

### FORM NL-1-B-RA

Apollo Munich Health Insurance Company Limited
Registration No. 131 and Dated 3rd August 2007, CIN U66030TG2006PLC051760
Health Insurance Revenue Account for the Period ended 31 December 2018

Particulars	Schedule	For the Quarter	Up to the Quarter	For the Quarter	Up to the Quarter
		Ended 31.12.2018	Ended 31.12.2018	Ended 31.12.17	Ended 31.12.17
		(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
	NL-4-Premium	,	,	, , , , , , , , , , , , , , , , , , , ,	,
Premiums Earned (Net)	Schedule	4,159,454	9,687,998	3,269,030	7,339,742
Profit/ Loss on sale/redemption					
of Investments		21,523	43,217	5,900	21,319
3 Others		16,912	32,575	7,899	23,722
Interest, Dividend & Rent - Gro	oss	166,193		167,131	482,430
TOTAL (A)		4,364,082		3,449,959	7,867,213
	NL-5-Claims				
1 Claims Incurred (Net)	Schedule	2,731,717	7,429,945	2,062,878	5,753,955
Claims Incarred (Net)	NL-6-Commission	2,731,717	7,423,343	2,002,070	3,733,333
Commission	Schedule	279,403	454,960	227,101	479,189
Operating Expenses related to	NL-7-Operating	=:0,:00			
Insurance Business	Expenses Schedule	1,455,935	3,455,265	954,168	2,600,569
Premium Deficiency	,	, , ,	-	-	-
TOTAL (B)		4,467,055	11,340,170	3,244,147	8,833,713
		, , , , , , , , , , , , , , , , , , , ,	, , , , ,	-, ,	-,,
Operating Profit/(Loss) from	n				
Miscellaneous Business C= (	A - B)	(102,973)	(1,011,852)	205,812	(966,500)
APPROPRIATIONS			1		, ,
Transfer to Shareholders' Accor	unt	(102,973)	(1,011,852)	205,812	(966,500)
Transfer to Catastrophe Reserv		-	-		-
Transfer to Other Reserves		<u> </u>	_	-	-
TOTAL (C)		(102,973)	(1,011,852)	205,812	(966,500)





Apollo Munich Health Insurance Company Limited
Registration No. 131 and Dated 3rd August 2007, CIN U66030TG2006PLC051760
Profit and Loss Account for the Period ended 31 December 2018

	Particulars	Schedule	For the Quarter Ended 31.12.2018	Up to the Quarter Ended 31.12.2018	For the Quarter Ended 31.12.17	Up to the Quarter Ended 31.12.17
			(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
1	OPERATING PROFIT/(LOSS)					
	(a) Fire Insurance		-	-	-	-
	(b) Marine Insurance		- (102.072)	- (1.011.053)	- 205.012	(066 500)
	(c) Miscellaneous Insurance		(102,973)	(1,011,852)	205,812	(966,500)
2	INCOME FROM INVESTMENTS					
	(a) Interest, Dividend & Rent - Gross		46,182	123,949	25,127	79,498
	(b) Amortization of Discount / Premium		(1)	(1)		
	(c) Profit on sale of investments		1,193	9,449	5,325	18,633
	Less: Loss on sale of investments		-	-	-	-
3	OTHER INCOME		(4)	444	10	(4.524)
	(a) Profit on sale of Fixed Assets		(4)	411	12	(4,521)
	(b) Others TOTAL (A)		887 ( <b>54,716</b> )	2,424 <b>(875,620)</b>	702 <b>236,978</b>	4,063 ( <b>868,827</b> )
	TOTAL (A)		(54,716)	(875,620)	230,978	(808,827)
4	PROVISIONS (Other than taxation)					
	(a) For diminution in the value of					
	investments		-	-	-	-
	(b) For doubtful debts		-	-	-	-
	(c) Others		-	-	-	-
5	OTHER EXPENSES					
	(a) Expenses other than those related					
	to Insurance Business		7,233	83,908	(2,360)	21,808
	(b) Interest on non-convertible		20.445	76.244	26.424	20.027
	debentures (c ) Corporate Social Responsibility		38,445	76,314	36,434	38,827
	(CSR) expenses		733	1,020	_	_
	<u> </u>				24.074	CO CO.
	TOTAL (B) Profit Before		46,411	161,242	34,074	60,635
	Tax		(101,127)	(1,036,862)	202,904	(929,462)
	Provision for Taxation					
	Current Tax/Mat Payable		7,251	31,955	9,642	28,907
	Less: Mat Credit Entitlement		(7,251)	(31,955)	(9,642)	(28,907)
	Deferred Tax Profit/(Loss) After Tax		(101,127)	(1,036,862)	202,904	(929,462)
	APPROPRIATIONS		(101,127)	(1,030,002)	202,904	(929,402)
	(a) Interim dividends paid during the					
	year		_	_	_	_
	(b) Proposed final dividend		-	_	_	_
	(c) Dividend distribution tax		-	-	-	-
	(d) Transfer to any Reserves or Other Accounts		_	-	-	<del>-</del>
	Balance of profit/ loss brought forward					
	from last year		(2,881,899)	(1,946,165)	(3,220,245)	(2,087,879)
	Balance carried forward to Balance					
	Sheet	<u> </u>	(2,983,027)	(2,983,027)	(3,017,341)	(3,017,341)



### FORM NL-3-B-BS

Apollo Munich Health Insurance Company Limited
Registration No. 131 and Dated 3rd August 2007, CIN U66030TG2006PLC051760

## Balance Sheet as at 31st December 2018 Schedule As at 31.12.18

	Schedule	As at 31.12.18	As at 31.12.17
		(Rs.'000)	(Rs.'000)
SOURCES OF FUNDS			
	NL-8-Share Capital		
Share Capital	Schedule	3,580,398	3,578,148
Share Application Money Pending			
Allotment		-	-
	NL-10-Reserves and		
Reserves and Surplus	Surplus Schedule	2,605,746	2,592,880
Fair Value Change Account -			
Shareholders		(3,828)	533
Fair Value Change Account -			
Policyholders		244	-
	NL-11-Borrowings		
Borrowings	Schedule	1,540,000	800,000
TOTAL		7,722,560	6,971,561
APPLICATION OF FUNDS	ļ.,, , , , , , , , , , , , , , , , , , ,		
	NL-12-Investment -		
Investments - Shareholders	Shareholders	1,251,559	1,141,683
	NL-12A-Investment -		
Investments - Policyholders	Policyholders	11,277,015	8,354,523
	l		
Loans	NL-13-Loans Schedule	-	=
	NL-14-Fixed Assets		212.211
Fixed Assets	Schedule	389,344	318,011
Deferred tax Asset		149,806	149,806
CURRENT ASSETS	NU 15 Cook and book		
	NL-15-Cash and bank	1 0 4 2 0 2 5	1 075 000
Cash and Bank Balances	balance Schedule	1,942,825	1,075,883
	NL-16-Advances and		
Advances and Other Assets		1 450 901	1 546 555
Advances and Other Assets	Other Assets Schedule	1,459,891 <b>3,402,716</b>	1,546,555 <b>2,622,438</b>
Sub-Total (A)		3,402,716	2,022,436
	NL-17-Current		
Current Liabilities	Liabilities Schedule	4,564,232	3,244,028
Current Liabilities	NL-18-Provisions	4,304,232	3,244,020
Provisions	Schedule	7,166,675	5,388,213
Deferred Tax Liability	Scriedule	7,100,073	3,300,213
Sub-Total (B)		11,730,907	8,632,241
Sub-Total (b)		11,730,907	0,032,241
NET CURRENT ASSETS (C) = (A - B)		(8,328,191)	(6,009,803)
THE T CONNECT THE PARTY (C) = (N B)	+	(0,320,131)	(0,003,003)
Miscellaneous Expenditure (to the	NL-19-Miscellaneous		
extent not written off or adjusted)	Expenditure Schedule	_	_
Debit Balance in Profit and Loss	Experience Schedule		
Account		2,983,027	3,017,341
TOTAL		<b>7,722,560</b>	6,971,561
IVIAL		1,122,300	0,3/1,301



### FORM NL-4-PREMIUM SCHEDULE

Particulars	Fo	r the Quarter I	Ended 31.12.2	018	Up	to the Quarter En	ded 31.12.201	.8	For	the Quarter E	nded 31.12.1	7	Up	to the Quarter	Ended 31.12.	17
	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total
Premium from direct business written	4,357,346	504,574	65,129	4,927,049	11,375,341	1,293,030	210,761	12,879,132	3,485,517	416,029	43,853	3,945,399	8,870,464	899,102	159,781	9,929,347
Service Tax	-	-		-	-	-	-	-	1	-	-	-	1	-	-	-
Adjustment for change in reserve for unexpired risks	(284,363)	45,427	(1,403)	(240,339)	533,618	62,564	6,105	602,287	(165,234)	69,254	(3,303)	(99,283)	493,222	95,481	4,960	593,663
Gross Earned Premium	4,641,709	459,147	66,532	5,167,388	10,841,723	1,230,466	204,656	12,276,845	3,650,751	346,775	47,156	4,044,682	8,377,242	803,621	154,821	9,335,684
Add: Premium on reinsurance accepted	÷	ı	-	-	-	=	-	-	(100)	-	-	(100)	(853)	-	-	(853)
Less : Premium on reinsurance ceded	1,002,643	77,508	10,442	1,090,593	2,656,148	168,949	25,340	2,850,437	792,609	55,202	6,273	854,084	2,082,828	139,495	16,149	2,238,472
Net Premium	3,354,703	427,066	54,687	3,836,456	8,719,193	1,124,081	185,421	10,028,695	2,692,808	360,827	37,580	3,091,215	6,786,783	759,607	143,632	7,690,022
Adjustment for change in reserve for unexpired risks	73,475	7,681	1,503	82,659	254,785	3,156	3,649	261,590	73,570	4,632	330	78,532	228,563	13,584	1,237	243,384
Premium Earned (Net)	3,712,541	389,320	57,593	4,159,454	8,440,360	1,064,673	182,965	9,687,998	2,931,612	296,205	41,213	3,269,030	6,522,124	677,710	139,909	7,339,742

