

#### FORM NL-1-B-RA

#### Apollo Munich Health Insurance Company Limited Registration No. 131 and Dated 3rd August 2007

	Particulars	Schedule	For the Quarter	Up to the Quarter	For the Quarter	Up to the Quarte
			Ended 30.09.16	Ended 30.09.16	Ended 30.09.15	Ended 30.09.15
			(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'00
		NL-4-Premium				
1	Premiums Earned (Net)	Schedule	2,455,192	4,622,590	1,901,449	3,693,0
	Profit/ Loss on sale/redemption					
2	of Investments		30,416	41,722	19,339	26,1
3	Others		3,944	9,196	3,569	5,7
4	Interest, Dividend & Rent – Gross		122,318	250,355	94,502	191,8
	TOTAL (A)		2,611,870	4,923,863	2,018,859	3,916,7
		NL-5-Claims				
1	Claims Incurred (Net)	Schedule	1,598,108	2,992,503	1,309,936	2,456,2
		NL-6-Commission				
2	Commission	Schedule	124,228	235,669	121,017	243,9
	Operating Expenses related to	NL-7-Operating				
3	Insurance Business	Expenses Schedule	754,168	1,544,512	608,919	1,327,5
4	Premium Deficiency		-	-	-	-
	TOTAL (B)		2,476,504	4,772,684	2,039,872	4,027,7
	Operating Profit/(Loss) from					
	Miscellaneous Business C= (A - B)		135,366	151,179	(21,013)	(110,96
	APPROPRIATIONS				(//	(
	Transfer to Shareholders' Account		135,366	151,179	(21,013)	(110,96
	Transfer to Catastrophe Reserve		-	-	-	-
	Transfer to Other Reserves		-	-	-	-
	TOTAL (C)	İ	135,366	151,179	(21,013)	(110,96



FORM NL-2-B-PL

Apollo Munich Health Insurance Company Limited Registration No. 131 and Dated 3rd August 2007

	Particulars	Schedule	Int for the period ended For the Quarter	Up to the Quarter	For the Quarter	Up to the Quarter
	Faiticulais	Scheuule	Ended 30.09.16	Ended 30.09.16	Ended 30.09.15	Ended 30.09.15
			(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
1	OPERATING PROFIT/(LOSS)		(13:000)	(103.000)	(1(3: 000)	(1(3: 000)
	(a) Fire Insurance		-	-	-	-
	(b) Marine Insurance		-	-	-	-
	(c) Miscellaneous Insurance		135,366	151,179	(21,013)	(110,961
2	INCOME FROM INVESTMENTS					
	(a) Interest, Dividend & Rent - Gross		46,901	91,171	59,115	118,934
	(b) Amortization of Discount /					
	Premium		(57)	67	380	1,568
	(c) Profit on sale of investments		11,285	15,205	12,158	16,450
	Less: Loss on sale of investments		-	-	-	-
3	OTHER INCOME					
	(a) Profit on sale of Fixed Assets		120	172	110	100
	(b) Others		1,816	3,756	2,732	4,36
	TOTAL (A)		195,431	261,550	53,482	30,462
1	PROVISIONS (Other than taxation)					
	(a) For diminution in the value of					
	investments		-	-	-	-
	(b) For doubtful debts		-	-	-	-
	(c) Others		-	-	-	-
5	OTHER EXPENSES					
-	(a) Expenses other than those related					
	to Insurance Business		6,919	15,934	5,584	10,04
	(b) Bad debts written off		-	-	-	-
	(c) Others		-	-	-	-
	TOTAL (B)		6,919	15,934	5,584	10,048
	Profit Before		0,0 = 0		0,001	
	Тах		188,512	245,616	47,898	20,414
	Provision for Taxation		-	-		
	Profit/(Loss) After Tax		188,512	245,616	47,898	20,414
	APPROPRIATIONS					
	(a) Interim dividends paid during the vear		-			
	(b) Proposed final dividend		-	-	-	-
	(c) Dividend distribution tax		-	-	-	-
	(d) Transfer to any Reserves or Other		-	-	-	
	Accounts		-	-	-	-
	Balance of profit/ loss brought forward					
	from last year		(3,353,708)	(3,410,812)	(3,512,894)	(3,485,410
	Balance carried forward to Balance					

#### FORM NL-3-B-BS



# Apollo Munich Health Insurance Company Limited Registration No. 131 and Dated 3rd August 2007 Balance Sheet as at 30 September 2016

Baian	ice Sheet as at 30 Septem		
	Schedule	As at 30.09.16	As at 30.09.15
		(Rs.′000)	(Rs.'000)
SOURCES OF FUNDS	NIL O. Chave Constal		
	NL-8-Share Capital		
Share Capital	Schedule	3,572,210	3,492,288
Share Application Money Pending			
Allotment		-	1,294
	NL-10-Reserves and		
Reserves and Surplus	Surplus Schedule	2,587,793	2,536,414
Fair Value Change Account		3,800	213
	NL-11-Borrowings		
Borrowings	Schedule	-	-
TOTAL		6,163,803	6,030,209
APPLICATION OF FUNDS			
	NL-12-Investment		
Investments	Schedule	6,595,837	4,999,695
Loans	NL-13-Loans Schedule	-	-
	NL-14-Fixed Assets		
Fixed Assets	Schedule	286,335	245,989
Deferred tax Asset		149,806	149,806
CURRENT ASSETS			
	NL-15-Cash and bank		
Cash and Bank Balances	balance Schedule	1,915,460	2,385,465
	NL-16-Advances and		
Advances and Other Assets	Other Assets Schedule	942,266	870,113
Sub-Total (A)		2,857,726	3,255,578
			-
	NL-17-Current		
Current Liabilities	Liabilities Schedule	2,593,532	2,214,549
	NL-18-Provisions		
Provisions	Schedule	4,297,565	3,871,306
Deferred Tax Liability		-	-
Sub-Total (B)		6,891,097	6,085,855
			, ,
NET CURRENT ASSETS (C) = $(A - B)$		(4,033,371)	(2,830,277)
Miscellaneous Expenditure (to the	NL-19-Miscellaneous		
extent not written off or adjusted)	Expenditure Schedule		
			-
Debit Balance IN Profit and Loss			2 464 226
Account	_ <b> </b>	3,165,196	3,464,996
TOTAL		6,163,803	6,030,209



#### FORM NL-4-PREMIUM SCHEDULE PREMIUM EARNED [NET]

Particulars	For the Quarter Ended 30.09.16	Up to the Quarter Ended 30.09.16	For the Quarter Ended 30.09.15	Up to the Quarter Ended 30.09.15
	(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
Premium from direct business written	2,524,850	4,632,653	2,040,803	3,660,711
Service Tax	-	-	-	-
Adjustment for change in reserve for unexpired risks	684,690	1,351,935	140,219	561,202
Gross Earned Premium	1,840,160	3,280,718	1,900,584	3,099,509
Add: Premium on reinsurance accepted	(4,275)	(17,320)	201,689	390,304
Less : Premium on reinsurance ceded	586,030	1,056,027	585,161	944,149
Net Premium	1,934,545	3,559,306	1,657,331	3,106,866
Adjustment for change in reserve for unexpired risks	164,043	288,651	(103,899)	(24,991)
Premium Earned (Net)	2,455,192	4,622,590	1,901,449	3,693,059

#### FORM NL-5 - CLAIMS SCHEDULE CLAIMS INCURRED [NET]



Particulars	For the Quarter Ended 30.09.16	Up to the Quarter Ended 30.09.16	For the Quarter Ended 30.09.15	Up to the Quarter Ended 30.09.15
	(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
Claims paid				
Direct claims	1,777,943	3,293,682	1,324,759	2,474,350
Add Claims Outstanding at the end of the year	1,167,393	1,167,393	1,079,080	1,079,080
Less Claims Outstanding at the beginning of the year	1,056,363	911,483	925,666	753,708
Gross Incurred Claims	1,888,973	3,549,592	1,478,173	2,799,722
Add Re-insurance accepted to direct claims	101,808	150,642	90,203	120,523
Less Re-insurance Ceded to claims paid	392,673	707,731	258,440	464,012
Total Claims Incurred	1,598,108	2,992,503	1,309,936	2,456,233

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#### FORM NL-6-COMMISSION SCHEDULE COMMISSION -

Particulars	For the Quarter	Up to the Quarter	For the Quarter	Up to the Quarter	
	Ended 30.09.16	Ended 30.09.16	Ended 30.09.15	Ended 30.09.15	
	(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)	
Commission paid					
Direct	311,987	564,507	246,983	434,747	
Add: Re-insurance accepted	(919)	(3,724)	61,327	101,879	
Less: Commission on Re-insurance ceded	186,840	325,114	187,293	292,660	
Net Commission	124,228	235,669	121,017	243,966	

