

#### FORM NL-1-B-RA

#### Apollo Munich Health Insurance Company Limited Registration No. 131 and Dated 3rd August 2007

	Particulars	Schedule	For the Quarter	Up to the Quarter	For the Quarter	Up to the Quarte
			Ended 31.12.16	Ended 31.12.16	Ended 31.12.15	Ended 31.12.1
			(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'00
		NL-4-Premium				
1	Premiums Earned (Net)	Schedule	2,545,993	7,168,583	2,003,586	5,696,6
	Profit/ Loss on sale/redemption					
2	of Investments		26,469	68,191	4,246	30,4
3	Others		8,655	17,851	6,156	
4	Interest, Dividend & Rent – Gross		122,646	373,001	90,626	
	TOTAL (A)		2,703,763	7,627,626	2,104,614	6,021,3
		NL-5-Claims				
1	Claims Incurred (Net)	Schedule	1,528,446	4,520,949	1,298,057	2 754
T		NL-6-Commission	1,520,440	4,520,949	1,290,037	3,754,2
2	Commission	Schedule	190,620	426,289	160,804	404,7
2	Operating Expenses related to	NL-7-Operating	150,020	420,205	100,004	101,1
3	Insurance Business	Expenses Schedule	788,074	2,332,586	693,439	2,020,9
4	Premium Deficiency		-		-	_,=_=,-
	TOTAL (B)		2,507,140	7,279,824	2,152,300	6,180,0
	Operating Profit/(Loss) from				(17 606)	(1=0.0)
	Miscellaneous Business C= (A - B)	-	196,623	347,802	(47,686)	(158,64
_	APPROPRIATIONS					
	Transfer to Shareholders' Account		196,623	347,802	(47,686)	(158,64
	Transfer to Catastrophe Reserve		-	-	-	-
	Transfer to Other Reserves		-	-	-	-
	TOTAL (C)		196,623	347,802	(47,686)	(158,64



FORM NL-2-B-PL

Apollo Munich Health Insurance Company Limited Registration No. 131 and Dated 3rd August 2007

	Particulars	Schedule	unt for the period ended For the Quarter	Up to the Quarter	For the Quarter	Up to the Quarter
	Fai ticulai s	Schedule	Ended 31.12.16	Ended 31.12.16	Ended 31.12.15	Ended 31.12.15
			(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
_	OPERATING PROFIT/(LOSS)		(13:000)	(10.000)	(10.000)	(10.000)
	(a) Fire Insurance		-	-	_	-
	(b) Marine Insurance		-	-	-	-
	(c) Miscellaneous Insurance		196,623	347,802	(47,686)	(158,647)
<b>,</b>	INCOME FROM INVESTMENTS					
<u> </u>						
	(a) Interest, Dividend & Rent - Gross		41,549	132,720	59,222	178,156
	(b) Amortization of Discount /					
	Premium		(243)	(176)	137	1,705
	(c) Profit on sale of investments		9,027	24,232	2,928	19,384
	Less: Loss on sale of investments		-	-	-	-
3	OTHER INCOME					
,	(a) Profit on sale of Fixed Assets		1,096	1,268	30	130
	(b) Others		1,476	5,232	1,625	5,990
	TOTAL (A)		249,528	511,078	16,256	46,718
			210/020	511,670	10,200	-10// 20
4	PROVICIONS (Other then togetion)					
ł	(a) For diminution in the value of	)				
	investments	-	-	-	-	-
	(b) For doubtful debts	-	-	-	-	-
	(c) Others		-	-	-	-
5	OTHER EXPENSES					
	(a) Expenses other than those related					
	to Insurance Business		7,265	23,199	6,496	16,544
	(b) Bad debts written off		-	-	-	-
	(c) Others		-	-	-	-
	TOTAL (B)		7,265	23,199	6,496	16,544
	Profit Before Tax		242,263	407.070	0.700	20.174
	Provision for Taxation	-	242,203	487,879	9,760	30,174
	Profit/(Loss) After Tax		242,263	487,879	9,760	30,174
	APPROPRIATIONS		242,205	407,079	5,700	50,174
	(a) Interim dividends paid during the					
	vear			_	_	_
	(b) Proposed final dividend			-	-	
	(c) Dividend distribution tax		-	-	-	-
	(d) Transfer to any Reserves or Other					
	Accounts		-	-	-	-
	Balance of profit/ loss brought forward					
	from last year		(3,165,196)	(3,410,812)	(3,464,996)	(3,485,410
			(3,103,190)	(3,710,012)	(3,707,990)	(3,403,410
	Balance carried forward to Balance					
	Sheet		(2,922,933)	(2,922,933)	(3,455,236)	(3,455,236)

### FORM NL-3-B-BS



# Apollo Munich Health Insurance Company Limited Registration No. 131 and Dated 3rd August 2007 Balance Sheet as at 31 December 2016

	nce Sheet as at 31 Decemb Schedule	As at 31.12.16	As at 31.12.15
	Benedule	(Rs.'000)	(Rs.'000)
SOURCES OF FUNDS		(13.000)	(101000)
	NL-8-Share Capital		
Share Capital	Schedule	3,572,710	3,568,629
Share Application Money Pending		3,3,2,110	5,500,025
Allotment		_	-
, moeniene	NL-10-Reserves and		
Reserves and Surplus	Surplus Schedule	2,587,793	2,587,793
Fair Value Change Account		346	210
	NL-11-Borrowings		
Borrowings	Schedule	_	_
TOTAL		6,160,849	6,156,632
		0/200/012	0,200,002
APPLICATION OF FUNDS			
	NL-12-Investment		
Investments	Schedule	6,663,873	5,189,724
			0/200// 2 .
Loans	NL-13-Loans Schedule	-	_
	NL-14-Fixed Assets		
Fixed Assets	Schedule	277,354	239,412
Deferred tax Asset		149,806	149,806
CURRENT ASSETS		,	,
	NL-15-Cash and bank		
Cash and Bank Balances	balance Schedule	1,752,270	2,132,019
			_,,
	NL-16-Advances and		
Advances and Other Assets	Other Assets Schedule	1,144,879	928,521
Sub-Total (A)		2,897,149	3,060,540
		, ,	
	NL-17-Current		
Current Liabilities	Liabilities Schedule	2,833,440	2,272,254
	NL-18-Provisions	· · ·	, ,
Provisions	Schedule	3,916,826	3,665,832
Deferred Tax Liability		-	-
Sub-Total (B)		6,750,266	5,938,086
			, ,
NET CURRENT ASSETS $(C) = (A - B)$		(3,853,117)	(2,877,546)
<b>.</b>			
Miscellaneous Expenditure (to the	NL-19-Miscellaneous		
extent not written off or adjusted)	Expenditure Schedule	-	-
Debit Balance IN Profit and Loss			
Account		2,922,933	3,455,236
TOTAL		6,160,849	6,156,632



#### FORM NL-4-PREMIUM SCHEDULE PREMIUM EARNED [NET]

Particulars	For the Quarter Ended 31.12.16	Up to the Quarter Ended 31.12.16	For the Quarter Ended 31.12.15	Up to the Quarter Ended 31.12.15
	(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
Premium from direct business written	2,810,055	7,442,708	2,129,231	5,789,942
Service Tax	-	-	-	-
Adjustment for change in reserve for unexpired risks	361,633	1,713,568	165,606	726,808
Gross Earned Premium	2,448,422	5,729,140	1,963,625	5,063,134
Add: Premium on reinsurance accepted	(2,193)	(19,513)	225,924	616,228
Less : Premium on reinsurance ceded	634,509	1,690,536	557,043	1,501,192
Net Premium	2,173,353	5,732,659	1,798,112	4,904,978
Adjustment for change in reserve for unexpired risks	(11,007)	277,644	(39,868)	(64,859)
Premium Earned (Net)	2,545,993	7,168,583	2,003,586	5,696,645

#### FORM NL-5 - CLAIMS SCHEDULE CLAIMS INCURRED [NET]



Particulars	For the Quarter Ended 31.12.16	Up to the Quarter Ended 31.12.16	For the Quarter Ended 31.12.15	Up to the Quarter Ended 31.12.15
	(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)
Claims paid				· · · · ·
Direct claims	1,953,057	5,246,739	1,599,733	4,074,083
Add Claims Outstanding at the end of the year	1,115,889	1,115,889	1,047,803	1,047,803
Less Claims Outstanding at the beginning of the year	1,167,393	911,483	1,079,080	753,708
Gross Incurred Claims	1,901,553	5,451,145	1,568,456	4,368,178
Add Re-insurance accepted to direct claims	46,114	196,756	58,189	178,712
Less Re-insurance Ceded to claims paid	419,221	1,126,952	328,588	792,600
Total Claims Incurred	1,528,446	4,520,949	1,298,057	3,754,290