(Rs.'000)

Particulars	culars For the Quarter Ended 31.12.2018			018	Up	to the Quarter En	ded 31.12.201	L8	For	the Quarter E	nded 31.12.1	7	Upt	to the Quarter	Ended 31.12.	.17
	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total
Premium Income from business effected :( Gross Direct)																
In India	4,357,346	504,574	65,129	4,927,049	11,375,341	1,293,030	210,761	12,879,132	3,485,517	416,029	43,853	3,945,399	8,870,464	899,102	159,781	9,929,347
Outside India	T	-	-	=	-	=	-	-	-	T	-	-	-	-	-	-
Total premium Earned (Net)	3,712,541	389,320	57,593	4,159,454	8,440,360	1,064,673	182,965	9,687,999	2,931,612	296,205	41,213	3,269,030	6,522,124	677,710	139,909	7,339,743



### FORM NL-5 - CLAIMS SCHEDULE

CLAIMS INCURRED [NET]

Particulars	For	the Quarter I	nded 31.12.2	2018	Up	to the Quarter	Ended 31.12.	2018	For	the Quarter I	Ended 31.12.	17	Up	to the Quart	er Ended 31.1	2.17
	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total
Claims paid																
Direct claims	3,117,690	69,524	33,937	3,221,151	8,068,494	165,941	82,212	8,316,647	2,429,969	53,359	17,136	2,500,464	6,338,957	94,241	38,985	6,472,183
Add Claims Outstanding at the end of																
the year	1,728,288	102,411	146,677	1,977,376	1,728,288	102,411	146,677	1,977,376	1,198,666	81,011	79,813	1,359,490	1,198,666	81,011	79,813	1,359,490
Less Claims Outstanding at the																
beginning of the year	1,721,634	117,734	133,374	1,972,742	1,435,271	83,856	94,816	1,613,943	1,181,100	93,580	86,828	1,361,508	847,740	65,701	73,451	986,892
Gross Incurred Claims	3,124,344	54,201	47,240	3,225,785	8,361,511	184,496	134,073	8,680,080	2,447,535	40,790	10,121	2,498,446	6,689,883	109,551	45,347	6,844,781
Add Re-insurance accepted to direct																
claims	-	-	-	-	-	-	-	-	18,354	-	-	18,354	58,538	-	-	58,538
Less Re-insurance Ceded to claims																
paid	475,265	16,821	1,982	494,068	1,191,300	44,751	14,084	1,250,135	435,518	17,529	875	453,922	1,123,592	23,770	2,002	1,149,364
Total Claims Incurred	2,649,079	37,380	45,258	2,731,717	7,170,211	139,745	119,989	7,429,945	2,030,371	23,261	9,246	2,062,878	5,624,829	85,781	43,345	5,753,955

																(Rs.'000)
Particulars	For	the Quarter	Ended 31.12.	2018	Up	to the Quarter	Ended 31.12.	2018	For	the Quarter	Ended 31.12.1	L7	Up	to the Quart	er Ended 31.:	12.17
	Health	Personal	Others	Total	Health	Personal	Others	Total	Health	Personal	Others	Total	Health	Personal	Others	Total
		Accident				Accident				Accident				Accident		
Claims paid to claimants: (Net																
incurred)																
In India	2,649,079	37,380	16,368	2,702,827	7,168,822	139,745	47,709	7,356,276	2,029,703	23,261	(4,765)	2,048,199	5,623,145	85,781	19,537	5,728,463
Outside India	ı	-	28,890	28,890	1,389	-	72,280	73,669	667	ı	14,011	14,678	1,684	-	23,808	25,492
Total Claims Incurred	2,649,079	37,380	45,258	2,731,717	7,170,211	139,745	119,989	7,429,945	2,030,371	23,261	9,246	2,062,878	5,624,829	85,781	43,345	5,753,955



### FORM NL-6-COMMISSION SCHEDULE

COMMISSION -																(Rs.'000)
Particulars	For	the Quarter E	nded 31.12.2	018	Up	to the Quarter	Ended 31.12.	18	Fo	r the Quarter I	Ended 31.12.:	17	Up	to the Quarter	Ended 31.12	2.17
	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total
Commission paid																
Direct	574,335	22,223	4,413	600,971	1,431,850	61,519	16,500	1,509,869	454,845	21,552	3,121	479,518	1,140,540	56,537	11,316	1,208,393
Add: Re-insurance accepted	-	-	-	-	-	-	-	-	(52)	-	-	(52)	(8,719)	-	-	(8,719)
Less: Commission on Re-insurance ceded	305,046	16,110	412	321,568	962,900	65,777	26,232	1,054,909	240,664	11,416	285	252,365	668,142	43,977	8,366	720,485
Net Commission	269,289	6,113	4,001	279,403	468,950	(4,258)	(9,732)	454,960	214,129	10,136	2,836	227,101	463,679	12,560	2,950	479,189

Break-up of the expenses incurred to procure business																
Agents	374,953	15,372	2,170	392,495	933,805	44,291	9,759	987,855	298,986	14,488	1,910	315,384	758,882	40,021	8,195	807,098
Brokers	43,853	2,896	142	46,891	109,041	6,554	732	116,327	38,953	2,406	267	41,626	113,299	7,018	1,004	121,321
Corporate Agency	136,298	3,884	-	140,182	343,188	10,500	15	353,703	110,026	4,604	5	114,635	251,885	9,322	7	261,214
Others	19,231	71	2,101	21,403	45,816	174	5,994	51,984	6,880	54	939	7,873	16,474	176	2,110	18,760
TOTAL (B)	574,335	22,223	4,413	600,971	1,431,850	61,519	16,500	1,509,869	454,845	21,552	3,121	479,518	1,140,540	56,537	11,316	1,208,393
			-,,	,,												



#### FORM NL-7-OPERATING EXPENSES SCHEDULE

OPERAT	ING EXPENSES RELATED TO INSURANCE	E BUSINESS															(Rs.'000)
S. No	Particulars	For t	he Quarter E	nded 31.12.	2018	Up to	the Quarter	Ended 31.12.	.2018	For	the Quarter	Ended 31.12.1	.7	Up	to the Quarter	Ended 31.12	.17
		Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total
1	Employees' remuneration & welfare benefits	449,882	52,387	6,234	508,503	1,395,044	158,574	25,847	1,579,465	432,949	51,390	5,533	489,872	1,077,302	109,194	19,405	1,205,901
2	Travel, conveyance and vehicle running expenses	33,239	3,839	514	37,592	79,262	9,010	1,469	89,741	24,887	3,135	264	28,286	77,442	7,850	1,395	86,687
3	Training expenses	3,623	429	39	4,091	16,400	1,864	304	18,568	7,046	807	99	7,952	15,057	1,526	271	16,854
4	Rents, rates & taxes	34,230	3,975	492	38,697	98,142	11,156	1,818	111,116	29,330	3,661	321	33,312	88,343	8,955	1,591	98,889
5	Repairs	22,590	2,630	313	25,533	69,839	7,939	1,294	79,072	30,203	3,688	355	34,246	84,041	8,518	1,514	94,073
6	Printing & stationery	8,711	1,019	114	9,844	30,187	3,432	559	34,178	18,259	2,143	240	20,642	43,392	4,398	782	48,572
7	Communication	17,032	1,973	253	19,258	45,058	5,122	835	51,015	15,595	1,905	183	17,683	43,473	4,406	783	48,662
8	Legal & professional charges	43,337	4,992	693	49,022	92,911	10,561	1,722	105,194	23,794	3,083	226	27,103	81,431	8,254	1,467	91,152
9	Auditors' fees, expenses etc				-												
	(a) As auditor	399	47	5	451	1,370	156	25	1,551	565	68	7	640	1,465	149	26	1,640
	(b) As adviser or in any other capacity, in respect of																
	(i) Taxation matters	(88)	(10)	(2)	(100)	-	-	-	-	(90)	(8)	(2)	(100)	-	-	-	-
	(ii) Insurance matters	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(iii) Management services;	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(c) in any other capacity					-	-	-	-								
	Audit Fees - Others	-	-	-	-	-	-	-	-	(127)	(11)	(3)	(141)	-	-	-	-
	Out of pocket expenses	-	-	-	-	87	10	2	99	(22)	(1)	(1)	(24)	45	5	1	51
	Advertisement and publicity	488,572	55,848	8,526	552,946	725,108	82,423	13,434	820,965	81,679	10,533	791	93,003	275,199	27,894	4,957	308,050
	Interest & Bank Charges	9,071	1,053	131	10,255	25,865	2,940	479	29,284	9,077	1,083	114	10,274	23,076	2,339	415	25,830
12	Other Expenses																<u> </u>
	(a) Business Support	10,254	1,210	115	11,579	43,814	4,980	812	49,606	23,870	2,804	314	26,988	56,928	5,770	1,026	63,724
	(b)Information Technology Services	78,216	8,992	1,278	88,486	155,109	17,631	2,874	175,614	74,126	9,041	874	84,041	205,200	20,799	3,696	229,695
	(c) Others	57,408	6,696	777	64,881	186,174	21,162	3,450	210,786	42,520	5,739	335	48,594	165,249	16,749	2,977	184,975
	Depreciation	29,501	3,427	422	33,350	85,605	9,730	1,586	96,921	27,492	3,398	311	31,201	80,047	8,113	1,442	89,602
14	Service Tax A/c	1,367	156	24	1,547	1,846	210	34	2,090	496	109	(9)	596	5,549	563	100	6,212
	TOTAL	1,287,344	148,663	19,928	1,455,935	3,051,821	346,900	56,544	3,455,265	841,649	102,567	9,952	954,168	2,323,239	235,482	41,848	2,600,569