#### Break-up of the expenses incurred to procure business

TOTAL (B)	311,987	564,507	246,983	434,747
Others	3,701	6,109	8,536	14,852
Corporate Agency	56,949	96,226	29,112	48,300
Brokers	54,609	103,987	48,892	90,648
Agents	196,728	358,185	160,443	280,947

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### FORM NL-7-OPERATING EXPENSES SCHEDULE

S. No	Particulars	For the Quarter Ended 30.09.16	Up to the Quarter Ended 30.09.16	For the Quarter Ended 30.09.15	Up to the Quarter Ended 30.09.15
		(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000
1	Employees' remuneration & welfare				
	benefits	320,099	615,495	279,448	544,629
2	Travel, conveyance and vehicle running				
	expenses	25,503	47,797	19,446	34,62
3	Training expenses	6,501	8,883	3,972	6,47
4	Rents, rates & taxes	26,862	53,438	21,627	47,15
5	Repairs	21,122	47,050	28,619	48,42
6	Printing & stationery	947	4,473	3,555	6,04
	Communication	17,832	31,456	12,045	26,07
8	Legal & professional charges	42,027	85,244	39,471	60,16
9	Auditors' fees, expenses etc				
	(a) As auditor	416	1,100	450	1,10
	(b) As adviser or in any other capacity,				
	in respect of				
	(i) Taxation matters	-	-	-	-
	(ii) Insurance matters	-	-	-	-
	(iii) Management services;	-	-	-	-
	(c) in any other capacity	-	-	-	-
	Audit Fees - Others		-	10	1
	Out of pocket expenses	-	-	-	
10	Advertisement and publicity	122,056	269,192	66,353	247,36
11	Interest & Bank Charges	6,630	11,567	4,150	7,70
12	Other Expenses				
	(a) Business Support	26,887	52,199	23,952	54,64
	(b)Information Technology Services	79,279	131,701	65,006	122,16
	(c) Others	24,211	118,989	11,161	69,94
13	Depreciation	28,932	54,473	29,624	50,86 <sup>,</sup>
14	Service Tax A/c	4,864	11,455	30	137
	TOTAL	754,168	1,544,512	608,919	1,327,522



## FORM NL-8-SHARE CAPITAL SCHEDULE SHARE CAPITAL

S. No	Particulars	As at 30.09.16	As at 30.09.15
		(Rs.′000)	(Rs.'000)
1	Authorised Capital		
	500,000,000 Equity Shares of Rs. 10		
	each (Previous year 500,000,000 equity	5,000,000	5,000,000
	shares of Rs. 10 each)		
2	Issued Capital		
	357,321,236 Equity Shares of Rs 10 each		
	(Previous year 349,328,756 equity	3,573,212	3,493,288
	shares of Rs. 10 each)		
3	Subscribed Capital		
	357,221,037 Equity Shares of Rs. 10		
	each (Previous year 349,228,750 equity	3,572,210	3,492,288
	shares of Rs. 10 each)		
4	Called-up Capital		
	357,221,037 Equity Shares of Rs. 10		
	each (Previous year 349,228,750 equity	3,572,210	3,492,288
	shares of Rs. 10 each)		
	Less : Calls unpaid	-	-
	Add : Equity Shares forfeited (Amount		
	originally paid up)	-	-
	Less : Par Value of Equity Shares bought		
	back	-	-
	Less : Preliminary Expenses	-	-
	Less: Expenses including commission or		
	brokerage on underwriting or		
	subscription of shares.	-	-
	TOTAL	3,572,210	3,492,288



#### FORM NL-9-PATTERN OF SHAREHOLDING SCHEDULE SHARE CAPITAL PATTERN OF SHAREHOLDING [As certified by the Management]

Shareholder	As at 30.0	9.16	As at 30	0.09.15
	Number of Shares	% of Holding	Number of Shares	% of Holding
Promoters				
• Indian	182,363,114	51.05%	259,936,221	74.43%
<ul> <li>Foreign</li> </ul>	173,954,205	48.70%	89,043,779	25.50%
Others	903,718	0.25%	248,750	0.07%
TOTAL	357,221,037	100%	349,228,750	100%



#### FORM NL-10-RESERVE AND SURPLUS SCHEDULE RESERVES AND SURPLUS

S. No	Particulars	As at 30.09.16	As at 30.09.15
		(Rs.′000)	(Rs.'000)
1	Capital Reserve	-	-
2	Capital Redemption Reserve	-	-
	Share Premium:-		
3	Opening Balance	2,587,793	2,536,414
	Add: Received during the year	-	-
	General Reserves	-	-
4	Less: Debit balance in Profit and Loss Account	-	-
	Less: Amount utilized for Buy-back	-	-
5	Catastrophe Reserve	-	-
6	Other Reserves	-	-
7	Balance of Profit in Profit & Loss Account	-	-
	TOTAL	2,587,793	2,536,414



#### FORM NL-11-BORROWINGS SCHEDULE BORROWINGS

S. No	Particulars	As at 30.09.16	As at 30.09.15
		(Rs.'000)	(Rs.'000)
1	Debentures/ Bonds	-	-
2	Banks	-	-
3	Financial Institutions	-	-
4	Others	-	-
	TOTAL	-	-



#### FORM NL-12-INVESTMENTS SCHEDULE

<u>Investr</u> S. No	Particulars	As at 30.09.16	As at 30.09.15
		(Rs,'000)	(Rs.'000)
	LONG TERM INVESTMENTS	(1.2.2.2.2)	(101 000)
1	Government securities and Government	2 540 474	2 1 21 250
	guaranteed bonds including Treasury Bills	2,548,474	2,131,256
2	Other Approved Securities	-	-
	Other Investments		
	(a) Shares	-	-
	(aa) Equity	-	-
	(bb) Preference	-	-
	(b) Mutual Funds	-	-
	(c) Derivative Instruments	-	-
	(d) Debentures/ Bonds	1,030,077	680,098
	(e) Other Securities (Housing Bonds)	811,309	791,435
	(f) Subsidiaries	-	-
	(g) Investment Properties-Real Estate	-	-
4	Investments in Infrastructure and Social		701 277
	Sector	955,675	701,277
5	Other than Approved Investments	-	-
	SHORT TERM INVESTMENTS		
1	Government securities and Government	62,320	49,870
	guaranteed bonds including Treasury Bills	62,330	49,870
2	Other Approved Securities	-	-
3	Other Investments		
	(a) Shares	-	-
	(aa)Equity	-	-
	(bb) Preference	-	-
	(b) Mutual Funds	662,760	365,853
	(c) Derivative Instruments	-	-
	(d) Debentures/ Bonds	250,000	20,000
	(e) Other Securities (Housing Bonds)	179,999	149,884
	(f) Subsidiaries	-	-
	(g) Investment Properties-Real Estate	-	-
4	Investments in Infrastructure and Social	95,213	110,022
	Sector	95,215	110,022
5	Other than Approved Investments	-	-
	TOTAL	6,595,837	4,999,695

a. Aggregate amount of Company's investments other than listed equity securities and derivative instruments is Rs.6,595,837 thousand (Previous Year-Rs.4,999,695 thousand ). Market value of such investments as at 30.09.2016 is Rs 6,812,901 thousand (Previous Year-Rs. 5,115,742 thousand).



## FORM NL-13-LOANS SCHEDULE

<u>LOANS</u> S.No	Particulars	As at 30.09.16	As at 30.09.15
		(Rs.′000)	(Rs.'000)
1	SECURITY-WISE CLASSIFICATION		
	Secured		
	(a) On mortgage of property		
	(aa) In India	-	-
	(bb) Outside India	-	-
	(b) On Shares, Bonds, Govt. Securities	-	-
	(c) Others	-	-
	Unsecured	-	-
	TOTAL	-	-
2	BORROWER-WISE CLASSIFICATION		
	(a) Central and State Governments	-	-
	(b) Banks and Financial Institutions	-	-
	(c) Subsidiaries	-	-
	(d) Industrial Undertakings	-	-
	(e) Others	-	-
	TOTAL	-	-
3	PERFORMANCE-WISE CLASSIFICATION		
	(a) Loans classified as standard		
	(aa) In India	-	-
	(bb) Outside India	-	-
	(b) Non-performing loans less provisions		
	(aa) In India	-	-
	(bb) Outside India	-	-
	TOTAL	-	-
4	MATURITY-WISE CLASSIFICATION		
	(a) Short Term	-	-
	(b) Long Term	-	-
	TOTAL	-	-