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#### FORM NL-6-COMMISSION SCHEDULE COMMISSION -

COMMISSION					
Particulars	For the Quarter	Up to the Quarter	For the Quarter	Up to the Quarter	
	Ended 31.12.16	Ended 31.12.16	Ended 31.12.15	Ended 31.12.15	
	(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000)	
Commission paid					
Direct	341,393	905,900	263,831	698,578	
Add: Re-insurance accepted	37,528	33,804	66,064	167,943	
Less: Commission on Re-insurance ceded	188,301	513,415	169,091	461,751	
Net Commission	190,620	426,289	160,804	404,770	

#### Break-up of the expenses incurred to procure business

Agents	221,177	579,362	176,935	457,882
Brokers	53,973	157,960	47,223	137,871
Corporate Agency	62,346	158,572	33,134	81,434
Others	3,897	10,006	6,539	21,391
TOTAL (B)	341,393	905,900	263,831	698,578

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## FORM NL-7-OPERATING EXPENSES SCHEDULE

S. No	Particulars	For the Quarter Ended 31.12.16	Up to the Quarter Ended 31.12.16	For the Quarter Ended 31.12.15	Up to the Quarter Ended 31.12.15
		(Rs.'000)	(Rs.'000)	(Rs.'000)	(Rs.'000
1	Employees' remuneration & welfare				
	benefits	319,931	935,426	252,544	797,173
2	Travel, conveyance and vehicle running				
	expenses	27,886	75,683	19,724	54,35
3	Training expenses	3,767	12,650	2,298	8,774
4	Rents, rates & taxes	29,996	83,434	24,513	71,66
5	Repairs	17,057	64,107	14,339	62,764
6	Printing & stationery	7,918	12,391	3,047	9,08
	Communication	15,014	46,470	16,202	42,28
8	Legal & professional charges	32,650	117,894	14,995	75,15
	Auditors' fees, expenses etc				
	(a) As auditor	530	1,630	497	1,59
	(b) As adviser or in any other capacity,				
	in respect of	-	-	-	-
	(i) Taxation matters	-	-	-	-
	(ii) Insurance matters	-	-	-	-
	(iii) Management services;	-	-	-	-
	(c) in any other capacity	-	-	-	-
	Audit Fees - Others	-	-	-	1
	Out of pocket expenses	54	54	32	3
10	Advertisement and publicity	171,512	440,704	194,047	441,40
11	Interest & Bank Charges	5,986	17,553	4,669	12,37
12	Other Expenses				
	(a) Business Support	15,297	67,496	21,567	76,21
	(b)Information Technology Services	72,215	203,916	69,515	191,67
	(c) Others	33,276	152,265	31,459	101,40
13	Depreciation	27,471	81,944	23,948	74,81
14	Service Tax A/c	7,514	18,969	43	180
	TOTAL	788,074	2,332,586	693,439	2,020,961



# FORM NL-8-SHARE CAPITAL SCHEDULE SHARE CAPITAL

S. No	Particulars	As at 31.12.16	As at 31.12.15
		(Rs.′000)	(Rs.'000)
1	Authorised Capital		
	500,000,000 Equity Shares of Rs. 10		
	each (Previous year 500,000,000 equity	5,000,000	5,000,000
	shares of Rs. 10 each)		
2	Issued Capital		
	357,371,236 Equity Shares of Rs 10 each		
	(Previous year 356,963,110 equity	3,573,712	3,569,631
	shares of Rs. 10 each)		
3	Subscribed Capital		
	357,271,037 Equity Shares of Rs. 10		
	each (Previous year 356,862,912 equity	3,572,710	3,568,629
	shares of Rs. 10 each)		
4	Called-up Capital		
	357,271,037 Equity Shares of Rs. 10		
	each (Previous year 356,862,912 equity	3,572,710	3,568,629
	shares of Rs. 10 each)		
	Less : Calls unpaid	-	-
	Add : Equity Shares forfeited (Amount		
	originally paid up)	-	-
	Less : Par Value of Equity Shares bought		
	back	-	-
	Less : Preliminary Expenses	-	-
	Less: Expenses including commission or		
	brokerage on underwriting or		
	subscription of shares.	-	-
	TOTAL	3,572,710	3,568,629



#### FORM NL-9-PATTERN OF SHAREHOLDING SCHEDULE SHARE CAPITAL PATTERN OF SHAREHOLDING [As certified by the Management]

Shareholder	As at 31.12.16		As at 31	.12.15
	Number of Shares	% of Holding	Number of Shares	% of Holding
Promoters				
• Indian	182,403,324	51.05%	265,394,871	74.37%
<ul> <li>Foreign</li> </ul>	173,954,205	48.69%	90,913,698	25.48%
Others	913,508	0.26%	554,343	0.16%
TOTAL	357,271,037	100%	356,862,912	100%



#### FORM NL-10-RESERVE AND SURPLUS SCHEDULE RESERVES AND SURPLUS

S. No	Particulars	As at 31.12.16	As at 31.12.15
		(Rs.'000)	(Rs.'000)
1	Capital Reserve	-	-
2	Capital Redemption Reserve	-	-
	Share Premium:-		
3	Opening Balance	2,587,793	2,536,414
	Add: Received during the year	-	51,379
	General Reserves	-	-
4	Less: Debit balance in Profit and Loss Account	-	-
	Less: Amount utilized for Buy-back	-	-
5	Catastrophe Reserve	-	-
6	Other Reserves	-	-
7	Balance of Profit in Profit & Loss Account	-	-
	TOTAL	2,587,793	2,587,793



### FORM NL-11-BORROWINGS SCHEDULE BORROWINGS

S. No	Particulars	As at 31.12.16	As at 31.12.15
		(Rs.'000)	(Rs.'000)
1	Debentures/ Bonds	-	-
2	Banks	-	-
3	Financial Institutions	-	-
4	Others	-	-
	TOTAL	-	-



#### FORM NL-12-INVESTMENTS SCHEDULE

<u>Investr</u> S. No	Particulars	As at 31.12.16	As at 31.12.15
		(Rs,′000)	(Rs.'000)
	LONG TERM INVESTMENTS		(101000)
1	Government securities and Government	2 517 107	2 225 200
	guaranteed bonds including Treasury Bills	2,517,197	2,325,308
2	Other Approved Securities	-	-
	Other Investments		
	( a) Shares	-	-
	(aa) Equity	-	-
	(bb) Preference	-	-
	(b) Mutual Funds	-	-
	(c) Derivative Instruments	-	-
	(d) Debentures/ Bonds	1,030,071	680,093
	(e) Other Securities (Housing Bonds)	811,268	741,430
	(f) Subsidiaries	-	-
	(g) Investment Properties-Real Estate	-	-
4	Investments in Infrastructure and Social	1 054 704	801,199
	Sector	1,054,704	801,199
5	Other than Approved Investments	-	-
	SHORT TERM INVESTMENTS		
1	Government securities and Government	62,377	49,932
	guaranteed bonds including Treasury Bills	02,377	49,932
2	Other Approved Securities	_	-
3	Other Investments		
	(a) Shares	_	-
	(aa)Equity	-	-
	(bb) Preference	-	-
	(b) Mutual Funds	712,146	361,774
	(c) Derivative Instruments	-	-
	(d) Debentures/ Bonds	250,000	20,000
	(e) Other Securities (Housing Bonds)	130,000	99,973
	(f) Subsidiaries	-	_
	(g) Investment Properties-Real Estate	-	-
4	Investments in Infrastructure and Social	96,110	110,015
	Sector	50,110	110,013
5	Other than Approved Investments	-	-
	TOTAL	6,663,873	5,189,724

a. Aggregate amount of Company's investments other than listed equity securities and derivative instruments is Rs.6,663,873 thousand (Previous Year-Rs.5,189,724 thousand ). Market value of such investments as at 31.12.2016 is Rs 6,894,646 thousand (Previous Year-Rs. 5,281,489 thousand).