## FORM NL-8-SHARE CAPITAL SCHEDULE SHARE CAPITAL

S. No	Particulars	As at 31.12.18	As at 31.12.17
		(Rs.′000)	(Rs.'000)
1	Authorised Capital		
	500,000,000 Equity Shares of Rs. 10		
	each (Previous year 500,000,000 equity	5,000,000	5,000,000
	shares of Rs. 10 each)		
2	Issued Capital		
	358,039,787 Equity Shares of Rs. 10		
	each (Previous year 357,814,787 Equity	3,580,398	3,578,148
	Shares of Rs. 10 each)		
3	Subscribed Capital		
	358,039,787 Equity Shares of Rs. 10		
	each (Previous year 357,814,787 Equity	3,580,398	3,578,148
	Shares of Rs. 10 each)		
4	Called-up Capital		
	358,039,787 Equity Shares of Rs. 10		
	each (Previous year 357,814,787 Equity	3,580,398	3,578,148
	Shares of Rs. 10 each)		
	Less : Calls unpaid	-	-
	Add : Equity Shares forfeited (Amount		
	originally paid up)	-	-
	Less : Par Value of Equity Shares bought		
	back	-	-
	Less : Preliminary Expenses	-	-
	Less: Expenses including commission or		
	brokerage on underwriting or		
	subscription of shares.	-	-
	TOTAL	3,580,398	3,578,148



## FORM NL-9-PATTERN OF SHAREHOLDING SCHEDULE SHARE CAPITAL

### PATTERN OF SHAREHOLDING

[As certified by the Management]

Shareholder	As at 31.1	12.18	As at 31.12.17		
	Number of Shares	% of Holding	Number of Shares	% of Holding	
Promoters					
· Indian	182,423,429	50.95%	182,423,429	50.98%	
· Foreign	173,954,205	48.59%	173,954,205	48.62%	
Others	1,662,153	0.46%	1,437,153	0.40%	
TOTAL	358,039,787	100%	357,814,787	100%	



## FORM NL-10-RESERVE AND SURPLUS SCHEDULE RESERVES AND SURPLUS

S. No	Particulars	As at 31.12.18	As at 31.12.17
		(Rs.′000)	(Rs.'000)
1	Capital Reserve	-	-
2	Capital Redemption Reserve	-	-
	Share Premium:-		
3	Opening Balance	2,593,607	2,587,793
	Add: Received during the year	1,454	5,087
	General Reserves	-	-
4	Less: Debit balance in Profit and Loss Account	-	-
	Less: Amount utilized for Buy-back	-	-
5	Catastrophe Reserve	-	-
6	Other Reserves		
	Debenture Redemption Reserve	10,685	-
7	Balance of Profit in Profit & Loss Account	-	-
	TOTAL	2,605,746	2,592,880



## FORM NL-11-BORROWINGS SCHEDULE BORROWINGS

S. No	Particulars	As at 31.12.18	As at 31.12.17			
		(Rs.'000)	(Rs.'000)			
1	Debentures/ Bonds	1,540,000	800,000			
2	Banks	-	-			
3	Financial Institutions	-	-			
4	Others	-	1			
	TOTAL	1,540,000	800,000			



## FORM NL-12-INVESTMENTS - SHAREHOLDERS INVESTMENTS - SHAREHOLDERS

S. No	Particulars	As at 31.12.18	As at 31.12.17
		(Rs.'000)	(Rs.'000)
	LONG TERM INVESTMENTS	, ,	,
1	Government securities and Government		
	guaranteed bonds including Treasury Bills	-	_
2	Other Approved Securities	-	-
3	Other Investments		
	( a) Shares		
	(aa) Equity	-	-
	(bb) Preference	-	-
	(b) Mutual Funds	-	-
	(c) Derivative Instruments	-	-
	(d) Debentures/ Bonds	100,000	400,000
	(e) Other Securities (Housing Bonds)	101,714	-
	(f) Subsidiaries	-	-
	(g) Investment Properties-Real Estate	-	-
4	Investments in Infrastructure and Social	420,000	100,000
	Sector	420,000	100,000
5	Other than Approved Investments	-	-
	SHORT TERM INVESTMENTS		
1	Government securities and Government		
	guaranteed bonds including Treasury Bills	-	_
2	Other Approved Securities	-	-
3	Other Investments		
	(a) Shares		
	(aa)Equity	-	-
	(bb) Preference	-	-
	(b) Mutual Funds	279,845	641,683
	(c) Derivative Instruments	-	-
	(d) Debentures/ Bonds	300,000	-
	(e) Other Securities	-	-
	(f) Subsidiaries	-	-
	(g) Investment Properties-Real Estate	-	-
4	Investments in Infrastructure and Social	E0 000	
	Sector	50,000	<u> </u>
5	Other than Approved Investments	-	-
	TOTAL	1,251,559	1,141,683

a. Aggregate amount of Company's investments other than listed equity securities and derivative instruments is Rs.1,251,559 thousand (Previous Year-Rs.1,141,683 thousand ). Market value of such investments as at 31.12.2018 is Rs 1,251,281 thousand (Previous Year-Rs. 1,146,554 thousand).



## FORM NL-12A-INVESTMENTS - POLICYHOLDERS INVESTMENTS - POLICYHOLDERS

S. No	Particulars	As at 31.12.18	As at 31.12.17
		(Rs.'000)	(Rs.′000)
	LONG TERM INVESTMENTS		
1	Government securities and Government	4,104,710	2 15/ 117
	quaranteed bonds including Treasury Bills	4,104,710	3,154,117
2	Other Approved Securities	-	-
3	Other Investments		
	( a) Shares		
	(aa) Equity	-	-
	(bb) Preference	-	-
	(b) Mutual Funds	-	· <del>-</del>
	(c) Derivative Instruments	-	-
	(d) Debentures/ Bonds	2,678,647	1,330,520
	(e) Other Securities (Housing Bonds)	920,906	720,000
	(f) Subsidiaries	-	· <del>-</del>
	(g) Investment Properties-Real Estate	-	-
4	Investments in Infrastructure and Social	1,471,459	1,954,156
	Sector	1,471,439	1,954,150
5	Other than Approved Investments	-	<del>-</del>
	SHORT TERM INVESTMENTS		
1	Government securities and Government	167,417	253,832
	guaranteed bonds including Treasury Bills	107,417	255,652
	Other Approved Securities	-	-
3	Other Investments		
	(a) Shares		
	(aa)Equity	-	-
	(bb) Preference	-	<del>-</del>
	(b) Mutual Funds	774,025	<del>-</del>
	(c) Derivative Instruments	-	<del>-</del>
	(d) Debentures/ Bonds	500,220	150,000
	(e) Other Securities	549,630	642,025
	(f) Subsidiaries	-	-
	(g) Investment Properties-Real Estate	-	-
4	Investments in Infrastructure and Social	110,001	149,873
	Sector	110,001	149,673
5	Other than Approved Investments	-	-
	TOTAL	11,277,015	8,354,523

a. Aggregate amount of Company's investments other than listed equity securities and derivative instruments is Rs.11,277,015 thousand (Previous Year-Rs.8,354,523 thousand ). Market value of such investments as at 31.12.2018 is Rs 11,168,608 thousand (Previous Year-Rs. 8,412,952 thousand).



