 0.45 | | | | | 25.03 | 55.51 |
| Daman & Diu | | | | | | | | | | | | | | | 0.22 | 1.37 | 7.73 | 24.14 | 0.01 | 0.30 | | | | | 7.96 | 25.80 |
| Delhi | | | | | | | | | | | | | | | 221.89 | 552.66 | 8,519.10 | 23,188.72 | 259.69 | 392.60 | | | | | 8,782.87 | 23,916.16 |
| Goa | | | | | | | | | | | | | | | 8.86 | 15.17 | 104.90 | 242.54 | 1.07 | 4.24 | | | | | 114.62 | 261.74 |
| Gujarat | | | | | | | | | | | | | | | 388.85 | 959.89 | 5,828.75 | 14,545.13 | 37.56 | 131.24 | | | | | 6,245.30 | 15,626.40 |
| Haryana | | | | | | | | | | | | | | | 2,166.65 | 10,741.82 | 5,257.53 | 13,897.26 | #### | 998.07 | | | | | 7,706.16 | 26,043.86 |
| Himachal Pradesh | | | | | | | | | | | | | | | 6.17 | 13.21 | 108.24 | 300.72 | 2.60 | 6.74 | | | | | 116.76 | 320.42 |
| Jammu & Kashmir | | | | | | | | | | | | | | | 1.77 | 6.90 | 126.89 | 317.48 | 1.86 | 6.58 | | | | | 130.08 | 330.52 |
| Jharkhand | | | | | | | | | | | | | | | 10.00 | 27.16 | 414.29 | 1,055.72 | 4.95 | 9.07 | | | | | 427.74 | 1,090.45 |
| Karnataka | | | | | | | | | | | | | | | 291.14 | 663.42 | 20,353.35 | 31,543.22 | 56.35 | 126.05 | | | | | 20,677.16 | 32,309.03 |
| Kerala | | | | | | | | | | | | | | | 24.85 | 68.69 | 763.45 | 2,022.62 | 10.89 | 29.77 | | | | | 798.04 | 2,119.94 |
| Lakshadweep | | | | | | | | | | | | | | | - | - | 0.14 | 0.41 | - | - | | | | | 0.14 | 0.41 |
| Madhya Pradesh | | | | | | | | | | | | | | | 108.88 | 283.20 | 1,767.03 | 4,429.92 | 9.25 | 34.98 | | | | | 1,882.26 | 4,745.21 |
| Maharasthra | | | | | | | | | | | | | | | 593.94 | 1,532.28 | 11,914.38 | 29,584.56 | 159.20 | 387.46 | | | | | 12,590.84 | 31,427.61 |
| Manipur | | | | | | | | | | | | | | | 0.18 | 0.48 | 22.28 | 40.18 | 0.02 | 0.10 | | | | | 22.47 | 40.75 |
| Meghalaya | | | | | | | | | | | | | | | 0.23 | 0.53 | 34.71 | 64.48 | 0.13 | 0.39 | | | | | 35.01 | 65.34 |
| Mizoram | | | | | | | | | | | | | | | 0.01 | 0.07 | 4.84 | 12.44 | 0.00 | 0.07 | | | | | 4.85 | 12.58 |
| Nagaland | | | | | | | | | | | | | | | 0.85 | 1.18 | 13.04 | 1,062.14 | 0.23 | 0.27 | | | | | 14.06 | 1,063.52 |
| Orissa | | | | | | | | | | | | | | | 39.00 | 98.07 | 1,005.58 | 2,530.11 | 3.71 | 9.92 | | | | | 1,046.75 | 2,636.54 |
| Puducherry | | | | | | | | | | | | | | | 1.41 | 3.33 | 40.89 | 111.86 | 0.67 | 1.49 | | | | | 42.92 | 116.64 |
| Punjab | | | | | | | | | | | | | | | 86.32 | 241.53 | 2,044.98 | 5,203.41 | 31.91 | 93.26 | | | | | 2,151.16 | 5,526.15 |
| Rajasthan | | | | | | | | | | | | | | | 249.88 | 569.15 | 2,763.91 | 6,631.73 | 18.41 | 49.79 | | | | | 3,022.86 | 7,241.32 |
| Sikkim | | | | | | | | | | | | | | | 0.13 | 0.64 | 18.15 | 53.39 | 0.01 | 0.35 | | | | | 18.29 | 54.38 |
| Tamil Nadu | | | | | | | | | | | | | | | 131.19 | 432.95 | 3,564.02 | 8,772.45 | 41.27 | 107.16 | | | | | 3,725.35 | 9,301.44 |
| Telangana | | | | | | | | | | | | | | | 115.06 | 330.31 | 3,502.13 | 9,162.40 | 2.67 | 39.54 | | | | | 3,619.70 | 9,532.09 |
| Tripura | | | | | | | | | | | | | | | 1.28 | 3.02 | 88.76 | 195.89 | 0.27 | 0.47 | | | | | 90.12 | 199.18 |
| Uttar Pradesh | | | | | | | | | | | | | | | 238.18 | 606.69 | 7,423.37 | 18,495.15 | 37.75 | 111.34 | | | | | 7,686.10 | 19,199.98 |
| Uttrakhand | | | | | | | | | | | | | | | 9.64 | 23.46 | 297.24 | 742.41 | 2.72 | 11.73 | | | | | 308.74 | 776.75 |
| West Bengal | | | | | | | | | | | | | | | 76.45 | 237.02 | 4,751.64 | 13,092.73 | 17.44 | 50.72 | | | | | 4,839.41 | 13,374.34 |

FORM NL-23 Reinsurance Risk Concentration Apollo Munich Health Insurance Company Limited



| S. No. | Reinsurance Placements | No. of | Premiu | m ceded to reins | urers | Premium ceded to |
|--------|--|------------|--------------|----------------------|-------------|--|
| | | reinsurers | Proportional | Non- Proportional | Facultative | reinsurers / Total reinsurance premium ceded (%) |
| 1 | No. of Reinsurers with rating of AAA and above | | | | | |
| 2 | No. of Reinsurers with rating AA but less than AAA | | | | | |
| 3 | No. of Reinsurers with rating A but less than AA | 3 | 21,517 | 58 | | 64% |
| 4 | No. of Reinsurers with rating BBB but less than A | 1 | 11,876 | 232 | | 36% |
| 5 | No. of Reinsurers with rating less than BBB | | | | | |
| | Total | 4 | 33,393 | 290 | | 100% |



FORM NL-24 Ageing of Claims Apollo Munich Health Insurance Company Limited

31.03.2019

(Rs in Lakhs)

| | Line of Business | | | No. of claims pa | nid | | Total No. of claims paid | Total amount o |
|--------|-------------------|---------|--------------|------------------|-------------------|----------|--------------------------------|----------------|
| S. No. | | 1 month | 1 - 3 months | 3 - 6 months | 6 months - 1 year | > 1 year | | |
| 1 | Fire | - | - | - | - | - | - | - |
| 2 | Marine Cargo | - | - | - | - | - | - | - |
| 3 | Marine Hull | - | - | - | - | - | - | - |
| 4 | Engineering | - | - | - | - | - | - | - |
| 5 | Motor OD | - | - | - | - | - | - | - |
| 6 | Motor TP | - | - | - | - | - | - | - |
| 7 | Health | 288,242 | 619 | 21 | - | - | 288,882 | 107,722 |
| 8 | Overseas Travel | 757 | 1 | 3 | 1 | - | 762 | 1,030 |
| 9 | Personal Accident | 1,292 | 18 | 5 | 2 | - | 1,317 | 2,33! |
| 10 | Liability | - | - | - | - | - | - | - |
| 11 | Crop | - | - | - | - | - | - | - |
| 12 | Miscellaneous | - | - | - | - | - | - | - |