# FORM NL-13-LOANS SCHEDULE

S.No	Particulars	As at 31.12.16	As at 31.12.15
		(Rs.′000)	(Rs.'000)
1	SECURITY-WISE CLASSIFICATION		
	Secured		
	(a) On mortgage of property		
	(aa) In India	_	-
	(bb) Outside India	-	-
	(b) On Shares, Bonds, Govt. Securities	-	-
	(c) Others	-	-
	Unsecured	-	-
	TOTAL	-	-
2	BORROWER-WISE CLASSIFICATION		
	(a) Central and State Governments	-	-
	(b) Banks and Financial Institutions	-	-
	(c) Subsidiaries	-	-
	(d) Industrial Undertakings	-	-
	(e) Others	-	-
	TOTAL	-	-
3	PERFORMANCE-WISE CLASSIFICATION		
	(a) Loans classified as standard		
	(aa) In India	-	-
	(bb) Outside India	-	-
	(b) Non-performing loans less provisions		
	(aa) In India	-	-
	(bb) Outside India	-	-
	TOTAL	-	-
4	MATURITY-WISE CLASSIFICATION		
	(a) Short Term	-	-
	(b) Long Term	-	-
	TOTAL	-	-



#### FORM NL-14-FIXED ASSETS SCHEDULE FIXED ASSETS

		Cost/ Gro	ss Block			Depre	ciation		Net	(Rs.'000) Block
	Opening As At						On Sales/			
Particulars	01.04.2016	Additions	Deductions	As At 31.12.2016	Upto 01.04.2016	For The Period	Adjustments	To Date 31.12.2016	As at 31.12.2016	As at 31.12.2015
Goodwill	-	-	-	-	-	-	-	-	-	-
Intangible Assets										
(a) Software	375,380	51,604	-	426,984	259,381	38,211	-	297,592	129,392	124,712
(b) Website	10,116	-	-	10,116	8,243	816	-	9,059	1,057	2,142
(c) Media Films	22,500	-	-	22,500	22,500	-	-	22,500	-	-
Land-Freehold	-	-	-	-	-	-	-	-	-	-
Leasehold Property	-	-	-	-	-	-	-	-	-	-
Buildings	-	-	-	-	-	-	-	-	-	-
Furniture & Fittings	65,676	897	(651)	65,922	57,242	4,113	(651)	60,704	5,218	9,927
Information Technology										
Equipment	180,106	39,705	(3,411)	216,400	117,135	29,409	(3,400)	143,144	73,256	68,455
Vehicles	48,859	1,154	-	50,013	28,549	6,673	-	35,222	14,791	18,713
Office Equipment	55,492	6,170	(3,618)	58,044	49,099	2,722	(3,653)	48,168	9,876	6,444
Others	-	-	-	-	-	-	-	-	-	-
TOTAL	758,129	99,530	(7,680)	849,979	542,149	81,944	(7,704)	616,389	233,590	230,393
Capital Work in progress	-	-	-	-	-	-	-	-	43,764	9,019
Grand Total	758,129	99,530	(7,680)	849,979	542,149	81,944	(7,704)	616,389	277,354	239,412
Previous Year	680,087	79,189	(804)	758,472	453,943	74,812	(676)	528,079	239,412	-



S. No	Particulars	As at 31.12.16	As at 31.12.15
		(Rs.'000)	(Rs.'000)
1	Cash (including cheques, drafts and stamps)	8,652	13,926
2	Bank Balances	-	-
	(a) Deposit Accounts		
	(aa) Short-term (due within 12 months)	1,336,803	1,145,152
	(bb) Others	175,000	815,116
	(b) Current Accounts	231,815	157,825
	(c) Others	-	-
3	Money at Call and Short Notice		
	(a) With Banks	-	-
	(b) With other Institutions	-	-
4	Others	-	-
	TOTAL	1,752,270	2,132,019

## FORM NL-15-CASH AND BANK BALANCE SCHEDULE CASH AND BANK BALANCES



S. No	Particulars	As at 31.12.16	As at 31.12.15
		(Rs.′000)	(Rs.'000
	ADVANCES		
1	Reserve deposits with ceding companies	-	-
2	Application money for investments	-	-
3	Prepayments	192,753	149,384
4	Advances to Directors/Officers	-	-
5	Advance tax paid and taxes deducted at source	167,675	9,340
-	(Net of provision for taxation)	107,075	9,340
6	Others		
	(a) Advances to Suppliers	52,309	17,478
	(b) Other advances	112,882	13,474
	TOTAL (A)	525,619	189,676
	OTHER ASSETS	207 704	224 602
	Income accrued on investments	387,784	334,692
	Outstanding Premiums	7,770	8,900
	Agents' Balances	-	-
	Foreign Agencies Balances	-	-
	Due from other entities carrying on insurance	96,351	303,098
	business (including reinsurers)		
0	Due from subsidiaries/ holding Deposit with Reserve Bank of India [Pursuant to	-	-
	-		
	section 7 of Insurance Act, 1938]	-	-
8	Others	101 702	01 422
	(a) Rent & other deposits	101,792	91,423
	(b) Service Tax Unutilized Credit	25,563	732
	TOTAL (B)	619,260	738,845
	TOTAL (A+B)	1,144,879	928,521

## FORM NL-16-ADVANCES AND OTHER ASSETS SCHEDULE ADVANCES AND OTHER ASSETS



#### FORM NL-17-CURRENT LIABILITIES SCHEDULE CURRENT LIABILITIES

S. No	Particulars	As at 31.12.16	As at 31.12.15
		(Rs.'000)	(Rs.'000)
1	Agents' Balances	73,920	52,796
2	Balances due to other insurance companies	505,424	105,313
3	Deposits held on re-insurance ceded	-	-
	Premiums received in advance	108,796	96,439
	Unallocated premium	376,971	335,627
6	Unclaimed Amount of Policy Holders	25,535	28,652
	Sundry Creditors	50,456	62,466
8	Due to subsidiaries/ holding company	-	-
9	Claims Outstanding	1,115,889	1,047,803
10	Due to Officers/ Directors	-	-
11	Others		
	(a) Tax Deducted Payable	56,038	55,575
	(b) Other Statutory Dues	11,439	8,984
	(c) Employee related liability	-	9
	(d) Expenses Payable	350,575	381,763
	(e) Service Tax Liability	158,397	96,827
	TOTAL	2,833,440	2,272,254



# FORM NL-18-PROVISIONS SCHEDULE PROVISIONS

S.No	Particulars	As at 31.12.16	As at 31.12.15
		(Rs.'000)	(Rs.'000)
	Reserve for Unexpired Risk	3,911,782	3,665,832
n	For Taxation (less advance tax paid and		
Z	taxes deducted at source)	-	-
3	For Proposed Dividends	-	-
4	For Dividend Distribution Tax	-	-
5	Others		
	(a) For Employee Benefits	5,044	-
	(b )For Wealth Tax	-	-
	(c) For Doubtful Loans and Advances	-	-
	TOTAL	3,916,826	3,665,832



#### FORM NL-19 MISC EXPENDITURE SCHEDULE MISCELLANEOUS EXPENDITURE (To the extent not written off or adjusted)

S.No	Particulars	As at 31.12.16	As at 31.12.15
		(Rs.'000)	(Rs.'000)
	Discount Allowed in issue of shares/		
-	debentures	-	-
-	2 Others	-	-
	TOTAL	-	-



FORM NL-21 Statement of Liabilities Apollo Munich Health Insurance Company Limited

				Stateme	ent of Liabilities										
			As at 31	12.16		As at 31.12.15									
SI.No.	Particular	Reserves for Unexpired Risks	Reserve for Outstanding Claims	IBNR Reserves	Total Reserves	Reserves for Unexpired Risks	Reserve for Outstanding Claims	IBNR Reserves	Total Reserves						
1	Fire	-	-	-	-	-	-	-	-						
2	Marine														
а	Marine Cargo	-	-	-	-	-	-	-	-						
b	Marine Hull	-	-	-	-	-	-	-	-						
3	Miscellaneous														
а	Motor	-	-	-	-	-	-	-	-						
b	Engineering	-	-	-	-	-	-	-	-						
с	Aviation	-	-	-	-	-	-	-	-						
d	Liabilities	-	-	-	-	-	-	-	-						
е	Others	-	-	-	-	-	-	-	-						
4	Health Insurance	39,118	6,622	4,536	50,276	36,659	6,402	4,076	47,137						
5	Total Liabilities	39,118	6,622	4,536	50,276	36,659	6,402	4,076	47,137						

#### FORM NL-22



Insurer Reg No: 131 Date: 31.12.2016

Apollo Munich Health Insurance Company Limited GROSS DIRECT PREMIUM UNDERWRITTEN UPTO THE QUARTER ENDED 31.12.2016 (Rs in Lakhs)

