

### FORM NL-1-B-RA

Apollo Munich Health Insurance Company Limited
Registration No. 131 and Dated 3rd August 2007
Miscellaneous Business Revenue Account for the Period ended 30 June 2016

Particulars	Schedule	For the Quarter	Up to the Quarter	For the Quarter	Up to the Quarter
		Ended 30.06.16	Ended 30.06.16	Ended 30.06.15	Ended 30.06.15
		(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
	NL-4-Premium				
1 Premiums Earned (Net)	Schedule	2,167,398	2,167,398	1,791,610	1,791,610
Profit/ Loss on sale/redemption					
2 of Investments		11,306	11,306	6,854	6,854
3 Others		5,252	5,252	2,136	2,136
4 Interest, Dividend & Rent – Gross		128,037	128,037	97,301	97,301
TOTAL (A)		2,311,993	2,311,993	1,897,901	1,897,901
	NL-5-Claims				
1 Claims Incurred (Net)	Schedule	1,394,395	1,394,395	1,146,297	1,146,297
, ,	NL-6-Commission			•	
2 Commission	Schedule	111,441	111,441	122,949	122,949
Operating Expenses related to	NL-7-Operating				
3 Insurance Business	Expenses Schedule	790,344	790,344	718,603	718,603
4 Premium Deficiency		-	-	-	-
TOTAL (B)		2,296,180	2,296,180	1,987,849	1,987,849
Operating Profit/(Loss) from					
Miscellaneous Business C= (A - B	<b>)</b>	15,813	15,813	(89,948)	(89,948)
APPROPRIATIONS		,	,	` ' '	` , ,
Transfer to Shareholders' Account		15,813	15,813	(89,948)	(89,948)
Transfer to Catastrophe Reserve		-	-	-	-
Transfer to Other Reserves		-	-	-	-
TOTAL (C)		15,813	15,813	(89,948)	(89,948)



# Apollo Munich Health Insurance Company Limited Registration No. 131 and Dated 3rd August 2007 Profit and Loss Account for the Period ended 30 June 2016

	Profit and Loss Account for the Period ended 30 June 2016					
	Particulars	Schedule	For the Quarter	Up to the Quarter	For the Quarter	Up to the Quarter
			Ended 30.06.16 (Rs.'000)	Ended 30.06.16	Ended 30.06.15	Ended 30.06.15
	OPERATING PROFIT/(LOSS)		(RS. 000)	(Rs.′000)	(Rs.′000)	(Rs.′000)
1	(a) Fire Insurance		_	_	_	_
	(b) Marine Insurance		1		_	
	(c) Miscellaneous Insurance		15,813	15,813	(89,948)	(89,948)
	(c) Miscellaneous Insurance		15,615	13,613	(05,540)	(03,340)
2	INCOME FROM INVESTMENTS					
	(a) Interest, Dividend & Rent – Gross		44,270	44,270	59,819	59,819
	(b) Amortization of Discount /		44,270	44,270	59,619	39,019
	Premium		124	124	1,188	1,188
	(c) Profit on sale of investments		3,920	3,920	4,298	
	. ,		3,920	3,920	4,298	4,298
	Less: Loss on sale of investments			-	-	-
3	OTHER INCOME					
	(a) Profit on sale of Fixed Assets		52	52	(10)	(10)
	(b) Others		1,940	1,940	1,633	1,633
	TÓTAL (A)		66,119	66,119	(23,020)	(23,020)
						1
4	PROVISIONS (Other than taxation)					
_	(a) For diminution in the value of					
	investments					
	(b) For doubtful debts				-	-
	(c) Others				-	-
	(c) others		_	_	-	-
5	OTHER EXPENSES					
	(a) Expenses other than those related					
	to Insurance Business		9,015	9,015	4,464	4,464
	(b) Bad debts written off		-	-	-	-
	(c) Others		-	-	_	-
	TOTAL (B)		9,015	9,015	4,464	4,464
	Profit Before		3,013	3,013	1,101	1/101
	Tax		57,104	57,104	(27,484)	(27,484)
	Provision for Taxation			-	(=1,101)	(=>/.0./
	Profit/(Loss) After Tax		57,104	57,104	(27,484)	(27,484)
	APPROPRIATIONS		51,251	0.7-0.	(=: / : - : /	(== / == = /
	(a) Interim dividends paid during the					
	year		_	_	_	-
	(b) Proposed final dividend		-	-	-	-
	(c) Dividend distribution tax		-	-	-	-
	(d) Transfer to any Reserves or Other					
	Accounts		-	-	-	-
	Balance of profit/ loss brought forward					
	from last year		(3,410,811)	(3,410,811)	(3,485,409)	(3,485,409)
	ITOTT tast year		(3,410,811)	(3,410,011)	(3,403,409)	(3,403,409)
	Balance carried forward to Balance	1				
	Sheet	1	(3,353,707)	(3,353,707)	(3,512,893)	(3,512,893)



## FORM NL-3-B-BS

Apollo Munich Health Insurance Company Limited Registration No. 131 and Dated 3rd August 2007 Balance Sheet as at 30 June 2016

	Schedule	As at 30.06.16	As at 30.06.15
		(Rs.'000)	(Rs.'000)
SOURCES OF FUNDS			
	NL-8-Share Capital		
Share Capital	Schedule	3,569,717	3,492,288
Share Application Money Pending			
Allotment		2,344	=
	NL-10-Reserves and		
Reserves and Surplus	Surplus Schedule	2,587,793	2,536,414
Fair Value Change Account		2,085	329
	NL-11-Borrowings		
Borrowings	Schedule	-	-
TOTAL		6,161,939	6,029,031
APPLICATION OF FUNDS			
	NL-12-Investment		
Investments	Schedule	6,715,640	4,845,952
		, ,	, ,
Loans	NL-13-Loans Schedule	-	_
	NL-14-Fixed Assets		
Fixed Assets	Schedule	256,927	254,333
Deferred tax Asset		149,806	149,806
CURRENT ASSETS		-,	.,
	NL-15-Cash and bank		
Cash and Bank Balances	balance Schedule	1,906,534	2,521,834
		_,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
	NL-16-Advances and		
Advances and Other Assets	Other Assets Schedule	716,034	864,061
Sub-Total (A)		2,622,568	3,385,895
		_,,-	-
	NL-17-Current		
Current Liabilities	Liabilities Schedule	2,126,597	2,004,424
	NL-18-Provisions	, , , , ,	, ,
Provisions	Schedule	4,810,112	4,115,424
Deferred Tax Liability		-	-
Sub-Total (B)		6,936,709	6,119,848
,		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	<u> </u>
NET CURRENT ASSETS (C) = (A - B)		(4,314,141)	(2,733,953)
Miscellaneous Expenditure (to the	NL-19-Miscellaneous		
extent not written off or adjusted)	Expenditure Schedule	-	-
Debit Balance IN Profit and Loss			
Account		3,353,707	3,512,893
TOTAL		6,161,939	6,029,031



FORM NL-4-PREMIUM SCHEDULE

Particulars	For the Quarter	Up to the Quarter	For the Quarter	Up to the Quarter
	Ended 30.06.16	Ended 30.06.16	Ended 30.06.15	Ended 30.06.15
	(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
Premium from direct business written	2,107,803	2,107,803	1,619,908	1,619,908
Service Tax	-	-,,	-	-
Adjustment for change in reserve for				
unexpired risks	667,245	667,245	420,983	420,983
Gross Earned Premium	1,440,558	1,440,558	1,198,925	1,198,925
Add: Premium on reinsurance				
accepted	(13,045)	(13,045)	188,615	188,615
Less : Premium on reinsurance ceded	469,997	469,997	358,988	358,988
Net Premium	1,624,761	1,624,761	1,449,535	1,449,535
Adjustment for change in reserve for		•	-	
unexpired risks	124,608	124,608	78,908	78,908
Premium Earned (Net)	2,167,398	2,167,398	1,791,610	1,791,610



FORM NL-5 - CLAIMS SCHEDULE CLAIMS INCURRED [NET]

Particulars	For the Quarter Ended 30.06.16	Up to the Quarter Ended 30.06.16	For the Quarter Ended 30.06.15	Up to the Quarter Ended 30.06.15
	(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
Claims paid	·			·
Direct claims	1,515,739	1,515,739	1,149,591	1,149,591
Add Claims Outstanding at the end of the year	1,056,363	1,056,363	925,666	925,666
Less Claims Outstanding at the beginning of the year	911,483	911,483	753,708	753,708
Gross Incurred Claims	1,660,619	1,660,619	1,321,549	1,321,549
Add Re-insurance accepted to direct claims	48,834	48,834	30,320	30,320
Less Re-insurance Ceded to claims paid	315,058	315,058	205,572	205,572
Total Claims Incurred	1,394,395	1,394,395	1,146,297	1,146,297