FORM NL-25 : Claims data for Non-Life

Apollo Munich Health Insurance Company Limited 31.03.2019



| polio Mullici | Treatti Instrance Company Limited | 31.03.2013 | , | | | | | | | No. of claim: | s only | | | HEALIH INSURA | NCE |
|---------------|---|------------|-----------------|----------------|-------------|----------|----------|---------|--------------------|----------------------|-----------|------|--------|---------------|---------|
| S. No. | Claims Experience | Fire | Marine Cargo | Marine Hull | Engineering | Motor OD | Motor TP | Health | Overseas Travel | Personal Accident | Liability | Crop | Credit | Miscellaneous | Total |
| 1 | Claims O/s at the beginning of the period | - | - | - | - | - | - | 21,783 | 214 | 193 | - | - | - | - | 22,190 |
| 2 | Claims reported during the period | - | - | - | - | = | - | 320,037 | 1,546 | 2,194 | - | - | - | - | 323,777 |
| 3 | Claims settled during the period | - | - | - | - | = | - | 288,882 | 762 | 1,317 | - | - | - | - | 290,961 |
| 4 | Claims repudiated during the period | - | - | - | - | - | - | 31,492 | 740 | 851 | - | - | - | - | 33,083 |
| 5 | Claims closed during the period | - | - | - | - | = | - | = | = | - | - | - | - | - | - |
| 6 | Claims O/s at the end of the period | - | - | - | - | = | - | 21,446 | 258 | 219 | - | - | - | - | 21,923 |
| | Less than 3 months | - | - | - | - | - | - | 19,980 | 236 | 183 | - | - | - | - | 20,399 |
| | 3 months to 6 months | - | - | - | - | - | - | 275 | 7 | 4 | - | - | - | - | 286 |
| | 6months to 1 year | - | - | - | - | - | - | 235 | 5 | 8 | - | - | - | - | 248 |
| | 1 year and above | - | - | - | - | - | - | 956 | 10 | 24 | - | - | - | - | 990 |



FORM NL-26 - CLAIMS INFORMATION - (Form IRDAI-GI-SM Table IA) Apollo Munich Health Insurance Company Limited

Solvency for the period ended 31.03.2019

Required solvency margin based on net premium and net incurred claims (Rs. in Lakhs)

| Item | Line of Business | Gross Premiums | Net Premiums | Gross Incurred | Net Incurred Claims | RSM-1 | RSM-2 | RSM |
|------|---------------------|----------------|--------------|----------------|---------------------|--------|--------|--------|
| No. | | | | Claims | | | | |
| (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) | (9) |
| 1 | Fire | - | - | - | - | - | - | - |
| 2 | Marine Cargo | - | - | - | - | - | - | - |
| | Marine - Other than | | | | | | | |
| 3 | Marine Cargo | - | - | - | - | - | - | - |
| 4 | Motor | - | - | - | - | - | - | - |
| 5 | Engineering | - | - | - | - | - | - | - |
| 6 | Aviation | - | - | - | - | - | - | - |
| 7 | Liability | - | - | = | - | - | - | - |
| 8 | Health | 219,444 | 173,383 | 123,227 | 104,709 | 34,677 | 31,413 | 34,677 |
| 9 | Miscellaneous | - | - | - | - | - | - | = |
| | Total | 219,444 | 173,383 | 123,227 | 104,709 | 34,677 | 31,413 | 34,677 |

Note: The form is prepared basis the format as prescribed in the Insurance Regulatory and Development Authority of India (Assets, Liabilities and Solvency Margin of General Insurance Business) Regulations, 2016.



FORM NL-27 Offices information for Non-Life Apollo Munich Health Insurance Company Limited

31.03.2019

| S. No | Office | Information | Number |
|-------|-----------------------------|-----------------------------------|--------|
| 1 | No. of offices at the begin | ning of the year | 158 |
| 2 | No. of branches approved | | 36 |
| 3 | No. of branches opened | Out of approvals of previous year | 0 |
| 4 | during the year | Out of approvals of this year | 28 |
| 5 | No. of branches closed du | ring the year | 0 |
| 6 | No of branches at the end | of the year | 186 |
| 7 | No. of branches approved | but not opened | 8 |
| 8 | No. of rural branches | | |
| 9 | No. of urban branches | | 186 |

^{*} Metro branches has been included in total of urban branches.



FORM NL-28-STATEMENT OF ASSETS - 3B

Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007

Statement as on: 31.03.2019 Statement of Investment Assets (General Insurer)

(Business within India)

Rs. In Lakhs

Periodicity of Submission: Quarterly

| S. No | PARTICULARS | SCH | AMOUNT |
|-------|---|-----------|---------|
| 1 | Investments | 8 | 147,699 |
| 2 | Loans | 9 | - |
| 3 | Fixed Assets | 10 | 4,276 |
| 4 | Current Assets | | |
| | a. Cash & Bank Balance | 11 | 30,250 |
| | b. Advances & Other Assets | 12 | 14,362 |
| 5 | Current Liabilities | | |
| | a. Current Liabilities | 13 | 51,194 |
| | b. Provisions | 14 | 86,867 |
| | c. Misc. Exp not Written Off | 15 | - |
| | d. Debit Balance of P&L A/c | | 18,640 |
| | Application of Funds as per Balance Sheet (A) | | 353,288 |
| | Less: Other Assets | SCH | Amount |
| 1 | Loans | 9 | - |
| 2 | Fixed Assets | 10 | 4,276 |
| 3 | Cash & Bank Balances | 11 | 7,056 |
| 4 | Advances & Other Assets | 12 | 14,362 |
| 5 | Current Liabilities | 13 | 51,194 |
| 6 | Provisions | 14 | 86,867 |
| 7 | Misc. Exp not Written Off | 15 | - |
| 8 | Debit Balance of P&L A/c | | 18,640 |
| | | TOTAL (B) | 182,395 |
| | 'Investment Assets' As per FORM 3B | (A-B) | 170,893 |

| | | | SH | | PH | Book Value | | FVC | T | Mauliat |
|----|---|--------------------|---------|--------|---------|-------------------|----------|---------|---------|-----------------|
| No | 'Investment' represented as | Reg. % | Balance | FRSM⁺ | РП | (SH + PH) | % Actual | Amount | Total | Market Value |
| | | | (a) | (b) | С | d = (b+c) | | (e) | (d + e) | Value |
| 1 | G. Sec. | Not less than 20% | - | 15,070 | 25,982 | 41,052 | 24.02 | - | 41,052 | 40,871 |
| 2 | G. Sec or Other Approved Sec. (incl. (1) above) | Not less than 30% | - | 15,070 | 42,525 | 57,595 | 33.70 | - | 57,595 | 57,743 |
| 3 | Investment subject to Exposure Norms | | | | | | | | | |
| | 1. 'Housing & Loans to SG for Housing and FFE, | | | | | | | | | |
| | Infrastructure Investments | Not less than 15% | | | | | | | | |
| | Approved Investments | Not less than 1570 | - | 5,716 | 33,737 | 39,453 | 23.08 | - | 39,453 | 39,817 |
| | 2. Other Investments | | - | - | 6,992 | 6,992 | 4.09 | - | 6,992 | 5,911 |
| | 2. Approved Investments (Not exceeding 55%) | Not exceeding 55% | - | 24,194 | 39,196 | 63,390 | 37.09 | (19.51) | 63,371 | 63,562 |
| | 3. Other Investments | Not exceeding 15% | - | 1,000 | 2,481 | 3,481 | 2.04 | 1.17 | 3,482 | 3,432 |
| | Total Investment Assets | 100% | - | 45,980 | 124,932 | 170,912 | 100 | (18.34) | 170,893 | 170,464 |