(Rs in Lakhs)					1		1				1		Liability						Ove	seas	Crop		All			
									Moto	r Own	Motor	r Third	insuran		Pers	sonal			mee		Insuran		Other			
STATES	Fi	re	Marine	(Cargo)	Marine	e (Hull)	Engin	eering	Dar	nage	Pa	rty	ce		Acc	ident	Medical 1	Insurance	Insu	rance	ce		Miscella		Grand	1 Total
	For the		For the		For the		For the		For the		For the	Upto	For the	Upto	For the			Upto the	For the	Upto	For the		For the	Upto		
	qtr	the qtr	qtr	the qtr	qtr	the qtr	qtr	the qtr	qtr	the qtr	qtr	the qtr	qtr	the qtr	qtr		For the qtr	qtr	qtr	the qtr		the qtr	qtr	the qtr	For the qtr	
Andhra Pradesh															5.64			319.15	1.48	5.76					150.37	
Assam															3.57			257.33	0.40	2.00					106.09	271.41
Bihar															1.69			144.24	0.02	0.76					66.02	149.99
Chandigarh															15.14			722.98		17.42					286.58	
Chhattisgarh															6.48			123.72	0.43	1.05					59.74	147.66
Delhi															119.56			12422.72		81.63					4676.55	12881.95
Goa															1.74		-	9.55		0.17					4.90	
Gujarat															95.92	298.63	1349.83	3553.08	14.63	53.89					1460.37	3905.60
Haryana															1733.32		2638.88	5814.99		453.65					4523.80	
Jammu & Kashmir															1.22	-		18.32	0.10	0.31					9.17	
Jharkhand															0.97	2.40	17.44	37.48	0.11	0.38					18.52	40.26
Karnataka															155.74			9483.77	4.15	21.71					3763.96	9847.76
Kerala															23.79	72.92	498.59	1519.69	1.82	6.89					524.20	1599.49
Madhya Pradesh															44.16	130.54		767.63	2.10	11.02					347.42	909.20
Maharasthra															248.04	711.08	4588.40	12431.77	39.72	170.51					4876.16	13313.35
Orissa															2.38			348.35	0.32	1.15					136.31	355.89
Punjab															24.75	74.30	460.67	1172.45	9.01	24.67					494.43	1271.43
Puducherry															2.67	5.33		15.96	0.39	0.71					8.27	
Rajasthan															84.51	274.73	681.51	1828.66	4.40	19.13					770.42	2122.53
Tamil nadu															110.55	225.50	1280.70	3733.25	9.42	37.84					1400.68	3996.59
Telangana															45.23	161.20	1396.26	4110.40	11.16	46.28					1452.65	4317.89
Uttar Pradesh		_													70.83	229.86	1863.90	4828.93	5.14	27.50				_	1939.86	5086.29
Uttrakhand															1.35	3.81	18.58	47.72	0.19	1.52					20.12	53.05
West Bengal															18.61	60.15	982.47	2824.80	2.88	12.60					1003.96	2897.55

#### FORM NL-23 Reinsurance Risk Concentration Apollo Munich Health Insurance Company Limited



S. No.	Reinsurance Placements	No. of	Premiu	m ceded to reins	surers	Premium ceded to
		reinsurers	Proportional	Non- Proportional	Facultative	reinsurers / Total reinsurance premium ceded (%)
1	No. of Reinsurers with rating of AAA and above					
2	No. of Reinsurers with rating AA but less than AAA					
3	No. of Reinsurers with rating A but less than AA	3	3333	24		20%
4	No. of Reinsurers with rating BBB but less than A	2	13413	134		80%
5	No. of Reinsurers with rating less than BBB					
	Total	5	16,746	158		100%

#### FORM NL-24 Ageing of Claims Apollo Munich Health Insurance Company Limited

31.12.2016

(Rs in Lakhs)

	Line of Business			Total No. of claims paid	Total amount of claims paid			
S. No.	Line of Busiliess	1 month	1 - 3 months	No. of claims pa 3 - 6 months	6 months - 1 year	> 1 year	paid	
	1 Fire	-	-	-	-	-	-	-
2	2 Marine Cargo	-	-	-	-	-	-	-
	3 Marine Hull	-	-	-	-	-	-	-
4	4 Engineering	-	-	-	-	-	-	-
I	5 Motor OD	-	-	-	-	-	-	-
(	5 Motor TP	-	-	-	-	-	-	-
-	7 Health	141,259	-	-	-	-	141,259	49,301
8	8 Overseas Travel	327	-	-	-	-	327	234
Q	Personal Accident	608	-	-	-	-	608	606
10	) Liability	-	-	-	-	-	-	-
11	1 Crop	-	-	-	-	-	-	-
12	2 Miscellaneous	-	-	-	-	-	-	-

# 

#### FORM NL-25 : Claims data for Non-Life Apollo Munich Health Insurance Company Limited 31.12.2016

# 

No. of claims only															
S. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Engineeri ng	Motor OD	Motor TP	Health	Overseas Travel	Personal Accident	Liability	Сгор	Credit	Miscellane ous	Total
1	Claims O/s at the beginning of the period	-	-	-	-	-	-	9,443	120	244	-	-	-	-	9,807
2	Claims reported during the period	-	-	-	-	-	-	161,907	605	1,000	-	-	-	-	163,512
3	Claims settled during the period	-	-	-	-	-	-	141,259	327	608	-	-	-	-	142,194
4	Claims repudiated during the period	-	-	-	-	-	-	9,838	85	89	-	-	-	-	10,012
5	Claims closed during the period	-	-	-	-	-	-	4,202	157	117	-	-	-	-	4,476
6	Claims O/s at the end of the period	-	-	-	-	-	-	16,051	156	430	-	-	-	-	16,637
	Less than 3 months	-	-	-	-	-	-	16,051	156	430	-	-	-	-	16,637
	3 months to 6 months	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	6months to 1 year	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	1 year and above	-	-	-	-	-	-	-	-	-	-	-	-	-	-



#### FORM NL-26 - CLAIMS INFORMATION - KG Table I

Apollo Munich Health Insurance Company Limited

Solvency for the period ended 31.12.2016 Required solvency margin based on net premium and net incurred claims (Rs. in Lacs)

S. No	Class of Business	Gross Premium	Net Premium	Gross Incurred	Net Incurred Claims	RSM-1	RSM-2	RSM
				Claims				
	1 Fire	-	-	-	-	-	-	-
	2 Marine Cargo	-	-	-	-	-	-	-
	3 Marine Hull	-	-	-	-	-	-	-
	4 Motor	-	-	-	-	-	-	-
	5 Engineering	-	-	-	-	-	-	-
(	6 Aviation	-	-	-	-	-	-	-
	7 Liabilities	-	-	-	-	-	-	-
1	8 Others	-	-	-	-	-	-	-
	9 Health	120,952	78,222	73,060	57,731	18,143	17,319	18,143
	Total	120,952	78,222	73,060	57,731	18,143	17,319	



## FORM NL-27 Offices information for Non-Life Apollo Munich Health Insurance Company Limited

31.12.2016

S. No	Office	Office Information								
1	No. of offices at the begin		101							
2	No. of branches approved		20							
3	No. of branches opened	Out of approvals of previous year	2							
4	during the year	Out of approvals of this year	6							
5	No. of branches closed du	ring the year	-							
6	No of branches at the end	of the year	109							
7	No. of branches approved	14								
8	No. of rural branches	No. of rural branches								
9	No. of urban branches		109							

\* Metro branches has been included in total of urban branches.



#### FORM NL-28-STATEMENT OF ASSETS - 3B Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007 Statement as on: 31.12.2016 Statement of Investment Assets (General Insurer) (Business within India) Rs. In Lacs Periodicity of Submission: Quarterly S. No PARTICULARS SCH AMOUNT 1 Investments 8 66,354 9 2 Loans -3 Fixed Assets 10 2,774 4 Current Assets a. Cash & Bank Balance 11 17,523 b. Advances & Other Assets 12 11,449 5 Current Liabilities a. Current Liabilities 13 28,334 b. Provisions 14 39,168 c. Misc. Exp not Written Off 15 d. Debit Balance of P&L A/c 29,229 Application of Funds as per Balance Sheet (A) 194,831 Less: Other Assets SCH Amount 1 Loans 9 -2 Fixed Assets 10 2,774 3 Cash & Bank Balances 11 2,604 11,449 4 Advances & Other Assets 12 Current Liabilities 13 28,334 5 6 Provisions 14 39,168 7 Misc. Exp not Written Off 15 -8 Debit Balance of P&L A/c 29,229 TOTAL (B) 113,558 'Investment Assets' As per FORM 3B (A-B) 81,273

			SH		РН	Book Value	%	FVC Amount	Total	Market	
No	'Investment' represented as	Reg. %	Balance	FRSM <sup>+</sup>	FN	(SH + PH)	Actual	FVC Amount	Total	Value	
			(a) (b)		с	d = (b+c)	Actual	(e)	(d + e)	Value	
1	G. Sec.	Not less than 20%	-	-	17,424	17,424	21		17,424	18,216	
2	G. Sec or Other Approved Sec. (incl. (1) above)	Not less than 30%	-	-	25,796	25,796	32		25,796	27,073	
3	Investment subject to Exposure Norms										
	<ol> <li>'Housing &amp; Loans to SG for Housing and FFE, Infrastructure Investments</li> </ol>	Not less than 15%	-	-	20,921	20,921	26		20,921	21,755	
	2. Approved Investments (Not exceeding 55%)		-	13,919	17,697	31,616	39	2	31,618	32,099	
	3. Other Investments (not exceeding 25%)		-	-	2,937	2,937	3	1	2,938	2,938	
	Total Investment Assets	100%	-	13,919	67,351	81,270	100	3	81,273	83,865	