#### FORM NL-14-FIXED ASSETS SCHEDULE FIXED ASSETS

		Cost/ Gro	ss Block			Depre	Net Block			
	Opening As At						On Sales/			
Particulars	01.04.2016	Additions	Deductions	As At 30.09.2016	Upto 01.04.2016	For The Period	Adjustments	To Date 30.09.2016	As at 30.09.2016	As at 30.09.2015
Goodwill	-	-	-	-	-	-	-	-	-	-
Intangible Assets										
(a) Software	375,380	47,087	-	422,467	259,381	25,234	-	284,615	137,852	132,272
(b) Website	10,116	-	-	10,116	8,243	543	-	8,786	1,330	2,414
(c) Media Films	22,500	-	-	22,500	22,500	-	-	22,500	-	-
Land-Freehold	-	-	-	-	-	-	-	-	-	-
Leasehold Property	-	-	-	-	-	-	-	-	-	-
Buildings	-	-	-	-	-	-	-	-	-	-
Furniture & Fittings	65,676	300	(651)	65,325	57,242	3,009	(651)	59,600	5,725	10,864
Information Technology										
Equipment	180,106	33,105	(1,062)	212,149	117,135	19,449	(988)	135,596	76,553	68,461
Vehicles	48,859	-	-	48,859	28,549	4,445	-	32,994	15,865	20,928
Office Equipment	55,492	5,040	(2,566)	57,966	49,099	1,793	(2,562)	48,330	9,636	6,710
Others	-	-	-	-	-	-	-	-	-	-
TOTAL	758,129	85,532	(4,279)	839,382	542,149	54,473	(4,201)	592,421	246,961	241,649
Capital Work in progress	-	-	-	-	-	-	-	-	39,374	4,340
Grand Total	758,129	85,532	(4,279)	839,382	542,149	54,473	(4,201)	592,421	286,335	245,989
Previous Year	680,084	66,479	(492)	746,071	453,942	50,864	(384)	504,422	245,989	-



S. No	Particulars	As at 30.09.16	As at 30.09.15
		(Rs.′000)	(Rs.'000)
1	Cash (including cheques, drafts and stamps)	13,278	7,152
2	Bank Balances	-	-
	(a) Deposit Accounts		
	(aa) Short-term (due within 12 months)	1,512,407	1,410,352
	(bb) Others	274,800	775,694
	(b) Current Accounts	114,975	192,267
	(c) Others	-	-
3	Money at Call and Short Notice		
	(a) With Banks	-	-
	(b) With other Institutions	-	-
4	Others	-	-
	TOTAL	1,915,460	2,385,465

### FORM NL-15-CASH AND BANK BALANCE SCHEDULE CASH AND BANK BALANCES



S. No	Particulars	As at 30.09.16	As at 30.09.15
		(Rs.′000)	(Rs.'000)
	ADVANCES		
1	Reserve deposits with ceding companies	7,923	6,786
2	Application money for investments	_	-
3	Prepayments	184,292	163,531
4	Advances to Directors/Officers	-	-
5	Advance tax paid and taxes deducted at source	111 201	0.009
5	(Net of provision for taxation)	111,291	9,008
6	Others		
	(a) Advances to Suppliers	27,852	31,764
	(b) Other advances	13,316	9,939
	TOTAL (A)	344,674	221,028
	OTHER ASSETS		
	Income accrued on investments	326,358	320,370
	Outstanding Premiums	3,511	49,526
	Agents' Balances	-	-
4	Foreign Agencies Balances	-	-
5	Due from other entities carrying on insurance	146,597	184,452
	business (including reinsurers)	140,557	107,752
6	Due from subsidiaries/ holding	-	-
7	Deposit with Reserve Bank of India [Pursuant to		
/	section 7 of Insurance Act, 1938]	-	-
8	Others		
	(a) Rent & other deposits	88,359	84,030
	(b) Service Tax Unutilized Credit	32,767	10,707
	TOTAL (B)	597,592	649,085
		042.266	870,113
	TOTAL (A+B)	942,266	8/0,11.

### FORM NL-16-ADVANCES AND OTHER ASSETS SCHEDULE ADVANCES AND OTHER ASSETS



#### FORM NL-17-CURRENT LIABILITIES SCHEDULE CURRENT LIABILITIES

S. No	Particulars	As at 30.09.16	As at 30.09.15
		(Rs.'000)	(Rs.'000)
1	Agents' Balances	66,665	47,107
	Balances due to other insurance companies	376,582	192,692
3	Deposits held on re-insurance ceded	-	-
4	Premiums received in advance	117,671	91,242
	Unallocated premium	202,166	171,699
	Unclaimed Amount of Policy Holders	25,068	30,794
	Sundry Creditors	46,584	95,571
	Due to subsidiaries/ holding company	-	-
	Claims Outstanding	1,167,393	1,079,080
	Due to Officers/ Directors	_	-
11	Others		
	(a) Tax Deducted Payable	65,776	39,451
	(b) Other Statutory Dues	11,084	8,707
	(c) Employee related liability	-	39
	(d) Expenses Payable	392,358	415,404
	(e) Service Tax Liability	122,185	42,763
	TOTAL	2,593,532	2,214,549



### FORM NL-18-PROVISIONS SCHEDULE PROVISIONS

S.No	Particulars	As at 30.09.16	As at 30.09.15
		(Rs.'000)	(Rs.'000)
	Reserve for Unexpired Risk	4,284,421	3,871,306
n	For Taxation (less advance tax paid and		
Z	taxes deducted at source)	-	-
3	For Proposed Dividends	-	-
4	For Dividend Distribution Tax	-	-
5	Others		
	(a) For Employee Benefits	13,144	-
	(b )For Wealth Tax	-	-
	(c) For Doubtful Loans and Advances	_	_
	TOTAL	4,297,565	3,871,306



#### FORM NL-19 MISC EXPENDITURE SCHEDULE MISCELLANEOUS EXPENDITURE (To the extent not written off or adjusted)

S.No	Particulars	As at 30.09.16	As at 30.09.15
		(Rs.'000)	(Rs.'000)
	Discount Allowed in issue of shares/		
	debentures	-	-
	2 Others	-	-
	TOTAL	-	-



FORM NL-21 Statement of Liabilities Apollo Munich Health Insurance Company Limited

				Stateme	ent of Liabilities								
			As at 30	.09.16		As at 30.09.15							
SI.No.	Particular	Reserves for Unexpired Risks	Reserve for Outstanding Claims	IBNR Reserves	Total Reserves	Reserves for Unexpired Risks	Reserve for Outstanding Claims	IBNR Reserves	Total Reserves				
1	Fire	-	-	-	-	-	-	-	-				
2	Marine												
а	Marine Cargo	-	-	-	-	-	-	-	-				
b	Marine Hull	-	-	-	-	-	-	-	-				
3	Miscellaneous												
а	Motor	-	-	-	-	-	-	-	-				
b	Engineering	-	-	-	-	-	-	-	-				
с	Aviation	-	-	-	-	-	-	-	-				
d	Liabilities	-	-	-	-	-	-	-	-				
e	Others	-	-	-	-	-	-	-	-				
4	Health Insurance	42,844	7,536	4,138	54,518	38,713	6,759	4,032	49,504				
5	Total Liabilities	42,844	7,536	4,138	54,518	38,713	6,759	4,032	49,504				

#### FORM NL-22



Insurer Reg No: 131 Date: 30.09.2016

Apollo Munich Health Insurance Company Limited GROSS DIRECT PREMIUM UNDERWRITTEN UPTO THE QUARTER ENDED 30.09.2016