FORM NL-29 Detail regarding debt securities Apollo Munich Health Insurance Company Limited 31.03.2019

(Rs in Lakhs)

| | Detail Regarding debt securities | | | | | | | | | | | | |
|--------------------------|----------------------------------|----------------|------------|----------------|------------|----------------|------------|----------------|--|--|--|--|--|
| | | Market | t Value | | | Book | Value | | | | | | |
| | As at | As % of total | As at | As % of total | As at | As % of total | As at | As % of total | | | | | |
| | 31/03/2019 | for this class | 31/03/2018 | for this class | 31/03/2019 | for this class | 31/03/2018 | for this class | | | | | |
| Break down by credit | | | | | | | | | | | | | |
| rating | | | | | | | | | | | | | |
| AAA rated | 59,300 | 34.79% | 57,566 | 43.35% | 58,774 | 34.39% | 56,940 | 43.04% | | | | | |
| AA or better | 12,510 | 7.34% | 9,110 | 6.86% | 12,482 | 7.30% | 9,006 | 6.81% | | | | | |
| Rated below AA but | | | | | | | | | | | | | |
| above A | 3,431 | 2.01% | 505 | 0.38% | 3,500 | 2.05% | 500 | 0.38% | | | | | |
| Rated below A but above | | | | | | | | | | | | | |
| В | 87 | 0.05% | - | - | 86 | 0.05% | - | - | | | | | |
| Any other | 95,136 | 55.81% | 65,614 | 49.41% | 96,070 | 56.21% | 65,852 | 49.78% | | | | | |
| | | | | | | | | | | | | | |
| BREAKDOWN BY | | | | | | | | | | | | | |
| RESIDUALMATURITY | | | | | | | | | | | | | |
| Up to 1 year | 42,909 | 25.17% | 36,987 | 27.85% | 42,915 | 25.11% | 36,896 | 27.89% | | | | | |
| more than 1 year and | | | | | | | | | | | | | |
| upto 3 years | 44,107 | 25.87% | 31,808 | 23.95% | 44,072 | 25.79% | 31,513 | 23.82% | | | | | |
| More than 3 years and up | | | | | | | | | | | | | |
| to 7 years | 28,576 | 16.76% | 30,486 | 22.96% | 29,112 | 17.03% | 30,047 | 22.71% | | | | | |
| More than 7 years and up | | | | | | | | | | | | | |
| to 10 years | 39,182 | 22.99% | 16,809 | 12.66% | 38,997 | 22.82% | 16,762 | 12.67% | | | | | |
| above 10 years | 15,690 | 9.20% | 16,705 | 12.58% | 15,816 | 9.25% | 17,080 | 12.91% | | | | | |
| | | | | | | | | | | | | | |
| Breakdown by type of | | | | | | | | | | | | | |
| the issuer | | | | | | | | | | | | | |
| a. Central Government | 40,871 | 23.98% | 26,233 | 19.75% | 41,052 | 24.02% | 26,547 | 20.07% | | | | | |
| b. State Government | 16,871 | 9.90% | 12,479 | 9.40% | 16,544 | 9.68% | 12,420 | 9.39% | | | | | |
| c. Corporate Securities | 112,722 | 66.13% | 94,082 | 70.85% | 113,316 | 66.30% | 93,331 | 70.55% | | | | | |
| | | | | | | | | | | | | | |

FORM NL-30 Analytical Ratios Apollo Munich Health Insurance Company Limited

Analytical Ratios for Non-Life companies



| S. No | Particular | For the Quarter Ended 31.03.2019 (%/Times) | Up to the Quarter Ended 31.03.2019 (%/Times) | For the Quarter Ended 31.03.2018 (%/Times) | Up to the Quarter Ended 31.03.2018 (%/Times) |
|--------------------|---|--|--|--|--|
| 1 | Gross Premium Growth Rate | 25% | 28% | 30% | 32% |
| 2 | Gross Direct Premium to Net Worth Ratio | 2.10 | 5.08 | 1.71 | 4.06 |
| 3 | Growth Rate of Net Worth | 2% | 2% | 4% | 4% |
| 4 | Net Retention Ratio | 94% | 85% | 93% | 84% |
| 5 | Net Commission Ratio | 11% | 7% | 9% | 8% |
| 6 | Expenses of Management to Gross Direct Premium Ratio | 34% | 37% | 33% | 36% |
| 7 | Expenses of Management to Net Written Premium | | | | |
| • | Ratio | 36% | 43% | 35% | 43% |
| 8 | Net Incurred Claims to Net Earned Premium | 43% | 63% | 40% | 62% |
| 9 | Combined Ratio | 78% | 100% | 74% | 99% |
| 10 | Technical Reserves to Net Premium Ratio | 1.27 | 0.58 | 1.25 | 0.58 |
| 11 | Underwriting Balance Ratio | 0.27 | 0.01 | 0.27 | (0.01) |
| 12 | Operating Profit Ratio | 30% | 7% | 30% | 5% |
| 13 | Liquid Assets to Liabilities Ratio | 0.48 | 0.48 | 0.54 | 0.54 |
| 14 | Net Earnings Ratio | 13.44% | 0.60% | 16.02% | 1.06% |
| 15 | Return on Net Worth | 26.61% | 2.59% | 25.60% | 3.61% |
| 16 | Available Solvency Margin to Required Solvency Margin Ratio | 1.64 | 1.64 | 1.74 | 1.74 |
| 17 | NPA Ratio | - | - | - | - |
| | Gross NPA Ratio | 4.80 | 4.80 | - | - |
| | Net NPA Ratio | 4.03 | 4.03 | - | - |
| Equity Hold | ing Pattern for Non-Life Insurers | | | | |
| 1 | (a) No. of shares | 358,408,537 | 358,408,537 | 357,889,787 | 357,889,787 |
| 2 | (b) Percentage of shareholding (Indian / Foreign) | F0.000/ | F0.000/ | E0.070/ | 50.97% |
| | -Indian -Foreign | | 50.90% 48.53% | 50.97% 48.61% | 48.61% |
| | -Foreign Other | 0.57% | 0.57% | 0.42% | 0.42% |
| 3 | (c) % of Government holding (in case of public sector insurance companies) | Nil | Nil | Nil | Nil |
| 4 | (a) Basic and diluted EPS before extraordinary items (net of tax expense) for the period (not to be annualized) | Basic EPS- 3.21 Diluted EPS-3.21 | Basic EPS- 0.31 Diluted EPS-0.31 | Basic EPS- 3.02 Diluted EPS- 3.02 | Basic EPS-0.43 Diluted EPS-0.43 |
| 5 | (b) Basic and diluted EPS after extraordinary items (net of tax expense) for the period (not to be annualized) | Basic EPS- 3.21 Diluted EPS-3.21 | Basic EPS- 0.31 Diluted EPS-0.31 | Basic EPS- 3.02 Diluted EPS- 3.02 | Basic EPS-0.43 Diluted EPS-0.43 |
| 6 | (iv) Book value per share (Rs) | 12.05 | 12.05 | 11.81 | 11.81 |