#### FORM NL-29 Detail regarding debt securities Apollo Munich Health Insurance Company Limited

#### 31.12.2016

(Rs in Lacs) **Detail Regarding debt securities** MARKET VALUE BOOK VALUE As at As at 31/12/2015 31/12/2015 As % of total As % of total As at As % of total As at As % of total 31/12/2016 Of the 31/12/2016 Of the for this class for this class for this class for this class previous year previous year Break down by credit rating 28,541 34.03% 21,290 29.45% 27,422 33.74% 20,727 29.04% AAA rated AA or better Rated below AA but above 6,496 7.75% 3,88 5.37% 6,300 7.75% 3,800 5.32% Rated below A but above В 47<u>,112</u> <u>58.22</u>% 47,548 48,828 65.17% 58.51% 65.63% 46,841 Any other **BREAKDOWN BY** RESIDUALMATURITY 30.33% 25,387 31.24% 17,816 25,434 17,829 24.66% 24.96% Up to 1 year more than 1 year and 19,777 23.58% 20,197 27.94% 19,172 23.59% 19,959 27.97% upto 3 years More than 3 years and up to 7 years More than 7 years and up 27.81% 23,831 <u>28.42%</u> 21,871 22,597 21,376 29.95% 30.26% 7.41% 10.27% 5,846 8,268 7.19% <u>10.39%</u> 6.73% 6,212 7,558 10.46% 7,417 to 10 years 8,612 4,833 6.69% above 10 years 4,801 Breakdown by type of the issuer 23.56% 9.67% 66.77% 21.72% 17,029 17,425 8,372 55,473 21.44% 10.30% 68.26% 16,842 23.60% a. Central Government 18,216 9.68% 66.72% 10.56% 67.72% 8,857 56,792 6,992 48,266 6,911 47,616 b. State Government c. Corporate Securities

#### FORM NL-30 Analytical Ratios Apollo Munich Health Insurance Company Limited

Analytical Ratios for Non-Life companies



S. No	Particular	For the Quarter Ended 31.12.16 (%/Times)	Up to the Quarter Ended 31.12.16 (%/Times)	For the Quarter Ended 31.12.15 (%/Times)	Up to the Quarter Ended 31.12.15 (%/Times)
1	Gross Premium Growth Rate	32%	29%	36%	32%
2	Gross Direct Premium to Net Worth Ratio	0.87	2.30	0.79	2.14
3	Growth Rate of Net Worth	20%	20%	6%	6%
4	Net Retention Ratio	77%	77%	76%	77%
5	Net Commission Ratio	9%	7%	9%	8%
6	Expenses of Management to Gross Direct Premium Ratio	40%	44%	45%	47%
7	Expenses of Management to Net Written Premium Ratio	52%	56%	53%	55%
8	Net Incurred Claims to Net Earned Premium	60%	63%	65%	66%
9	Combined Ratio	105%	111%	112%	115%
10	Technical Reserves to Net Premium Ratio	2.31	0.88	2.62	0.96
11	Underwriting Balance Ratio	0.02	(0.02)	(0.07)	(0.08)
12	Operating Profit Ratio	8%	5%	-2%	-3%
13	Liquid Assets to Liabilities Ratio	0.51	0.51	0.54	0.54
14	Net Earnings Ratio	11.15%	8.51%	0.54%	0.62%
15	Return on Net Worth	7.48%	15.07%	0.36%	1.12%
16	Available Solvency Margin to Required Solvency Margin Ratio	1.69	1.69	1.60	1.60
17	NPA Ratio	-	-	-	-
	Gross NPA Ratio	-	-	-	-
	Net NPA Ratio	-	-	-	-
Equity Hold	ing Pattern for Non-Life Insurers				
1	(a) No. of shares	357,271,037	357,271,037	356,862,912	356,862,912
2	(b) Percentage of shareholding (Indian / Foreign) -Indian	51.05%	51.05%	74.37%	74.37%
	-Indian -Foreign	48.69%	48.69%	25.48%	25.48%
	Other	0.26%	0.26%	0.16%	0.16%
3	( c) % of Government holding (in case of public sector insurance companies)	Nil	Nil	Nil	Nil
4	(a) Basic and diluted EPS before extraordinary items (net of tax expense) for the period (not to be annualized)	Basic EPS-0.68 Diluted EPS-0.68	Basic EPS-1.37 Diluted EPS-1.37	Basic EPS-0.03 Diluted EPS-0.03	Basic EPS-0.09 Diluted EPS-0.09
5	(b) Basic and diluted EPS after extraordinary items (net of tax expense) for the period (not to be annualized)	Basic EPS-0.68 Diluted EPS-0.68	Basic EPS-1.37 Diluted EPS-1.37	Basic EPS-0.03 Diluted EPS-0.03	Basic EPS-0.09 Diluted EPS-0.09
6	(iv) Book value per share (Rs)	9.06	9.06	7.57	7.57



#### FORM NL-31 : Related Party Transactions Apollo Munich Health Insurance Company Limited

	ch Health Insurance Company Limited		31.12.2016				(Rs in Lakhs
		Related	Party Transactions				
S. No	Name of the Related Party	Nature of Relationship with the Company	Description of Transactions / Categories	For the Quarter Ended 31.12.2016	Up to the Quarter Ended 31.12.2016	For the Quarter Ended 31.12.2015	Up to the Quarter Endec 31.12.2015
			Premium Income	(1.20)	81.03	(1.00)	68.8
1	Family Health Plan Limited	Significant Influence	Claim Payment	-	0.83	-	-
-	ranny ricaler ran Enneed		TPA Fees	541.73	1,354.87	556.97	1,579.
			Payables	280.00	280.00	-	-
			Premium Income	129.72	565.47	91.70	364.
2	Apollo Hospitals Enterprise Limited	Joint Venture partners	Claim Payment	702.02	2,004.49	639.82	1,461.
			Sponsorship of Patient Safety	-	5.21	-	-
3	Lifetime Wellness Rx Intl. Ltd	Significant Influence	Premium Income	1.90	25.37	1.13	13.
		-	Advertisement Charges	(0.01)	3.05	0.58	2.
4	Apollo Gleneagales Hospitals Ltd.	Significant Influence	Premium Income	0.08	0.36	0.32	0.
		-	Claim Payment	106.07	342.64	91.34	231.
			Premium Income	1.00	(9.67)	9.28	17.
5	Indraprastha Medical Corporation Ltd	Significant Influence	Claim Payment	333.81	1,023.95	329.19	795.
		-	Expenses towards Services	-	-	0.01	0.
			Rendered	(0.16)	(1.75)	0.12	(1.(
6	Apollo Hospitals International Limited	Significant Influence	Premium Income	(0.16)	(1.75) 177.15	0.12	(1.6
		-	Claim Payment Premium Income	62.70	- 1/7.15	49.38	151.
				-	- 0.34		1.
7	Apollo Health and Lifestyle Ltd.	Significant Influence	Claim Payments	-	0.34	0.16	5.
			Expenses towards Services	0.15	1.47	0.20	1.
		Significant Influence	Rendered Premium Income			0.09	0.
8	Imperial Hospital And Research Centre Ltd	Significant Influence	Claim Payment	89.16	272.31	63.37	200.
		, , , , , , , , , , , , , , , , , , ,	Premium Income		272.31	0.34	200.
9	Faber Sindoori Managemnt Service Private Ltd	Significant Influence	Claim Payment	0.45	1.41	-	13.
		Significant Influence	Premium Income	0.43	0.03		1.
10	Samudra Healthcare Enterprises Limited	Significant Influence	Claim Payment	6.72	10.04		
		, , , , , , , , , , , , , , , , , , ,	Premium Income	-	- 10.04	0.05	0.
11	Apollo Reach Hospital Enterprise Limited	Significant Influence	Claim Payment	-	-	-	2.
12	Krishnan Ramachandran, Srikanth Kandikonda, Vishwanath Mahendra, Antony Jacob, Sanjay Kulshrestha, Ms. Shobana Kamineni, Sriharsha Achar, Dr. Nandini Ali & Deepti Rustagi	Key Persons As Per IRDA Regulations	Remuneration	173.25	744.56	167.81	651.4
13	APOLLO HEALTH RESOURCES LIMITED	Significant Influence	Premium Income	-	-	(0.29)	12.
10		-	Claim Payment	-	-	-	0.
14	KEIMED LIMITED	Significant Influence	Premium Income	6.94	7.01	7.03	6.
		Significant Influence	Claim Payment	-	-	0.12	0.
15	APEX AGENCIES	Significant Influence	Premium Income	-	0.88	-	0.
16	Medvarsity Online Ltd.	Significant Influence	Premium Income	-	-	13.3	13.
17	Apollo Home Health Care Limited	Significant Influence	Premium Income	(1.12)	15.13	-	-
18	P Obul Reddy and Sons	Significant Influence	Premium Income	-	1.20	-	-
19	Associated Electrical Agencies	Significant Influence	Premium Income	(0.20)	1.88	-	-
20	Apollo Gleneagles PET-CT Private Limited	Significant Influence	Premium Income	-	0.06	-	-
			Premium on cessions to Reinsurers	1,153.67	3,104.37	-	-
21	Munchener Ruckversicherung Gesellschaft	Significant Influence	Reinsurance Commission earned	403.79	1,086.52	-	-
			Losses recovered from Reinsurers	319.27	490.91	-	-
		1	Payables	430.62	1,526.94	-	-