## FORM NL-6-COMMISSION SCHEDULE COMMISSION -

CO. 11.12022011				
Particulars	For the Quarter	Up to the Quarter	For the Quarter	Up to the Quarter
	Ended 30.06.16	Ended 30.06.16	Ended 30.06.15	Ended 30.06.15
	(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
Commission paid				
Direct	252,520	252,520	187,764	187,764
Add: Re-insurance accepted	(2,805)	(2,805)	40,552	40,552
Less: Commission on Re-insurance ceded	138,274	138,274	105,367	105,367
Net Commission	111,441	111,441	122,949	122,949

Break-up of the expenses incurred to procure business
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break up of the expenses meanted to procure	5 4 5 11 1 C 5 5			
Agents	161,457	161,457	120,504	120,504
Brokers	49,378	49,378	41,756	41,756
Corporate Agency	39,277	39,277	19,188	19,188
Others (Insurance Companies)	2,408	2,408	6,316	6,316
TOTAL (B)	252,520	252,520	187,764	187,764



## FORM NL-7-OPERATING EXPENSES SCHEDULE OPERATING EXPENSES RELATED TO INSURANCE BUSINESS

S. No	Particulars	For the Quarter	Up to the Quarter	For the Quarter	Up to the Quarter
		Ended 30.06.16	Ended 30.06.16	Ended 30.06.15	Ended 30.06.15
		(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
1	Employees' remuneration & welfare				
	benefits	295,396	295,396	265,181	265,181
2	Travel, conveyance and vehicle running				
	expenses	22,294	22,294	15,181	15,181
3	Training expenses	2,382	2,382	2,504	2,504
	Rents, rates & taxes	26,576	26,576	25,527	25,527
	Repairs	25,928	25,928	19,806	19,806
	Printing & stationery	3,526	3,526	2,486	2,486
7	Communication	13,624	13,624	14,033	14,033
8	Legal & professional charges	43,217	43,217	20,689	20,689
9	Auditors' fees, expenses etc				
	(a) As auditor	684	684	650	650
	(b) As adviser or in any other capacity,				
	in respect of	-	-	-	-
	(i) Taxation matters	-	-	-	-
	(ii) Insurance matters	-	-	-	-
	(iii) Management services;	-	-	-	-
	(c) in any other capacity				
	Audit Fees - Others	-	-	-	-
	Out of pocket expenses	-	-	5	5
10	Advertisement and publicity	147,136	147,136	181,008	181,008
	Interest & Bank Charges	4,937	4,937	3,552	3,552
12	Other Expenses			·	
	(a) Business Support	25,312	25,312	30,691	30,691
	(b)Information Technology Services	52,422	52,422	57,155	57,155
	(c) Others	94,778	94,778	58,788	58,788
13	Depreciation	25,541	25,541	21,240	21,240
14	Service Tax A/c	6,591	6,591	107	107
	TOTAL	790,344	790,344	718,603	718,603



## FORM NL-8-SHARE CAPITAL SCHEDULE SHARE CAPITAL

S. No	Particulars	As at 30.06.16	As at 30.06.15
		(Rs.′000)	(Rs.′000)
1	Authorised Capital		
	500,000,000 Equity Shares of Rs. 10		
	each (Previous year 500,000,000 equity	5,000,000	5,000,000
	shares of Rs. 10 each)		
2	Issued Capital		
	357,071,861 Equity Shares of Rs 10 each		
	(Previous year 349,328,756 equity	3,570,719	3,493,288
	shares of Rs. 10 each)		
3	Subscribed Capital		
	356,971,662 Equity Shares of Rs. 10		
	each (Previous year 349,228,750 equity	3,569,717	3,492,288
	shares of Rs. 10 each)		
4	Called-up Capital		
	356,971,662 Equity Shares of Rs. 10		
	each (Previous year 349,228,750 equity	3,569,717	3,492,288
	shares of Rs. 10 each)		
	Less : Calls unpaid	-	-
	Add : Equity Shares forfeited (Amount		
	originally paid up)		
	Less : Par Value of Equity Shares bought	_	_
	back		
	Less : Preliminary Expenses	-	-
	Less: Expenses including commission or		
	brokerage on underwriting or	-	-
	subscription of shares.		
	TOTAL	3,569,717	3,492,288



## FORM NL-9-PATTERN OF SHAREHOLDING SCHEDULE SHARE CAPITAL

## PATTERN OF SHAREHOLDING [As certified by the Management]

[As certified by the Management	.]			
Shareholder	As at 30.06.16		As at 30.06.15	
	Number of Shares	% of Holding	Number of Shares	% of Holding
Promoters				
· Indian	265,394,871	74.35%	259,936,221	74.43%
<ul> <li>Foreign</li> </ul>	90,913,698	25.47%	89,043,779	25.50%
Others-( Employees/Others)	663,093	0.19%	248,750	0.07%
TOTAL	356,971,662	100%	349,228,750	100%



# FORM NL-10-RESERVE AND SURPLUS SCHEDULE RESERVES AND SURPLUS

S. No	Particulars	As at 30.06.16	As at 30.06.15
		(Rs.′000)	(Rs.'000)
1	Capital Reserve	-	-
2	Capital Redemption Reserve	-	-
	Share Premium:-		
3	Opening Balance	2,587,793	2,536,414
	Add: Received during the year	-	-
	General Reserves	-	-
4	Less: Debit balance in Profit and Loss Account	-	-
	Less: Amount utilized for Buy-back	-	-
5	Catastrophe Reserve	1	-
6	Other Reserves	-	-
7	Balance of Profit in Profit & Loss Account	-	-
	TOTAL	2,587,793	2,536,414



# FORM NL-11-BORROWINGS SCHEDULE BORROWINGS

S. No	Particulars	As at 30.06.15	
		(Rs.'000)	(Rs.'000)
1	Debentures/ Bonds	•	•
2	Banks	-	
3	Financial Institutions	•	•
4	Others	-	-
	TOTAL	-	



## FORM NL-12-INVESTMENTS SCHEDULE

**Investments** 

Investn S. No	Particulars	As at 30.06.16	As at 30.06.15
		(Rs.′000)	(Rs.'000)
	LONG TERM INVESTMENTS	, ,	
1	Government securities and Government	2.674.016	2 161 970
	guaranteed bonds including Treasury Bills	2,674,816	2,161,879
2	Other Approved Securities	-	-
3	Other Investments		
	( a) Shares	-	-
	(aa) Equity	-	-
	(bb) Preference	-	-
	(b) Mutual Funds	-	-
	(c) Derivative Instruments	-	-
	(d) Debentures/ Bonds	930,082	700,103
	(e) Other Securities (Housing Bonds)	1,011,349	541,467
	(f) Subsidiaries	-	-
	(g) Investment Properties-Real Estate	-	-
4	Investments in Infrastructure and Social	005.640	741 202
	Sector	905,640	741,382
5	Other than Approved Investments	-	-
	SHORT TERM INVESTMENTS		
1	Government securities and Government	0.000	40.808
	quaranteed bonds including Treasury Bills	9,999	49,808
2	Other Approved Securities	-	-
	Other Investments		
	(a) Shares	-	-
	(aa)Equity	-	-
	(bb) Preference	-	-
	(b) Mutual Funds	598,439	431,597
	(c) Derivative Instruments	-	-
	(d) Debentures/ Bonds	220,000	50,000
	(e) Other Securities (Housing Bonds)	229,990	99,713
	(f) Subsidiaries	-	-
	(g) Investment Properties-Real Estate	-	=
4	Investments in Infrastructure and Social	125 225	70.002
	Sector	135,325	70,003
5	Other than Approved Investments	-	-
	TOTAL	6,715,640	4,845,952

a. Aggregate amount of Company's investments other than listed equity securities and derivative instruments is Rs.6,715,640 thousand (Previous Year-Rs.4,845,952 thousand ). Market value of such investments as at 30.06.2016 is Rs 6,859,142 thousand (Previous Year-Rs. 4,922,964 thousand).