(Rs in Lakhs)	GROSS I	DIRECT PI	REMIUM U	INDERWR	ITTEN UF	РТО ТНЕ С	QUARTER	ENDED 30	0.09.2016																
STATES	F	ire	Marine	(Cargo)	Marine	e (Hull)	Engin	eering	Moto Dan		Motor Th	nird Party	Liability insuran ce			sonal ident	Medical Ins	surance	Overseas Insu		Crop Insuran ce		All Other Miscella	Grand	Total
	For the qtr	Upto the qtr	For the qtr	Upto the qtr	For the qtr	Upto the qtr	For the qtr	Upto the qtr	For the qtr	Upto the qtr	For the qtr	Upto the qtr	For the qtr	For the qtr	Upto the qtr										
Andhra Pradesh															3.44	6.26	103.96	175.90	0.89	4.28				108.29	186.44
Assam															4.21	8.52	86.67	155.20		1.60				91.62	165.32
Bihar															1.85	3.30		79.93		0.74				54.50	83.97
Chandigarh															18.57	32.62	248.25	457.38	5.74	11.57				272.56	
Chhattisgarh															8.46	16.41	46.19	70.89		0.62				54.87	
Delhi															157.26	258.04	4175.98	7881.26		66.09				4359.97	8205.40
Goa															0.86	1.10	2.96	6.41	0.08	0.15				3.91	7.65
Gujarat															110.35	202.71	1228.53	2203.25	15.31	39.27				1354.20	2445.23
Haryana															800.22	2076.78	1742.85	3176.11	105.98	302.06				2649.05	5554.94
Jammu & Kashmir															0.47	1.10	6.01	10.47		0.20				6.49	11.78
Jharkhand															1.11	1.43	12.24	20.03	0.08	0.28				13.44	21.74
Karnataka															103.47	186.55	3332.03	5879.70	7.51	17.56				3443.02	6083.81
Kerala															27.61	49.12	597.98	1021.10	2.93	5.06				628.52	1075.29
Madhya Pradesh															47.24	86.39	259.28	466.48	4.74	8.92				311.26	561.78
Maharasthra															280.39	463.04	4688.01	7843.37	46.67	130.79				5015.07	8437.19
Orissa															2.22	4.02	118.81	214.73	0.58	0.83				121.61	219.58
Punjab															27.14	49.55		711.78		15.66				400.49	777.00
Puducherry															1.64	2.66	8.95	10.74	0.00	0.32				10.59	13.73
Rajasthan															102.72	190.23	643.07	1147.15	6.25	14.73				752.05	1352.10
Tamil nadu															64.77	114.95	1369.17	2452.55	9.51	28.42				1443.45	2595.92
Telangana															42.44	115.97	1181.19	2714.14	13.57	35.12				1237.20	2865.23
Uttar Pradesh															89.05	159.03	1744.99	2965.04	8.41	22.37				1842.46	3146.43
Uttrakhand															0.94	2.46	16.27	29.14	0.93	1.33				18.15	32.93
West Bengal															23.36	41.54	1028.07	1842.33	4.31	9.72				1055.74	1893.59

#### FORM NL-23 Reinsurance Risk Concentration Apollo Munich Health Insurance Company Limited



S. No.	Reinsurance Placements	No. of	Premiu	m ceded to reins	urers	Premium ceded to
		reinsurers	Proportional	Non- Proportional	Facultative	reinsurers / Total reinsurance premium ceded (%)
1	No. of Reinsurers with rating of AAA and above					
2	No. of Reinsurers with rating AA but less than AAA					
3	No. of Reinsurers with rating A but less than AA	3	2,097	12		20%
4	No. of Reinsurers with rating BBB but less than A	2	8,384	67		80%
5	No. of Reinsurers with rating less than BBB					
	Total	5	10,481	79		100%

### FORM NL-24 Ageing of Claims Apollo Munich Health Insurance Company Limited

30.09.2016

(Rs in Lakhs)

			Agoing of Cl	aims as at 30.09	2016			(Rs in Lakhs
	Line of Business		Ageing of Cla	Total No. of claims paid	Total amount o			
S. No.		1 month	1 - 3 months	3 - 6 months	6 months - 1 year	> 1 year		
	1 Fire	-	-	-	-	-	-	-
	2 Marine Cargo	-	-	-	-	-	-	-
	3 Marine Hull	-	-	-	-	-	-	-
4	4 Engineering	-	-	-	-	-	-	-
	5 Motor OD	-	-	-	-	-	-	-
(	5 Motor TP	-	-	-	-	-	-	-
	7 Health	86,539	-	-	-	-	86,539	30,899
8	8 Overseas Travel	194	-	-	-	-	194	67
(	9 Personal Accident	404	-	-	-	-	404	430
10	) Liability	-	-	-	-	-	-	-
1	1 Crop	-	-	-	-	-	-	-
17	2 Miscellaneous	-	-	-	-	-	-	-

#### FORM NL-25 : Claims data for Non-Life Apollo Munich Health Insurance Company Limited 30.09.2016



		30.09.2010								No. of claim	s only			HEALTHINSU	JRANCE
S. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Engineeri ng	Motor OD	Motor TP	Health	Overseas Travel	Personal Accident	Liability	Сгор	Credit	Miscellane ous	Total
1	Claims O/s at the beginning of the period	-	-	-	-	-	-	9,443	120	244	-	-	-	-	9,807
2	Claims reported during the period	-	-	-	-	-	-	104,841	369	668	-	-	-	-	105,878
3	Claims settled during the period	-	-	-	-	-	-	86,539	194	404	-	-	-	-	87,137
4	Claims repudiated during the period	-	-	-	-	-	-	5,846	52	71	-	-	-	-	5,969
5	Claims closed during the period	-	-	-	-	-	-	3,091	76	111	-	-	-	-	3,278
6	Claims O/s at the end of the period	-	-	-	-	-	-	18,808	167	326	-	-	-	-	19,301
	Less than 3 months	-	-	-	-	-	-	18,808	167	326	-	-	-	-	19,301
	3 months to 6 months	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	6months to 1 year	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	1 year and above	-	-	-	-	-	-	-	-	-	-	-	-	-	-



#### FORM NL-26 - CLAIMS INFORMATION - KG Table I

Apollo Munich Health Insurance Company Limited

Solvency for the period ended 30.09.2016 Required solvency margin based on net premium and net incurred claims (Rs. in Lacs)

S. No	Class of Business	Gross Premium	Net Premium	Gross Incurred	Net Incurred Claims	RSM-1	RSM-2	RSM
				Claims				
	1 Fire	-	-	-	-	-	-	-
-	2 Marine Cargo	-	-	-	-	-	-	-
	3 Marine Hull	-	-	-	-	-	-	-
4	4 Motor	-	-	-	-	-	-	-
ļ	5 Engineering	-	-	-	-	-	-	-
(	6 Aviation	-	-	-	-	-	-	-
-	7 Liabilities	-	-	-	-	-	-	-
8	8 Others	-	-	-	-	-	-	-
0	9 Health	116,425	85,688	69,679	55,427	17,464	16,628	17,464
	Total	116,425	85,688	69,679	55,427	17,464	16,628	17,464



### FORM NL-27 Offices information for Non-Life Apollo Munich Health Insurance Company Limited

30.09.2016

S. No	Office	Information	Number						
1		or of offices at the beginning of the year							
2	No. of branches approved	<ul> <li>of branches approved during the year</li> </ul>							
3	No. of branches opened	· IVEAL							
4	during the year	Out of approvals of this year	3						
5	No. of branches closed du	ring the year	-						
6	No of branches at the end		105						
7	No. of branches approved	lo. of branches approved but not opened							
8	No. of rural branches	. of rural branches							
9	No. of urban branches		105						

\* Metro branches has been included in total of urban branches.



#### FORM NL-28-STATEMENT OF ASSETS - 3B

#### Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007 Statement as on: 30.09.2016 Statement of Investment Assets (General Insurer) (Business within India) Rs. In Lacs Periodicity of Submission: Quarterly S. No PARTICULARS SCH AMOUNT 1 Investments 8 65,673 9 2 Loans -3 Fixed Assets 10 2,863 4 Current Assets a. Cash & Bank Balance 11 19,155 b. Advances & Other Assets 12 9,423 5 Current Liabilities a. Current Liabilities 13 25,935 b. Provisions 14 42,976 c. Misc. Exp not Written Off 15 d. Debit Balance of P&L A/c 31,652 Application of Funds as per Balance Sheet (A) 197,677 Less: Other Assets SCH Amount Loans 1 9 -2 Fixed Assets 10 2,863 Cash & Bank Balances 11 1,738 3 9,423 4 Advances & Other Assets 12 Current Liabilities 13 25,935 5 6 Provisions 14 42,976 7 Misc. Exp not Written Off 15 -8 Debit Balance of P&L A/c 31,652 TOTAL (B) 114,587 'Investment Assets' As per FORM 3B (A-B) 83,090

			S	Н	РН	Book Value	%	FVC Amount	Total	Maukat	
No	'Investment' represented as	Reg. %	Balance	FRSM <sup>+</sup>	PN	(SH + PH)	Actual	FVC Amount	TOLAT	Market Value	
			(a)	(b)	с	d = (b+c)	Actual	(e)	(d + e)	Value	
1	G. Sec.	Not less than 20%	-	-	17,643	17,643	21		17,643	18,507	
2	G. Sec or Other Approved Sec. (incl. (1) above)	Not less than 30%	-	-	26,108	26,108	31		26,108	27,081	
3	Investment subject to Exposure Norms										
	<ol> <li>'Housing &amp; Loans to SG for Housing and FFE, Infrastructure Investments</li> </ol>	Not less than 15%	-	-	20,422	20,422	25		20,422	21,157	
	2. Approved Investments (Not exceeding 55%)		-	18685	14,282	32,967	40	38	33,005	33,435	
	3. Other Investments (not exceeding 25%)		-	3,555	-	3,555	4	-	3,555	3,587	
	Total Investment Assets	100%	-	22,240	60,812	83,052	100	38	83,090	85,260	