31.12.2016

#### FORM NL-32 Products Information Apollo Munich Health Insurance Company Limited

31.12.2016



	Products Information										
List below the	products and/or	add-ons introduce	d during the period								
SI. No. Name of Product Co. Ref. No. IRDA Ref.no.		Class of Business	Category of product	Date of filing of Product	Date IRDA confirmed filing/ approval						
1	Easy Health	001/IH/022016/R6	IRDAI/HLT/AMHI/P-H/V.III/1R/2016-17	Health	Internal Tariff	18-Feb-16	16-Sep-16				
2	Optima Restore	021/IH/012016/R2	IRDAI/HLT/AMHI/P-H/V.III/1/2016-17	Health	Internal Tariff	27-Jan-16	16-Sep-16				
3	Health On	037/IH/122015	IRDAI/HLT/AMHI/P-H/V.I/09/2016-17	Health	Internal Tariff rated product	21-Dec-15	29-Jun-16				

#### FORM NL-33 - SOLVENCY MARGIN - KGII Apollo Munich Health Insurance Company Limited



Solvency as at 31.12.2016 Available Solvency Margin and Solvency Ratio

			(Rs. in Lacs)
S. No	Description	Notes No.	Amount
(1)	(2)	(3)	(4)
1	Available Assets in Policyholders' Funds (adjusted value		68,379
	of Assets as mentioned in Form IRDA-GI-TA)		
	Deduct:		
2	Liabilities (reserves as mentioned in Form-GI-TR)		50,277
3	Other Liabilities (other liabilities in respect of		9,931
	Policyholders' Fund as mentioned in Balance Sheet)		
4	Excess in Policyholders' Funds (1-2-3)		8,171
5	Available Assets in Shareholders' Funds (value of		29,585
	Assets as mentioned in Form IRDA-GI-TA):		
	Deduct:		
6	Other Liabilities (other liabilities in respect of		7,040
	Shareholders' Fund as mentioned in Balance Sheet)		
7	Excess in Shareholders' Funds (5-6)		22,545
8	Total Available Solvency Margin [ASM] (4+7)		30,716
9	Total Required Solvency Margin [RSM]		18,143
10	Solvency Ratio (Total ASM/Total RSM)		1.69

### FORM NL-34 : Board of Directors & Key Person Apollo Munich Health Insurance Company Limited



S. No	Name of person	Role/designation	Details of change in the period
1	Dr. Prathap C Reddy	Chairman	None
2	Ms. Shobana Kamineni	Non Executive Director	wef 17.12.2016
3	Ms. Suneeta Reddy	Director	None
4	Mr. Antony Jacob	Whole Time Director & CEO	None
5	Dr. Doris Sophia Hoepke	Director	None
6	Mr. Andrew Kielty	Director	None
7	Mr. MBN Rao	Independent Director	None
8	Mr. Bernhard Steinruecke	Independent Director	None
9	Mr. Srikanth Kandikonda	CFO and Company Secretary	None
10	Mr. Krishnan Ramachandran	Deputy CEO & CMO	wef 10.11.2016
11	Mr. Sanjay Kulshrestha	Chief Investment Officer	None
12	Mr. Vishwanath Mahendra	Appointed Actuary & Chief Risk Officer	None
13	Ms. Deepti Rustagi	Chief Compliance Officer	None
14	Dr. Sriharsha A Achar	Chief people Officer	None
15	Dr. Nandini Ali	Executive Vice President Marketing	wef 10.11.2016

Key Management Persons as defined in IRDA Corporate Governance Guidelines issued by IRDAI on May 18, 2016.

#### FORM NL-35-NON PERFORMING ASSETS-7A

Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007



#### Name of the Fund Investment Corpus I- FRSM+PH

Statement as on:31.12.2016 Details of Investment Portfolio

#### Periodicity of Submission : Quarterly

		Instrume	Inter	est Rate		Default Principal	Default Interest	Principal	Interest	Deferred	Deferred	Rolled		been any Waiver?	al 15 11	Provision	Provision
COI	Company Name	nt Type	%	Has there been revision?	(Book Value)	(Book Value)	(Book Value)	Due from	Due from	Principal	Interest	Over?	Amount	Board Approval Ref	Classification	(%)	(Rs)
CGSB	GOVENMENT OF INDIA	GILTS	6.01	-	62	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	6.17	-	155	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	6.25	-	791	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	6.90	-	490	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.46	-	499	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.59	-	1,059	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.80	-	495	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.83	-	994	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.88	-	534	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.95	-	686	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	7.99	-	25	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.07	-	100	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.08	-	1,042			-	-	-	-	-	-		STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.13	-	1,506	-			-	-		-	-	-	STANDARD		
CGSB	GOVENMENT OF INDIA	GILTS	8.15	-	505	-			-	-		-			STANDARD		
CGSB	GOVENMENT OF INDIA	GILTS	8.19	-	497	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.20		20			-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.24	-	498	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.24	-	1.017	-	-	-	-	_	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.32	-	1,017			-	-	-			-	-	STANDARD	-	-
					1,017												
CGSB	GOVENMENT OF INDIA	GILTS	8.33	-		-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.35	-	1,014	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	8.60	-	2,797	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	9.15	-	525	-	-	-	-	-	-	-	-	-	STANDARD	-	-
CGSB	GOVENMENT OF INDIA	GILTS	9.20	-	1,087	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	ADITYA BIRLA FINANCE LIMITED	BONDS	9.60	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	HDB FINANCIAL SERVICES LIMITED	BONDS	8.84	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	HERO FINCORP LTD	BONDS	8.70	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	KOTAK MAHINDRA PRIME LIMITED	BONDS	8.70	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	KOTAK MAHINDRA PRIME LIMITED	BONDS	9.55	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	MRF LTD.	BONDS	10.09	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	RELIANCE CAPITAL LIMITED	BONDS	8.90	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	RELIANCE CAPITAL LIMITED	BONDS	8.95	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	RELIANCE CAPITAL LIMITED	BONDS	10.30	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	SHRIRAM TRANSPORT FINANCE CORPORATION LTD.	BONDS	8.85	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	SHRIRAM TRANSPORT FINANCE CORPORATION LTD.	BONDS	9.15	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	STEEL AUTHORITY OF INDIA LIMITED	BONDS	8.72	-	501	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	TATA MOTORS FINANCE LIMITED	BONDS	9.20	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	TATA SONS LIMITED	BONDS	8.97	-	300	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	TATA SONS LIMITED	BONDS	9.76	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	TATA SONS LIMITED	BONDS	9.85	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
ECOS	THE GREAT EASTERN SHIPPING COMPANY LTD	BONDS	8.70	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
EPBT	EXPORT IMPORT BANK OF INDIA LIMITED	BONDS	8.33	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
EPBT	SMALL INDUSTRIES DEVELOPMENT BANK OF INDIA	BONDS	8.28	-	1.000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	CAN FIN HOMES LTD.	BONDS	8.60	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	DEWAN HOUSING FINANCE CORPORATION LTD	BONDS	9.30	-	500	-	-	-	-	_	-		-	-	STANDARD	-	-
HTDA	DEWAN HOUSING FINANCE CORPORATION LTD	BONDS	9.50	-	500	-	-	-	-	-		-	-	-	STANDARD	-	-
HTDA HTDA	HDEC LIMITED	BONDS	9.50	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
	HDFC LIMITED HDFC LIMITED	BONDS		-	1,000	-	-		-	-	-	-	-	-	STANDARD		-
HTDA			9.70	-			-	-	-				-			-	
HTDA	HDFC LIMITED	BONDS	9.90	-	300	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	ICICI HOME FINANCE COMPANY LIMITED	BONDS	9.75	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-