FORM NL-31 : Related Party Transactions Apollo Munich Health Insurance Company Limited

31.03.2019

(Rs in Lakhs)

| | Related Party Transactions | | | | | | | | | | | | |
|-------|--|---|---|--|--|--|--|--|--|--|--|--|--|
| S. No | Name of the Related Party | Nature of Relationship with the Company | Description of Transactions / Categories | For the Quarter Ended 31.03.2019 | Up to the Quarter Ended 31.03.2019 | For the Quarter Ended 31.03.2018 | Up to the Quarter Ended 31.03.2018 | | | | | | |
| | | | Premium Income | (0.31) | | 0.17 | 114.52 | | | | | | |
| 1 | Family Health Plan Limited | Significant Influence | TPA Fees | 782.41 | 3,508.21 | 865.38 | 3,475.14 | | | | | | |
| 1 | raililly fleatur Plair Littlited | Significant Influence | Payables | 425.19 | 425.19 | 320.55 | 320.55 | | | | | | |
| | | | Deposit Premium Balance | 86.67 | 86.67 | 19.06 | 19.06 | | | | | | |
| | | | Premium Income | 536.62 | 1,085.78 | 443.47 | 904.82 | | | | | | |
| | | | Claim Payment | 1,241.02 | 4,759.12 | 770.69 | 3,457.20 | | | | | | |
| | | | Non Convertible Debentures Issued | - | - | - | 800.00 | | | | | | |
| 2 | Apollo Hospitals Enterprise Limited | Joint Venture partners | Interest on NCD | 16.57 | 67.20 | 35.72 | 35.72 | | | | | | |
| | | | Expenses towards Services Rendered | | 0.20 | 0.22 | 1.56 | | | | | | |
| | | | Deposit Premium Balance | 36.86 | 36.86 | 35.16 | 35.16 | | | | | | |
| | | | Premium Income | (0.02) | 14.97 | (0.02) | 12.19 | | | | | | |
| 3 | Lifetime Wellness Rx Intl. Ltd | Significant Influence | Expenses towards Services Rendered | - | 1.77 | 0.53 | 8.75 | | | | | | |
| | | | Payables | 3.58 | 3.58 | - | - | | | | | | |
| | | | Deposit Premium Balance | 0.60 | 0.60 | 1.07 | 1.07 | | | | | | |
| 4 | Apollo Gleneagales Hospitals Ltd. | Significant Influence | Claim Payment | 176.14 | 653.18 | 135.85 | 518.41 | | | | | | |
| 7 | Apollo dielleagales Hospitals Etu. | Significant Influence | Deposit Premium Balance | 3.15 | 3.15 | 1.24 | 1.24 | | | | | | |
| | | | Premium Income | 397.01 | 368.67 | 426.97 | 438.46 | | | | | | |
| | | | Claim Payment | 494.79 | 1,900.12 | 455.10 | 1,617.44 | | | | | | |
| 5 | Indraprastha Medical Corporation Ltd | Significant Influence | Expenses towards Services Rendered | - | 3.07 | - | 0.59 | | | | | | |
| | | | Deposit Premium Balance | 50.74 | 50.74 | 16.72 | 16.72 | | | | | | |
| | | | Premium Income | - | - | - | 2.98 | | | | | | |
| 6 | Apollo Hospitals International Limited | Significant Influence | Claim Payment | 60.16 | 262.01 | 43.48 | 200.48 | | | | | | |
| | | | Deposit Premium Balance | 0.11 | 0.11 | 0.11 | 0.11 | | | | | | |
| | | | Premium Income | 3.24 | 58.07 | 1.94 | 41.01 | | | | | | |
| | | | Claim Payment | 0.23 | 0.76 | 0.66 | 1.64 | | | | | | |
| 7 | Apollo Health and Lifestyle Ltd. | Significant Influence | Expenses towards Services Rendered | - | 0.16 | 0.03 | 1.91 | | | | | | |
| | | | Deposit Premium Balance | 13.36 | 13.36 | 12.77 | 12.77 | | | | | | |
| 8 | Imperial Hospital And Research Centre Ltd | Significant Influence | Claim Payment | 112.05 | 512.19 | 85.30 | 362.30 | | | | | | |
| | | | Premium Income | 4.91 | 30.48 | 4.77 | 20.87 | | | | | | |
| 9 | Faber Sindoori Managemnt Service Private Ltd | Significant Influence | Claim Payment | 0.99 | 5.59 | 0.17 | 0.17 | | | | | | |
| | | | Deposit Premium Balance | 2.13 | 2.13 | 2.36 | 2.36 | | | | | | |

| ORM | NL-31 : Related Party Transactions | | | | | | H INSURANCE |
|-----|---|--|------------------------------------|----------|-----------|----------|-------------|
| | | | Claim Payment | 5.47 | 26.09 | 4.35 | 11.41 |
| 10 | Samudra Healthcare Enterprises Limited | Significant Influence | Premium Income | | | • | |
| | | | Deposit Premium Balance | 0.27 | 0.27 | 0.27 | 0.27 |
| 11 | Krishnan Ramachandran, Srikanth Kandikonda, Vishwanath Mahendra, Antony Jacob, Sanjay Kulshrestha, Mr. Vipul Sharma, Sriharsha Achar, Dr. Nandini Ali & Deepti Rustagi | Key Persons As Per IRDA Regulations | Remuneration | 176.97 | 1,008.56 | 195.41 | 1,060.55 |
| 12 | VEIMED LIMITED | Cignificant Influence | Premium Income | 0.03 | 13.82 | 0.20 | 9.51 |
| 12 | KEIMED LIMITED | Significant Influence | Deposit Premium Balance | 0.06 | 0.06 | 0.12 | 0.12 |
| 13 | APEX AGENCIES | Significant Influence | Premium Income | = | 2.48 | 0.00 | 1.79 |
| 13 | APEX AGENCIES | Significant Influence | Deposit Premium Balance | 0.23 | 0.23 | 0.23 | 0.23 |
| 14 | Medvarsity Online Ltd. | Significant Influence | Premium Income | - | - | (0.07) | 21.65 |
| 14 | Medvarsity Offilite Ltd. | Significant Influence | Deposit Premium Balance | 1.08 | 1.08 | 2.10 | 2.10 |
| 15 | Apollo Home Health Care Limited | Significant Influence | Premium Income | 0.23 | 18.92 | 1.10 | 16.50 |
| 13 | Apollo Home Health Care Limited | Significant Influence | Deposit Premium Balance | (1.00) | (1.00) | 0.53 | 0.53 |
| | | | Premium on cessions to Reinsurers | 123.21 | 21,121.96 | 809.62 | 17,366.00 |
| | | | Reinsurance Commission earned | 11.68 | 7,729.30 | 410.01 | 6,185.81 |
| 16 | Munchener Ruckversicherung Gesellschaft | Significant Influence | Losses recovered from Reinsurers | 2,989.75 | 10,738.59 | 1,975.74 | 5,968.14 |
| 10 | Mulicherier Ruckversicherung Gesenschaft | Significant Influence | Non Convertible Debentures Issued | - | - | - | 4,000.00 |
| | | | Interest on NCD | 82.85 | 336.00 | 179.51 | 179.51 |
| | | | Payables | 629.32 | 5,813.72 | 4,867.93 | 4,867.93 |
| 17 | Apollo Rajshree Hospitals Pvt Ltd | Significant Influence | Claim Payment | 14.03 | 59.90 | 10.97 | 44.34 |
| | Apollo Rajsillee Hospitals FVt Ltu | Significant Influence | Deposit Premium Balance | 0.14 | 0.14 | 0.14 | 0.14 |
| 18 | Apollo Dialysis Private Limited | Significant Influence | Premium Income | - | - | - | 0.25 |
| | | | Premium Income | 0.01 | 57.58 | 3.67 | 46.25 |
| 19 | Apollo Med Skills Limited | Significant Influence | Expenses towards Services Rendered | 8.50 | 15.10 | - | - |
| | | | Deposit Premium Balance | 4.48 | 4.48 | - | - |
| 20 | Assam Hospitals Limited | Significant Influence | Claim Payment | 17.47 | 64.10 | 6.77 | 26.41 |
| 20 | Assam Hospitals Limited | Significant Influence | Deposit Premium Balance | 0.13 | 0.13 | 0.13 | 0.13 |
| 21 | Apollo Gleneagles PET-CT Private Limited | Significant Influence | Premium Income | 1 | 0.06 | - | 0.06 |
| | | | Deposit Premium Balance | 0.03 | 0.03 | 0.03 | 0.03 |
| 22 | Apollo Hospitals Educational Trust | Significant Influence | Premium Income | - | - | (0.00) | 1.35 |
| 23 | Apollo Energy Company Limited | Significant Influence | Non Convertible Debentures Issued | - | - | - | 3,200.00 |
| 23 | Apollo Elicigy Collipally Elithica | Significant Influence | Interest on NCD | 66.28 | 268.80 | 142.87 | 142.87 |
| 24 | PPN Power Generating Company Private Limited | Significant Influence | Premium Income | 17.02 | 17.22 | 18.48 | 18.48 |
| | | | Deposit Premium Balance | 0.04 | 0.04 | 0.04 | 0.04 |
| 25 | ApoKos Rehab Private Limited | Significant Influence | Premium Income | 0.08 | 3.09 | - | - |
| 26 | Apollo Sindoori Hotels Limited | Significant Influence | Expenses towards Services Rendered | 0.20 | 0.20 | - | |
| | | | Payables | 0.20 | 0.20 | - | - |