#### FORM NL-29 Detail regarding debt securities Apollo Munich Health Insurance Company Limited

30.09.2016

Apollo Munich Health In	surance Compa	ny Limited		30.09.2016				(D · · · )
			Datail Degaw	ding debt securi	tice			(Rs in Lacs)
		MADIZE	T VALUE	ang debt securi	lies	BOOK		
		MARKE				BOOK	VALUE	1
	As at 30/09/2016	As % of total for this class	As at 30/09/2015 Of the previous year	As % of total for this class	As at 30/09/2016	As % of total for this class	As at 30/09/2015 Of the previous year	As % of total for this class
Break down by credit								
rating								
AAA rated	27,918	32.74%	21,388	29%	26,923	32.42%	20,727	29%
AA or better	6,501	7.63%	3,902	5%	6,300	7.59%		
Rated below AA but above	_	-	_	_	-	-	-	_
Rated below A but above								
В	-	-	-	-	-	-	-	-
Any other	50,841	59.63%	47,496	65%	49,830	60.00%	47,096	66%
BREAKDOWN BY RESIDUALMATURITY								
Up to 1 year	26,959	31.62%	21,027	29%	26,849	32.33%	21,007	29%
more than 1 year and upto 3 years	20,136		17,114	24%	19,617	23.62%		24%
More than 3 years and up	20,150	25.0270	17,111	21/0	15,017	25.0270	10,512	217
to 7 years	24,597	28.85%	23,112	32%	23,630	28.45%	22,508	31%
More than 7 years and up								
to 10 years	6,082		8,177	11%	5,910	7.12%		
above 10 years	7,485	8.78%	3,355	5%	7,046	8.48%	3,278	5%
Breakdown by type of								
the issuer a. Central Government	18,507	21.71%	15,597	21%	17,643	21.24%	15,311	21%
b. State Government	8,574		6,612	9%	8,465			
c. Corporate Securities	58,179		50,576		56,944	68.56%		70%
	50,175	00.2170	50,570	0576	50,511	00.30 /0	15,011	,,,,

#### FORM NL-30 Analytical Ratios Apollo Munich Health Insurance Company Limited

Analytical Ratios for Non-Life companies



S. No	Particular	For the Quarter Ended 30.09.16 (%/Times)	Up to the Quarter Ended 30.09.16 (%/Times)	For the Quarter Ended 30.09.15 (%/Times)	Up to the Quarter Ended 30.09.15 (%/Times)
1	Gross Premium Growth Rate	24%	27%	42%	30%
2	Gross Direct Premium to Net Worth Ratio	0.84	1.55	0.80	1.43
3	Growth Rate of Net Worth	9%	9%	1%	1%
4	Net Retention Ratio	77%	77%	74%	77%
5	Net Commission Ratio	6%	7%	7%	8%
6	Expenses of Management to Gross Direct Premium Ratio	42%	46%	42%	48%
7	Expenses of Management to Net Written Premium Ratio	55%	59%	52%	57%
8	Net Incurred Claims to Net Earned Premium	65%	65%	69%	67%
9	Combined Ratio	110%	115%	113%	117%
10	Technical Reserves to Net Premium Ratio	2.82	1.53	2.99	1.59
11	Underwriting Balance Ratio	(0.01)	(0.03)	(0.07)	(0.09)
12	Operating Profit Ratio	6%	3%	-1%	-3%
13	Liquid Assets to Liabilities Ratio	0.53	0.53	0.59	0.59
14	Net Earnings Ratio	9.74%	6.90%	2.89%	0.66%
15	Return on Net Worth	6.29%	8.20%	1.87%	0.80%
16	Available Solvency Margin to Required Solvency Margin Ratio	1.62	1.62	1.51	1.51
17	NPA Ratio	-	-	-	-
	Gross NPA Ratio	-	-	-	-
	Net NPA Ratio	-	-	-	-
1	(a) No. of shares	357,221,037	357,221,037	349,228,750	349,228,750
2	(b) Percentage of shareholding (Indian / Foreign)	557,221,057	557,221,057	51572207750	515,220,750
	-Indian	51.05%	51.05%	74.43%	74.43%
	-Foreign	48.70%	48.70%	25.50%	25.50%
	Other	0.25%	0.25%	0.07%	0.07%
3	( c) % of Government holding (in case of public sector insurance companies)	Nil	Nil	Nil	Nil
4	<ul> <li>(a) Basic and diluted EPS before extraordinary items</li> <li>(net of tax expense) for the period (not to be annualized)</li> </ul>	Basic EPS-0.53 Diluted EPS-0.53	Basic EPS-0.69 Diluted EPS-0.69	Basic EPS-0.14 Diluted EPS-0.14	Basic EPS-0.06 Diluted EPS-0.06
5	(b) Basic and diluted EPS after extraordinary items (net of tax expense) for the period (not to be annualized)	Basic EPS-0.53 Diluted EPS-0.53	Basic EPS-0.69 Diluted EPS-0.69	Basic EPS-0.14 Diluted EPS-0.14	Basic EPS-0.06 Diluted EPS-0.06
6	(iv) Book value per share (Rs)	8.38	8.38	7.34	7.34



#### FORM NL-31 : Related Party Transactions Apollo Munich Health Insurance Company Limited

				E	II. to the	E	11 4 - 41
S. No	Name of the Related Party	Nature of Relationship with the Company	Description of Transactions / Categories	For the Quarter Ended 30.09.2016	Up to the Quarter Ended 30.09.2016	For the Quarter Ended 30.09.2015	Up to the Quarter Ended 30.09.2015
		Family Health Plan Limited Significant Influence		2.80	82.23	(3.82)	69.84
1	Family Health Plan Limited	Significant Influence	Claim Payment	-	0.83	4.58	29.2
1	ranny nearth rian Einnea	Significant Infidence	TPA Fees	512.86	813.14	397.43	1,022.44
			Payables	5.19	5.19	-	-
			Premium Income	160.29	435.75	96.36	272.3
2	Apollo Hospitals Enterprise Limited	Joint Venture partners	Claim Payment	750.12	1,302.48	375.02	821.5
			Sponsorship of Patient Safety	5.00	5.21	-	-
3	Lifetime Wellness Rx Intl. Ltd	Significant Influence	Premium Income	1.67	23.47	2.20	12.30
J	Ellectrile Weinless IX Incl. Edd	Significant Infidence	Advertisement Charges	2.77	3.06	1.18	1.48
4	Apollo Gleneagales Hospitals Ltd.	Significant Influence	Premium Income	0.13	0.28	0.10	0.19
4	Apolio Gielleagales Hospitals Etc.	Significant Influence	Claim Payment	143.36	236.57	72.18	140.33
			Premium Income	4.72	(10.67)	29.28	8.13
5	Indraprastha Medical Corporation Ltd	Significant Influence	Claim Payment	382.18	690.13	219.18	466.3
5		Significant Influence	Expenses towards Services			0.01	0.03
			Rendered	-	-	0.01	0.0.
6	Apollo Hospitals International Limited	Significant Influence	Premium Income	(0.47)	(1.59)	(0.85)	(1.71
0	Apollo Hospitals International Limited	Significant Influence	Claim Payment	56.20	114.45	59.50	101.62
			Premium Income	-	-	0.19	1.2
7	Apollo Hoolth and Lifestula Ltd	Significant Influence	Claim Payments	-	0.34	1.09	5.29
/	Apollo Health and Lifestyle Ltd.	Significant Influence	Expenses towards Services Rendered	-	1.32	1.24	1.2
8	Imperial Hospital And Research Centre Ltd	Significant Influence	Claim Payment	106.16	183.14	81.62	137.02
0	Fahan Cindaani Managamat Comvise Drivete Ltd	Cignificant Influence	Premium Income	(1.68)	20.43	(0.19)	15.4
9	Faber Sindoori Managemnt Service Private Ltd	Significant Influence	Claim Payment	0.21	0.96	0.56	1.28
10	Samudra Healthcare Enterprises Limited	Significant Influence	Claim Payment	1.86	3.32	-	
	Angle Deeph Hermitel Enternaise Lineited	Circuiti sent Influence	Premium Íncome	-	-	0.51	0.5
11	Apollo Reach Hospital Enterprise Limited	Significant Influence	Claim Payment	-	-	1.88	2.0
12	Krishnan Ramachandran, Srikanth Kandikonda, Vishwanath Mahendra, Antony Jacob, Sanjay Kulshrestha, Ms. Shobana Kamineni, Sriharsha Achar, Dr. Nandini Ali & Deepti Rustagi	Key Persons As Per IRDA Regulations	Remuneration	190.05	571.31	188.88	483.62
13	APOLLO HEALTH RESOURCES LIMITED	Significant Influence	Premium Income	-	-	(0.24)	13.00
15		Significant Influence	Claim Payment	-	-	0.04	0.04
14	KEIMED LIMITED	Significant Influence	Premium Income	-	0.07	(0.17)	(0.28
15	APEX AGENCIES	Significant Influence	Premium Income	0.87	0.88	0.02	0.00
16	Medvarsity Online Ltd.	Significant Influence	Premium Income	-	-	-	0.14
17	Apollo Home Health Care Limited	Significant Influence	Premium Income	15.27	16.25	-	-
18	P Obul Reddy and Sons	Significant Influence	Premium Income	1.21	1.20	-	-
19	Associated Electrical Agencies	Significant Influence	Premium Income	2.12	2.08	-	-
20	Apollo Gleneagles PET-CT Private Limited	Significant Influence	Premium Income	0.06	0.06	-	-
			Premium on cessions to Reinsurers	1,098.83	1,950.70	-	-
21	Munchener Ruckversicherung Gesellschaft	Significant Influence	Reinsurance Commission earned	384.58	682.73	-	-
			Losses recovered from Reinsurers	147.38	171.64	-	-
			Payables	566.87	1,096.32	-	-