### FORM NL-13-LOANS SCHEDULE

LOANS

S.No	Particulars	As at 31.12.18	As at 31.12.17
		(Rs.′000)	(Rs.'000)
1 SEC	URITY-WISE CLASSIFICATION		
Sec	ured		
(a)	On mortgage of property		
(	aa) In India	-	-
	bb) Outside India	-	-
	On Shares, Bonds, Govt. Securities	-	-
(c) (	Others	-	-
Uns	ecured	-	-
T01	AL	-	-
	RROWER-WISE CLASSIFICATION		
	Central and State Governments	-	-
	Banks and Financial Institutions	-	-
	Subsidiaries	-	-
(d)	Industrial Undertakings	-	-
	Others	-	-
T01		-	-
	FORMANCE-WISE CLASSIFICATION		
	Loans classified as standard		
	aa) In India	-	-
	bb) Outside India	-	-
	Non-performing loans less provisions		
	aa) In India	-	-
	bb) Outside India	-	-
T01		-	-
	TURITY-WISE CLASSIFICATION		
	Short Term	-	-
	Long Term	-	-
T01	AL	-	<u> </u>



### FORM NL-14-FIXED ASSETS SCHEDULE FIXED ASSETS

(Rs.'000)

		Cost/ Gro	oss Block			Depre	ciation		Net	Block
Particulars	Opening As At 01.04.2018	Additions	Deductions	As At 31.12.2018	Upto 01.04.2018	For The Period	On Sales/ Adjustments	To Date 31.12.2018	As at 31.12.2018	As at 31.12.2017
Goodwill	-	-	-	1				1	-	-
Intangible Assets										
(a) Software	509,178	42,681	-	551,859	368,801	44,982	1	413,783	138,076	140,920
(b) Website	13,598	-	-	13,598	10,316	609	-	10,925	2,673	170
(c) Media Films	22,500	-	-	22,500	22,500	-	1	22,500	-	-
Land-Freehold	_	-	-	ı	-	-	1	•	-	-
Leasehold Property	_	-	-	ı	-	-	1	•	-	-
Buildings	_	-	-	1	-	-	-	•	-	-
Furniture & Fittings	89,403	3,112	(1,897)	90,618	70,077	6,808	(1,860)	75,025	15,593	20,904
Information Technology										
Equipment	251,164		(372)	304,829	170,244	36,537	(298)	206,483		
Vehicles	57,034	1,246	(1,978)	56,302	43,513	3,608	(1,807)	45,314	10,988	14,036
Office Equipment	64,564	4,300	(1,070)	67,794	50,831	4,377	(1,051)	54,157	13,637	14,162
Others	_	-	-	-	-	_	-	-	-	-
TOTAL	1,007,441	105,376	(5,317)	1,107,500	736,282	96,921	(5,016)	828,187	279,313	273,556
Capital Work in progress	_	-	-	-	-	-	-	-	110,031	44,455
Grand Total	1,007,441	105,376	(5,317)	1,107,500	736,282	96,921	(5,016)	828,187	389,344	318,011
Previous Year	887,752	118,889	(27,175)	979,466	638,561	89,603	(22,254)	705,910	318,011	-



# FORM NL-15-CASH AND BANK BALANCE SCHEDULE CASH AND BANK BALANCES

S. No	Particulars	As at 31.12.18	As at 31.12.17
		(Rs.'000)	(Rs.'000)
1	Cash (including cheques, drafts and stamps)	15,153	16,715
2	Bank Balances		
	(a) Deposit Accounts	-	-
	(aa) Short-term (due within 12 months)	1,036,696	326,142
	(bb) Others	402,400	350,000
	(b) Current Accounts	488,576	383,026
	(c) Others	-	-
3	Money at Call and Short Notice		
	(a) With Banks	-	-
	(b) With other Institutions	-	-
4	Others	-	-
	TOTAL	1,942,825	1,075,883



# FORM NL-16-ADVANCES AND OTHER ASSETS SCHEDULE ADVANCES AND OTHER ASSETS

S. No	Particulars	As at 31.12.18	As at 31.12.17
		(Rs.′000)	(Rs.'000
AD	VANCES		
1 Res	serve deposits with ceding companies	-	-
2 Ap	olication money for investments	-	-
3 Pre	payments	340,137	495,594
	vances to Directors/Officers	-	-
Ad <sup>1</sup>	vance tax paid and taxes deducted at source	222 077	200.04
o (Ne	et of provision for taxation)	322,977	280,947
6 Otl			
(a)	Advances to Suppliers	26,018	45,889
	Other advances	14,433	8,182
ТО	TAL (A)	703,565	830,612
	HER ASSETS		
	come accrued on investments	453,950	396,773
	tstanding Premiums	69,758	43,774
	ents' Balances	<del>-</del>	-
	eign Agencies Balances	-	-
	e from other entities carrying on insurance	22,926	38,595
bus	siness (including reinsurers)	22,320	30,333
6 Du	e from subsidiaries/ holding	<del>-</del>	-
<sub>7</sub> De	posit with Reserve Bank of India [Pursuant to		
	tion 7 of Insurance Act, 1938]	-	-
8 Otl			
	Rent & other deposits	125,712	125,304
	Input Tax Credit (GST) Unutilized	52,981	84,997
	Unclaimed amount of Policy Holder	26,997	23,91
	vestment)	20,557	25,51.
, ,	Income on Unclaimed amount of	4,002	2,589
	icyholders (Investment)	,	
ТО	TAL (B)	756,326	715,943
	TAL (A.B.)	4 450 004	1 546 55
10	TAL (A+B)	1,459,891	1,546,555



# FORM NL-17-CURRENT LIABILITIES SCHEDULE CURRENT LIABILITIES

S. No	Particulars	As at 31.12.18	As at 31.12.17
		(Rs.′000)	(Rs.′000)
1	Agents' Balances	113,498	93,540
2	Balances due to other insurance companies	459,827	313,974
3	Deposits held on re-insurance ceded	-	-
4	Premiums received in advance	235,556	164,629
	Unallocated premium	962,575	631,323
6	Unclaimed Amount of Policy Holders	22,652	24,041
7	Sundry Creditors	177,321	115,395
8	Due to subsidiaries/ holding company	-	-
9	Claims Outstanding	1,977,376	1,359,490
10	Due to Officers/ Directors	-	-
11	Others		
	(a) Tax Deducted Payable	89,159	90,966
	(b) Other Statutory Dues	23,023	20,577
	(c) Employee related liability	4,808	2,675
	(d) Expenses Payable	147,375	241,159
	(e) Goods and Service Tax	280,317	164,339
	(f) Other Liabilities	66,743	19,331
	(g) Income on Unclaimed amount of		
	Policyholders	4,003	2,589
	TOTAL	4,564,232	3,244,028



## FORM NL-18-PROVISIONS SCHEDULE PROVISIONS

S.No	Particulars	As at 31.12.18	As at 31.12.17
		(Rs.′000)	(Rs.'000)
1	Reserve for Unexpired Risk	7,163,128	5,372,572
2	For Taxation (less advance tax paid and		
	taxes deducted at source)	-	-
3	For Proposed Dividends	-	-
4	For Dividend Distribution Tax	-	-
5	Others		
	(a) For Employee Benefits	3,547	15,641
	(b )For Wealth Tax	-	-
	(c) For Doubtful Loans and Advances	-	-
	TOTAL	7,166,675	5,388,213



## FORM NL-19 MISC EXPENDITURE SCHEDULE MISCELLANEOUS EXPENDITURE

(To the extent not written off or adjusted)

S.No	Particulars	As at 31.12.18	As at 31.12.17
		(Rs.'000)	(Rs.′000)
	Discount Allowed in issue of shares/		
,	debentures	-	-
	2 Others	-	-
	TOTAL	-	ı



### FORM NL-21 Statement of Liabilities Apollo Munich Health Insurance Company Limited

(Rs. in Lakhs)

	Statement of Liabilities (Form IRDAI-GI-TR)												
		As at 31.1	12.2018	As at 31.12.2017									
SI.No.	Reserve	Gross Reserve	Net Reserve	Gross Reserve	Net Reserve								
a	Unearned Premium Reserve (UPR)	87,673	71,631	67,504	53,726								
b	Premium Deficiency Reserve (PDR)	-	-	-	-								
С	Unexpired Risk Reserve (URR)(a) + (b)	87,673	71,631	67,504	53,726								
d	Outstanding Claims Reserve (Other than IBNR reserve)	14,867	12,171	10,605	8,505								
е	IBNR Reserve	8,953	7,603	6,261	5,089								
f	Total Reserves for Technical Liabilities(c) + (d) + (e)	111,493	91,405	84,370	67,320								

Note: The form is prepared basis the format as prescribed in the Insurance Regulatory and Development Authority of India (Assets, Liabilities and Solvency Margin of General Insurance Business) Regulations, 2016.

#### **Geographical Distribution of Business**



Insurer Reg No: 131

31.12.2018 CIN U66030TG2006PLC051760 Date:

Apollo Munich Health Insurance Company Limited
GROSS DIRECT PREMIUM UNDERWRITTEN UPTO THE QUARTER ENDED 31.12.2018