## FORM NL-13-LOANS SCHEDULE

LOANS

S.No	Particulars	As at 30.06.16	As at 30.06.15
		(Rs.'000)	(Rs.'000)
1 SECU	JRITY-WISE CLASSIFICATION		
Secu	red		
(a) O	n mortgage of property		
(a	a) In India	-	-
	b) Outside India	-	-
	n Shares, Bonds, Govt. Securities	-	-
	thers	-	-
	cured	-	-
TOTA		-	-
	ROWER-WISE CLASSIFICATION		
	entral and State Governments	-	-
	anks and Financial Institutions	-	=
	ubsidiaries	-	=
(d) Ir	ndustrial Undertakings	-	=
	thers	-	=
TOTA		-	-
	ORMANCE-WISE CLASSIFICATION		
	oans classified as standard		
	a) In India	-	-
	b) Outside India	-	
	on-performing loans less provisions		
	a) In India	-	
	b) Outside India	-	
TOTA		-	
	URITY-WISE CLASSIFICATION		
	hort Term	-	
	ong Term	-	-
TOTA	AL	-	_



## FORM NL-14-FIXED ASSETS SCHEDULE FIXED ASSETS

(Rs.'000)

		Cost/ Gro	ss Block			Depred	iation		Net Block			
Particulars	Opening As At 01.04.2016	Additions	Deductions	As At 30.06.2016	Upto 01.04.2016	For The Period	On Sales/ Adjustments	To Date 30.06.2016	As at 30.06.2016	As at 30.06.2015		
Goodwill	-	-	-	-	-	-	-	-	-	-		
Intangible Assets												
(a) Software	375,380	-	-	375,380	259,381	10,988	-	270,369	105,011	134,802		
(b) Website	10,116	-	-	10,116	8,243	270	-	8,513	1,603	2,687		
(c) Media Films	22,500	-	-	22,500	22,500	-	-	22,500	-	-		
Land-Freehold	-	-	-	-	1	-	-	_	-	-		
Leasehold Property	-	-	-	-	-	-	-	-	-	-		
Buildings	-	-	_	-	-	-	-	_	-	-		
Furniture & Fittings	65,676	96	-	65,772	57,242	1,544	-	58,786	6,986	12,272		
Information Technology Equipment	180,106	17,742	(66)	197,782	117,135	9,707	(59)	126,783	70,999	68,756		
Vehicles	48,859	-	-	48,859	28,549	2,240	-	30,789	18,070	23,255		
Office Equipment	55,492	2,012	(105)	57,399	49,099	792	(105)	49,786	7,613	7,081		
Others	-	-	-	-	1	-	-	-	-	-		
TOTAL	758,129	19,850	(171)	777,808	542,149	25,541	(164)	567,526	210,282	248,853		
Capital Work in progress	-	-		-	-	-	-	-	46,645	5,480		
Grand Total	758,129	19,850	(171)	777,808	542,149	25,541	(164)	567,526	256,927	254,333		
Previous Year	680,084	44,055	(264)	723,875	453,942	21,240	(160)	475,022	254,333	-		



# FORM NL-15-CASH AND BANK BALANCE SCHEDULE CASH AND BANK BALANCES

S. No	Particulars	As at 30.06.16	As at 30.06.15		
		(Rs.'000)	(Rs.'000)		
1	Cash (including cheques, drafts and stamps)	12,158	10,360		
2	Bank Balances	-	-		
	(a) Deposit Accounts				
	(aa) Short-term (due within 12 months)	1,327,661	1,810,152		
	(bb) Others	474,700	603,355		
	(b) Current Accounts	92,015	97,967		
	(c) Others	-	-		
3	Money at Call and Short Notice				
	(a) With Banks	-	-		
	(b) With other Institutions	-	-		
4	Others	-	-		
•	TOTAL	1,906,534	2,521,834		



# FORM NL-16-ADVANCES AND OTHER ASSETS SCHEDULE ADVANCES AND OTHER ASSETS

S. No	Particulars	As at 30.06.16	As at 30.06.15
		(Rs.′000)	(Rs.'000)
	ADVANCES		
1	Reserve deposits with ceding companies	-	-
2	Application money for investments	-	-
3	Prepayments	141,117	182,284
4	Advances to Directors/Officers	-	-
5	Advance tax paid and taxes deducted at source	11 900	0 520
5	(Net of provision for taxation)	11,800	8,538
6	Others		
	(a) Advances to Suppliers	77,743	69,083
	(b) Other advances	13,345	5,082
	TOTAL (A)	244,005	264,987
	OTHER ASSETS		
1	Income accrued on investments	282,152	274,159
	Outstanding Premiums	7,847	61,805
	Agents' Balances	-	-
	Foreign Agencies Balances	_	-
	Due from other entities carrying on insurance	02.061	100.630
5	business (including reinsurers)	82,861	180,630
6	Due from subsidiaries/ holding	-	-
7	Deposit with Reserve Bank of India [Pursuant to		
/	section 7 of Insurance Act, 1938	-	-
8	Others		
	(a) Rent & other Deposits	86,006	78,749
	(b) Service Tax Unutilized Credit	13,163	3,731
	TOTAL (B)	472,029	599,074
	TOTAL (A+B)	716,034	864,061



# FORM NL-17-CURRENT LIABILITIES SCHEDULE CURRENT LIABILITIES

S. No	Particulars	As at 30.06.16	As at 30.06.15
		(Rs.'000)	(Rs.'000)
1	Agents' Balances	54,739	34,739
2	Balances due to other insurance companies	89,255	92,423
	Deposits held on re-insurance ceded	-	-
	Premiums received in advance	66,228	53,877
	Unallocated premium	182,094	206,808
	Unclaimed Amount of Policy Holders	22,369	28,776
	Sundry Creditors	56,247	91,817
	Due to subsidiaries/ holding company	-	-
	Claims Outstanding	1,056,363	925,666
10	Due to Officers/ Directors	-	-
11	Others		
	(a) Tax Deducted Payable	50,020	64,698
	(b) Other Statutory Dues	10,124	7,340
	(c) Employee related liability	2,557	321
	(d) Expenses Payable	455,243	427,948
	(e) Service Tax Liability	81,358	70,011
	TOTAL	2,126,597	2,004,424



## FORM NL-18-PROVISIONS SCHEDULE PROVISIONS

S.No	Particulars	As at 30.06.16	As at 30.06.15
		(Rs.′000)	(Rs.'000)
1	Reserve for Unexpired Risk	4,805,068	4,115,424
2	For Taxation (less advance tax paid and		
	taxes deducted at source)		_
3	For Proposed Dividends	-	=
4	For Dividend Distribution Tax	-	=
5	Others		
	(a) For Employee Benefits	5,044	=
	(b )For Wealth Tax	-	-
	(c) For Doubtful Loans and Advances	-	-
	TOTAL	4,810,112	4,115,424



# FORM NL-19 MISC EXPENDITURE SCHEDULE MISCELLANEOUS EXPENDITURE

(To the extent not written off or adjusted)

S.No	Particulars	As at 30.06.16	As at 30.06.15
		(Rs.'000)	(Rs.′000)
	Discount Allowed in issue of shares/		
	debentures	-	-
	2 Others	-	-
	TOTAL	-	-



FORM NL-21 Statement of Liabilities

Apollo Munich Health Insurance Company Limited (Rs. in Lacs)

				Statement	t of Liabilities										
			As at 30	0.06.16		As at 30.06.15									
Sl.No.	Particular	Reserves for Unexpired Risks	Reserve for Outstanding Claims	IBNR Reserves	Total Reserves	Reserves for Unexpired Risks	Reserve for Outstanding Claims	IBNR Reserves	Total Reserves						
1	Fire	-	-	-	ļ	-	-	-	ı						
2	Marine														
a	Marine Cargo	-	-	-	ļ	-	-	_	1						
b	Marine Hull	-	-	-	ı	-	-	-	ı						
3	Miscellaneous														
a	Motor	-	-	-	ı	-	-	-	ı						
b	Engineering	-	-	-	II.	_	-	-	I						
С	Aviation	-	-	-	-	-	-	-	-						
d	Liabilities	-	-	-	-	-	-	-	-						
е	Others	-	-	-	П	-	-	-	П						
4	Health Insurance	48,051	5,927	4,637	58,615	41,154	5,745	3,512	50,411						
5	Total Liabilities	48,051	5,927	4,637	58,615	41,154	5,745	3,512	50,411						

### FORM NL-22

### **Geographical Distribution of Business**

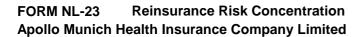


Insurer Reg No: 131 Date: 30.06.2016

Apollo Munich Health Insurance Company Limited (Rs in Lacs)

GROSS DIRECT PREMIUM UNDERWRITTEN FOR AND UPTO THE QUARTER ENDED 30.06.2016
(Rs in Lacs)