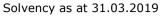
FORM NL-32 Products Information Apollo Munich Health Insurance Company Limited

31.03.2019



| | Products Information | | | | | | | | | | | | |
|-----------|---|--------------|----------------------|--------------------|---------------------|-------------------|-----------------------------|--|--|--|--|--|--|
| List belo | w the products and/or add-ons introduced during the per | riod | | | | | | | | | | | |
| SI. No. | Name of Product | Co. Ref. No. | No. IRDA Ref.no. Cla | Class of Business | Category of product | Date of filing of | Date IRDA confirmed filing/ | | | | | | |
| SI. NO. | Name of Product | Co. Rei. No. | IRDA Rei.iio. | Class of Busiliess | Category or product | Product | approval | | | | | | |
| 1 | iCan | | APOHLIP18128V011718 | Health | Internal Tariff | 3-Nov-17 | 28-Mar-18 | | | | | | |
| 2 | Energy | | APOHLIP18126V031718 | Health | Internal Tariff | 21-Sep-17 | 28-Mar-18 | | | | | | |
| 3 | Njoy | | APOTGDP18044V011718 | Travel | Internal Tariff | 21-Sep-17 | 5-Jun-18 | | | | | | |
| 4 | Individual Personal Accident | | APOPAIP18053V031819 | PA | Internal Tariff | 20-Sep-17 | 10-Sep-18 | | | | | | |
| 5 | Group out-patient insurance | | APOHLGP19064V011819 | Health | Internal Tariff | 3-Oct-18 | 13-Nov-18 | | | | | | |
| 6 | Ayushman Bharat- National Health Protection Mission | | APOHLGP19043V011819 | Health | Internal Tariff | 2-Aug-18 | | | | | | | |

FORM NL-33 - SOLVENCY MARGIN (Form IRDAI-GI-SM Table IB) Apollo Munich Health Insurance Company Limited



Available Solvency Margin and Solvency Ratio



(Rs. in Lakhs)

| | | (NS. III LAKIIS) |
|----------|--|------------------|
| (1) | (2) | (3) |
| Item No. | Description | Amount |
| (A) | Policyholder's FUNDS | |
| | Available assets(as per Form IRDAI-GI-TA) | 123,920 |
| | Deduct: | |
| (B) | Current Liabilities as per BS | 21,670 |
| (C) | Provisions as per BS | 86,694 |
| (D) | Other Liabilities | 14,021 |
| (E) | Excess in Policyholder's funds (A)-(B)-(C)-(D) | 1,535 |
| | Shareholder's FUNDS | |
| (F) | Available Assets | 70,792 |
| | Deduct: | |
| (G) | Other Liabilities | 15,397 |
| (H) | Excess in Shareholder's funds (F-G) | 55,395 |
| (I) | Total ASM (E+H) | 56,930 |
| (J) | Total RSM | 34,677 |
| (K) | SOLVENCY RATIO (Total ASM/ Total RSM) | 1.64 |

Note: The form is prepared basis the format as prescribed in the Insurance Regulatory and Development Authority of India (Assets, Liabilities and Solvency Margin of General Insurance Business) Regulations, 2016.

FORM NL-34: Board of Directors & Key Management Persons Apollo Munich Health Insurance Company Limited

31.03.2019



BOD and Key Management Person information

| S. No | Name of person | Role/designation | Details of change in the period |
|-------|---------------------------|--|--|
| 1 | Ms. Shobana Kamineni | Chairperson and Non Executive Director | Chairperson |
| 2 | Ms. Suneeta Reddy | Non Executive Director | None |
| 3 | Mr. Karthik Reddy | Non Executive Director | None |
| 4 | Dr. Clemens Muth | Non Executive Director | Ceased to be Director w.e.f. 18.02.2019 |
| 5 | Mr. Hans Volker Sprave | Non Executive Director | Appointment as Director w.e.f 20.02.2019 |
| 6 | Mr. Andrew Kielty | Non Executive Director | None |
| 7 | Mr. MBN Rao | Independent Director | None |
| 8 | Mr. Bernhard Steinruecke | Independent Director | None |
| 9 | Mr. Bharat Shah | Independent Director | None |
| 10 | Mr. Antony Jacob | Whole-time Director & CEO | None |
| 11 | Mr. Srikanth Kandikonda | CFO and Company Secretary | None |
| 12 | Mr. Krishnan Ramachandran | Deputy CEO & CMO | None |
| 13 | Mr. Sanjay Kulshrestha | Chief Investment Officer | None |
| 14 | Mr. Vishwanath Mahendra | Appointed Actuary & Chief Risk Officer | None |
| 15 | Ms. Deepti Rustagi | Chief Compliance Officer | None |
| 16 | Mr. Paramjit Singh Nayyar | Chief Human Resource Officer | None |
| 17 | Dr. Nandini Ali | Executive Vice President Marketing | Ceased to be associated with the Company effective end of 31.12.2018 |
| 18 | Mr. Vipul Sharma | Head of Internal Audit | None |

Key Management Persons as defined in Guidelines on Corporate Governance for insurers in India issued by IRDAI on May 18, 2016.