#### FORM NL-35-NON PERFORMING ASSETS-7A

Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007



#### Name of the Fund Investment Corpus I- FRSM+PH

Statement as on:31.12.2016 Details of Investment Portfolio

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Periodicity	of S	ubmission	÷	Quarterly

		Instrume	Inter	est Rate	Total O/s	Default Principal	Default Interest	Principal	Interest	Deferred	Deferred	Rolled		been any Waiver?		Provision	Provision
COI	Company Name	nt Type	%	Has there been revision?	(Book Value)	(Book Value)	(Book Value)	Due from	Due from	Principal	Interest	Over?	Amount	Board Approval Ref	Classification	(%)	(Rs)
HTDA	INDIABULLS HOUSING FINANCE LTD	BONDS	9.35	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	LIC HOUSING FINANCE LIMITED	BONDS	8.70	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	LIC HOUSING FINANCE LIMITED	BONDS	8.75	-	2,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	LIC HOUSING FINANCE LIMITED	BONDS	8.90	-	200	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	LIC HOUSING FINANCE LIMITED	BONDS	11.08	-	112	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	PNB HOUSING FINANCE	BONDS	9.25	-	300	-	-	-	-	-	-	-	-	-	STANDARD	-	-
HTDA	TATA CAPITAL HOUSING FINANCE LTD	BONDS	9.00	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	IDFC INFRA DEBT FUND LTD	BONDS	8.39	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	IDFC INFRA DEBT FUND LTD	BONDS	8.65	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	IDFC INFRA DEBT FUND LTD	BONDS	8.65	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	INDIA INFRADEBT LTD (IIL)	BONDS	8.62	-	999	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	INDIA INFRADEBT LTD (IIL)	BONDS	9.10	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	INDIA INFRADEBT LTD (IIL)	BONDS	9.70	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	INDIAN RAIL FINANCE CORPORATION LIMITED	BONDS	8.45	-	499	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	INDIAN RAIL FINANCE CORPORATION LIMITED	BONDS	8.55	-	300	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	INFRASTRUCTURE DEVELOPMENT FINANCIAL COMPANY L	BONDS	8.73	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	L&T INFRA DEBT FUND	BONDS	8.30	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	L&T INFRASTRUCTURE FINANCE COMPANY LIMITED	BONDS	8.70	-	1,000	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	NATIONAL BANK FOR AGRICULTURE AND RURAL DEVELOP	BONDS	9.90	-	401	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	POWER FINANCE CORPORATION LIMITED	BONDS	8.90	-	200	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	POWER FINANCE CORPORATION LIMITED	BONDS	8.90	-	200	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	POWER FINANCE CORPORATION LIMITED	BONDS	9.28	-	10	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	POWER FINANCE CORPORATION LIMITED	BONDS	9.72	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	POWER FINANCE CORPORATION LIMITED	BONDS	9.81	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	POWER FINANCE CORPORATION LIMITED	BONDS	9.90	-	30	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	POWER FINANCE CORPORATION LIMITED	GILTS	9.96	-	20	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	RURAL ELECTRIFICATION CORPORATION LTD	GILTS	8.80	-	50	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	RURAL ELECTRIFICATION CORPORATION LTD	GILTS	8.80	-	300	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	RURAL ELECTRIFICATION CORPORATION LTD	GILTS	9.38	-	498	-	-	-	-	-	-	-	-	-	STANDARD	-	-
IPTD	RURAL ELECTRIFICATION CORPORATION LTD	GILTS	9.63	-	500	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	ANDHRA PRADESH	GILTS	8.45	-	200	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	BIHAR	GILTS	9.39	-	530	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	GUJRAT	GILTS	9.39	-	531	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	KARNATAKA	GILTS	7.76	-	299	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	KERALA	GILTS	8.65	-	1,018	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	MADHYA PRADESH	GILTS	8.39	-	1,061	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	MADHYA PRADESH	GILTS	8.60	-	505	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	PUNJAB	GILTS	8.64	-	1,014	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	RAJASTHAN	GILTS	9.24	-	522	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	TAMIL NADU	GILTS	8.28	-	301	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	TELANGANA	GILTS	8.27	-	501	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	UTTAR PRADESH	GILTS	8.34	-	501	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	UTTAR PRADESH	GILTS	8.39	-	508	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGB	UTTAR PRADESH	GILTS	8.83	-	544	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGL	ANDHRA PRADESH STATE FINANCIAL CORPORATION	BONDS	8.35	-	258	-	-	-	-	-	-	-	-	-	STANDARD	-	-
SGGL	ANDHRA PRADESH STATE FINANCIAL CORPORATION	BONDS	8.50	-	80	-	-	-	-	-	-	-	-	-	STANDARD	-	-

FORM NL-36-YIELD ON INVESTMENTS 1 Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007 Statement as on:31.12.2016 Statement of Investment and Income on Investment

Periodicity of Submission: Quarterly

				Curre	nt Quarter				Yea	ar to Date				Pre	evious Year		to in Eucoy
			Investm	nent (Rs.)				Invest	ment (Rs.)				Investm	nent (Rs.)			
No.	Category of Investment	Category Code	Book Value*	Market Value	Income on Investment (Rs.)	Gross Yield (%)¹	Net Yield (%) <sup>2</sup>	Book Value*	Market Value	Income on Investment (Rs.)	Gross Yield (%)¹	Net Yield (%) <sup>2</sup>		Market Value	Income on Investment (Rs.)	Gross Yield (%)¹	Net Yield (%) <sup>2</sup>
1	CENTRAL GOVT. BONDS	CGSB	17,452	18,216	579	3.32%	3.32%	17,738	18,216	1,455	8.20%	8.20%	14,039	15,815	1,069	7.62%	7.62%
2	DEPOSIT UNDER SECTION 7 OF INSURANCE ACT 1938	CDSS	-	-	-	-	-	-	-	-	-	-	1,214	1,215	70	5.79%	5.79%
3	TREASURY BILLS	CTRB	-	-	-	-	-	997	-	7	0.67%	0.67%	1,841	-	18	0.97%	0.97%
4	STATE GOVERNMENT BONDS	SGGB	8,037	8,509	161	2.00%	2.00%	8,290	8,509	640	7.72%	7.72%	6,104	6,520	440	7.21%	7.21%
5	STATE GOVERNMENT GURANTEED LOANS	SGGL	421	348	9	2.19%	2.19%	423	348	27	6.48%	6.48%	549	472	36	6.52%	6.52%
6	BONDS /DEBENTURES ISSUED BY NHB	HTDN	-	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	0.00%
7	BONDS/DEBENIURES ISSUED BY AUTHORITY CONSTINTIED UNDER ANY HOUSING/BUILDING SCHEME APPROVED BY CENITRAL/STATE ANY AUTHORITY OR BODY CONSTITUED BY CENTRAL/STATE ACT	HTDA	9,462	9,800	216	2.28%	2.28%	11,386	9,800	834	7.33%	7.33%	7,702	8,623	548	7.12%	7.12%
8	INFRASTRUCTURE/SOCIAL SECTOR PSU- DEBENTURES/BONDS	IPTD	11,378	11,956	255	2.24%	2.24%	10,702	11,956	721	6.74%	6.74%	8,344	9,254	572	6.85%	6.85%
9	CORPORATE SECURITIES	EPBT	1,500	1,544	31	2.09%	2.09%	1,500	1,500	94	6.24%	6.24%	1,000	1,075	73	7.30%	7.30%
10	CORPORATE SECURITIES (APPROVED INVESTMENTS)-DEBENTURES	ECOS	11,301	11,737	261	2.31%	2.31%	10,147	11,737	704	6.94%	6.94%	6,277	6,224	455	7.25%	7.25%
11	DEPOSITS WITH BANKS	ECDB	16,440	14,919	361	2.19%	2.19%	17,302	14,919	1,136	6.57%	6.57%	22,461	19,473	1,582	7.04%	7.04%
12	DEPOSITS-CDS WITH SCHEDULED BANK	EDCD	-	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	0.00%
13	COMMERCIAL PAPER ISSUED BY ALL INDIA FINANCIAL INSTITUTION RATED VERY STRONG OR MORE	ECCP	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
14	APPLICATION MONEY	ECAM	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
15	MUTUAL FUNDS-GILT/G SEC/LIQUID SCHEME	EGMF	3,076	3,898	69	2.24%	2.24%	3,016	3,898	205	6.79%	6.79%	2,470	2,618	189	7.66%	7.66%
16	CORPORATE SECURITIES(OTHER THAN APPROVED INVESTMENT)-MUTUAL FUND	OMGS	1,047	2,938	52	4.94%	4.94%	1,879	2,938	144	7.65%	7.65%	840	999	28	3.31%	3.31%
			80.114	83,865	1,994	2.49%	2.49%	83,380	83,821	5,968	7.16%	7.16%	72.841	72,288	5,080	6.97%	6.97%