STATES	Fire		Marin	e (Cargo)	Marine (	(Hull)	Engir	neering	Motor Dan		Motor Pa		Liability insurance		Personal	l Accident	Medical :	Insurance	Overseas med	lical Insurance	Crop Insurance		All Other Miscellaneous		Grand	d Total
	For the qtr t	Upto he qtr	For the qtr	Upto the qtr	For the qtr	Upto the qtr	For the qtr	Upto the qtr	For the qtr	Upto the qtr	For the qtr	Upto the qtr	For the qtr	Upto the	For the qtr	Upto the qtr	For the qtr	Upto the qtr	For the qtr	Upto the qtr	For the qtr	Upto the qtr	For the qtr	Upto the qtr	For the qtr	Upto the qtr
Andhra Pradesh															2.82	2.82	71.94	71.94	3.39	3.39					78.15	78.15
Assam															4.30	4.30	68.53	68.53	0.87	0.87					73.70	73.70
Bihar															1.45	1.45	27.46	27.46	0.56	0.56					29.47	29.47
Chandigarh															14.05	14.05	209.13	209.13	5.84	5.84					229.02	229.02
Chhattisgarh															7.95	7.95	24.70	24.70	0.40	0.40					33.05	33.05
Delhi															100.78	100.78	3,705.29	3,705.29	39.35	39.35					3,845.42	3,845.42
Goa															0.23	0.23	3.45	3.45	0.07	0.07					3.75	3.75
Gujarat															92.35	92.35	974.72	974.72	23.95	23.95					1,091.03	1,091.03
Haryana															1,276.55	1,276.55	1,433.26	1,433.26	196.08	196.08					2,905.89	2,905.89
Jammu & Kashmir															0.63	0.63	4.46	4.46	0.19	0.19					5.29	5.29
Jharkhand															0.32	0.32	7.79	7.79	0.19	0.19					8.30	8.30
Karnataka															83.07	83.07	2,547.67	2,547.67	10.05	10.05					2,640.78	2,640.78
Kerala															21.51	21.51	423.13	423.13	2.13	2.13					446.77	446.77
Madhya Pradesh															39.14	39.14	207.20	207.20	4.18	4.18					250.52	250.52
Maharasthra															182.65	182.65	3,155.36	3,155.36	84.12	84.12					3,422.13	3,422.13
Orissa															1.79	1.79	95.92	95.92	0.25	0.25					97.97	97.97
Punjab															22.41	22.41	345.34	345.34	8.75	8.75					376.50	376.50
Puducherry															1.03	1.03	1.79	1.79	0.32	0.32					3.14	3.14
Rajasthan															87.50	87.50	504.07	504.07	8.47	8.47					600.05	600.05
Tamil nadu														ļ	50.18	50.18	1,083.38	1,083.38	18.91	18.91					1,152.47	1,152.47
Telangana															73.53	73.53	1,532.94	1,532.94	21.55	21.55					1,628.03	1,628.03
Uttar Pradesh															69.98	69.98	1,220.04	1,220.04	13.95	13.95					1,303.97	1,303.97
Uttrakhand															1.51	1.51	12.87	12.87	0.40	0.40					14.78	14.78
West Bengal							1								18.17	18.17	814.26	814.26	5.42	5.42					837.85	837.85





(Rs in Lakhs)

S. No.	Reinsurance Placements	No. of	Premiu	Premium		
		reinsurers	Proportional	Non- Proportional	Facultative	ceded to reinsurers /
1	No. of Reinsurers with rating of AAA and above					
2	No. of Reinsurers with rating AA but less than AAA					
3	No. of Reinsurers with rating A but less than AA	3	922	12		20%
4	No. of Reinsurers with rating BBB but less than A	2	3,699	67		80%
5	No. of Reinsurers with rating less than BBB					
	Total	5	4,621	79		100%



# FORM NL-24 Ageing of Claims Apollo Munich Health Insurance Company Limited

30.06.2016

(Rs in Lacs)

			Ageing of Cla	aims as at 30.06	5.2016			
	Line of Business			No. of claims pa	nid		Total No. of claims paid	Total amount of claims paid
S. No.		1 month	1 - 3 months	3 - 6 months	6 months - 1 year	> 1 year		-
1	Fire	-	-	-	-	-	-	-
2	Marine Cargo	-	-	-	-	-	-	-
3	Marine Hull	-	-	-	-	-	-	-
4	Engineering	-	-	-	-	-	-	-
5	Motor OD	-	-	-	-	-	-	-
E	Motor TP	-	-	-	-	-	-	-
7	Health	39,481	-	-	-	-	39,481	14,436
8	Overseas Travel	58	-	-	-	-	58	17
g	Personal Accident	186	-	-	-	-	186	129
10	Liability	-	-	-	-	-	-	-
11	Crop	-	-	-	-	-	-	-
12	Miscellaneous	-	-	-	-	-	-	-

## FORM NL-25 : Claims data for Non-Life Apollo Munich Health Insurance Company Limited 30.06.2016



No. of claims only

			Marine	Marine	Engineeri				Overseas	Personal				Miscellane	
S. No.	Claims Experience	Fire	Cargo	Hull	ng	Motor OD	Motor TP	Health	Travel	Accident	Liability	Crop	Credit	ous	Total
1	Claims O/s at the beginning of the Year	1	-	-	-	-	-	9,443	120	244	-	-	-	-	9,807
2	Claims reported during the Year	1	-	-	-	-	-	45,140	171	351	-	-	-	-	45,662
3	Claims settled during the Year	1	-	-	-	-	-	39,481	58	186	-	-	-	-	39,725
4	Claims repudiated during the Year	-	-	-	-	=	-	3,157	28	39	=	-	-	-	3,224
5	Claims closed during the Year	-	-	-	-	-	-	1,605	21	26	-	-	-	-	1,652
6	Claims O/s at the end of the Year	-	-	-	-	-	-	10,340	184	344	-	-	-	-	10,868
	Less than 3 months	-	-	-	-	-	-	10,340	184	344	-	-	-	-	10,868
	3 months to 6 months	-	-	-	-	-	-	-		-	-	-	-	-	-
	6months to 1 year	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	1 year and above	-	-	-	-	-	-	-	-	-	-	-	-	-	-



### FORM NL-26 - CLAIMS INFORMATION - KG Table I **Apollo Munich Health Insurance Company Limited**

Solvency for the quarter ended 30.06.2016
Required solvency margin based on net premium and net incurred claims (Rs in Lacs)

S. No Class of	Business Gro	ss Premium	Net Premium	Gross Incurred	<b>Net Incurred Claims</b>	RSM-1	RSM-2	RSM
				Claims				
1 Fire		-	-	-	-	-	-	
2 Marine Ca	argo	-	-	-	-	-	-	
3 Marine H	ull	-	-	-	-	-	-	
4 Motor		-	-	-	-	-	-	
5 Engineeri	ng	-	-	-	-	-	-	-
6 Aviation		-	-	-	-	-	-	-
7 Liabilities		-	-	-	-	-	-	-
8 Others		-	-	-	-	-	-	-
9 Health		113,644	83,391	65,391	52,546	17,047	15,764	17,047
Total		113,644	83,391	65,391	52,546	17,047	15,764	17,047



# FORM NL-27 Offices information for Non-Life Apollo Munich Health Insurance Company Limited

30.06.2016

S. No	Office	Information	Number
1	No. of offices at the begin	ning of the year	101
2	No. of branches approved		-
3	No. of branches opened	Out of approvals of previous year	-
4	during the year	Out of approvals of this year	-
5	No. of branches closed du	ring the year	-
6	No of branches at the end	of the year	101
7	No. of branches approved	but not opened	2
8	No. of rural branches		-
9	No. of urban branches		101

<sup>\*</sup> Metro branches has been included in the total of urban branches.



FORM NL-28-STATEMENT OF ASSETS - 3B
Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007
Statement as on: 30.06.2016
Statement of Investment Assets (General Insurer)
(Business within India)

Rs. In Lacs

S. No	PARTICULARS	SCH	AMOUNT
1	Investments	8	66,937
2	Loans	9	-
3	Fixed Assets	10	2,569
4	Current Assets		
	a. Cash & Bank Balance	11	19,065
	b. Advances & Other Assets	12	7,160
5	Current Liabilities		
	a. Current Liabilities	13	21,266
	b. Provisions	14	48,101
	c. Misc. Exp not Written Off	15	
	d. Debit Balance of P&L A/c		33,537
	Application of Funds as per Balance Sheet (A)		198,635
	Less: Other Assets	SCH	Amount
1	Loans	9	-
2	Fixed Assets	10	2,569
3	Cash & Bank Balances	11	1,496
4	Advances & Other Assets	12	7,160
5	Current Liabilities	13	21,266
6	Provisions	14	48,101
7	Misc. Exp not Written Off	15	-
8	Debit Balance of P&L A/c		33,537
		TOTAL (B)	114,129
			84,506

			S	Н	PH	Book Value	%	FVC Amount	Total	Market
No	'Investment' represented as	Reg. %	Balance	FRSM <sup>+</sup>	FII	(SH + PH)	Actual	FVC Amount	Iotai	Market Value
			(a)	(b)	c	d = (b+c)	Actual	(e)	(d + e)	value
1	G. Sec.	Not less than 20%		1,685	16,280	17,965	21		17,965	18,414
2	G. Sec or Other Approved Sec. (incl. (1) above)	Not less than 30%		2,485	24,363	26,848	32		26,848	27,428
3	Investment subject to Exposure Norms									
	'Housing & Loans to SG for Housing and FFE, Infrastructure Investments	Not less than 15%		811	22,012	22,823	27		22,823	23,376
	2. Approved Investments (Not exceeding 55%)		ı	1300	31,327	32,627	39	4	32,631	32,933
	3. Other Investments (not exceeding 25%)			-	2,187	2,187	2	17	2,204	2,204
	Total Investment Assets	100%	-	4,596	79,889	84,485	100	21	84,506	85,941



FORM NL-29 Detail regarding debt securities Apollo Munich Health Insurance Company Limited

30.06.2016

(Rs in Lacs)