FORM NL-35-NON PERFORMING ASSETS-7A Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007, CIN U66030TG2006PLC051760 Name of the Fund Investment Corpus I- FRSM+PH

Statement as on:31.03.2019 Details of Investment Portfolio Periodicity of Submission : Quarterly



(Rs. In Lakhs)

| | | Instrument | | rest Rate | Total O/s | Default Principal | Principal Interest P | | Principal Interest Prin | | Interest | Deferred | Deferred | Rolled | Has there been any Principal Waiver? | | Dringing! Waises? | | Principal Waiver? | olled Principal Wa | | Provision | Provision |
|------|---------------------------------|------------|------|--------------------------------|--------------|----------------------|----------------------|----------|-------------------------|-----------|----------|----------|----------|--------------------------|---|-----|-------------------|--|-------------------|--------------------|--|-----------|-----------|
| COI | Company Name | Туре | % | Has there been revision? | (Book Value) | (Book Value) | | Due from | Due | Principal | | | | Board Approval Ref | Classification | (%) | (Rs) | | | | | | |
| IODS | IL & FS LIMITED | BONDS | 7.70 | - | 1,000 | - | - | - | - | - | - | - | - | - | NPA | 10% | 100 | | | | | | |
| IODS | IL&FS FINANCIAL SERVICE LIMITED | BONDS | 8.00 | - | 1,000 | - | - | - | - | - | - | - | - | - | NPA | 10% | 100 | | | | | | |
| IODS | IL&FS FINANCIAL SERVICE LIMITED | BONDS | 8.65 | - | 999 | - | 87 | - | 06/12/2018 | - | - | - | - | - | NPA | 20% | 200 | | | | | | |
| IODS | IL&FS FINANCIAL SERVICE LIMITED | BONDS | 8.65 | - | 2.994 | - | 260 | - | 06/12/2018 | - | - | - | - | - | NPA | 20% | 599 | | | | | | |

FORM NL-36-YIELD ON INVESTMENTS 1 Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007 Statement as on:31.03.2019 Statement of Investment and Income on Investment Periodicity of Submission: Quarterly



(Rs in Lakhs)

| Periodicity | y of Submission: Quarterly | | | | | | | | | | | | | | | (Rsi | in Lakhs) |
|-------------|---|----------|-------------|-----------------|---------------------|---------------|---------------------------|----------------|-----------------|---------------------|---------------|---------------------------|---------------|-----------------|---------------------|---------------|---------------------------|
| | | | | | ent Quarter | | | | | ar to Date | | | Previous Year | | | | |
| | | Category | Investme | nt (Rs.) | Income on | Gross | Net | Investm | ent (Rs.) | Income on | Gross | Net | Investm | ent (Rs.) | Income on | Gross | Net |
| No. | Category of Investment | Code | Book Value* | Market Value | Investment (Rs.) | Yield (%)¹ | Yield (%) ² | Book Value* | Market Value | Investment (Rs.) | Yield (%)¹ | Yield (%) ² | Book Value | Market Value | Investment (Rs.) | Yield (%)¹ | Yield (%) ² |
| 1 | CENTRAL GOVT. BONDS | CGSB | 31,142 | 36,932 | 648 | 2.08% | 2.08% | 27,902 | 36,932 | 2,184 | 7.83% | 7.83% | 22,351 | 22,424 | 1,642 | 7.35% | 7.35% |
| 2 | DEPOSIT UNDER SECTION 7 OF INSURANCE ACT 1938 | CDSS | - | - | - | 1 | - | i | 1 | - | 1 | 1 | - | - | - | 1 | 1 |
| 3 | TREASURY BILLS | CTRB | 2,392 | 3,939 | 35 | 1.46% | 1.46% | 2,046 | 3,939 | 37 | 1.79% | 1.79% | - | - | - | - | - |
| 4 | STATE GOVERNMENT BONDS | SGGB | 15,637 | 16,785 | 336 | 2.15% | 2.15% | 14,457 | 16,785 | 1,213 | 8.39% | 8.39% | 10,271 | 10,558 | 811 | 7.89% | 7.89% |
| 5 | STATE GOVERNMENT GURANTEED LOANS | SGGL | 86 | 87 | 2 | 2.11% | 2.11% | 150 | 87 | 13 | 8.56% | 8.56% | 276 | 283 | 24 | 8.62% | 8.62% |
| 6 | BONDS / DEBENTURES ISSUED BY NHB | HTDN | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 7 | BONDS/DEBENTURES ISSUED BY AUTHORITY CONSTINTUTED UNDER ANY HOUSING/BUILDING SCHEME APPROVED BY CENTRAL/STATE ANY AUTHORITY OR BODY CONSTITUTED BY CENTRAL/STATE ACT | HTDA | 15,789 | 15,861 | 335 | 2.12% | 2.12% | 14,185 | 15,861 | 1,193 | 8.41% | 8.41% | 14,064 | 14,314 | 1,179 | 8.38% | 8.38% |
| 8 | DEBENTURES / BONDS / CPS / LOANS | HODS | 1,000 | 982 | 7 | 0.67% | 0.67% | 1,000 | 982 | 7 | 0.67% | 0.67% | - | - | - | - | - |
| 9 | INFRASTRUCTURE/SOCIAL SECTOR PSU- DEBENTURES/BONDS | IPTD | 21,131 | 21,924 | 438 | 2.07% | 2.07% | 22,265 | 21,924 | 1,596 | 7.17% | 7.17% | 20,924 | 21,519 | 1,790 | 8.55% | 8.55% |
| 10 | INFRASTRUCTURE / SOCIAL SECTOR - OTHER CORPORATE SECURITIES (APPROVED SECURITIES) - DEBENTURES / BONDS | ICTD | 2,000 | 2,032 | 43 | 2.13% | 2.13% | 1,802 | 2,032 | 151 | 8.36% | 8.36% | - | - | - | - | - |
| 11 | INFRASTRUCTURE - DEBENTURES / BONDS / CPS / LOANS | IODS | 5,994 | 4,929 | - | 0.00% | 0.00% | 5,968 | 4,929 | - | 0.00% | 0.00% | - | - | - | 1 | - |
| 12 | CORPORATE SECURITIES | EPBT | 1,000 | | 13 | 1.27% | 1.27% | 1,000 | - | 75 | 7.51% | 7.51% | 1,000 | 1,015 | 83 | 8.28% | 8.28% |
| 13 | CORPORATE SECURITIES (APPROVED INVESTMENTS)-DEBENTURES | ECOS | 29,302 | 31,994 | 619 | 2.11% | 2.11% | 25,960 | 31,994 | 2,203 | 8.49% | 8.49% | 17,692 | 18,021 | 1,506 | 8.51% | 8.51% |
| 14 | DEPOSITS WITH BANKS | ECDB | 18,398 | 23,194 | 362 | 1.97% | 1.97% | 14,366 | 23,194 | 1,115 | 7.76% | 7.76% | 8,502 | 8,502 | 705 | 8.29% | 8.29% |
| 15 16 | DEPOSITS-CDS WITH SCHEDULED BANK COMMERCIAL PAPER ISSUED BY ALL INDIA FINANCIAL INSTITUTION RATED VERY STRONG OR MORE | ECCP | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 17 | APPLICATION MONEY | ECAM | - | _ | - | _ | _ | - | - | - | - | - | - | - | - | - | - |
| 18 | MUTUAL FUNDS-GILT/G SEC/LIQUID SCHEME | EGMF | 6,224 | 8,374 | 120 | 1.93% | 1.93% | 5,933 | 8,374 | 481 | 8.10% | 8.10% | 5,040 | 4,967 | 394 | 7.82% | 7.82% |
| 19 | OTHER THAN APPROVED INVESTMENTS - DEBENTURES | OLDB | 1,256 | 2,449 | 27 | 2.14% | 2.14% | 688 | 2,449 | 60 | 8.66% | 8.66% | 500 | 508 | 21 | 4.23% | 4.23% |
| 20 | CORPORATE SECURITIES(OTHER THAN APPROVED INVESTMENT)-MUTUAL FUND | OMGS | 2,078 | 982 | 21 | 0.99% | 0.99% | 1,898 | 982 | 89 | 4.68% | 4.68% | 2,138 | 2,101 | 145 | 6.77% | 6.77% |
| | | | 153,427 | 170,464 | 3,005 | 1.96% | 1.96% | 139,621 | 170,464 | 10,415 | 7.46% | 7.46% | 102,758 | 104,213 | 8,300 | 8.08% | 8.08% |

Fund : Total Investment

^{*} Book Value of Investments shows daily average of Investments holding under the category.