30.09.2016

#### FORM NL-32 Products Information Apollo Munich Health Insurance Company Limited

30.09.2016



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#### Products Information

List below the products and/or add-ons introduced during the period       Date of filing of       Date IRDA confirmed filing/         SI. No.       Name of       Co. Ref. No.       IRDA Ref.no.       Class of Business       Category of product       Date of filing of       Date IRDA confirmed filing/         1       Nil       <							
St. No.         Product         Co. Ref. No.         IRDA Ref.no.         Class of Busiless         Category of product         Product         Product         approval	List below the	oroducts and/	or add-ons introa	luced during the period			
1 Nil	SI. No.		Co. Ref. No.	IRDA Ref.no.	Class of Business	Category of product	 _
	1	Nil					

#### FORM NL-33 - SOLVENCY MARGIN - KGII Apollo Munich Health Insurance Company Limited Solvency as at 30.09.2016



Available Solvency Margin and Solvency Ratio

			(Rs. in Lacs)
S. No	Description	Notes No.	Amount
(1)	(2)	(3)	(4)
1	Available Assets in Policyholders' Funds (adjusted value		62,347
	of Assets as mentioned in Form IRDA-GI-TA)		
	Deduct:		
2	Liabilities (reserves as mentioned in Form-GI-TR)		54,518
3	Other Liabilities (other liabilities in respect of		6,964
	Policyholders' Fund as mentioned in Balance Sheet)		
4	Excess in Policyholders' Funds (1-2-3)		865
5	Available Assets in Shareholders' Funds (value of		34,635
	Assets as mentioned in Form IRDA-GI-TA):		
	Deduct:		
6	Other Liabilities (other liabilities in respect of		7,17
	Shareholders' Fund as mentioned in Balance Sheet)		
7	Excess in Shareholders' Funds (5-6)		27,457
8	Total Available Solvency Margin [ASM] (4+7)		28,322
9	Total Required Solvency Margin [RSM]		17,464
10	Solvency Ratio (Total ASM/Total RSM)		1.62

### FORM NL-34 : Board of Directors & Key Person Apollo Munich Health Insurance Company Limited



S. No	Name of person	Role/designation	Details of change in the period				
1	Dr. Prathap C Reddy	Chairman	None				
2	Ms. Shobana Kamineni	Whole Time Director	None				
3	Ms. Suneeta Reddy	Director	None				
4	Mr. Antony Jacob	Whole Time Director & CEO	None				
5	Dr. Doris Sophia Hoepke	Director	None				
6	Mr. Andrew Kielty	Director	None				
7	Mr. MBN Rao	Independent Director	None				
8	Mr. Bernhard Steinruecke	Independent Director	None				
9	Mr. Christian Schmid	Alternate Director	With Effect from 19 April 2016				
10	Mr. Karthik Reddy	Alternate Director	With Effect from 19 April 2016				
11	Mr. Srikanth Kandikonda	CFO and Company Secretary	None				
12	Mr. Krishnan Ramachandran	Deputy CEO	wef 22.07.2016				
13	Mr. Sanjay Kulshrestha	Chief Investment Officer	None				
14	Mr. Vishwanath Mahendra	Appointed Actuary & Chief Risk Officer	None				
15	Ms. Deepti Rustagi	Chief Compliance Officer	None				
16	Dr. Sriharsha A Achar	Chief people Officer	wef 22.07.2016				
17	Dr. Nandini Ali	СМО	wef 22.07.2016				

Key Persons as defined in IRDA Registration of Companies Regulations, 2000

#### FORM NL-35-NON PERFORMING ASSETS-7A

#### Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007



Name of the Fund Investment Corpus I- FRSM+PH

Statement as on:30.09.2016 Details of Investment Portfolio

#### Periodicity of Submission : Quarterly

		Instrume	Inter	est Rate	Total O/s	Default Principal	Default Interest	Principal	Interest	Deferred	Deferred	Rolled		e been any I Waiver?		Provision	Provision
COI	Company Name	nt Type	%	Has there been revision?	(Book Value)	(Book Value)	(Book Value)	Due from	Due from	Principal	Interest	Over?	Amount	Board Approval Ref	Classification	(%)	(Rs)
CGSB	GOVENMENT OF INDIA	GILTS	6.01	-	61	-	-	-	-	-	-	-	-		STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	6.17	-	154	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	6.25	-	789	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	6.90	-	489	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.16	-	1,447	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.46	-	498	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.72	-	503	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.80	-	495	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.83	-	993	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.95	-	685	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.99	-	25	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.07	-	100	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.08	-	1,042	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.13	-	1,507	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.15	-	505	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.19	-	497	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.20	-	20	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.24	-	498	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.24	-	1.018	-	-	-	-	-	-	-	-		STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.26	-	994	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.32	-	1,017	-	-	-	-	-	-	-	-		STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.33	-	10	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.35	-	1.015	-	-	-	-	-	-	-	-		STANDARD	-	-
	GOVENMENT OF INDIA	GILTS	8.60	-	1,667	-	-	-	-	-	-	-	-		STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	9.15	-	526	-	-	-	-	-	-	-	-		STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	9.20	-	1.088	-	-	-	-	-	-	-	-		STANDARD	-	-
	ADITYA BIRLA FINANCE LIMITED	BONDS	9.60	-	1,000	-	-	-	-	-	-	-	-		STANDARD	-	-
ECOS	HDB FINANCIAL SERVICES LIMITED	BONDS	8.84	-	1,000	-	-	-	-	-	-	-	-		STANDARD	-	-
ECOS	HERO FINCORP LTD	BONDS	8,70	-	1,000	-	-	-	-	-	-	-	-		STANDARD	-	-
ECOS	KOTAK MAHINDRA PRIME LIMITED	BONDS	8.70	-	500	-	-	-	-	-	-	-	-		STANDARD	-	-
ECOS	KOTAK MAHINDRA PRIME LIMITED	BONDS	9.55	-	500	-	-	-	-	-	-	-	-		STANDARD	-	-
	MRF LTD.	BONDS	10.09	-	500	-	-	-	-	-	-	-	-		STANDARD	-	-
ECOS	RELIANCE CAPITAL LIMITED	BONDS	8.90	-	1,000	-	-	-	-	-	-	-	-		STANDARD	-	-
ECOS	RELIANCE CAPITAL LIMITED	BONDS	8.95	-	1,000	-	-	-	-	-	-	-	-		STANDARD	-	-
ECOS	RELIANCE CAPITAL LIMITED	BONDS	10.30		500		-	-	-	-	-	-	-		STANDARD	-	-
ECOS	SHRIRAM TRANSPORT FINANCE CORPORATION LTD.	BONDS	8.85	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	SHRIRAM TRANSPORT FINANCE CORPORATION LTD.	BONDS	9.15	-	500	-	-	-	_	-	-	_	-		STANDARD	-	_
ECOS	STEEL AUTHORITY OF INDIA LIMITED	BONDS	8.72	-	501	-	-	-	-	-		-	-		STANDARD	-	-
	TATA MOTORS FINANCE LIMITED	BONDS	9.20	-	1,000	-	-	-	-	-	-	-	_		STANDARD	-	-
	TATA MOTORS FINANCE LIMITED	BONDS	9.20	-	300	-		_	_						STANDARD		