			Detail Regar	ding debt secur	ities			(13 III Lucs)
		MARKE	T VALUE			ВООК	VALUE	
	As at 30/06/2016	As % of total for this class	As at 30/06/2015 Of the previous year	As % of total for this class	As at 30/06/2016	As % of total for this class	As at 30/06/2015 Of the previous year	as % of total for this class
Break down by credit								
rating								
AAA rated	29,241	34%	18,751	26%	28,524	34%	18,227	25%
AA or better	5,937	7%	3,900	5%	5,800	7%	3,800	5%
Rated below AA but above A	-	0%	-	0%	-	0%	-	0%
Rated below A but above B	-	0%	-	0%	-	0%	_	0%
Any other	50,762	59%	50,727	69%	50,161	59%	50,309	70%
BREAKDOWN BY RESIDUALMATURITY								
Up to 1 year	24,607	29%	25,012	34%	24,519	29%	25,061	35%
more than 1 year and upto 3 years	22,260	26%	17,076	23%	21,845	26%	16,897	23%
More than 3 years and up to 7 years	25,539	30%	18,751	26%	24,923	30%	18,229	25%
More than 7 years and up to 10 years	7,468			13%		9%	9,424	
above 10 years	6,067	7%	2,806	4%	5,890	7%	2,725	4%
Breakdown by type of the issuer								
a. Central Government	18,414					21%		
b. State Government	9,014		7,102	10%	8,883	11%	6,986	10%
c. Corporate Securities	58,513	68%	50,784	69%	57,637	68%	50,219	69%

## FORM NL-30 Analytical Ratios Apollo Munich Health Insurance Company Limited

## **Analytical Ratios for Non-Life companies**



S. No	Particular	For the Quarter Ended 30.06.16 (%/Times)	Up to the Quarter Ended 30.06.16 (%/Times)	For the Quarter Ended 30.06.15 (%/Times)	Up to the Quarter Ended 30.06.15 (%/Times)
1	Gross Direct Premium Growth Rate	30%	30%	17%	17%
2	Gross Direct Premium to Net Worth Ratio	0.75	0.75	0.64	0.64
3	Growth Rate of Net Worth	11.45%	11.45%	-0.18%	-0.18%
4	Net Retention Ratio	78%	78%	80%	80%
5	Net Commission Ratio	7%	7%	8%	8%
6	Expenses of Management to Gross Direct Premium Ratio	49%	49%	56%	56%
7	Expenses of Management to Net Written Premium Ratio	64%	64%	63%	63%
8	Net Incurred Claims to Net Earned Premium	64%	64%	64%	64%
9	Combined Ratio	120%	120%	122%	122%
10	Technical Reserves to Net Premium Ratio	3.61	3.61	3.48	3.48
11	Underwriting Balance Ratio	(0.06)	(0.06)	(0.11)	(0.11)
12	Operating Profit Ratio	1%	1%	-5%	-5%
13	Liquid Assets to Liabilities Ratio	0.50	0.50	0.60	0.60
14	Net Earnings Ratio	3.51%	3.51%	-1.90%	-1.90%
15	Return on Net Worth	2.04%	2.04%	-1.09%	-1.09%
16	Available Solvency Margin to Required Solvency Margin Ratio	1.55	1.55	1.55	1.55
17	NPA Ratio				
	Gross NPA Ratio	-	-	-	-
Fauity Hold	Net NPA Ratio ing Pattern for Non-Life Insurers	-	-	-	-
1	(a) No. of shares	356,971,662	356,971,662	349,228,750	349,228,750
2	(b) Percentage of shareholding (Indian / Foreign)	330,971,002	330,971,002	349,220,730	349,220,730
	-Indian	74.35%	74.35%	74.43%	74.43%
	-Foreign	25.47%	25.47%	25.50%	25.50%
	Others-( Employees/Others)	0.19%	0.19%	0.07%	0.07%
3	( c) % of Government holding (in case of public sector insurance companies)	Nil	Nil	Nil	Nil
4	(a) Basic and diluted EPS before extraordinary items (net of tax expense) for the period (not to be annualized)	Basic EPS-0.16 Diluted EPS-0.16	Basic EPS-0.16 Diluted EPS-0.16	Basic EPS-(0.08) Diluted EPS-(0.08)	Basic EPS-(0.08) Diluted EPS-(0.08)
5	(b) Basic and diluted EPS after extraordinary items (net of tax expense) for the period (not to be annualized)	Basic EPS-0.16 Diluted EPS-0.16	Basic EPS-0.16 Diluted EPS-0.16	Basic EPS-(0.08) Diluted EPS-(0.08)	Basic EPS-(0.08) Diluted EPS-(0.08)
6	(iv) Book value per share (Rs)	7.85	7.85	7.20	7.20



(Rs in Lacs)

### FORM NL-31 : Related Party Transactions Apollo Munich Health Insurance Company Limited

30.06.2016

**Related Party Transactions** For the Quarter Up to the For the Quarter Up to the Nature of Relationship with the **Description of Transactions /** S. No Name of the Related Party Ended **Quarter Ended** Ended **Quarter Ended** Company Categories 30.06.2016 30.06.2016 30.06.2015 30.06.2015 Premium Income 79.43 79.43 73.66 73.66 Claim Payment 0.83 0.83 1 Family Health Plan Limited Significant Influence TPA Fees 300.28 300.28 625.01 625.01 Receivables 300.00 300.00 175.99 Premium Income 275.46 275.46 175.99 Claim Payment 552.35 552.35 446.56 446.56 2 Apollo Hospitals Enterprise Limited Joint Venture partners **Expenses towards Services** 0.21 0.21 Rendered Premium Income 21.80 21.80 10.10 10.10 Lifetime Wellness Rx Intl. Ltd 3 Significant Influence Expenses towards Services 0.30 0.30 0.30 0.30 Rendered 0.15 0.15 0.09 0.09 Premium Income 4 Apollo Gleneagles Hospitals Limited Significant Influence Claim Payment 93,22 93,22 68.15 68.15 Premium Income -15.39 -15.39 -21.15 -21.15 5 Indraprastha Medical Corporation Ltd Significant Influence Claim Payment 307.96 307.96 247.13 247.13 -1.12 -1.12 -0.86 -0.86 Premium Income 6 Apollo Hospitals International Limited Significant Influence 58.25 58.25 42.12 42.12 Claim Payment 7 Ms Shobana Kamineni Wholetime Director Remuneration 12.00 12.00 12.00 12.00 Premium Income 1.08 1.08 8 Apollo Health and Lifestyle Ltd. Significant Influence 0.34 0.34 4.20 Claim Payment 4.2 Expenses towards Services Rendered 1.32 1.32 0.03 0.03 9 Imperial Hospital And Research Centre Ltd Significant Influence Claim Payment 76.99 76.99 55.40 55.40 Premium Income 22.12 22.12 15.64 15.64 10 Faber Sindoori Managemnt Service Private Ltd Significant Influence Claim Payment 0.75 0.75 0.72 0.72 11 Samudra Healthcare Enterprises Limited Significant Influence Claim Payment 1.46 1.46 12 Keimed Private Limited Significant Influence Premium Income 0.07 0.07 -0.11 -0.11 13 Apex Agencies Significant Influence Premium Income 0.01 0.01 0.04 0.04 Associated Electrical Agencies Significant Influence Premium Income -0.04 -0.04 14 Premium on cessions to Reinsurers 851.87 851.87 Reinsurance Commission earned 298.15 298.15 15 Munchener Ruckversicherung Gesellschaft Significant Influence Losses recovered from Reinsurers 24.26 24.26 Payables 529.45 529.45 Apollo Home Health Care Limited 0.98 0.98 16 Significant Influence Premium Income 17 P Obul Reddy and Sons Significant Influence Premium Income -0.01 -0.01 Mr. Antony Jacob, Mr. Krishnan Ramachandran, Mr. K Srikanth, Ms. Deepti 18 Key Persons As Per IRDA Regulations 295.02 295.02 285.25 285.25 Remuneration Rustagi, Mr. Sanjay Kulshrestha, Vishwanath Mahendra 19 Mr MBN Rao Independent Directors Directors Sitting Fees 3.00 3.00 1.50 1.50 3.00 1.50 1.50 20 Mr Bernhard Steinruecke Independent Directors Directors Sitting Fees 3.00

## FORM NL-32 Products Information Apollo Munich Health Insurance Company Limited

30.06.2016



	Products Information								
List below the	products and/or add-ons introduced during the	5 to June 2016							
SI. No.	Name of Product	Co. Ref. No.	ITRDA Ref.no.	Class of Business	Category of product	Date of filing of	Date IRDA confirmed filing/approval		
1	Nil								

## FORM NL-33 - SOLVENCY MARGIN - KG II Apollo Munich Health Insurance Company Limited Solvency as at 30.06.2016 Available Solvency Margin and Solvency Ratio



(Rs. in Lacs)