FORM NL-37-DOWN GRADING OF INVESTMENT-2
Apollo Munich Health Insurance Company Limited
Statement as on:31.03.2019
Statement of Down Graded Investments
Periodicity of Submission: Quarterly

REALTH INSURA
Registration No. 131 dated 3rd August 2007, CIN U66030TG2006PLC051760
Name of Fund: Total Investment

(Rs.in Lakhs)

| | | | | | | | | | (KS.III LakiiS) |
|----|---|------|--------|---------------------|---------------|-------------------|------------------|----------------------|-----------------|
| No | Name of the Security | соі | Amount | Date of Purchase | Rating Agency | Original Grade | Current Grade | Date of Downgrade | Remarks |
| Α. | During the Quarter | | | | | | | | |
| | | | | | | | | | |
| | 7.44% PNB HF DB 31-10-2019 | HTDA | 1,000 | 04/01/2018 | INDIA RATING | AAA | AA+ | 09/01/2019 | |
| | 7.46% PNB HF DB 30-04-2020 | HTDA | | | INDIA RATING | AAA | AA+ | 09/01/2019 | |
| | 8.56% PNB HF DB 28-07-2020 | HTDA | | | INDIA RATING | AAA | AA+ | 09/01/2019 | |
| | 9.30% DHFL DB 28-04-2020 | HTDA | | 28/04/2015 | | AAA | AA | 03/02/2019 | |
| | 9.50% DHFL DB 16-07-2020 | HTDA | | 16/07/2015 | | AAA | AA | 03/02/2019 | |
| | 8.25% RCL DB 14-04-2020 | ECOS | 1,000 | 02/03/2017 | Brickworks | AAA | AA | 15/02/2019 | |
| | 8.90% RCL DB 09-09-2021 | ECOS | | 09/09/2016 | | AAA | AA | 15/02/2019 | |
| | 9.0291% TMFL DB 30-01-2020 | ECOS | | 09/08/2018 | | AA+ | AA | 26/02/2019 | |
| | 8.25% RCL DB 14-04-2020 | ECOS | | 02/03/2017 | | AAA | A+ | 06/03/2019 | |
| | 8.90% RCL DB 09-09-2021 | ECOS | | 09/09/2016 | | AAA | A+ | 06/03/2019 | |
| | 9.30% DHFL DB 28-04-2020 | HTDA | | 28/04/2015 | | AAA | Α | 31/03/2019 | |
| | 9.50% DHFL DB 16-07-2020 | HTDA | | 16/07/2015 | | AAA | A | 31/03/2019 | |
| | | | | | | | | 0 = 7 0 0 7 = 0 = 0 | |
| В. | As on Date | | | | | | | | |
| | 8.72% SAIL BS 30-04-2020 | ECOS | 501 | 30/06/2010 | CARE | AAA | AA- | 05/10/2017 | |
| | 8.73% IDFC DB 14-06-2022 | IPTD | | | INDIA RATING | AAA | AA+ | 27/06/2018 | |
| | 8.65% IL&FS FIN. SERV. LTD. DB 06-12-2021 | IPTD | | | INDIA RATING | AAA | D | 17/09/2018 | |
| | 8.65% IL&FS FIN. SERV. LTD. DB 06-06-2022 | IPTD | | | INDIA RATING | AAA | D | 17/09/2018 | |
| | 8.00% IL&FS FIN. SERV. LTD. DB 22-06-2024 | IPTD | | | INDIA RATING | AAA | D | 17/09/2018 | |
| | 7.70% IL&FS LTD DB 26-07-2024 | IPTD | | 26/07/2017 | | AAA | D | 17/09/2018 | |
| | 8.70% GE SHIPPING DB 31-05-2025 | ECOS | | 31/05/2016 | | AAA | AA+ | 05/10/2018 | |
| | 8.25% GE SHIPPING DB 25-05-2027 | ECOS | | 25/05/2017 | | AAA | AA+ | 05/10/2018 | |
| | 8.73% IDFC DB 14-06-2022 | IPTD | , | 12/06/2015 | | AAA | AA+ | 14/11/2018 | |
| | 7.44% PNB HF DB 31-10-2019 | HTDA | | | INDIA RATING | AAA | AA+ | 09/01/2019 | |
| | 7.46% PNB HF DB 30-04-2020 | HTDA | | | INDIA RATING | AAA | AA+ | 09/01/2019 | |
| | 8.56% PNB HF DB 28-07-2020 | HTDA | | | INDIA RATING | AAA | AA+ | 09/01/2019 | |
| | 9.30% DHFL DB 28-04-2020 | HTDA | | 28/04/2015 | | AAA | AA | 03/02/2019 | |
| | 9.50% DHFL DB 16-07-2020 | HTDA | | 16/07/2015 | | AAA | AA | 03/02/2019 | |
| | 8.25% RCL DB 14-04-2020 | ECOS | | 02/03/2017 | | AAA | AA | 15/02/2019 | |
| | 8.90% RCL DB 09-09-2021 | ECOS | , | 09/09/2016 | | AAA | AA | 15/02/2019 | |
| | 9.0291% TMFL DB 30-01-2020 | ECOS | , | 09/08/2018 | | AA+ | AA | 26/02/2019 | |
| | 8.25% RCL DB 14-04-2020 | ECOS | | 02/03/2017 | | AAA | A+ | 06/03/2019 | |
| | 8.90% RCL DB 09-09-2021 | ECOS | | 09/09/2016 | | AAA | A+ | 06/03/2019 | |
| | 9.30% DHFL DB 28-04-2020 | HTDA | | 28/04/2015 | | AAA | A | 31/03/2019 | |
| | 9.50% DHFL DB 16-07-2020 | HTDA | | 16/07/2015 | | AAA | A | 31/03/2019 | |

FORM NL-38 Quarterly Business Returns across line of Business Apollo Munich Health Insurance Company Limited



(Rs in Lakhs)