(Rs in Lakhs)																	1								1	
									Motor	r Own	Moto	r Third	Liability insuran		Pers	onal				rseas dical	Crop Insuran		All Other			ŀ
STATES	Fi	re	Marine	(Cargo)	Marine	e (Hull)	Engin	eering		nage		arty	ce			dent	Medical I	nsurance		rance	ce		Miscella		Grand	d Total
	For the	Upto	For the	Upto	For the	Upto	For the	Upto	For the	Upto	For the	Upto	For the	Upto	For the	Upto		Upto the	For the	Upto	For the	Upto	For the	Upto		
	qtr	the qtr	qtr	the qtr	qtr	the qtr	qtr	the qtr	qtr	the qtr	qtr	the qtr	qtr	the qtr	qtr	the qtr	For the qtr	qtr	qtr	the qtr	qtr	the qtr	qtr	the qtr	For the qtr	Upto the qtr
Andaman & Nicobar Is.															0.11	0.43		17.36	0.00						8.46	
Andhra Pradesh															78.84	178.33	1143.35	3363.74	24.65	61.01					1246.83	3603.08
Arunachal Pradesh															0.30	0.89		43.59	0.00						21.07	
Assam															9.41	24.52	451.93	1246.45	1.78	6.47					463.12	1277.44
Bihar															13.37	34.81	586.86	1435.15	1.93	6.29					602.15	1476.25
Chandigarh															4.95	16.91	158.32	415.15	2.36	12.05					165.63	444.11
Chhattisgarh															10.14	29.90	255.47	623.38	0.99	6.09					266.61	659.37
Dadra & Nagra Haveli															1.16	3.38	14.15	26.67	0.04	0.44					15.35	30.49
Daman & Diu															0.64	1.14	6.63	16.41	0.06	0.28					7.32	17.84
Delhi															97.55	330.77	5440.64	14669.62	39.99	164.49					5578.18	15164.89
Goa															2.29	6.31	52.20	137.63	0.97	3.38					55.46	147.33
Gujarat															193.86	571.04	3498.06	8716.38	23.11	103.18					3715.04	9390.61
Haryana															3420.86	8575.17	3892.97	9675.71	366.98	926.37					7680.81	19177.25
Himachal Pradesh															2.76	7.04	64.77	192.48	2.41	4.38					69.94	203.90
Jammu & Kashmir															2.19	5.13	78.53	190.59	0.96	5.10					81.68	200.82
Jharkhand															6.06	17.16	261.57	641.43	1.08	5.44					268.71	664.03
Karnataka															132.00	372.28	4017.73	11189.88	21.80	92.41					4171.53	11654.57
Kerala															17.96	43.84	547.70	1259.17	6.49	20.09					572.15	1323.10
Lakshadweep															0.00	0.00	0.16	0.26	0.00	0.00					0.16	0.26
Madhya Pradesh															58.86	174.32	1152.83	2662.89	7.98	28.60					1219.67	2865.81
Maharasthra															379.12	938.33	7131.68	17670.18	64.11	289.64					7574.91	18898.15
Manipur															0.16	0.30	6.54	17.90	0.02	0.09					6.72	18.30
Meghalaya															0.09	0.30	9.38	29.77	0.03	0.31					9.50	30.37
Mizoram															0.01	0.06	2.01	7.60	0.04	0.07					2.05	7.73
Nagaland															0.01	0.32	4.34	13.13	0.01	0.10					4.36	13.55
Orissa															18.99	59.0616	620.06	1524.52854	2.82	7.75396					641.87	1591.34
Puducherry															0.38	1.91982	30.77	70.9775209	0.74	0.87649					31.89	73.77
Punjab															54.80	155.211	1208.38	3158.43329	16.17	73.1372					1279.34	3386.78
Rajasthan															106.13	319.27	1503.77	3867.81291	7.25	40.49					1617.16	4227.57
Sikkim															0.10	0.50573				0.34189					14.27	
Tamil Nadu															171.65	301.756		5208.43485	20.28	75.8673					2171.04	5586.06
Telangana															73.69	215.25				36.9135					2299.07	
Tripura			1		1										1.08	1.73381	48.91		0.17	0.39268					50.16	109.25
Uttar Pradesh															132.09	368.508				86,3809					4361.50	11526.67
Uttrakhand															5.43	13.8243	178.70	445.173103	3.23						187.37	468.82
West Bengal			1	1	1	1	1					1	İ		48.71					39.1492					2809.41	8540.80

## FORM NL-23 Reinsurance Risk Concentration Apollo Munich Health Insurance Company Limited



S. No.	Reinsurance Placements	No. of	Premiu	urers	Premium ceded to	
		reinsurers	Proportional	Non- Proportional	Facultative	reinsurers / Total reinsurance premium ceded (%)
1	No. of Reinsurers with rating of AAA and above					
2	No. of Reinsurers with rating AA but less than AAA					
3	No. of Reinsurers with rating A but less than AA	3	21,234	49		75%
4	No. of Reinsurers with rating BBB but less than A	1	7,002	219		25%
5	No. of Reinsurers with rating less than BBB					
	Total	4	28,236	268		100%



### FORM NL-24 Ageing of Claims Apollo Munich Health Insurance Company Limited

31.12.2018

(Rs in Lakhs)

	Line of Business			No. of claims pa	iid		Total No. of claims paid	Total amount of
S. No.		1 month	1 - 3 months	3 - 6 months	6 months - 1 year	> 1 year	_	
	1 Fire	-	-	-	-	-	-	-
	2 Marine Cargo	-	-	-	-	-	-	-
	3 Marine Hull	-	-	-	-	-	-	-
	4 Engineering	-	-	-	-	-	-	-
	5 Motor OD	-	-	-	-	-	-	-
	6 Motor TP	-	-	-	-	-	-	-
	7 Health	202,897	432	20	-	-	203,349	77,870
	8 Overseas Travel	597	-	=	=	-	597	779
	9 Personal Accident	952	14	2	-	-	968	1,652
1	.0 Liability	-	-	-	-	-	-	-
1	.1 Crop	-	-	-	-	-	-	-
1	2 Miscellaneous	-	-	-	-	-	-	-

### FORM NL-25 : Claims data for Non-Life Apollo Munich Health Insurance Company Limited 31.12.2018



No. of claims only

			Marine	Marine	Engineeri				Overseas	Personal				Miscellane	
S. No.	Claims Experience	Fire	Cargo	Hull	ng	Motor OD	Motor TP	Health	Travel	Accident	Liability	Crop	Credit	ous	Total
1	Claims O/s at the beginning of the period	-	-	-	-	-	-	21,783	214	193	ı	-	-	-	22,190
2	Claims reported during the period	-	-	-	-	-	-	226,834	1,231	1,549	ı	-	-	-	229,614
3	Claims settled during the period	-	-	-	-	-	-	203,349	597	968	ı	-	-	-	204,914
4	Claims repudiated during the period	-	-	-	-	-	-	23,054	472	577	ı	-	-	-	24,103
5	Claims closed during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/s at the end of the period	-	-	-	-	-	-	22,214	376	197	-	-	-	-	22,787
	Less than 3 months	-	-	-	-	-	-	20,691	341	152	-	-	-	-	21,184
	3 months to 6 months	-	-	-	-	-	-	348	21	12	-	-	-	-	381
	6months to 1 year	-	-	-	-	-	-	227	4	11	-	-	-	-	242
	1 year and above	-	-	-	-	-	-	948	10	22	-	-	-	-	980



### FORM NL-26 - CLAIMS INFORMATION - (Form IRDAI-GI-SM Table IA) Apollo Munich Health Insurance Company Limited

Solvency for the period ended 31.12.2018

Required solvency margin based on net premium and net incurred claims (Rs. in Lakhs)

Item	Line of Business	Gross Premiums	Net Premiums	Gross Incurred	Net Incurred Claims	RSM-1	RSM-2	RSM
No.				Claims				
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
1	Fire	-	-	-	-	-	-	-
2	Marine Cargo	-	-	-	-	-	-	-
	Marine - Other than							
3	Marine Cargo	-	-	-	-	-	-	-
4	Motor	-	-	-	-	-	-	-
5	Engineering	-	-	-	-	-	-	-
6	Aviation	-	-	-	-	-	-	-
7	Liability	-	-	=	-	-	-	-
8	Health	201,248	143,309	112,446	95,747	30,187	28,724	30,187
9	Miscellaneous	-	-	-	-	-	-	-
	Total	201,248	143,309	112,446	95,747	30,187	28,724	30,187

Note: The form is prepared basis the format as prescribed in the Insurance Regulatory and Development Authority of India (Assets, Liabilities and Solvency Margin of General Insurance Business) Regulations, 2016.



# FORM NL-27 Offices information for Non-Life Apollo Munich Health Insurance Company Limited

31.12.2018

S. No	Office	Information	Number
1	No. of offices at the begin	ning of the year	158
2	No. of branches approved		36
3	No. of branches opened	Out of approvals of previous year	-
4	during the year	Out of approvals of this year	27
5	No. of branches closed du	ring the year	-
6	No of branches at the end		185
7	No. of branches approved	but not opened	9
8	No. of rural branches		-
9	No. of urban branches		185

<sup>\*</sup> Metro branches has been included in total of urban branches.



### FORM NL-28-STATEMENT OF ASSETS - 3B

### Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007

Statement as on: 31.12.2018

Statement of Investment Assets (General Insurer)

(Business within India) Rs. In Lakhs

Periodicity of Submission: Quarterly

S. No	PARTICULARS	SCH	AMOUNT
1	Investments	8	125,286
2	Loans	9	-
3	Fixed Assets	10	3,893
4	Current Assets		
	a. Cash & Bank Balance	11	19,428
	b. Advances & Other Assets	12	14,599
5	Current Liabilities		
	a. Current Liabilities	13	45,642
	b. Provisions	14	71,667
	c. Misc. Exp not Written Off	15	-
	d. Debit Balance of P&L A/c		29,830
	Application of Funds as per Balance Sheet (A)		310,346
	Less: Other Assets	SCH	Amount
1	Loans	9	-
2	Fixed Assets	10	3,893
3	Cash & Bank Balances	11	5,432
4	Advances & Other Assets	12	14,599
5	Current Liabilities	13	45,642
6	Provisions	14	71,667
7	Misc. Exp not Written Off	15	
8	Debit Balance of P&L A/c		29,830
		TOTAL (B)	171,064
	'Investment Assets' As per FORM 3B	(A-B)	139,282