#### Fund : Investment Corpus II Balance Share holder

				Curre	nt Quarter				Yea	ar to Date				Pre	evious Year		
		Category	Investn	nent (Rs.)	Income on	Gross			ment (Rs.)		Gross			ent (Rs.)	Income on	Gross	
No.	Category of Investment	Code	Book Value	Market Value	Investment (Rs.)		Net Yield (%) <sup>2</sup>	Book Value	Market Value	Income on Investment (Rs.)	Yield (%) <sup>1</sup>	Net Yield (%) <sup>2</sup>		Market Value	Investment	Yield (%) <sup>1</sup>	Net Yield (%) <sup>2</sup>
1	BONDS/DEBENTURES ISSUED BY AUTHORITY CONSTINTUTED UNDER ANY HOUSING/BUILDING SCHEME APPROVED BY CENTRAL/STATE ANY AUTHORITY OR BODY CONSTITUTED BY CENTRAL/STATE ACT	HTDA	-	-	-	-	-	500	-	12	2.35%	2.35%					
2	DEPOSITS WITH BANKS	ECDB	-	-	-	-	-		-	-	-	-	-	-	-	-	-
3	DEPOSITS-CDS WITH SCHEDULED BANK	EDCD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	COMMERCIAL PAPER ISSUED BY ALL INDIA FINANCIAL INSTITUTION RATED VERY STRONG OR MORE	ECCP	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	MUTUAL FUNDS-GILT/G SEC/LIQUID SCHEME	EGMF	-	-	-	-	-	-	-	-	-	-	1,460	-	40	2.76%	2.76%
	MUTUAL FUND-DEBT / INCOME / SERIAL / LIQUID INCOME	OMGS	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	TOTAL		-	-	-	-	-	500	-	12	2.35%	2.35%	1,460	-	40	2.76%	2.76%

\* Book Value of Investmnets shows daily average of Investmnets holding under the category.



(Rs in Lacs)

#### Fund : Investment Corpus I PH+FRSM

#### FORM NL-37-DOWN GRADING OF INVESTMENT-2



#### Apollo Munich Health Insurance Company Limited Registration No. 131 dated 3rd August 2007 Statement as on:31.12.2016 Name of Fund Investment Corpus I-FRSM+PH

Statement of Down Graded Investments Periodicity of Submission: Quarterly

									Rs. Lakhs
No	Name of the Security	соі	Amount	Date of Purchase	Rating Agency	Original Grade	Current Grade	Date of Downgrade	Remarks
Α.	During the Quarter 1								
					$\longrightarrow$				
В.	As on Date 2								

#### Name of Fund Investment Corpus I-FRSM+PH

No	Name of the Security	соі	Amount	Date of Purchase	Rating Agency	Original Grade	Current Grade	Date of Downgrade	Remarks
Α.	During the Quarter 1								
					$\longrightarrow$				
В.	As on Date 2								

#### FORM NL-38 Quarterly Business Returns across line of Business Apollo Munich Health Insurance Company Limited



(Rs in Lakhs)

**Business Returns across line of Business** 

		Quarter Ende	ed 31.12.16	Quarter End	ed 31.12.15	Upto the Quarter	Ended 31.12.16	Upto the Quarter	Ended 31.12.15
S.No.	Line of Business	Premium	No of Policies	Premium	No of Policies	Premium	No of Policies	Premium	No of Policies
1	Fire								
2	Marine Cargo & Hull								
3	Motor TP								
4	Motor OD								
5	Engineering								
6	Workmen's Compensation								
7	Employer's Liability								
8	Aviation								
9	Personal Accident	2,818	28,703	1,925	18,840	6,895	90,323	4,931	55,281
10	Health	25,002	156,930	19,168	131,755	66,535	433,974	52,148	364,844
11	Others	281	9,574	199	8,514	997	38,401	820	37,623
	Total	28,101	195,207	21,292	159,109	74,427	562,698	57,899	457,748

FORM NL-39	Rural & Social Obligations (Quarterly I	Returns)
Apollo Munich	Health Insurance Company Limited	Date:



	Rural & Social Obligat	ions Upto the Qua	arter Ended 31.12.20	16	
			No. of Policies	Premium	
SI.No.	Line of Business	Particular	Issued	Collected	Sum Assured
1	Fire	Rural			
1	The	Social			
2	Cargo & Hull	Rural			
Z	Cargo & Hull	Social			
3	Motor TP	Rural			
5		Social			
4	Motor OD	Rural			
4	MOLOT OD	Social			
5	Engineering	Rural			
J	Lingineering	Social			
6	Workmen's Compensation	Rural			
0	Workmen's compensation	Social			
7	Employer's Liability	Rural			
,	Employer's Elability	Social			
8	Aviation	Rural			
0	Aviation	Social			
9	Personal Accident	Rural	15,595	135.39	
9	Fersonal Accident	Social	32,738	28.47	
10	Health	Rural	43,638	3,852.98	
10	ileaith	Social	-	-	
11	Others	Rural	-	-	
11	others	Social	-	-	

31.12.2016

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#### FORM NL-40 Business Acquisition through different channels Apollo Munich Health Insurance Company Limited

			(Rs in Lakhs)						
			· · ·	Bu	siness Acquisition the	ough different chan	nels		
		For the Quarter e	nded 31.12.16	For the Quarter	r ended 31.12.15	Upto the Quarter e	nded 31.12.16	Upto the Quarter ended 31.12.15	
S. No.	Channels	No of Policies	Premium	No of Policies	Premium	No of Policies	Premium	No of Policies	Premium
1	Individual agents	139,793	14,854	115,281	11,841	398,742	40,033	330,679	31,447
2	Corporate Agents-Banks	8,623	4,038	270	2,035	24,738	10,413	1,052	5,208
3	Corporate Agents -Others	337	32	248	24	958	90	841	91
4	Brokers	16,568	3,640	16,652	2,791	48,038	10,621	44,823	9,181
5	Micro Agents	-	-	-	-	-	-	-	=
6	Direct Business	25,956	5,239	26,658	4,601	81,445	12,616	80,353	11,972
7	Insurance Marketing Firm	54	6	-	-	92	11	-	-
8	Web Aggregator	3,876	292	-	-	8,685	643	-	-
	Total (A)	195,207	28,101	159,109	21,292	562,698	74,427	457,748	57,899
1	Referral (B)	-	-	-	-	-	-	-	-
	Grand Total (A+B)	195,207	28,101	159,109	21,292	562,698	74,427	457,748	57,899



FORM NL-41		GRIEVANCE DISPOS	AL FOR THE PERIOD UPTO	31.12.2016 DURIN	IG THE FINANCIAL Y	EAR 2016-17		
		Apol	llo Munich Health Insurar	nce Company Limite	ed			
			GRIEVANCE DISPOS	AL REPORT				
SI No.	Particulars	Opening Balance*As on	Additions during the	Complaints Re	solved/Settled duri	ng the quarter	Complaints Pending at the	Total complaints registered upto the
51140.	Fatticulars	beginning of the quarter	quarter	Fully Accepted	Partial Accepted	Rejected	end of the quarter	quarter during the financial year
1	Complaints made by customers							
a)	Proposal Related	0	3	2	0	1	0	15
b)	Claims	11	96	23	1	66	17	355
c)	Policy Related	2	38	20	1	7	12	128
d)	Premium	0	2	0	0	2	0	7
e)	Refund	0	12	7	0	1	4	24
f)	Coverage	1	1	0	0	2	0	8
g)	Cover Note Related	0	0	0	0	0	0	0
h)	Product	0	0	0	0	0	0	6
i)	Others	3	143	90	0	43	13	277
j)	Unfair Business Practices	0	0	0	0	0	0	0
k)	Total Number	17	295	142	2	122	46	820

2	Total No of policies during previous year	705,723
3	Total No of claims during previous year	171,820
4	Total No of policies during current year	562,698
5	Total No of claims during current year	163,512
6	Total No of Policy Complaints (current year) per 10,000 policies (current year)	8.26
7	Total No of Claim Complaints (current year) per 10,000 claims registered (current year)	21.71

\*Please note that Point 6, total no of Policy complaints does not include claim complaints

8	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
a)	Upto 7 days	29	-	29
b)	7-15 days	17	-	17
c)	15-30 days	0	-	0
d)	30-90 days	0	-	0
e)	90 days & Beyond	0	-	0
	Total No of Complaints	46	-	46

\* Status of complaints as on report preparation date i.e. 01-01-17