Business Returns across line of Business

| | | For the Quarter E | nded 31.03.2019 | For the Quarter E | nded 31.03.2018 | Upto the Quarter I | Ended 31.03.2019 | Upto the Quarter | Ended 31.03.2018 |
|-------|------------------------|-------------------|-----------------|-------------------|-----------------|--------------------|------------------|------------------|------------------|
| S.No. | Line of Business | Premium | No of Policies | Premium | No of Policies | Premium | No of Policies | Premium | No of Policies |
| 1 | Fire | | | | | | | | |
| 2 | Marine Cargo & Hull | | | | | | | | |
| 3 | Motor TP | | | | | | | | |
| 4 | Motor OD | | | | | | | | |
| 5 | Engineering | | | | | | | | |
| 6 | Workmen's Compensation | | | | | | | | |
| 7 | Employer's Liability | | | | | | | | |
| 8 | Aviation | | | | | | | | |
| 9 | Personal Accident | 5,020 | 53,384 | 4,135 | 67,897 | 17,950 | 161,673 | 13,126 | 158,246 |
| 10 | Health | 85,000 | 452,193 | 67,913 | 296,234 | 198,753 | 1,063,052 | 156,618 | 809,364 |
| 11 | Others | 633 | 20,887 | 409 | 9,710 | 2,741 | 62,499 | 2,007 | 50,058 |
| | Total | 90,653 | 526,464 | 72,457 | 373,841 | 219,444 | 1,287,224 | 171,751 | 1,017,668 |



FORM NL-39 Rural & Social Obligations (Quarterly Returns) Apollo Munich Health Insurance Company Limited Date:

31.03.2019

(Rs in Lakhs)

| | Rural & Social Obligati | ions Upto the Qua | arter Ended 31.03.20 | 19 | (1.0.11.201110) |
|--------|-------------------------|-------------------|---------------------------|----------------------|-----------------|
| Sl.No. | Line of Business | Particular | No. of Policies Issued | Premium Collected | Sum Assured |
| 1 | Fire | Rural | | | |
| 1 | THE | Social | | | |
| 2 | Cargo & Hull | Rural | | | |
| 2 | Cargo & Hall | Social | | | |
| 3 | Motor TP | Rural | | | |
| 3 | 1.10101 11 | Social | | | |
| 4 | Motor OD | Rural | | | |
| 7 | ויוטנטו טט | Social | | | |
| 5 | Engineering | Rural | | | |
| 5 | Engineering | Social | | | |
| 6 | Workmen's Compensation | Rural | | | |
| 0 | Workmen's Compensation | Social | | | |
| 7 | Employer's Liability | Rural | | | |
| / | Employer's Liability | Social | | | |
| 8 | Aviation | Rural | | | |
| 8 | Aviduon | Social | | | |
| 9 | Personal Accident | Rural | 89,657 | 305 | 203,567 |
| 9 | Personal Accident | Social | - | _ | _ |
| 10 | Haalth | Rural | 124,275 | 8,163 | 201,335 |
| 10 | Health | Social | 699,984 | 1,036 | 1,166,640 |
| 1.1 | Othore | Rural | - | - | - |
| 11 | Others | Social | - | _ | _ |



FORM NL-40 Business Acquisition through different channels Apollo Munich Health Insurance Company Limited

(Rs in Lakhs)

| | | | | В | usiness Acquisition t | nrough different cha | annels | | | |
|--------|--------------------------|---------------------|----------------|-----------------|-----------------------|----------------------|------------------|-----------------------------------|---------|--|
| | | For the Quarter end | led 31.03.2019 | For the Quarter | ended 31.03.2018 | Upto the Quarter e | ended 31.03.2019 | Upto the Quarter ended 31.03.2018 | | |
| S. No. | Channels | No of Policies | Premium | No of Policies | Premium | No of Policies | Premium | No of Policies | Premium | |
| 1 | Individual agents | 369,291 | 40,719 | 262,851 | 33,930 | 909,273 | 110,692 | 723,275 | 86,953 | |
| 2 | Corporate Agents-Banks | 45,676 | 15,969 | 34,196 | 11,312 | 97,757 | 36,920 | 68,929 | 28,334 | |
| 3 | Corporate Agents -Others | 1,630 | 451 | 935 | 312 | 3,660 | 998 | 2,970 | 696 | |
| 4 | Brokers | 30,493 | 22,885 | 21,721 | 18,665 | 73,666 | 32,850 | 64,471 | 30,444 | |
| 5 | Micro Agents | - | - | - | - | - | - | - | - | |
| 6 | Direct Business | 61,619 | 8,850 | 46,821 | 7,476 | 158,193 | 33,320 | 135,842 | 23,304 | |
| 7 | Insurance Marketing Firm | 196 | 35 | 171 | 29 | 520 | 76 | 373 | 51 | |
| 8 | Web Aggregator | 17,550 | 1,743 | 7,146 | 734 | 44,146 | 4,587 | 21,808 | 1,969 | |
| 9 | PoSP | 9 | 1 | - | - | 9 | 1 | - | - | |
| | Total (A) | 526,464 | 90,653 | 373,841 | 72,457 | 1,287,224 | 219,444 | 1,017,668 | 171,751 | |
| 1 | Referral (B) | - | - | - | - | - | - | - | - | |
| | Grand Total (A+B) | 526,464 | 90,653 | 373,841 | 72,457 | 1,287,224 | 219,444 | 1,017,668 | 171,751 | |



FORM NL-41 GRIEVANCE DISPOSAL FOR THE PERIOD UPTO 31.03.2019 DURING THE FINANCIAL YEAR 2018-19 **Apollo Munich Health Insurance Company Limited** GRIEVANCE DISPOSAL REPORT Opening Complaints **Total complaints** Complaints Resolved/Settled during the quarter Balance*As on Additions during the Pending at the registered upto the SI No. **Particulars** beginning of the end of the quarter during the quarter **Fully Accepted** Partial Accepted Rejected quarter quarter financial year Complaints made by customers 1 Proposal Related 2 14 7 8 68 0 a) b) Claims 9 96 26 2 69 8 399 c) Policy Related 10 116 94 4 21 7 376 Premium 5 40 38 5 1 103 d) e) Refund 1 10 9 0 1 20 9 2 27 f) Coverage 0 11 0 0 Cover Note Related 0 0 0 0 g) 0 0 0 2 2 13 h) Product 0 1 47 27 202 i) Others 6 73 4 **Unfair Business Practices** 0 0 0 0 0 0 0 k) **Total Number** 33 366 231 11 133 24 1208

| 2 | Total No of policies during previous year | 9,508,629 |
|---|---|-----------|
| 3 | Total No of claims during previous year | 265,056 |
| 4 | Total No of policies during current year | 7,973,609 |
| 5 | Total No of claims during current year | 323,777 |
| 6 | Total No of Policy Complaints (current year) per 10,000 policies (current year) | 1.01 |
| 7 | Total No of Claim Complaints (current year) per 10,000 claims registered (current year) | 12.32 |

^{*}Please note that Point 6, total no of Policy complaints does not include claim complaints

| 8 | Duration wise Pending Status | Complaints made by customers | Complaints made by intermediaries | Total |
|----|------------------------------|------------------------------|-----------------------------------|-------|
| a) | Upto 7 days | 22 | = | 22 |
| b) | 7-15 days | 2 | 0 | 2 |
| c) | 15-30 days | = | = | = |
| d) | 30-90 days | - | = | = |
| e) | 90 days & Beyond | - | 0 | = |
| | Total No of Complaints | 24 | Ĭ. | 24 |

Note:

We have noted 8% increase in complaints in Q4 2018-19 as compared to Q3 2018-19 34% decrease in claims MRC complaints and 33% increase in policy related complaints in Q4 -2018-19 vs Q3 - 2018-19

Key Reason for spurt in Policy related complaints are:

Policy related complaint have increased mainly due to customer contesting for termination due to non disclosure, Delay in member addition/DOB -name correction and incorrect 80D certificate generated