HDFC ERGO General Insurance Company Limited

HDFC ERGO Professional Indemnity Policy

HDFC ERGO

Manufacturing Endorsement Wording

- I. The Policy is amended as follows:
- The following Coverage Extensions are added to Section 2. Extensions of Cover:

2.8 Defamation

The Insurer shall indemnify the Insured for Financial Loss resulting directly from a Claimfirst made against the Insured during the Period of Insurance or the Extended Reporting Period, if applicable, based upon libel, slander, offence or injurious falsehood committed unintentionally by an Insured on or after the Retroactive Date and prior to the end of the Period of Insurance within the provision of Professional Services.

The cover provided under this Extension shall be subject to both the applicable **Sub-Limit** of **Liability** and **Retention** specified in the Schedule.

2.9 Technology Services

The Insurer shall indemnify the Insureds for Financial Loss resulting directly from a Claim first made against the Insured during the Period of Insurance or the Extended Reporting Period, if applicable, based upon a Wrongful Technology Act taking place on or after the Retroactive Date and prior to the end of the Period of Insurance.

The cover provided under this Extension shall be subject to both the applicable **Sub-Limit of Liability** and **Retention** specified in the Schedule.

- 2. Section 4. Definitions is amended as follows:
 - A. The definition of **Third-Party Client** is replaced with the following:

4.46 Third-Party Client

Third-Party Client means collectively a **Client** and **Customer**.

B. The definition of **Wrongful Professional Act** is replaced with the following:

4.49 Wrongful Professional Act

Wrongful Professional Act means:

4.49.1 any act, error, omission, misrepresentation, misstatement, misleading statement, neglect, or breach of duty;

4.49.2 a Wrongful Security Act; or

4.49.3 a Wrongful Privacy Act

actually or allegedly committed or attempted by an Insured, or by someone for whom the Insured is legally responsible in connection with rendering or failure to render Contract Manufacturing Services to a Client:

- 4.49.4 a design or manufacturing error or omission actually or allegedly committed by an **Insured**, or by someone for whom the **Insured** is legally responsible that results in the failure of **Manufactured Products** to perform the function or serve the purpose intended by the **Insured**.
- C. The following definitions are added:

Client

Client means a third party who procures Contract Manufacturing Services from the Company pursuant to a written contract.

Contract Manufacturing Services

Contract Manufacturing Services means the manufacturing or assembly of Products by the Insured for a Client pursuant to a written contract or agreement with such Client including:

- (i) The sourcing of raw materials or component parts subject to written specification of the **Client**
- (ii) **Fulfillment Services** rendered on behalf of the **Client**.

Customer

Customer means a third party who purchases **Manufactured Products** directly from the **Company**.

Fulfillment Services

Fulfillment Services means:

 Warehousing and stock management of the finished **Products** on behalf of a **Client**;

HDFC ERGO General Insurance Company Limited

HDFC ERGO Professional Indemnity Policy

HDFC ERGO

Manufacturing Endorsement Wording

- (ii) Processing deliveries including picking, packing, and shipping of **Products**;
- (iii) Processing Products returns that were authorized by a Client.

Manufactured Product

Manufactured Product means a Product that is

- (i) designed by the Insured;
- (ii) manufactured, or assembled by or on behalf of the **Insured**; and
- (iii) sold to a third-party.

Including:

- any embedded Software and firmware developed by the Insured and contained within such Product:
- (b) materials, parts, or equipment furnished in connection with such
- (c) training in the use of, support of, servicing of, maintenance of, and repair of such **Products**;
- (d) written warranties or representations made by the Company, with respect to the quality, durability, or use of such Products; and
- (e) providing of or the failure to provide warnings or instructions regarding the use of such **Products**

Product

Product means tangible goods or items other than real property that are sold to others.

Professional Services

Professional Services means:

- (i) Contract Manufacturing Services provided by the Insured to a Client pursuant to a written contract or agreement with such Client for compensation; and
- the design and fabrication of Manufactured Products;

Technology Services

Technology Services means the design, development, licensing, provisioning, maintenance and support of:

- an on-line platform used to provide a Client access to tools and resources related to the Contract Manufacturing Services of the Company;
- (ii) an Application Program Interface (API) or similar software to connect the Company's Computer System with the Computer Systems of a Client to facilitate data exchange in the provision of Contract Manufacturing Services: or
- (iii) an on-line platform to provide remote maintenance, service, and monitoring of Manufactured Products.

Wrongful Technology Act

Wrongful Technology Act means any act, error, omission, misrepresentation, misstatement, misleading statement, neglect, or breach of duty actually or allegedly committed or attempted by an Insured, or by someone for whom the Insured is legally responsible in connection with the Insured's rendering or failure to render Technology Services in conjunction with Professional Services.

- Section 5. Exclusions is amended as follows:
 - A. Exclusion 5.12 Intellectual Property is replaced with the following:
 - 5.12 Intellectual Property

 arising out of, based upon, in

 connection with, attributable to or as a

 consequence of the:
 - 5.12.1 invalidity, infringement, violation, breach or misappropriation of any patent, intellectual property right, copyright, trade or service mark; or
 - 5.12.2 misappropriation of trade secret.

Provided; however, Subsection 5.12.1 of this exclusion shall not apply to any actual or alleged copyright infringement by embedded software or firmware developed by the **Insured** and contained within a **Manufactured Product**

B. Subparagraph 5.16.4 of Exclusion 5.16 Prior and Pending Claims or Notifications is replaced with the following:

HDFC ERGO General Insurance Company Limited

HDFC ERGO Professional Indemnity Policy



Manufacturing Endorsement Wording

5.16.4 any Interrelated Wrongful Act, or Employee Dishonesty, Defamation as covered by Extension 2.2, or loss of Documents as covered by Extension 2.6 which has the same originating cause as any item referenced in 5.16.1, 5.16.2 or 5.16.3 above; or any Mitigation Costs relating to the foregoing.

C. The following exclusions are added:

Ceasing Support

based upon, arising out of, or attributable to any actual, alleged, or threatened decision by any **Insured** to not provide or support, or to cease to provide or support, any **Manufactured Product** or **Contract Manufacturing Services**;

Cost Guarantees

arising from, based upon, in connection with, attributable to or as a consequence of any failure to meet a cost guarantee or estimate of probable costs.

Product Recall

arising out of, based upon, in connection with, attributable to or as a consequence of the recall, repair, replacement, upgrade, supplement or removal of Manufactured Products or any Product manufactured as part of Contract Manufacturing Services, including Products which incorporate such products, from the marketplace; provided, however, this exclusion shall not apply to any Claim solely for the inability to use or access such Products by a Third-Party Client.

Services, Goods, or Equipment for Nuclear Facility

arising out of, based upon, in connection with, attributable to or as a consequence of Manufactured Product or any Product manufactured by the Insured as part of Contract Manufacturing Services that is designed for or used in the construction, maintenance, or operation of any Nuclear Facility.

Wear and Tear

arising out of, based upon, in connection with, attributable to or as a consequence of any wear and tear, gradual deterioration, age or obsolescence.

- Subparagraph 2) of General Condition 7.12
 Subrogation and Recoveries is replaced with the following:
 - 2) a Client if, prior to the Claim, the Company contractually entered into a legally enforceable waiver of subrogation as part of the contract for Contract Manufacturing Services; provided however, the Insurer's right of recovery against the Company shall

ALL OTHER TERMS, CONDITIONS AND LIMITATIONS OF THIS POLICY REMAIN UNCHANGED.

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.