			SH		PH	<b>Book Value</b>		FVC	Total	Market
No	'Investment' represented as	Reg. %	Balance	FRSM <sup>+</sup>	РП	(SH + PH)	% Actual	Amount	iotai	Market Value
			(a)	(b)	С	d = (b+c)		(e)	(d + e)	Value
1	G. Sec.	Not less than 20%	-	-	28,376	28,376	20.37		28,376	28,300
2	G. Sec or Other Approved Sec. (incl. (1) above)	Not less than 30%	-	-	42,721	42,721	30.66		42,721	42,915
3	Investment subject to Exposure Norms									
	Housing & Loans to SG for Housing and FFE, Infrastructure Investments	Not less than 15%	i	5,717	30,520	36,237	26.01		36,237	36,274
	2. Approved Investments (Not exceeding 55%)	Not exceeding 55%	ı	19,861	29,812	49,673	35.65	(38)	49,636	49,497
	3. Other Investments	Not exceeding 15%	-	931	9,755	10,686	7.67	2	10,687	9,509
	Total Investment Assets	100%	-	26,509	112,808	139,318	100	(36)	139,282	138,195



## FORM NL-29 Detail regarding debt securities Apollo Munich Health Insurance Company Limited 31.12.2018

(Rs in Lakhs)

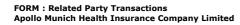
	Detail Regarding debt securities												
		Marke	t Value			Book	Value						
	As at	As % of total	As at	As % of total	As at	As % of total	As at	As % of total					
	31/12/2018	for this class	31/12/2017	for this class	31/12/2018	for this class	31/12/2017	for this class					
Break down by credit													
rating													
AAA rated	53,513	38.72%		45.67%		38.42%		45.33%					
AA or better	11,916	8.62%	8,105	7.94%	12,000	8.61%	7,999	7.89%					
Rated below AA but													
above A	498	0.36%	506	0.50%	500	0.36%	500	0.49%					
Rated below A but above													
В	-	-	-	-	-	-	-	-					
Any other	72,267	52.29%	46,830	45.89%	73,286	52.60%	46,941	46.29%					
BREAKDOWN BY													
RESIDUALMATURITY													
Up to 1 year	37,323	27.01%	21,384	20.96%	37,344	26.81%	21,319	21.02%					
more than 1 year and													
upto 3 years	35,071	25.38%	25,389	24.88%	35,225	25.28%	25,116	24.77%					
More than 3 years and up													
to 7 years	27,249	19.72%	28,947	28.37%	28,061	20.14%	28,345	27.95%					
More than 7 years and up													
to 10 years	23,594	17.07%	10,448	10.24%		16.97%	10,438	10.29%					
above 10 years	14,959	10.82%	15,877	15.56%	15,045	10.80%	16,188	15.96%					
Breakdown by type of													
the issuer													
a. Central Government	28,300	20.48%	22,560	22.11%	28,376	20.37%	22,816	22.50%					
b. State Government	14,615	10.58%	11,403	11.17%	14,345	10.30%	11,263	11.11%					
c. Corporate Securities	95,280	68.95%	68,082	66.72%	96,596	69.34%	67,327	66.39%					

### FORM NL-30 Analytical Ratios Apollo Munich Health Insurance Company Limited

### **Analytical Ratios for Non-Life companies**



S. No	Particular	For the Quarter Ended 31.12.18 (%/Times)	Up to the Quarter Ended 31.12.18 (%/Times)	For the Quarter Ended 31.12.17 (%/Times)	Up to the Quarter Ended 31.12.17 (%/Times)
1	Gross Premium Growth Rate	25%	30%	40%	33%
2	Gross Direct Premium to Net Worth Ratio	1.54	4.03	1.25	3.15
3	Growth Rate of Net Worth	-24%	-24%	-23%	-23%
4	Net Retention Ratio	78%	78%	78%	77%
5	Net Commission Ratio	7%	5%	7%	6%
6	Expenses of Management to Gross Direct Premium Ratio	42%	39%	36%	38%
7	Expenses of Management to Net Written Premium Ratio	54%	50%	46%	50%
8	Net Incurred Claims to Net Earned Premium	66%	77%	63%	78%
9	Combined Ratio	111%	116%	101%	118%
10	Technical Reserves to Net Premium Ratio	2.38	0.91	2.18	0.88
11	Underwriting Balance Ratio	(0.07)	(0.17)	0.01	(0.20)
12	Operating Profit Ratio	-2%	-10%	6%	-13%
13	Liquid Assets to Liabilities Ratio	0.44	0.44	0.37	0.37
14	Net Earnings Ratio	-3%	-10%	7%	-12%
15	Return on Net Worth	-3%	-32%	6%	-29%
16	Available Solvency Margin to Required Solvency Margin Ratio	1.55	1.55	1.60	1.60
17	NPA Ratio	-	-	-	-
	Gross NPA Ratio	-	-	-	-
	Net NPA Ratio	-	-	-	-
	ing Pattern for Non-Life Insurers	250 020 707	250 020 707	257.044.707	257 044 707
2	(a) No. of shares (b) Percentage of shareholding (Indian / Foreign)	358,039,787	358,039,787	357,814,787	357,814,787
	-Indian	50.95%	50.95%	50.98%	50.98%
	-Foreign	48.59%	48.59%	48.62%	48.62%
	Other	0.46%	0.46%	0.40%	0.40%
3	( c) % of Government holding (in case of public sector insurance companies)	Nil	Nil	Nil	Nil
4	(a) Basic and diluted EPS before extraordinary items (net of tax expense) for the period (not to be annualized)	Basic EPS- (0.28) Diluted EPS-(0.28)	Basic EPS- (2.90) Diluted EPS-(2.90)	Basic EPS- 0.57 Diluted EPS- 0.57	Basic EPS-(2.60) Diluted EPS-(2.60)
5	(b) Basic and diluted EPS after extraordinary items (net of tax expense) for the period (not to be annualized)	Basic EPS- (0.28) Diluted EPS-(0.28)	Basic EPS- (2.90) Diluted EPS-(2.90)	Basic EPS- 0.57 Diluted EPS- 0.57	Basic EPS-(2.60) Diluted EPS-(2.60)
6	(iv) Book value per share (Rs)	8.92	8.92	8.81	8.81



### 31.12.2018



(Rs in Lakhs)

		F	Related Party Transactions				(RS III LAKIIS)
S. No	Name of the Related Party	Nature of Relationship with the Company	Description of Transactions / Categories	For the Quarter Ended 31.12.2018	Up to the Quarter Ended 31.12.2018	For the Quarter Ended 31.12.2017	Up to the Quarter Ended 31.12.2017
			Premium Income	0.59	120.33	111.90	114.35
1	Family Health Plan Limited	Significant Influence	TPA Fees	Ended 31.12.2018 31.12.2017 31.12.2018 31.12.2017 31.12.2018 31.12.2017 31.12.2018 31.12.2017 31.12.2018 31.12.2017 31.12.2018 31.12.2017 3.50.5 3.10	2,609.75		
			Payables	-	-	d         Ended           31.12.2017         111.9           0         1,936.1           48.2         48.2           6         333.9           1         1,743.8           800.0         800.0           3         16.9           0         1.1.1           8         12.3           7         8.2           4         382.5           4         382.5           4         116.7           3         31.9           3         0.4           6         1.8           4         183.9           7         0.0           0         -           1         5.0           9         213.7           9         9           9         0.1           4         2,734.1           4,000.0           5         84.6           0         -           8         22.7           7         35.0           1         -           3         13.8	48.27
			Premium Income				461.34
			Claim Payment	1,434.11	3,518.11		2,686.51
2	Apollo Hospitals Enterprise Limited	Joint Venture partners	Non Convertible Debentures Issued	-	-	800.00	800.00
		Joine Tentare partitions	Interest accrued on Non-Convertible				
			Debentures				19.33
			Sponsorship of Patient Safety				1.34
3	Lifetime Wellness Rx Intl. Ltd	Significant Influence	Premium Income Expenses towards Services Rendered	0.40			12.21 8.21
4	Apollo Gleneagales Hospitals Ltd.	Significant Influence	Claim Payment	166.52			382.56
	Apollo dielleagales Hospitals Eta.	Significant Influence	Premium Income				11.49
			Claim Payment				1,162.34
5	Indraprastha Medical Corporation Ltd	Significant Influence	Expenses towards Services Rendered				0.59
			Premium Income		-		2.98
6	Apollo Hospitals International Limited	Significant Influence	Claim Payment	87.02	201.84		157.00
			Premium Income				39.06
_	A	6: '5	Claim Payments				0.98
7	Apollo Health and Lifestyle Ltd.	Significant Influence	Expenses towards Services Rendered	0.03	0.16	1.88	1.88
8	Imperial Hospital And Research Centre Ltd	Significant Influence	Claim Payment	148.27	400.14	183.93	276.99
9	Faber Sindoori Managemnt Service Private Ltd	Significant Influence	Premium Income	(0.10)		0.06	16.10
	Tabel Sindoon Planagemint Service Trivate Eta	Significant Influence	Claim Payment				-
10	Samudra Healthcare Enterprises Limited	Significant Influence	Claim Payment	7.91	20.61	5.06	7.06
11	Krishnan Ramachandran, Srikanth Kandikonda, Vishwanath Mahendra, Antony Jacob, Sanjay Kulshrestha, Mr. Vipul Sharma, Sriharsha Achar, Dr. Nandini Ali,Deepti Rustagi & Paramjit Nayyar	Key Persons As Per IRDA Regulations	Remuneration	400.04	024.50	242.70	865.14
12	KEIMED LIMITED	Significant Influence	Duamium Income				9.31
13	APEX AGENCIES	Significant Influence Significant Influence	Premium Income Premium Income			9.31	1.79
14	Medvarsity Online Ltd.	Significant Influence	Premium Income		2.40	22.32	21.72
15	Apollo Home Health Care Limited	Significant Influence	Premium Income		18 69		15.39
13	Apono Fiorne Ficalari Care Limited	Significant Influence	Premium on cessions to Reinsurers				16,556.38
			Reinsurance Commission earned				5,775.80
			Losses recovered from Reinsurers				3,992,40
16	Munchener Ruckversicherung Gesellschaft	Significant Influence	Non Convertible Debentures Issued				4,000.00
			Interest accrued on Non-Convertible [	84.69	253.15		96.66
			Payables			-	-
17	Apollo Rajshree Hospitals Pvt Ltd	Significant Influence	Claim Payment			22.76	33.37
18	Apollo Dialysis Private Limited	Significant Influence	Premium Income	-	-		0.25
	•		Premium Income	(3.80)	57.57	35.07	42.58
19	Apollo Med Skills Limited	Significant Influence	Expenses towards Services Rendered			-	-
20	Assam Hospitals Limited	Significant Influence	Claim Payment	16.71		13.86	19.64
21	Apollo Gleneagles PET-CT Private Limited	Significant Influence	Premium Income			-	0.06
22	Apollo Hospitals Educational Trust	Significant Influence	Premium Income	-	3.02	0.10	1.35