	<b>6</b>	Instrume	Inter	est Rate	Total O/s	Default Principal	Default Interest	Principal	Interest	Deferred	Deferred	Rolled		been any Waiver?		Provision	Provision
COI	Company Name	nt Type	%	Has there been revision?	(Book Value)	(Book Value)	(Book Value)	Due from	Due from	Principal	Interest	Over?	Amount	Board Approval Ref	Classification	(%)	(Rs)
ECOS	TATA SONS LIMITED	BONDS	9.76	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	TATA SONS LIMITED	BONDS	9.85	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	THE GREAT EASTERN SHIPPING COMPANY LTD	BONDS	8.70	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
EPBT	EXPORT IMPORT BANK OF INDIA LIMITED	BONDS	8.33	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
EPBT	SMALL INDUSTRIES DEVELOPMENT BANK OF INDIA	BONDS	8.28	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	CAN FIN HOMES LTD.	BONDS	8.60	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	DEWAN HOUSING FINANCE CORPORATION LTD	BONDS	9.30	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	DEWAN HOUSING FINANCE CORPORATION LTD	BONDS	9.50	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	HDFC LIMITED	BONDS	8.50	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	HDFC LIMITED	BONDS	9.70	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	HDFC LIMITED	BONDS	9.75	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	HDFC LIMITED	BONDS	9.90	-	300	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	ICICI HOME FINANCE COMPANY LIMITED	BONDS	9.75	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	INDIABULLS HOUSING FINANCE LTD	BONDS	9.35	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	
HTDA	LIC HOUSING FINANCE LIMITED	BONDS	8.70	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	LIC HOUSING FINANCE LIMITED	BONDS	8.75	-	2,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	LIC HOUSING FINANCE LIMITED	BONDS	8.90	-	200	-	-	-	-	-	-	-	-	-	STANDARD	-	
HTDA	LIC HOUSING FINANCE LIMITED	BONDS	11.08	-	113	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	PNB HOUSING FINANCE	BONDS	9.25	-	300	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	TATA CAPITAL HOUSING FINANCE LTD	BONDS	9.00	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	IDFC INFRA DEBT FUND LTD	BONDS	8.39	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	IDFC INFRA DEBT FUND LTD	BONDS	8.65	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	IDFC INFRA DEBT FUND LTD	BONDS	8.65	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	INDIA INFRADEBT LTD (IIL)	BONDS	8.62	-	999	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	INDIA INFRADEBT LTD (IIL)	BONDS	9.10	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	INDIA INFRADEBT LTD (IIL)	BONDS	9.70	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	INDIAN RAIL FINANCE CORPORATION LIMITED	BONDS	8.45	-	499	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	INDIAN RAIL FINANCE CORPORATION LIMITED	BONDS	8.55	-	301	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD		BONDS	8.73	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	L&T INFRASTRUCTURE FINANCE COMPANY LIMITED	BONDS	8.70	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	NATIONAL BANK FOR AGRICULTURE AND RURAL DEVELO		9.90	-	402	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	POWER FINANCE CORPORATION LIMITED	BONDS	8.90	-	200	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	POWER FINANCE CORPORATION LIMITED	BONDS	8.90	-	200	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	POWER FINANCE CORPORATION LIMITED	BONDS	9.28	-	10	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	POWER FINANCE CORPORATION LIMITED	BONDS	9.72	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	POWER FINANCE CORPORATION LIMITED	BONDS	9.81	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	POWER FINANCE CORPORATION LIMITED	BONDS	9.90	-	30	-	-	-	-	_	_	-	-	_	STANDARD	-	-
IPTD	POWER FINANCE CORPORATION LIMITED	GILTS	9.96	-	20	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	RURAL ELECTRIFICATION CORPORATION LTD	GILTS	8.80	-	50	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	RURAL ELECTRIFICATION CORPORATION LTD	GILTS	8.80	-	300	-	-	-	-	-	-	-	-	-	STANDARD		-
IPTD	RURAL ELECTRIFICATION CORPORATION LTD	GILTS	9.38		498	-		-	-	-	-	-	-		STANDARD	-	-
IPTD	RURAL ELECTRIFICATION CORPORATION LTD	GILTS	9.63	-	500 201	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	ANDHRA PRADESH	GILTS	8.45 9.39	-	201	-	-	-	-	-	-	-	-	-	STANDARD	-	
SGGB	BIHAR	GILTS						-							STANDARD	-	
SGGB	GUJRAT	GILTS	9.39	-	532	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	KARNATAKA	GILTS	7.76	-	298	-	-	-	-	-	-	-	-	-	STANDARD	-	
SGGB	KERALA	GILTS	8.65		1,018	-						-			STANDARD		
SGGB	MADHYA PRADESH	GILTS	8.39	-	1,063	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	MADHYA PRADESH	GILTS	8.60	-	505	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	PUNJAB	GILTS	8.64		1,014	-						-			STANDARD		
SGGB	RAJASTHAN	GILTS	9.24	-	523	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	TAMIL NADU	GILTS	8.28	-	301	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB		GILTS	8.27	-	501	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	UTTAR PRADESH	GILTS	8.34	-	501	-	-	-	-	-	-	-	-	-	STANDARD	-	
	UTTAR PRADESH	GILTS	8.39	-	508	-	-	-	-	-	-	-	-	-	STANDARD	-	-
	UTTAR PRADESH	GILTS	8.83	-	546	-	-	-	-	-	-	-	-	-	STANDARD	-	-
	ANDHRA PRADESH STATE FINANCIAL CORPORATION	BONDS	8.35	-	344		-	-	-	-	-	-	-	-	STANDARD	_	-
SGGL	ANDHRA PRADESH STATE FINANCIAL CORPORATION	BONDS	8.50	-	80	-	-	-	-	-	-	-	-	-	STANDARD	-	-

FORM NL-36-YIELD ON INVESTMENTS 1 Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007 Statement as on:30.09.2016 Statement of Investment and Income on Investment

				Curre	nt Quarter				Yea	ar to Date				Pre	vious Year		
			Investm	ent (Rs.)				Invest	ment (Rs.)				Investm	ent (Rs.)			
No.	Category of Investment	Category Code	Book Value*	Market Value	Income on Investment (Rs.)	Gross Yield (%)¹	Net Yield (%) <sup>2</sup>	Book Value*	Market Value	Income on Investment (Rs.)	Gross Yield (%)¹	Net Yield (%) <sup>2</sup>	Book Value	Market Value	Income on Investment (Rs.)	Gross Yield (%)¹	Net Yield (%) <sup>2</sup>
1	CENTRAL GOVT. BONDS	CGSB	17,890	18,507	515	2.88%	2.88%	17,882	18,507	876	4.90%	4.90%	13,931	14,380	779	5.59%	5.59%
2	DEPOSIT UNDER SECTION 7 OF INSURANCE	CDSS	-	-	-	-	-	-	-	-	-	-	1,212	1,218	47	3.87%	3.87%
3	TREASURY BILLS	CTRB	-	-	-	-	-	997	-	7	0.67%	0.67%	1,841	-	18	0.97%	0.97%
4	STATE GOVERNMENT BONDS	SGGB	8,390	8,139	304	3.63%	3.63%	8,417	8,139	480	5.70%	5.70%	6,175	6,053	316	5.12%	5.12%
5	STATE GOVERNMENT GURANTEED LOANS	SGGL	424	434	9	2.13%	2.13%	424	434	18	4.29%	4.29%	550	559	24	4.33%	4.33%
6	BONDS /DEBENTURES ISSUED BY NHB	HTDN	-	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	0.00%
7	BONDS/DEBENTURES ISSUED BY AUTHORITY CONSTINTUTED UNDER ANY HOUSING/BUILDING SCHEME APPROVED BY CENTRAL/STATE ANY AUTHORITY OR BODY CONSTITUTED BY CENTRAL/STATE ACT	HTDA	10,794	10,270	295	2.73%	2.73%	12,353	10,270	618	5.01%	5.01%	7,005	9,672	335	4.79%	4.79%
8	INFRASTRUCTURE/SOCIAL SECTOR PSU- DEBENTURES/BONDS	IPTD	10,121	10,887	229	2.26%	2.26%	10,362	10,887	466	4.50%	4.50%	8,067	8,279	369	4.57%	4.57%
9	CORPORATE SECURITIES	EPBT	1,500	1,529	31	2.09%	2.09%	1,500	1,529	62	4.15%	4.15%	1,000	1,083	49	4.88%	4.88%
10	CORPORATE SECURITIES (APPROVED INVESTMENTS)-DEBENTURES	ECOS	10,400	11,733	241	2.32%	2.32%	9,567	11,733	443	4.63%	4.63%	6,416	6,256	310	4.83%	4.83%
11	DEPOSITS WITH BANKS	ECDB	17,943	17,417	387	2.16%	2.16%	17,735	17,417	776	4.37%	4.37%	23,873	21,628	1,118	4.68%	4.68%
12	DEPOSITS-CDS WITH SCHEDULED BANK	EDCD	-	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	0.00%
13	COMMERCIAL PAPER ISSUED BY ALL INDIA FINANCIAL INSTITUTION RATED VERY STRONG OR MORE	ECCP	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
14	APPLICATION MONEY	ECAM	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
15	MUTUAL FUNDS-GILT/G SEC/LIQUID SCHEME	EGMF	3,043	2,756	69	2.27%	2.27%	2,986	2,756	136	4.54%	4.54%	2,406	2,223	125	5.18%	5.18%
16	CORPORATE SECURITIES(OTHER THAN APPROVED INVESTMENT)-MUTUAL FUND	OMGS	1,441	3,587	17	1.15%	1.15%	2,298	3,587	92	4.01%	4.01%	937	1,435	21	2.19%	2.19%
			81.946	85,259	2,097	2.56%	2.56%	84,521	85,259	3,974	4.70%	4.70%	73,413	72,786	3,511	4.78%	4.78%