S. No	Description	Notes No.	Amount
(1)	(2)	(3)	(4)
1	Available Assets in Policyholders' Funds (adjusted value		79,890
	of Assets as mentioned in Form IRDA-Assets-AA)		
	Deduct:		
2	Liabilities (reserves as mentioned in Form HG)		58,615
3	Other Liabilities (other liabilities in respect of		3,016
	Policyholders' Fund as mentioned in Balance Sheet)		
4	Excess in Policyholders' Funds (1-2-3)		18,259
5	Available Assets in Shareholders' Funds (value of		15,619
	Assets as mentioned in Form IRDA-Assets-AA):		
	Deduct:		
6	Other Liabilities (other liabilities in respect of		7,513
	Shareholders' Fund as mentioned in Balance Sheet)		
7	Excess in Shareholders' Funds (5-6)		8,106
8	Total Available Solvency Margin [ASM] (4+7)		26,365
9	Total Required Solvency Margin [RSM]		17,047
10	Solvency Ratio (Total ASM/Total RSM)		1.55

## FORM NL-34 : Board of Directors & Key Person Apollo Munich Health Insurance Company Limited

30.06.2016



BOD and Key Person information

S. No	Name of person	Role/designation	Details of change in the period
1	Dr. Prathap C Reddy	Chairman	None
2	Ms. Shobana Kamineni	Whole Time Director	None
3	Ms. Suneeta Reddy	Director	None
4	Mr. Antony Jacob	Whole Time Director & CEO	None
5	Dr. Doris Sophia Hoepke	Director	None
6	Mr. Andrew Kielty	Director	None
7	Mr. MBN Rao	Independent Director	None
8	Mr. Bernhard Steinruecke	Independent Director	None
9	Mr. Christian Schmid	Alternate Director	With Effect from 19 April 2016
10	Mr. Karthik Reddy	Alternate Director	With Effect from 19 April 2016
11	Mr. Srikanth Kandikonda	CFO and Company Secretary	None
12	Mr. Krishnan Ramachandran	Deputy CEO and CMO	None
13	Mr. Sanjay Kulshrestha	Chief Investment Officer	None
14	Mr. Vishwanath Mahendra	Appointed Actuary & Chief Risk Officer	None
15	Ms. Deepti Rustagi	Chief Compliance Officer	None
16	Mr. Vipul Sharma	Chief of Internal Audit	None

Key Persons as defined in IRDA Registration of Companies Regulations, 2000

### FORM NL-35-NON PERFORMING ASSETS-7A

### Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007

Statement as on:30.06.2016

### Name of the Fund Investment Corpus I- FRSM+PH



Details of Investment Portfolio Periodicity of Submission : Quarterly

Periodicity of Submission : Quarterly (Rs in Lacs)

	acy or Submission r Quarterly															`	(110 111 2000)
coi	Company Name	Instrume		est Rate	Total O/s (Book	Default Principal (Book	Default Interest (Book	Principal Due from	Interest Due from	Deferred Principal	Deferred Interest	Rolled Over?		been any I Waiver?	Classification	Provision (%)	Provision (Rs)
			%	Has there been revision?	Value)	Value)	Value)						Amount	Board Approval Ref			
CGSB	GOVENMENT OF INDIA	GILTS	6.01	-	61	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	6.17	-	154	-	-	-		-	-	-	-	-	STANDARD		-
CGSB	GOVENMENT OF INDIA	GILTS	6.25	-	787	-	-	-		-	-	-	-	-	STANDARD	-	-
	GOVENMENT OF INDIA	GILTS	6.90	-	488	-	-	-		-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.16	-	1,445	-	-	-		-	-	-	-	-	STANDARD		-
	GOVENMENT OF INDIA	GILTS	7.46	-	498	-		-		-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.72	-	503	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.80	-	494	-	-	-	-	-	-	-	-	-	STANDARD	-	-
	GOVENMENT OF INDIA	GILTS	7.83	-	992	-	-	-		-	-	-	-	-	STANDARD		-
CGSB	GOVENMENT OF INDIA	GILTS	7.95	-	685	-	-	-		-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.99	-	25	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.07	-	100	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.08	-	1,041	-	-	-		-	-	-	-	-	STANDARD		-
CGSB	GOVENMENT OF INDIA	GILTS	8.13	-	1,507	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.15	-	505	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.19	-	497	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.20	-	20	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.20	-	1,485	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.24	-	497	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.24	-	1,527	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.26	-	994	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.32	-	1,017	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.33	-	10	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.35	-	1,016	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	9.15	-	527	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	9.20	-	1,090	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	ADITYA BIRLA FINANCE LIMITED	BONDS	9.60	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	HDFC LIMITED	BONDS	8.84	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	HERO MOTOCORP LIMITED	BONDS	8.70	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
	KOTAK MAHINDRA PRIME LIMITED	BONDS	8.70	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	KOTAK MAHINDRA PRIME LIMITED	BONDS	9.55	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	MRF LTD.	BONDS	10.09	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	RELIANCE CAPITAL LIMITED	BONDS	8.95	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	RELIANCE CAPITAL LIMITED	BONDS	10.30	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	SHRIRAM TRANSPORT FINANCE CORPORATION LTD.	BONDS	9.15	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
	STEEL AUTHORITY OF INDIA LIMITED	BONDS	8.72	-	501	-	-	-	-	-	-	-	-	-	STANDARD	-	-
	TATA SONS LIMITED	BONDS	8.97	-	300	-	-	-	-	-	-	-	-	-	STANDARD	-	-
	TATA SONS LIMITED	BONDS	9.75	-	200		-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	TATA SONS LIMITED	BONDS	9.76	-	500		-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	TATA SONS LIMITED	BONDS	9.85	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	TATA MOTORS FINANCE LIMITED	BONDS	9.20	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	THE GREAT EASTERN SHIPPING COMPANY LTD	BONDS	8.70	-	500		-	-	-	-	-	-	-	-	STANDARD	-	-
EPBT	EXPORT IMPORT BANK OF INDIA LIMITED	BONDS	8.33	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
											•					•	

### FORM NL-35-NON PERFORMING ASSETS-7A

### Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007

Statement as on:30.06.2016

### Name of the Fund Investment Corpus I- FRSM+PH



Details of Investment Portfolio
Periodicity of Submission : Quarterly
(Rs in Lacs)