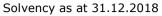
### FORM NL-32 Products Information Apollo Munich Health Insurance Company Limited

### 31.12.2018



	Products Information										
List below the	products and/or add-ons introduced of	during the period									
SI. No.	Name of Product	Co. Ref. No.	IRDA Ref.no.	Class of Business	Category of product	Date of filing of	Date IRDA confirmed filing/				
31. 140.	Name of Froduct	CO. Rei. No.	INDA Rei.iio.	class of Busiliess	category or product	Product	approval				
1	iCan		APOHLIP18128V011718	Health	Internal Tariff	3-Nov-17	28-Mar-18				
2	Energy		APOHLIP18126V031718	Health	Internal Tariff	21-Sep-17	28-Mar-18				
3	Njoy		APOTGDP18044V011718	Travel	Internal Tariff	21-Sep-17	5-Jun-18				

# FORM NL-33 - SOLVENCY MARGIN (Form IRDAI-GI-SM Table IB) Apollo Munich Health Insurance Company Limited



Available Solvency Margin and Solvency Ratio



(Rs. in Lakhs)

		(NS. III LAKIIS)
(1)	(2)	(3)
Item No.	Description	Amount
(A)	Policyholder's FUNDS	
	Available assets(as per Form IRDAI-GI-TA)	112,813
	Deduct:	
(B)	Current Liabilities as per BS	19,774
(C)	Provisions as per BS	71,631
(D)	Other Liabilities	16,629
(E)	Excess in Policyholder's funds (A)-(B)-(C)-(D)	4,779
	Shareholder's FUNDS	
(F)	Available Assets	51,103
	Deduct:	
(G)	Other Liabilities	9,008
(H)	Excess in Shareholder's funds (F-G)	42,095
(I)	Total ASM (E+H)	46,874
(J)	Total RSM	30,187
(K)	SOLVENCY RATIO (Total ASM/ Total RSM)	1.55

Note: The form is prepared basis the format as prescribed in the Insurance Regulatory and Development Authority of India (Assets, Liabilities and Solvency Margin of General Insurance Business) Regulations, 2016.

### FORM NL-34 : Board of Directors & Key Management Persons Apollo Munich Health Insurance Company Limited

31.12.2018



BOD and Key Management Person information

S. No	Name of person	Role/designation	Details of change in the period
1	Ms. Shobana Kamineni	Chairperson and Non Executive Director	Chairperson
2	Ms. Suneeta Reddy	Non Executive Director	None
3	Mr. Karthik Reddy	Non Executive Director	None
4	Dr. Clemens Muth	Non Executive Director	None
5	Mr. Andrew Kielty	Non Executive Director	None
6	Mr. MBN Rao	Independent Director	None
7	Mr. Bernhard Steinruecke	Independent Director	None
8	Mr. Bharat Shah	Independent Director	None
9	Dr. Sriharsha A Achar	Alternate Director	Effective From 4/10/2018
10	Mr. Antony Jacob	Whole-time Director & CEO	None
11	Mr. Srikanth Kandikonda	CFO and Company Secretary	None
12	Mr. Krishnan Ramachandran	Deputy CEO & CMO	None
13	Mr. Sanjay Kulshrestha	Chief Investment Officer	None
14	Mr. Vishwanath Mahendra	Appointed Actuary & Chief Risk Officer	None
16	Ms. Deepti Rustagi	Chief Compliance Officer	None
17	Mr. Paramjit Singh Nayyar	Chief Human Resource Officer	None
18	Dr. Nandini Ali	Executive Vice President Marketing	None
19	Mr. Vipul Sharma	Head of Internal Audit	None

Key Management Persons as defined in Guidelines on Corporate Governance for insurers in India issued by IRDAI on May 18, 2016.

# FORM NL-35-NON PERFORMING ASSETS-7A Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007, CIN U66030TG2006PLC051760 Statement as on:31.12.2018 Name of the Fund In

Details of Investment Portfolio Periodicity of Submission : Quarterly

### Name of the Fund Investment Corpus I- FRSM+PH



			Interest Rate	Total O/s	Default	Default		Interest				Has the	re been			
COI	Company Name	Instrument	Has ther	Total O/s (Book	Principal	Interest	Principal	Due	Deferred	Deferred	Rolled		Board	Classification	Provision	Provision
COI	Company Name	Type	% been	(Book Value)	(Book	(Book	<b>Due from</b>		Principal	Interest	Over?	Amount	Approv	Ciassification	(%)	(Rs)
			revision	value)	Value)	Value)		from					al Ref			
					N	IIL										

# FORM NL-36-YIELD ON INVESTMENTS 1 Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007 Statement as on:31.12.2018 Statement of Investment and Income on Investment

Fund : Total Investment



	tement of Investment and Income on Investment (Rs in Lakhs)														1127	(Rei	
r criodicity	of Submission: Quarterly		l	Curre	ent Quarter				Ye	ear to Date				Р	revious Year	(113	ii Lukiis)
			Investme		_			Investm	ent (Rs.)	_	_		Investn	nent (Rs.)	I _		
No.	Category of Investment	Category Code	Book Value*	Market Value	Income on Investment (Rs.)	Gross Yield (%)¹	Net Yield (%) <sup>2</sup>	Book Value*	Market Value	Income on Investment (Rs.)	Gross Yield (%)¹	Net Yield (%) <sup>2</sup>	Book Value	Market Value	Income on Investment (Rs.)	Gross Yield (%)¹	Net Yield (%) <sup>2</sup>
	CENTRAL GOVT. BONDS	CGSB	27,445	27,811	554	2.02%	2.02%	26,833	27,811	1,536	5.72%	5.72%	21,826	22,560	1,202	5.51%	5.51%
	DEPOSIT UNDER SECTION 7 OF INSURANCE ACT 1938	CDSS	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-
	TREASURY BILLS	CTRB	489	488	2	0.35%	0.35%	489	488	2	0.35%	0.35%	-	-	-	-	-
4	STATE GOVERNMENT BONDS	SGGB	14,565	14,528	329	2.26%	2.26%	14,068	14,528	877	6.23%	6.23%	9,925	11,186	587	5.91%	5.91%
	STATE GOVERNMENT GURANTEED LOANS	SGGL	169	87	4	2.16%	2.16%	171	87	11	6.44%	6.44%	297	217	19	6.49%	6.49%
	BONDS / DEBENTURES ISSUED BY NHB	HTDN	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
7	BONDS/DEBENTURES ISSUED BY AUTHORITY CONSTINTUTED UNDER ANY HOUSING/BUILDING SCHEME APPROVED BY CENTRAL/STATE ANY AUTHORITY OR BODY CONSTITUTED BY CENTRAL/STATE ACT	HTDA	13,887	15,801	302	2.17%	2.17%	13,656	15,801	858	6.28%	6.28%	13,632	13,781	863	6.33%	6.33%
8	INFRASTRUCTURE/SOCIAL SECTOR PSU- DEBENTURES/BONDS	IPTD	19,208	18,465	121	0.63%	0.63%	22,639	18,465	1,158	5.12%	5.12%	20,161	22,443	1,303	6.46%	6.46%
9	INFRASTRUCTURE / SOCIAL SECTOR - OTHER CORPORATE SECURITIES (APPROVED SECURITIES) - DEBENTURES / BONDS	ICTD	2,000	2,008	44	2.18%	2.18%	1,735	2,008	108	6.23%	6.23%	1	-	-	-	-
	CORPORATE SECURITIES	EPBT	1,000	1,000	21	2.09%	2.09%	1,000	1,000	62	6.24%	6.24%	1,000	1,009	62	6.24%	6.24%
	CORPORATE SECURITIES (APPROVED INVESTMENTS)-DEBENTURES	ECOS	26,887	28,155	578	2.15%	2.15%	24,859	28,155	1,584	6.37%	6.37%	16,575	17,476	1,048	6.33%	6.33%
	DEPOSITS WITH BANKS	ECDB	13,786	13,996	273	1.98%	1.98%	13,037	13,996	753	5.78%	5.78%	7,665	6,450	502	6.54%	6.54%
	DEPOSITS-CDS WITH SCHEDULED BANK	EDCD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	COMMERCIAL PAPER ISSUED BY ALL INDIA FINANCIAL INSTITUTION RATED VERY STRONG OR MORE	ECCP	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
15	APPLICATION MONEY	ECAM	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-
16	MUTUAL FUNDS-GILT/G SEC/LIQUID SCHEME	EGMF	5,739	6,346	110	1.91%	1.91%	5,838	6,346	361	6.18%	6.18%	4,813	4,971	278	5.77%	5.77%
	OTHER THAN APPROVED INVESTMENTS - DEBENTURES	OLDB	6,494	5,316	(19)	-0.29%	-0.29%	3,007	5,316	33	1.11%	1.11%	500	506	33	6.53%	6.53%
	CORPORATE SECURITIES(OTHER THAN APPROVED INVESTMENT)-MUTUAL FUND	OMGS	1,841	4,193	34	1.85%	1.85%	1,857	4,193	68	3.68%	3.68%	2,521	1,446	122	4.84%	4.84%
	·		133,510	138,195	2,351	1.76%	1.76%	129,190	138,195	7,411	5.74%	5.74%	98,916	102,045	6,019	6.09%	6.09%

<sup>\*</sup> Book Value of Investments shows daily average of Investments holding under the category.