				Curre	ent Quarter				Yea	ar to Date				Pre	evious Year		
		Category	Investm	ent (Rs.)	Income on	Gross		Invest	ment (Rs.)		Gross			nent (Rs.)	Income on	Gross	
No.	Category of Investment	Code	Book Value	Market Value	Investment		Net Yield (%) <sup>2</sup>	Book Value	Market Value	Income on Investment (Rs.)	Yield (%) <sup>1</sup>	Net Yield (%) <sup>2</sup>		Market Value	Investment (Rs.)	Yield (%) <sup>1</sup>	Net Yield (%) <sup>2</sup>
1	BONDS/DEBENTURES ISSUED BY AUTHORITY CONSTINTUTED UNDER ANY HOUSING/BUILDING SCHEME APPROVED BY CENTRAL/STATE ANY AUTHORITY OR BODY CONSTITUTED BY CENTRAL/STATE ACT	HTDA	500	-	12	2.35%	2.35%	500	-	12	2.35%	2.35%					
2	DEPOSITS WITH BANKS	ECDB	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	DEPOSITS-CDS WITH SCHEDULED BANK	EDCD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	COMMERCIAL PAPER ISSUED BY ALL INDIA FINANCIAL INSTITUTION RATED VERY STRONG OR MORE	ECCP	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	MUTUAL FUNDS-GILT/G SEC/LIQUID SCHEME	EGMF	-	-	-	-	-	-	-	-	-	-	1,460	-	40	2.76%	2.76%
	MUTUAL FUND-DEBT / INCOME / SERIAL / LIQUID INCOME	OMGS	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	TOTAL		500	-	12	2.35%	2.35%	500	-	12	2.35%	2.35%	1,460	-	40	2.76%	2.76%

\* Book Value of Investmnets shows daily average of Investmnets holding under the category.



Fund : Investment Corpus	II Balance Share holder

### Fund : Investment Corpus I PH+FRSM



# FORM NL-37-DOWN GRADING OF INVESTMENT-2 Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007 Statement as on:30.09.2016 Name of Fund Investment Corpus I-FRSM+PH

Statement of Down Graded Investments Periodicity of Submission: Quarterly

renoc									Rs. Lakhs
No	Name of the Security	СОІ	Amount	Date of Purchase	Rating Agency	Original Grade	Current Grade	Date of Downgrade	Remarks
Α.	During the Quarter 1								
					$\longrightarrow$	MIL			
В.	As on Date 2								

#### Name of Fund Investment Corpus I-FRSM+PH

No	Name of the Security	соі	Amount	Date of Purchase	Rating Agency	Original Grade	Current Grade	Date of Downgrade	Remarks
Α.	During the Quarter 1								
					$\longrightarrow$				
В.	As on Date 2								

#### FORM NL-38 Quarterly Business Returns across line of Business Apollo Munich Health Insurance Company Limited



(Rs in Lakhs)

**Business Returns across line of Business** 

		Quarter End	ed 30.09.16	Quarter End	ed 30.09.15	Upto the Quarter	r Ended 30.09.16	Upto the Quarter Ended 30.09.15	
S.No.	Line of Business	Premium	No of Policies	Premium	No of Policies	Premium	No of Policies	Premium	No of Policies
1	Fire								
2	Marine Cargo & Hull								
3	Motor TP								
4	Motor OD								
5	Engineering								
6	Workmen's Compensation								
7	Employer's Liability								
8	Aviation								
9	Personal Accident	1,920	34,337	1,511	17,646	4,074	61,620	3,006	36,441
10	Health	23,060	157,247	18,681	138,719	41,535	277,044	32,980	233,089
11	Others	268	10,633	216	16,437	718	28,827	621	29,109
	Total	25,248	202,217	20,408	172,802	46,327	367,491	36,607	298,639

FORM NL-39	Rural & Social Obligations (Quarterly R	Returns)
Apollo Munich	Health Insurance Company Limited	Date:



	Rural & Social Obligat	Rural & Social Obligations Upto the Quarter Ended 30.09.2016										
			No. of Policies	Premium								
SI.No.	Line of Business	Particular	Issued	Collected	Sum Assured							
1	Fire	Rural										
I	The	Social										
2	Cargo & Hull	Rural										
2	earge & rian	Social										
3	Motor TP	Rural										
5	Motor II	Social										
4	Motor OD	Rural										
•		Social										
5	Engineering	Rural										
5	Engineering	Social										
6	Workmen's Compensation	Rural										
0	Workmen's compensation	Social										
7	Employer's Liability	Rural										
,	Employer's Elability	Social										
8	Aviation	Rural										
0	AMAGION	Social										
9	Personal Accident	Rural	11,761	93.40								
5	r croonal Accident	Social	-	-								
10	Health	Rural	30,588	2,551.40								
10	nearth	Social	-	-								
11	Others	Rural	-	-								
	Others	Social	-	-								

30.09.2016

## 

#### FORM NL-40 Business Acquisition through different channels Apollo Munich Health Insurance Company Limited

			(Rs in Lakhs)						
				Bu	siness Acquisition the	ough different chai	nnels		
		For the Quarter e	ended 30.09.16	For the Quarte	r ended 30.09.15	Upto the Quarter of	ended 30.09.16	Upto the Quarter ended 30.09.15	
S. No.	Channels	No of Policies	Premium	No of Policies	Premium	No of Policies	Premium	No of Policies	Premium
1	Individual agents	144,437	14,168	130,405	11,583	258,949	25,180	215,398	19,606
2	Corporate Agents-Banks	10,419	3,885	366	1,908	16,115	6,375	782	3,173
3	Corporate Agents -Others	423	37	264	39	621	58	593	66
4	Brokers	17,499	3,661	16,164	3,505	31,470	6,981	28,171	6,391
5	Micro Agents	-	-	-	-	-	-	-	-
6	Direct Business	26,329	3,277	25,603	3,373	55,489	7,377	53,695	7,371
7	Insurance Marketing Firm	24	3	-	-	38	5	-	-
8	Web Aggregator	3,086	217	-	-	4,809	351	-	-
	Total (A)	202,217	25,248	172,802	20,408	367,491	46,327	298,639	36,607
1	Referral (B)	-	-	-	-	-	-	-	-
	Grand Total (A+B)	202,217	25,248	172,802	20,408	367,491	46,327	298,639	36,607



FORM NL-41	GRIEVANCE DISPOSAL FOR THE PERIOD UPTO 30.09.2016 DURING THE FINANCIAL YEAR 2016-17												
	Apollo Munich Health Insurance Company Limited												
	GRIEVANCE DISPOSAL REPORT												
SI No.	Particulars	Opening Balance*As on	Additions during the	Complaints Re	solved/Settled duri	ng the quarter	Complaints Pending at the	Total complaints registered upto the					
51140.	Fatticulars	beginning of the quarter	quarter	end of the quarter	quarter during the financial year								
1	Complaints made by customers												
a)	Proposal Related	2	5	3	0	4	0	12					
b)	Claims	4	107	30	4	66	11	259					
c)	Policy Related	4	50	41	2	9	2	90					
d)	Premium	0	2	1	0	1	0	5					
e)	Refund	1	5	5	0	1	0	12					
f)	Coverage	1	5	1	0	4	1	7					
g)	Cover Note Related	0	0	0	0	0	0	0					
h)	Product	0	1	1	0	0	0	6					
i)	Others	1	68	35	3	28	3	134					
j)	Unfair Business Practices	0	0	0	0	0	0	0					
k)	Total Number	13	243	117	9	113	17	525					

2	Total No of policies during previous year	705,723
3	Total No of claims during previous year	171,820
4	Total No of policies during current year	367,491
5	Total No of claims during current year	105,878
6	Total No of Policy Complaints (current year) per 10,000 policies (current year)	7.24
7	Total No of Claim Complaints (current year) per 10,000 claims registered (current year)	24.46

\*Please note that Point 6, total no of Policy complaints does not include claim complaints

8	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
a)	Upto 7 days	6	-	6
b)	7-15 days	11	-	11
c)	15-30 days	0	-	0
d)	30-90 days	0	-	0
e)	90 days & Beyond	0	-	0
	Total No of Complaints	17	-	17

\* Status of complaints as on report preparation date i.e. 01-10-16