Col.	1 011001	City of Submission . Quarterly	1 1					1			1					1	'	(KS III Lacs)
Color	coi	Company Name		Intere	est Rate		Principal	Interest								Classification		
PREF   MAIL MOLTHUR SEPART CAMPACT PAIRS   SANCE   1,000			пттуре	%	been	Value)			Due from	Due from	Principal	Interest	Over?	Amount	Approval		(%)	(RS)
This   Common country   Section   STANDARD   Section   STANDARD   Section   STANDARD   Section   Section					-		-	-	-	-	-	-	-	-	-		-	-
This   Control Charles   Con					-		-	-	-	-	-	-		-			-	-
Time   Proc.   Miles   Miles					-		-	-	-	-	-	-	-	-	-		-	-
This   This   Control					-		-	-	-	-	-	-	-	-	-		-	-
TRANS   SEC LAMPSON							-	-	-	-	-	-	-	-	-		-	-
Fig.   1975																	<del></del>	<del></del>
Proc.   Company   Compan																		
IRDA	HTDA	ICICI HOME FINANCE COMPANY LIMITED			-			-	-		-	-	-	-	-		-	-
ITAL   Industry Product During   School   Scho	HTDA	INDIABULLS HOUSING FINANCE LTD	BONDS	9.35	-		-	-	-	-		-		-	-	STANDARD	-	-
TRAD   C   FOLGENIN PRANCE LUMPED   SONDS   1.70   .0000								-			-	-						
FIGAL   C. FOLDSING PRANCE (IMPTE)					-		-	-	-	-	-	-	-	-	-		-	-
IFOAL   LEP POSITION PRANCE LIMITED   SOMES   800   700   100					-		-	-	-	-	-	-	-	-	-		-	-
FIDAL   C. FOURINF PRANCE LIMITED   DONES   1.057   1.050							-	-	-	-	-	-	-	-	-		-	
ITAL   LIF   CHOUSING PRANCE (LINTED   BONDS   11.08   11.13   .	1110/1						-	-	-	-	-	-	-	-	-		-	<del></del>
IFTIDA   TRANSPIRE   DIGINAL PRIVACE   DIGINAL   DIGINAL PRIVACE   DIGINAL PRIVACE							-	-	-	-	-	-		-			-	<del></del>
ATTA CAPPTIAL POLISING FRANCE LTD					-		-	-	-	-	-	-	-	-	-		-	-
IPTO   BIOLA NERGOEST LTO (III)   SONGS   8.62   999	HTDA	TATA CAPITAL HOUSING FINANCE LTD	BONDS		-		-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD   BONDA REFADERIT LTD RIG   SONDS   9.70   500					-		-	-	-	-	-	-		-	-		-	-
IPTO   NOINN FRAIL FRANCE CORPORATION LIMITED   SONGS   8.55   30.1					-		-	-	-	-	-	-	-	-	-		-	-
IPTO   NOMER PRIANCE CORPORATION LIMITED   SONDS   8.68   301					-		-	-	-	-	-	-	-	-	-		-	-
IFTO   INFRASTRUCTURE DEVELOPMENT FRANCIAL COMPANY (BONDS   8.65   1,000					-		-	-	-	-	-	-	-	-	-		-	-
IFTD   INFRASTRUCTURE DEVELOPMENT FRANCIAL COMPANY (BONDS   8.65   1,000							-	-	-	-	-	-	-	-	-		-	-
IFTO   INFRASTRUCTURE DEVELOPMENT FRANKE COMPANY 180   100   1							-	-	-	-	-	-	-	-	-		-	<del></del>
EPTD   STANDARD							-	-	_	-	-	-	-	-			-	<del></del>
IFTD   NATIONAL BANK FOR AGRICULTURE AND RURAL DEVILO BONDS   9.90					-		-	-	-	-	-	-	-	-	-		-	_
POWER FINANCE CORPORATION LIMITED   BONDS   8.90   200	IPTD	L&T INFRASTRUCTURE FINANCE COMPANY LIMITED	BONDS	8.70	-		-	-	-	-	-	-	-	-	-	STANDARD	-	-
FIFT   POWER FINANCE CORPORATION LIMITED   80NDS   28   10					-		-	-	-	-	-		-	-	-		-	-
FIFD   POWER FINANCE CORPORATION LIMITED   BONDS   9.28   10																		
IPTD   POWER FINANCE CORPORATION LIMITED   SONDS   9.72								-									-	
IPTD   POWER FINANCE CORPORATION LIMITED   BONDS   9.81								-									-	
IPTD   POWER FINANCE CORPORATION LIMITED   BONDS   9.90   30								-	-		-	-					-	
IPTD   POWER FINANCE CORPORATION LIMITED   SONDS   9.96   20   STANDARD								-	-		-	-	-		-		-	
PTD   RUPAL ELECTRIFICATION CORPORATION LTD   SONDS   8.80   50	IPTD		BONDS	9.96	-		-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD   RURAL ELECTRIFICATION CORPORATION LTD   BONDS   8.80   - 300   STANDARD   STANDARD					-		-	-	-	-	-	-		-	-		-	-
PTD   RURAL ELECTRIFICATION CORPORATION LTD   SONDS   9.38   498   STANDARD   STANDARD   STANDARD					-		-	-	-	-	-	-	-	-	-		-	
PTD   RURAL ELECTRIFICATION CORPORATION LTD   BONDS   9.63   500   -   -   -   -   -   STANDARD   -   -   STANDARD   -   -   -   STANDARD   -   -   -   STANDARD   -   -   -   -     -     -     -     -     -     -     -     -     -     -     -     -       -       -       -       -       -       -       -       -       -       -       -       -       -     -     -     -     -     -     -     -     -     -     -					-		-	-	-	-	-	-	-	-	-		-	-
SGGB   ANDHRA PRADESH   GILTS   8.45   201								-	-		-	-	-					
SGGB   ASSAM		ANDHRA PRADESH		9.03 8.45				-	-	-	-	-	-	-				<del></del>
SGGB BIHAR   GILTS   9.38   -   5.32   -   -   -   -   -   -   -   -   -								-	-	-	-			-				
SGGB   KARNATAKA   GILTS   7.76   298   -					-	532	-	-	-	-	-	-	-	-	-		-	-
SGGB   KERALA   GILTS   8.65   1,019   STANDARD		GUJRAT			-		-	-	-	-	-	-	-	-	-		-	-
SGGB   MANIPUR   GILTS   8.91   .   518   .   .   .   .   .   .   .   .   .	SGGB				-	298	-	-	-	-	-	-	-	-	-		-	-
SGGB   MADHYA PRADESH   GILTS   8.60   -   505   -   -   -   -   -   -   -   -   -							-	-	-	-	-	-	-	-	-		-	-
SGGB         NAGALAND         GILTS         8.98         -         500         -					-		-	-	-	-	-	-	-	-	-		-	
SGGB       PUNJAB       GILTS       8.64       -       1,015       -							-	-	-	-	-	-	-	-	-		-	<del>-</del> -
SGGB         RAJASTHAN         GILTS         9.24         -         524         -							-	-	-	-	-	-	-	-	-		-	<del>-</del>
SGGB         TAMIL NADU         GILTS         8.28         -         301         -	SGGB	PUNJAB	GILIS	8.64	-	1,015	-	_	-	-	-	-	_	-	-	STANDARD	-	-
SGGB         TELANGANA         GILTS         8.27         -         501         -	SGGB	RAJASTHAN	GILTS	9.24	-	524	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB         TELANGANA         GILTS         8.27         -         501         -	SGGR	TAMII NADII	GILTS	g 79		301	-	-	_	-	_	_	-	-	_	STANDARD	-	$\Box$
SGGB         UTTAR PRADESH         GILTS         8.34         -         501         - <td>-</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>-</td> <td></td>	-							-										
SGGB         UTTAR PRADESH         GILTS         8.39         -         509         - <td></td> <td>1</td> <td></td>																	1	
SGGB         UTTAR PRADESH         GILTS         9.25         -         501         - <td></td> <td></td> <td>_</td> <td></td> <td>-</td> <td></td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td></td> <td>-</td> <td>-</td>			_		-		-	-	-	-	-	-	-	-	-		-	-
SGGB         UTTAR PRADESH         GILTS         8.35         -         344         - <td></td> <td></td> <td>_</td> <td>9.25</td> <td>-</td> <td>501</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>STANDARD</td> <td>-</td> <td>-</td>			_	9.25	-	501	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB UTTAR PRADESH GILTS 8.50 - 80 STANDARD	_	UTTAR PRADESH			-		-	-	-	-	-	-	-	-	-		-	-
	SGGB	UTTAR PRADESH	GILTS	8.50	-	80	-	-	-	-	-	-	-	-	-	STANDARD	-	-

# FORM NL-36-YIELD ON INVESTMENTS 1 Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007 Statement as on:30.06.2016

Statement of Investment and Income on Investment

Fund: Investment Corpus I PH+FRSM



Periodi	city of Submission: Quarterly															(	Rs in Lacs)
					nt Quarter					r to Date					evious Year		
			Investm	ent (Rs.)				Invest	ment (Rs.)				Investm	ent (Rs.)			ı l
No.	Category of Investment	Category Code		Market Value	Income on Investment (Rs.)	Gross Yield (%)¹	Net Yield (%) <sup>2</sup>	Book Value*	Market Value	Income on Investment (Rs.)	Gross Yield (%)¹	Net Yield (%) <sup>2</sup>	Book Value	Market Value	Income on Investment (Rs.)	Gross Yield (%)¹	Net Yield (%) <sup>2</sup>
1	CENTRAL GOVT. BONDS	CGSB	17,874	18,414	361	2.02%	2.02%	17,874	18,414	361	2.02%	2.02%	14,015	14,162	297	2.12%	2.12%
2	DEPOSIT UNDER SECTION 7 OF INSURANCE ACT 1938	CDSS	-	-	-	0.00%	0.00%	-	-	-	0.00%	0.00%	1,211	1,197	23	1.93%	1.93%
3	TREASURY BILLS	CTRB	997	-	7	0.67%	0.67%	997	-	7	0.67%	0.67%	1,841	-	18	0.97%	0.97%
4	STATE GOVERNMENT BONDS	SGGB	8,445	8,581	175	2.08%	2.08%	8,445	8,581	175	2.08%	2.08%	5,953	6,466	127	2.13%	2.13%
5	STATE GOVERNMENT GURANTEED LOANS	SGGL	424	433	9	2.17%	2.17%	424	433	9	2.17%	2.17%	550	556	12	2.19%	2.19%
6	BONDS /DEBENTURES ISSUED BY NHB	HTDN	-	-	-	-	-	-	-	-	0.00%	0.00%	_	-	-	0.00%	0.00%
7	BONDS/DEBENTURES ISSUED BY AUTHORITY CONSTINTUTED UNDER ANY HOUSING/BUILDING SCHEME APPROVED BY CENTRAL/STATE ANY AUTHORITY OR BODY CONSTITUTED BY CENTRAL/STATE ACT	HTDA	13,930	12,731	324	2.32%	2.32%	13,930	12,731	324	2.32%	2.32%	6,439	6,534	155	2.41%	2.41%
8	INFRASTRUCTURE/SOCIAL SECTOR PSU- DEBENTURES/BONDS	IPTD	10,606	10,644	237	2.24%	2.24%	10,606	10,644	237	2.24%	2.24%	8,020	8,224	183	2.29%	2.29%
9	CORPORATE SECURITIES	EPBT	1,500	1,516	31	2.06%	2.06%	1,500	1,516	31	2.06%	2.06%	1,000	1,057	25	2.45%	2.45%
10	CORPORATE SECURITIES (APPROVED INVESTMENTS)-DEBENTURES	ECOS	8,726	10,287	202	2.31%	2.31%	8,726	10,287	202	2.31%	2.31%	6,501	6,718	156	2.41%	2.41%
11	DEPOSITS WITH BANKS	ECDB	17,524	17,569	388	2.22%	2.22%	17,524	17,569	388	2.22%	2.22%	25,112	23,880	586	2.33%	2.33%
12	DEPOSITS-CDS WITH SCHEDULED BANK	EDCD	-	1	-	-	-	-	-	-	0.00%	0.00%	1	-	-	0.00%	0.00%
13	COMMERCIAL PAPER ISSUED BY ALL INDIA FINANCIAL INSTITUTION RATED VERY STRONG OR MORE	ECCP	-	1	-	-	-	-	-	-	0.00%	0.00%	1	-	-	-	-
14	APPLICATION MONEY	ECAM	-	1	-	-	-	-	-	-	0.00%	0.00%	1	-	-	-	-
15	MUTUAL FUNDS-GILT/G SEC/LIQUID SCHEME	EGMF	2,929	3,562	67	2.27%	2.27%	2,929	3,562	67	2.27%	2.27%	4,178	3,487	100	2.50%	2.50%
16	CORPORATE SECURITIES(OTHER THAN APPROVED INVESTMENT)-MUTUAL FUND	OMGS	3,164	2,204	76	2.39%	2.39%	3,164	2,204	76	2.39%	2.39%	1,010	829	11	2.11%	2.11%
			86,119	85,941	1,877	2.18%	2.18%	86,119	85,941	1,877	2.18%	2.18%	75,830	73,110	1,693	2.23%	2.23%