FORM NL-37-DOWN GRADING OF INVESTMENT-2

Apollo Munich Health Insurance Company Limited Statement as on: 31.12.2018
Statement of Down Graded Investments
Periodicity of Submission: Quarterly

Registration No. 131 dated 3rd August 2007, CIN U66030TG2006PLC051760
Name of Fund: Total Investment



(Rs.in Lakhs)

No	Name of the Security	COI	Amount	Date of Purchase	Rating Agency	Original Grade	<b>Current Grade</b>	Date of Downgrade	Remarks
Α.	During the Ouarter 1								
	8.70% GE SHIPPING DB 31-05-2025	ECOS	500.00	31/05/2016	CARE	AAA	AA+	05/10/2018	
	8.25% RCL DB 14-04-2020	ECOS	999.74	03/03/2017	CARE	AA+	AA	08/10/2018	
	8.90% RCL DB 09-09-2021	ECOS	1,000.00	31/03/2017	CARE	AA+	AA	08/10/2018	
	8.95% RCL DB 22-03-2019	ECOS	1,000.00	31/03/2017	CARE	AA+	AA	08/10/2018	
	8.25% GE SHIPPING DB 25-05-2027	ECOS	2,000.00	25/05/2017	CARE	AAA	AA+	05/10/2018	
В.	As on Date 2								
	8.65% IL&FS FIN. SERV. LTD. DB 06-12-2021	IPTD	998.71	03/01/2017	INDIA RATING	AAA	D	17/09/2018	
	8.65% IL&FS FIN. SERV. LTD. DB 06-06-2022	IPTD	2,994.73	02/03/2017	INDIA RATING	AAA	D	17/09/2018	
	8.00% IL&FS FIN. SERV. LTD. DB 22-06-2024	IPTD	1,000.00	22/06/2017	INDIA RATING	AAA	D	17/09/2018	
	7.70% IL&FS LTD DB 26-07-2024	IPTD	1,000.00	26/07/2017	ICRA	AAA	D	17/09/2018	
	8.70% GE SHIPPING DB 31-05-2025	ECOS	500.00	31/05/2016	CARE	AAA	AA+	05/10/2018	
	8.25% RCL DB 14-04-2020	ECOS	999.74	03/03/2017	CARE	AA+	AA	08/10/2018	
	8.90% RCL DB 09-09-2021	ECOS	1,000.00	31/03/2017	CARE	AA+	AA	08/10/2018	
	8.95% RCL DB 22-03-2019	ECOS	1,000.00	31/03/2017	CARE	AA+	AA	08/10/2018	
	8.25% GE SHIPPING DB 25-05-2027	ECOS	2,000.00	25/05/2017	CARE	AAA	AA+	05/10/2018	

### FORM NL-38 Quarterly Business Returns across line of Business Apollo Munich Health Insurance Company Limited



(Rs in Lakhs)

### **Business Returns across line of Business**

		Quarter Ende	ed 31.12.18	Quarter End	ed 31.12.17	Upto the Quarter	Ended 31.12.18	Upto the Quarter	Ended 31.12.17
S.No.	Line of Business	Premium	No of Policies	Premium	No of Policies	Premium	No of Policies	Premium	No of Policies
1	Fire								
2	Marine Cargo & Hull								
3	Motor TP								
4	Motor OD								
5	Engineering								
6	Workmen's Compensation								
7	Employer's Liability								
8	Aviation								
9	Personal Accident	5,046	36,896	4,160	46,880	12,930	108,289	8,991	120,721
10	Health	43,573	232,051	34,855	194,320	113,753	610,858	88,704	516,149
11	Others	651	9,828	439	7,397	2,108	41,612	1,598	40,348
	Total	49,270	278,775	39,454	248,597	128,791	760,759	99,293	677,218



## FORM NL-39 Rural & Social Obligations (Quarterly Returns) Apollo Munich Health Insurance Company Limited Date:

31.12.2018

(Rs in Lakhs)

	Rural & Social Obligat	ions Upto the Qua	arter Ended 31.12.20	18	(
Sl.No.	Line of Business	Particular	No. of Policies Issued	Premium Collected	Sum Assured
1	Fire	Rural Social			
2	Cargo & Hull	Rural Social			
3	Motor TP	Rural Social			
4	Motor OD	Rural Social			
5	Engineering	Rural Social			
6	Workmen's Compensation	Rural Social			
7	Employer's Liability	Rural Social			
8	Aviation	Rural Social			
9	Personal Accident	Rural Social	8,391	122	416,090
10	Health	Rural Social	28,247	4,392 -	1,332,426
11	Others	Rural Social		-	



## FORM NL-40 Business Acquisition through different channels Apollo Munich Health Insurance Company Limited

(Rs in Lakhs)

		1	(Rs in Lakhs)						
			1	Bus	iness Acquisition thr	ough different cha	nnels		
		For the Quarter e	ended 31.12.18	For the Quarter ended 31.12.17		Upto the Quarter	ended 31.12.18	Upto the Quarter ended 31.12.17	
S. No.	Channels	No of Policies	Premium	No of Policies	Premium	No of Policies	Premium	No of Policies	Premium
1	Individual agents	197,849	25,838	167,768	20,299	539,982	69,973	460,424	53,023
2	Corporate Agents-Banks	24,530	9,365	31,446	7,414	52,081	20,951	62,281	17,022
3	Corporate Agents -Others	385	188	509	115	2,030	547	2,035	385
4	Brokers	15,204	4,202	14,225	4,619	43,173	9,965	42,750	11,779
5	Micro Agents	-	-	-	-	-	-	-	-
6	Direct Business	30,683	8,542	28,930	6,517	96,573	24,469	94,864	15,828
7	Insurance Marketing Firm	101	15	83	10	324	42	202	22
8	Web Aggregator	10,023	1,120	5,636	479	26,596	2,845	14,662	1,235
	Total (A)	278,775	49,270	248,597	39,454	760,759	128,791	677,218	99,293
1	Referral (B)	-	-	-	-	-	-	-	-
	Grand Total (A+B)	278,775	49,270	248,597	39,454	760,759	128,791	677,218	99,293



### FORM NL-41 GRIEVANCE DISPOSAL FOR THE PERIOD UPTO 31.12.2018 DURING THE FINANCIAL YEAR 2018-19

#### **Apollo Munich Health Insurance Company Limited**

### GRIEVANCE DISPOSAL REPORT

SI No.	Particulars	Opening Balance*As on	Additions during the	Complaints Re	esolved/Settled duri	ng the quarter	Complaints Pending at the	Total complaints registered upto the	
31 NO.	Faiticulais	beginning of the quarter	quarter	Fully Accepted	Partial Accepted	Rejected	end of the quarter	quarter during the financial year	
1	Complaints made by customers								
a)	Proposal Related	2	11	6	0	5	2	29	
b)	Claims	9	129	33	2	94	9	316	
c)	Policy Related	4	78	57	1	14	10	234	
d)	Premium	3	38	28	1	7	5	81	
e)	Refund	0	9	5	0	3	1	15	
f)	Coverage	0	7	2	1	4	0	19	
g)	Cover Note Related	0	0	0	0	0	0	0	
h)	Product	0	4	2	0	2	0	12	
i)	Others	4*	62	34	1	25	6	137	
j)	Unfair Business Practices	0	0	0	0	0	0	0	
k)	Total Number	22	338	167	6	154	33	843	

2	Total No of policies during previous year	18,498,128
	rotal No of policies during previous year	10,490,120
3	Total No of claims during previous year	265,056
4	Total No of policies during current year	7,365,448
5	Total No of claims during current year	229,614
6	Total No of Policy Complaints (current year)	0.72
В	per 10,000 policies (current year)	0.72
7	Total No of Claim Complaints (current year) per 10,000 claims registered (current year)	13.76

<sup>\*</sup>Please note that Point 6, total no of Policy complaints does not include claim complaints

8	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
a)	Upto 7 days	26	-	26
b)	7-15 days	7	-	7
c)	15-30 days	-	-	-
d)	30-90 days	-	-	-
e)	90 days & Beyond	-	-	•
	Total No of Complaints	33	-	33

Status of complaints as on report preparation date i.e. 01-01-2019 \* . . .

<sup>\*</sup>IRDAI Token # 09-18-015629 of previous QTR-2 active case is closed in current QTR-3 as duplicate of IRDAI Token # 10-18-003223