Fund : Investment Corpus II Balance Share holder

				Curre	nt Quarter				Ye	ar to Date				Pro	vious Year		
		Category	Investm	ent (Rs.)	Income on	Gross			ment (Rs.)		Gross			nent (Rs.)	Income on	Gross	
No.	Category of Investment	Code	Book Value	Market Value	Investment		Net Yield (%) <sup>2</sup>	Book Value	Market Value	Income on Investment (Rs.)	Viold	Net Yield (%) <sup>2</sup>		Market Value	Investment (Rs.)	Yield (%)¹	Net Yield (%) <sup>2</sup>
1	DEPOSITS WITH BANKS	ECDB	-	-	-	-	-	-	1	-	0.00%	0.00%	-	-	-	0.00%	0.00%
2	DEPOSITS-CDS WITH SCHEDULED BANK	EDCD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	COMMERCIAL PAPER ISSUED BY ALL INDIA FINANCIAL INSTITUTION RATED VERY STRONG		-	_	-	_	_	_	-	_	_	_	-	_		_	_
	OR MORE	ECCP															
4	MUTUAL FUNDS-GILT/G SEC/LIQUID SCHEME	EGMF	-	-	-	-	-	-	1	-	0.00%	0.00%	1,699	-	36	2.10%	2.10%
	MUTUAL FUND-DEBT / INCOME / SERIAL / LIQUID INCOME	OMGS	-	-	-	1	-	-	-	-	0.00%	0.00%	-	-	-	0.00%	0.00%
	TOTAL			-		-	-	-	-	-	#DIV/0!	#DIV/0!	1,699	0	36	2.10%	2.10%

<sup>\*</sup> Book Value of Investmnets shows daily average of Investmnets holding under the category.

FORM NL-37-DOWN GRADING OF INVESTMENT-2

Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007

Statement as on:30.06.2016

Name of Fund Investment Corpus I-FRSM+PH

Statement of Down Graded Investments

Periodicity of Submission: Quarterly

									(Rs. Lacs)
No	Name of the Security	соі	Amount	Date of Purchase	Rating Agency	Original Grade	Current Grade	Date of Downgrade	Remarks
A.	During the Quarter 1								
						NIL ←			
					$\longrightarrow$	IATE			
В.	As on Date 2								

## Name of Fund Investment Corpus I-FRSM+PH

No	Name of the Security	COI	Amount	Date of Purchase	Rating Agency	Original Grade	Current Grade	Date of Downgrade	Remarks
Α.	During the Quarter 1								
						NIL ←			
					$\longrightarrow$	IAIL			
В.	As on Date 2								

## FORM NL-38 Quarterly Business Returns across line of Business Apollo Munich Health Insurance Company Limited



(Rs in Lacs)

### **Business Returns across line of Business**

		Quarter End	ed 30.06.16	Quarter End	ed 30.06.15	Upto the Quarter	Ended 30.06.16	Upto the Quarter	Ended 30.06.15
S.No.	Line of Business	Premium	No of Policies	Premium	No of Policies	Premium	No of Policies	Premium	No of Policies
1	Fire								
2	Marine Cargo & Hull								
3	Motor TP								
4	Motor OD								
5	Engineering								
6	Workmen's Compensation								
7	Employer's Liability								
8	Aviation								
9	Personal Accident	2,154	27,283	1,495	12,679	2,154	27,283	1,495	12,679
10	Health	18,475	119,797	14,299	94,368	18,475	119,797	14,299	94,368
11	Others	449	18,194	405	18,791	449	18,194	405	18,791
	Total	21,078	165,274	16,199	125,838	21,078	165,274	16,199	125,838



# FORM NL-39 Rural & Social Obligations (Quarterly Returns) Apollo Munich Health Insurance Company Limited Date:

30.06.2016

(Rs in Lacs)

	Rural & Social Obligat	ions Upto the Qua	arter Ended 30.06.20	16	(**************************************
SI.No.	Line of Business	Particular	No. of Policies Issued	Premium Collected	Sum Assured
1	Fire	Rural Social			
2	Cargo & Hull	Rural Social			
3	Motor TP	Rural Social			
4	Motor OD	Rural Social			
5	Engineering	Rural Social			
6	Workmen's Compensation	Rural Social			
7	Employer's Liability	Rural Social			
8	Aviation	Rural Social			
9	Personal Accident	Rural Social	6,196	41	
10	Health	Rural Social	14,296	1,113	
11	Others	Rural Social		-	



## FORM NL-40 Business Acquisition through different channels Apollo Munich Health Insurance Company Limited

(Rs in Lacs)

				Вι	siness Acquisition th	rough different cha	nnels		(NS III Eucs)					
		For the Quarter e	e Quarter ended 30.06.16 For the Quarter ended 30.06.15 Upto the Quarter ended 30.06.16 Upto the Quarter ended											
S. No.	Channels	No of Policies	Premium	No of Policies	Premium	No of Policies	Premium	No of Policies	Premium					
1	Individual agents	114,512	11,011	84,994	8,023	114,512	11,011	84,994	8,023					
2	Corporate Agents-Banks	5,696	2,490	416	1,265	5,696	2,490	416	1,265					
3	Corporate Agents -Others	198	21	329	27	198	21	329	27					
4	Brokers	13,971	3,320	12,007	2,886	13,971	3,320	12,007	2,886					
5	Micro Agents	-	-	-	=	-	-	-	-					
6	Direct Business	29,160	4,100	28,092	3,998	29,160	4,100	28,092	3,998					
7	Insurance Marketing Firm	14	2	-	-	14	2	-	_					
8	Web Aggregator	1,723	134	-	=	1,723	134	-	=					
	Total (A)	165,274	21,078	125,838	16,199	165,274	21,078	125,838	16,199					
1	Referral (B)	-	-	-	-	_	-	-						
	Grand Total (A+B)	165,274	21,078	125,838	16,199	165,274	21,078	125,838	16,199					

## FORM GRIEVANCE DISPOSAL FOR THE PERIOD UPTO 30.06.2016 DURING THE NL-41 FINANCIAL YEAR 2016-17





		GR	IEVANCE DISPO	SAL REPORT				
		Opening Balance	Additions devices	Complaints Re	esolved/Settled quarter	during the	Complaints	Total complaints registered upto
SI No.	Particulars	As on opening of the quarter	Additions during the quarter	Fully Accepted	Partial Accepted	Rejected	Pending at the end of the quarter	the quarter during the financial year
1	Complaints made by customers							
a)	Proposal Related	0	7	3	0	2	2	7
b)	Claims	6	152	21	14	119	4	152
c)	Policy Related	0	40	29	2	5	4	40
d)	Premium	0	3	0	0	3	0	3
e)	Refund	0	7	6	0	0	1	7
f)	Coverage	0	2	1	0	0	1	2
g)	Cover Note Related	0	0	0	0	0	0	0
h)	Product	0	5	2	0	3	0	5
i)	Others	3	66	32	6	30	1	66
j)	Unfair Business Practices	0	0	0	0	0	0	0
k)	Total Number	9	282	94	22	162	13	282

2	Total No of policies during previous year	705,723
3	Total No of claims during previous year	171,820
4	Total No of policies during current year	165,274
5	Total No of claims during current year	45,662
6	Total No of Policy Complaints (current year) per	7.87
U	10,000 policies (current year)	7.07
7	Total No of Claim Complaints (current year) per	33.29
/	10,000 claims registered (current year)	33.29

<sup>\*</sup>Please note that Point 6, total no of Policy complaints does not include claim complaints

8	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
a)	Upto 7 days	9	1	9
b)	7-15 days	4	-	4
c)	15-30 days	0	-	0
d)	30-90 days	0	-	0
e)	90 days & Beyond	0	-	0
	Total No of Complaints	13	-	13

### NOTES:

1. Status of complaints as on report preparation date i.e. 01-04-16